



## Legislation Details

**File #:** 22-67      **Version:** 1      **Name:**  
**Type:** Other Bids, Contracts,      **Status:** Agenda Ready  
Procurements  
**File created:** 1/11/2022      **In control:** City Council  
**On agenda:** 1/19/2022      **Final action:**  
**Title:** The linkage to the Strategic Plan is subsection 2.3 - Increase Public Safety Operational Efficiency.

### Award Summary:

Discussion and action that the Director of the Purchasing & Strategic Sourcing Department be authorized to issue a Purchase Order to Datamark, Inc., referencing Contract 2015-687R Customer Service Call Center - Staffing & Management Service Operations. This will be a change order to increase the contract by \$525,000.00 for a total amount not to exceed \$9,524,999.94. The change order will cover expenses for the remainder of the contract for Customer Service Call Center - Staffing & Management Service Operations for the 311-communication center.

### Contract Variance:

There is not contract variance for the same services.

Department: Fire  
Award to: Datamark, Inc.  
El Paso, TX  
Total Estimated Amount: \$525,000.00  
Account No.: 322 - 520010 - 1000 - 22080 - P2218  
Funding Source: General Funds  
District(s): All

### Sponsors:

### Indexes:

### Code sections:

**Attachments:** 1. REVISED 2015-687R Packet 1

Date	Ver.	Action By	Action	Result
1/19/2022	1	City Council		