

Oscar Leaser
Mayor

Tommy Gonzalez
City Manager



CITY COUNCIL
Peter Svarzbein, District 1
Alexsandra Annello, District 2
Cassandra Hernandez, District 3
Joe Molinar, District 4
Isabel Salcido, District 5
Claudia L. Rodriguez, District 6
Henry Rivera, District 7
Cissy Lizarraga, District 8

NOTICE OF WORK SESSION OF THE CITY COUNCIL OF THE CITY OF EL PASO

May 09, 2022

**COUNCIL CHAMBERS, CITY HALL, 300 N. CAMPBELL AND VIRTUALLY
9:05 AM**

**THE LOCAL HEALTH AUTHORITY STRONGLY RECOMMENDS THE USE OF
MASKS IN ALL CITY FACILITIES AND INDOOR SPACES**

Teleconference phone number 1-915-213-4096

Toll free number: 1-833-664-9267

Conference ID: 452 777 225#

Notice is hereby given that a Work Session of the City Council of the City of El Paso will be conducted on May 9, 2022 at 9:05 A.M. Members of the public may view the meeting via the following means:

Via the City's website. <http://www.elpasotexas.gov/videos>

Via television on City15,

YouTube: <https://www.youtube.com/user/cityofelpasotx/videos>

In compliance with the requirement that the City provide two-way communication for members of the public, members of the public may communicate with Council during public comment, and regarding agenda items by calling the following number:

1-915-213-4096 or Toll free number: 1-833-664-9267

At the prompt please enter the corresponding Conference ID: 452 777 225#

The public is strongly encouraged to sign up to speak on items on this agenda before the start of this meeting on the following links:

<https://www.elpasotexas.gov/city-clerk/meetings/city-council-meetings>

AND

<https://elpasotx.seamlessdocs.com/f/SpeakerSignUpFormItem>

The following members of City Council will be present via video conference:

Representative Cassandra Hernandez (upon approval)

A quorum of City Council must participate in the meeting.

AGENDA

1. Discussion and action to authorize District 3 City Representative Cassandra Hernandez to attend Council meetings by video conference more than one regular meeting week in a row, for the meeting week of May 9, 2022 and the meeting week of May 23, 2022. [22-556](#)

All Districts

Members of the City Council, Representative Cassandra Hernandez, (915) 212-0003

2. Presentation and discussion by the COVID-19 Response and Recovery Cross-Functional Team providing information on key activities, efforts, and processes. [22-548](#)

1. Overview (Tommy Gonzalez)
2. City Attorney Overview (Karla Nieman)
 - a) Greg Abbott, in his official capacity as Governor of Texas v. City of El Paso & Statewide Mask Mandate Litigation
 - b) Additional Updates
3. Team Lead Report:
 - a) Health Focus (Hector Ocaranza, M.D.)

4. City Manager Wrap-up (Tommy Gonzalez)

All Districts

City Manager's Office, Cary Westin, (915) 212-1063

3. Discussion and action on a Resolution authorizing the City Manager or his designee to establish appropriations in the amount of \$115,979,244 which constitutes the remainder of the American Rescue Plan Act ("ARPA") grant funds received by the City and that the City Council approves the appropriation of the grant funds from the Coronavirus State and Local Fiscal Recovery Funds in accordance with the requirements stipulated by the American Rescue Plan Act and federal guidelines in the Final Rule to cover expenses incurred to respond and recover from the COVID-19 public health crisis. [22-549](#)

All Districts

City Manager's Office, K. Nicole Cote, (915) 212-1092

4. Presentation and discussion providing a report from the following Goal Teams: [22-547](#)
 1. Vision Block: High Performing Government

- a) Goal 5 (Communication)
Carolyn Patrick, Information Technology Assistant Director
- Goal 6 (Sound Governance)
Araceli Guerra, Managing Director of Internal Services

All Districts

Performance Office, Juliana Baldwin-Munoz, (915) 212-1204

- 5. Presentation and discussion about the progress made in the implementation of the Regional Renewable Energy Advisory Council (RREAC) and its alignment with the City's Strategic and Urban Energy Plans. [22-511](#)

All Districts

Community and Human Development, Nicole Ferrini, (915) 212-1659

- 6. Discussion and action on the City of El Paso's legislative agenda for the 88th Regular Session of the Texas State Legislature. [22-518](#)

All Districts

Economic and International Development, Lindsey Adams, (915) 212-1622
Economic and International Development, Elizabeth Triggs, (915) 212-1619

EXECUTIVE SESSION

The following members of City Council will be present via video conference:

Representative Cassandra Hernandez (upon approval)

The City Council of the City of El Paso may retire into EXECUTIVE SESSION pursuant to Section 3.5A of the El Paso City Charter and the Texas Government Code, Chapter 551, Subchapter D, to discuss any of the following: (The items listed below are matters of the sort routinely discussed in Executive Session, but the City Council of the City of El Paso may move to Executive Session any of the items on this agenda, consistent with the terms of the Open Meetings Act and the Rules of City Council.) The City Council will return to open session to take any final action and may also, at any time during the meeting, bring forward any of the following items for public discussion, as appropriate.

Section 551.071	CONSULTATION WITH ATTORNEY
Section 551.072	DELIBERATION REGARDING REAL PROPERTY
Section 551.073	DELIBERATION REGARDING PROSPECTIVE GIFTS
Section 551.074	PERSONNEL MATTERS
Section 551.076	DELIBERATION REGARDING SECURITY DEVICES OR SECURITY AUDITS
Section 551.087	DELIBERATION REGARDING ECONOMIC DEVELOPMENT NEGOTIATIONS
Section 551.089	DELIBERATION REGARDING SECURITY DEVICES OR SECURITY AUDITS; CLOSED MEETING

Goal 6: Set the Standard for Sound Governance and Fiscal Management

Discussion and action on the following:

- EX1.** Max Grossman Lawsuit v. City of El Paso; Texas Supreme Court, Case No. 21-1105. Matter No. 17-1001-171.001 (551.071) [22-534](#)
City Attorney's Office, Karla M. Nieman, (915) 212-0033
- EX2.** Application for Approval of Advanced Metering System (AMS) Deployment Plan, AMS Surcharge, and Non-Standard Metering Service Fees, Public Utility Commission of Texas Docket No. 52040. Matter No. 21-1008-168 (551.071) [22-538](#)
City Attorney's Office, Donald Davie, (915) 212-0033
- EX3.** Contractual matter with federal entity. Matter No. 21-1003-1236 (551.071) [22-542](#)
City Attorney's Office, Josette Flores (915) 212- 0033
- EX4.** Purchase, lease, exchange of real property held by El Paso Water Utilities-PSB. Matter No. 22-1004-1348 (551.072) [22-543](#)
Economic and International Development, Elizabeth Triggs, (915) 212-1619
- EX5.** Potential economic development opportunities in Northeast El Paso. Matter No. 22-1007-2864 (551.072) (551.087) [22-544](#)
Economic and International Development, Elizabeth Triggs, (915) 212-0095
- EX6.** Legal consultation regarding the City Attorney and City Manager annual performance evaluations. Matter No. 21-1043-688 (551.071) (551.074) [22-545](#)
City Attorney's Office, Kristen Hamilton-Karam, (915) 212-0033

ADJOURN

NOTICE TO THE PUBLIC:

If you need Spanish Translation Services, you must email CityClerk@elpasotexas.gov at least 48 hours in advance of the meeting.

ALL REGULAR CITY COUNCIL AGENDAS ARE PLACED ON THE INTERNET THURSDAY PRIOR TO THE MEETING AT THE ADDRESS BELOW:

<http://www.elpasotexas.gov/>



Legislation Text

File #: 22-556, Version: 1

**CITY OF EL PASO, TEXAS
LEGISTAR AGENDA ITEM SUMMARY FORM**

DISTRICT, DEPARTMENT, CONTACT INFORMATION:

Please choose District and Department from drop down menu. Please post exactly as example below.

No Title's, No emails. Please use ARIAL 10 Font.

All Districts

Members of the City Council, Representative Cassandra Hernandez, (915) 212-0003

AGENDA LANGUAGE:

This is the language that will be posted to the agenda. Please use ARIAL 11 Font.

Discussion and action to authorize District 3 City Representative Cassandra Hernandez to attend Council meetings by video conference more than one regular meeting week in a row, for the meeting week of May 9, 2022 and the meeting week of May 23, 2022.

**CITY OF EL PASO, TEXAS
AGENDA ITEM
AGENDA SUMMARY FORM**

DEPARTMENT: Mayor & Council

AGENDA DATE: 5/9/2022

CONTACT PERSON NAME AND PHONE NUMBER: Representative Cassandra Hernandez 915.212.0003

DISTRICT(S) AFFECTED: All

STRATEGIC GOAL: Goal 5 - Promote Transparent and Consistent Communication Amongst All Members of the Community

SUBJECT:

APPROVE a resolution / ordinance / lease to do what? OR AUTHORIZE the City Manager to do what? Be descriptive of what we want Council to approve. Include \$ amount if applicable.

Discussion and action to authorize District 3 City Representative Cassandra Hernandez to attend Council meetings by video conference more than one regular meeting week in a row, for the meeting week of May 9 ,2022 and the meeting week of May 23, 2022.

BACKGROUND / DISCUSSION:

Discussion of the what, why, where, when, and how to enable Council to have reasonably complete description of the contemplated action. This should include attachment of bid tabulation, or ordinance or resolution if appropriate. What are the benefits to the City of this action? What are the citizen concerns?

Representative Hernandez is caring for newborn.

PRIOR COUNCIL ACTION:

Has the Council previously considered this item or a closely related one?

Yes.

AMOUNT AND SOURCE OF FUNDING:

How will this item be funded? Has the item been budgeted? If so, identify funding source by account numbers and description of account. Does it require a budget transfer?

N/A

*****REQUIRED AUTHORIZATION*****



Legislation Text

File #: 22-548, Version: 1

CITY OF EL PASO, TEXAS
LEGISTAR AGENDA ITEM SUMMARY FORM

DISTRICT, DEPARTMENT, CONTACT INFORMATION:

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All Districts

City Manager's Office, Cary Westin, (915) 212-1063

AGENDA LANGUAGE:

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Presentation and discussion by the COVID-19 Response and Recovery Cross-Functional Team providing information on key activities, efforts, and processes.

1. Overview (Tommy Gonzalez)
2. City Attorney Overview (Karla Nieman)
 - a) Greg Abbott, in his official capacity as Governor of Texas v. City of El Paso & Statewide Mask Mandate Litigation
 - b) Additional Updates
3. Team Lead Report:
 - a) Health Focus (Hector Ocaranza, M.D.)
4. City Manager Wrap-up (Tommy Gonzalez)

CITY OF EL PASO, TEXAS
AGENDA ITEM
DEPARTMENT HEAD'S SUMMARY FORM

DEPARTMENT: City Manager's Office

AGENDA DATE: May 9, 2022

CONTACT PERSON NAME AND PHONE NUMBER: Senior Deputy City Manager, Cary Westin
(915) 212-1063

DISTRICT(S) AFFECTED: All Districts

SUBJECT:

Presentation and discussion by the COVID-19 Response + Recovery Cross-Functional Team providing information on key activities, efforts, and processes.

1. Overview (Tommy Gonzalez)
2. City Attorney Overview (Karla Nieman)
 - a) Greg Abbott, in his official capacity as Governor of Texas v. City of El Paso & Statewide Mask Mandate Litigation
 - b) Additional Updates
3. Team Lead Report:
 - a) Health Focus (Hector Ocaranza, M.D.)
4. City Manager Wrap-up (Tommy Gonzalez)

BACKGROUND / DISCUSSION:

The COVID-19 Response + Recovery Cross-Functional Team is comprised of multi-disciplinary teams focused on the continued planning, development and implementation of actions supporting key impact areas. Ongoing updates will be provided to share key information and key upcoming items.

PRIOR COUNCIL ACTION: N/A

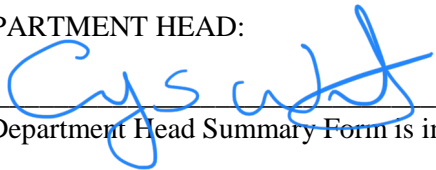
AMOUNT AND SOURCE OF FUNDING: N/A

BOARD / COMMISSION ACTION:

Enter appropriate comments or N/A

*****REQUIRED AUTHORIZATION*****

DEPARTMENT HEAD:


(If Department Head Summary Form is initiated by Purchasing, client department should sign also)



Legislation Text

File #: 22-549, Version: 1

CITY OF EL PASO, TEXAS
LEGISTAR AGENDA ITEM SUMMARY FORM

DISTRICT, DEPARTMENT, CONTACT INFORMATION:

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All Districts

City Manager's Office, K. Nicole Cote, (915) 212-1092

AGENDA LANGUAGE:

This is the language that will be posted to the agenda. Please use ARIAL 11 Font.

Discussion and action on a Resolution authorizing the City Manager or his designee to establish appropriations in the amount of \$115,979,244 which constitutes the remainder of the American Rescue Plan Act ("ARPA") grant funds received by the City and that the City Council approves the appropriation of the grant funds from the Coronavirus State and Local Fiscal Recovery Funds in accordance with the requirements stipulated by the American Rescue Plan Act and federal guidelines in the Final Rule to cover expenses incurred to respond and recover from the COVID-19 public health crisis.

**CITY OF EL PASO, TEXAS
AGENDA ITEM
DEPARTMENT HEAD'S SUMMARY FORM**

AGENDA DATE: May 9, 2022
PUBLIC HEARING DATE: N/A

CONTACT PERSON NAME AND PHONE NUMBER: K. Nicole Cote, City Manager's Office (915) 212-1092

DISTRICT(S) AFFECTED: All Districts

STRATEGIC GOAL: 6. Set the Standard for Sound Governance and Fiscal Management

SUBGOAL: N/A

SUBJECT:

Discussion and action on a resolution authorizing the City Manager or his designee to establish appropriations in the amount of \$115,979,244 whereas the City of El Paso is the recipient of the American Rescue Plan Act ("ARPA") grant funds in the amount of \$154,365,135, the City Council approves the appropriation of the grant funds from the Coronavirus State and Local Fiscal Recovery Funds in accordance with the requirements stipulated by the American Rescue Plan Act and federal guidelines in the Final Rule to cover expenses incurred to respond and recover from the COVID-19 public health crisis.

BACKGROUND / DISCUSSION:

On March 11, 2021, the federal government enacted the American Rescue Plan Act ("ARPA") which established the Coronavirus State Fiscal Recovery Fund and Coronavirus Local Fiscal Recovery Fund ("CSLFRF"). The City is a recipient of ARPA grant in the amount of \$154,365,135.

PRIOR COUNCIL ACTION:

On March 15, 2022, the City Council appropriated \$6,600,000 of ARPA grant funds for the purchase of Digital Video Recording System

AMOUNT AND SOURCE OF FUNDING: \$154,365,135 American Rescue Plan Act ("ARPA") grant funds.

HAVE ALL AFFECTED DEPARTMENTS BEEN NOTIFIED? X YES NO

PRIMARY DEPARTMENT: City Manager's Office - Office of Management and Budget

SECONDARY DEPARTMENT: All City

*****REQUIRED AUTHORIZATION*****

DEPARTMENT HEAD:



(If Department Head Summary Form is initiated by Purchasing, client
department should sign also)

RESOLUTION

WHEREAS, on March 13, 2020 the President of the United States declared a national emergency, Governor of the State of Texas declared a state of disaster, and the Mayor of the City of El Paso declared a local state of disaster in relation to Coronavirus Disease 19 (COVID-19); and

WHEREAS, on March 17, 2020 City Council issued an Emergency Ordinance Instituting Emergency Measures due to a Public Health Emergency (“Emergency Ordinance”); and

WHEREAS, on May 11, 2020 City Council approved appropriations for the CARES Act funds received by the City for eligible expenses from March 1, 2020 through August 31, 2021; and

WHEREAS, the City has on going COVID-19 related expenditures that have continued into FY 2022; and

WHEREAS, the COVID-19 pandemic is a public health crisis that has required immediate action from the City to relieve the emergency necessity of the municipality’s residents and to protect the health and safety of the community, resulting in expenditures by the City to respond to the COVID-19 public health emergency; and

WHEREAS, on March 11, 2021, the federal government enacted the American Rescue Plan Act (“ARPA”) which established the Coronavirus State Fiscal Recovery Fund and Coronavirus Local Fiscal Recovery Fund (“CSLFRF”); and

WHEREAS, the Final Rule contains a non-exclusive list of programs or services that may be funded as responding to COVID-19 or the negative economic impacts of the COVID-19 public health emergency, along with considerations for evaluating other potential uses of recovery funds not explicitly listed; and

WHEREAS, the City is a recipient of ARPA grant in the amount of \$154,365,135 from the fund to be received in two tranches, with the first received on May 12, 2021 in the amount of \$77,172,567.50, and the second half of equal value is expected to be received on or about May 12, 2022; and

WHEREAS, on July 27, 2021 the City Council appropriated \$15,000,000 of ARPA grant funds; and

WHEREAS, on January 18, 2022 the City Council appropriated \$7,821,018 of ARPA grant funds; and

WHEREAS, on March 15, 2022 the City Council appropriated \$6,600,000 of the ARPA grant funds; and

WHEREAS, the City Council desires to appropriate the ARPA grant funds in the amount of \$115,979,244 in accordance with the requirements stipulated in the U.S. Department of Treasury’s Final Rule (“Final Rule”).

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF EL PASO:

THAT, as the recipient of the American Rescue Plan Act (“ARPA”) grant funds in the amount of \$154,365,135, the City Council approves the appropriation of \$115,979,244 of the grant funds from the Coronavirus State and Local Fiscal Recovery Funds in accordance with the requirements stipulated by the American Rescue Plan Act and federal guidelines in the Final Rule to cover expenses incurred to respond and recover from the COVID-19 public health crisis.

THAT, the above appropriation is obligated during the period starting March 3, 2021, and ending December 31, 2024.

THAT, the instant and previous appropriations are made in compliance with the Final Rule.

THAT, the City Manager, or designee, be authorized to effectuate any budget transfers and execute any contracts and/or related documents necessary to ensure that the American Rescue Plan Act (“ARPA”) grant funds are properly expended to respond and recover from the COVID-19 public health emergency.

APPROVED this ____ day of _____, 2022.


CITY OF EL PASO:

Oscar Leeser
Mayor

ATTEST:


Laura D. Prine
City Clerk

APPROVED AS TO FORM:



Frances M. Maldonado Engelbaum
Assistant City Attorney

APPROVED AS TO CONTENT:



K. Nicole Cote, Director
Office of Management & Budget



Legislation Text

File #: 22-547, Version: 1

**CITY OF EL PASO, TEXAS
LEGISTAR AGENDA ITEM SUMMARY FORM**

DISTRICT, DEPARTMENT, CONTACT INFORMATION:

*Please choose District and Department from drop down menu. Please post exactly as example below.
No Title's, No emails. Please use ARIAL 10 Font.*

All Districts

Performance Office, Juliana Baldwin-Munoz, (915) 212-1204

AGENDA LANGUAGE:

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Presentation and discussion providing a report from the following Goal Teams:

1. Vision Block: High Performing Government
 - a) Goal 5 (Communication)
Carolyn Patrick, Information Technology Assistant Director
 - Goal 6 (Sound Governance)
Araceli Guerra, Managing Director of Internal Services

**CITY OF EL PASO, TEXAS
AGENDA ITEM
DEPARTMENT HEAD'S SUMMARY FORM**

DEPARTMENT: City Manager's Department

AGENDA DATE: May 9, 2022

PUBLIC HEARING DATE: N/A

CONTACT PERSON NAME AND PHONE NUMBER: Performance Office, Juliana Baldwin-Munoz (915) 212-1204

DISTRICT(S) AFFECTED: All

STRATEGIC GOAL:

Goal 6 Set the Standard for Sound Governance and Fiscal Management

SUBGOAL:

6.4- Implement leading-edge practices for achieving quality and performance excellence

SUBJECT:

Presentation and discussion providing a report from the following Goal Teams:

1. Vision Block: High Performing Government

a. Goal 5 (Communication)

Assistant Director, Department of Information Technology Services, Carolyn Patrick, 915-212-1408

b. Goal 6 (Sound Governance)

Managing Director, Araceli Guerra, 915-212-1401

BACKGROUND / DISCUSSION:

Goal team reporting ensures a systematic approach is sustained for operating departments to share progress made on strategic objectives across the eight goals as outlined and adopted in the Strategic Plan by the City Council. The presentation will highlight team accomplishments for the current fiscal year as a mid-year operations report.

PRIOR COUNCIL ACTION:

Most recent Strategic Planning Session convened December 1-2, 2021.

AMOUNT AND SOURCE OF FUNDING:

N/A

*****REQUIRED AUTHORIZATION*****

DEPARTMENT HEAD:

(If Department Head Summary Form is initiated by Purchasing,
client department should sign also)

FY22 GOAL TEAM REPORT | GOALS 5 AND 6

GOAL 5 | 2 DEPARTMENTS

Information Technology | Strategic Communications

INFORMATION TECHNOLOGY

- COVID has impacted technology equipment purchases with significant delays to fill orders, in some cases up to 10 months, and with increased costs. Due to forward looking planning, IT has been able to accommodate some of the immediate small project needs for tech, but moving forward, there will be schedule and cost impacts to projects for the next 1-3 years.
- User Experience (UX) Division - New team with software developers, designers, data scientists, web developers, and researchers. Development and design for the user, creating accessible technology. Over 26 projects since June 2021 that modernize systems, simplify processes, optimize for mobile use.
- The Civic Innovation Corps is a 10-week summer internship program mobilizing the next generation of technologists to create civic impact in state and local governments across the US. Program fellows work across four main project areas: software engineering, data, product management, and design. In this first year of applying with the program, **THREE** fellows have accepted placement with the CoEP IT User Experience (UX) Team.
- Citizen Relationship Management (CRM). Activities and training have been ongoing. Onsite vendor-led training was held the week of March 21 with various groups – City Leadership, District office staff 311, Service delivery process owners, and Council Request (CR) team members. A soft launch for the Council Request (CR) process is scheduled for the end of May.
- The City website upgrade included an exhaustive review, a technology upgrade, major content cleanup, and a mobile-friendly visual redesign. The MyElPaso employee intranet was also thoroughly reviewed resulting in a redesigned, easily searchable, recategorized, mobile friendly site, accessible without VPN.

STRATEGIC COMMUNICATIONS (COMMUNICATION AND PUBLIC AFFAIRS)

- **Response and Recovery**

- Transitioned from virtual to hybrid to in-person media press conferences, interviews, and community meetings.
- Hosted media roundtables to provide comprehensive information about complex topics.

- **Key Service Impacts**

- Increased accessibility via virtual technology.
- Reduction/delays in technical support from outside vendors such as translation and captioning services.
- Increased equipment costs and delays in delivery.
- Difficulty finding experienced talent.

- **Key Accomplishments**

- The Strategic Communications staff are involved at some level in nearly every service, program, project, and CFT. The following is a shortlist of some of the campaigns from the first two quarters of FY 2022.
 - COVID-19
 - Job Fairs
 - Emergency Preparedness
 - PowerFlu
 - Live Active El Paso
 - Public Health Programs/Services
 - El Paso Streetcar
 - WinterFest and Elf on the Shelf
 - Military Affairs
 - Redistricting Process
 - El Paso Bond
 - Recycling Challenge
 - El Paso Museum of History Exhibits
 - Utilities Education
- Our campaigns are part of a comprehensive approach to include press releases, media pitches, media availability/interviews, print collateral, social media/electronic collateral, email newsletters, radio, and TV PSAs.
- Our most recent bi-annual resident survey found that most people obtain their information from TV news. To that end, we have also increased our staff's media availability, not just for TV news but for all media.
- We have also worked to increase our social media outreach. This fiscal year to date we have seen a 20 percent increase in our social media.
- Our social media reach has also remained steady:
 - Facebook reach for Q1 and Q2 was 655K per month
 - Instagram reach for Q1 and Q2 was 155K per month
 - Twitter impressions for Q1 and Q2 was 354K per month
 - YouTube reach for Q1 and Q2 was 814K per month
- Strategic Communications works closely with all City Departments and programs, but also with many partners to promote a variety of City programs and services for our region, including:
 - El Paso Chihuahuas
 - El Paso Locomotive FC
 - El Paso Better Business Bureau
 - Paso del Norte Foundation
 - LiftFund
 - Emergence Health Care Network
 - Fort Bliss
 - El Paso County
 - Texas Tech
 - The Hospitals of Providence
 - YWCA
 - TFCU
 - El Paso Chamber of Commerce
 - Hispanic Chamber of Commerce
- Some of the most entertaining videos staff have worked on including the Elf on the Shelf, Chihuahuas, and Loco videos to promote the Streetcar, City services, and more.

FY22 GOAL TEAM REPORT | GOALS 5 AND 6

GOAL 6 | 8 DEPARTMENTS

City Attorney | City Clerk | City Manager | Human Resources | Internal Audit | Office of the Comptroller | Purchasing & Strategic Sourcing | Tax Office

- Communications worked to support our local businesses and military and veteran communities with our partners from the BBB, Paso del Norte, LiftFund, Chambers, and Fort Bliss.
- We also work closely with our Live Active EP team and countless partners including Emergence, Texas Tech, Hospitals of Providence, YWCA, and TFCU to talk about physical, mental, and financial wellbeing.

CITY ATTORNEY

- **Key Service Impacts**

- Backlog is impacting the ability to prosecute priorities like noise violations

- **Open Records**

- 40% increase in Open Record Requests
- 60% decrease in the number of days we respond from 6.53 days to 2.63 days
- Added additional training and notification system resulting in the ORR days decreasing

- **Key Accomplishments**

- Charter Committee - Upon Council instruction to initiate a review of the City Charter to determine what amendments are needed the CAO began working with staff to identify provisions that needed to be updated, corrected, streamlined and aligned. Since January, 2022, the CAO has worked with the City Clerk, HR team, the Communications division and other staff to provide research, history, best practices/benchmarks and context regarding Council's submitted provisions to the 9 person Charter Committee in their biweekly meetings to enable the committee to provide its advice to Council on recommendations for the 2022 election on proposed Charter Amendments that will provide the best results for the community and the organization.
- Redistricting - Every ten years in conjunction with the Decennial Census the City is required to assess its district boundaries to assure that they are in compliance with federal constitutional principles and voting laws. This process is fundamental to assuring the citizens of El Paso are represented and have a voice in their governance. The City Attorney's Office assisted the Commission with legal guidance regarding the legal criteria on which it was basing its decisions. The process included numerous meetings and substantial coordination between City of El Paso departments and the community. As a result, the Commission has made three map recommendations to City Council for adoption. All three

maps are in accordance with Texas and federal voting rights laws. The Districting Process ensures that the community is properly represented with equal population across its eight Districts.

- Providing Safe and Beautiful neighborhoods by leading and establishing statewide entertainment district composing of Arlington, Ft. Worth, San Antonio, Dallas for examining best practices for noise and crime mitigation
- Additional Savings in Outside Counsel Expenses – through streamlining and establishing best billing practices for outside counsel
- Real Estate Process - The CAO guided and supported the implementation of streamlined, consistent and legal processes to ensure that the City's real estate transactions meet all legal standards, are accurate, beneficial and efficient. Through this process, the CAO assisted in preparing 66 updated leases and will continue to finalize the lease updating process in collaboration with the City's Real Estate staff.
- Winter Storm Yuri - The City successfully argued that the El Paso based customers would be subsidizing costs incurred by gas utilities in other parts of Texas that were more severely impacted by Winter Storm Uri. The City secured a separate recovery for El Pasoans to ensure that the West Texas Customers only pay their proportionate share of the extraordinary cost of gas that TGS incurred associated with Winter Storm Uri. This resulted in severing the West Texas TGS customers from the \$3.3 billion dollar bond. West Texas customers will only pay the extraordinary costs uncured by our region, totaling \$59 million, through a surcharge rate for a period of 36 months. Savings of
- CAO collaborated with Airport to lease 4 EPIA sites that included buildings that had been abandoned for years. The 4 sites will produce approximately \$2.5M for Airport.
- For class action opioid settlement, the city is to receive \$1,419,358.36

CITY CLERK

- Increasing access to services by automating forms required by board members
- Launch the new boards and commissions webpage
- Refresh the City Council request to speak forms

CITY MANAGER

Office of Management and Budget

- Received 27th Consecutive Annual GFOA Distinguished Budget Award
- Increased over four times on Chime In! response rate despite 100% Virtual survey
- Continue youth engagement through the 4th Year of the Youth Strategic Advisory

FY22 GOAL TEAM REPORT | GOALS 5 AND 6

GOAL 6 | 8 DEPARTMENTS

City Attorney | City Clerk | City Manager | Human Resources | Internal Audit | Office of the Comptroller | Purchasing & Strategic Sourcing | Tax Office

Performance Office

- Expanding learning and development resources for our workforce is a key priority area for Senior Leadership. This focus, led by our Learning Team, resulted in a new recognition as a 2022 BEST organization by the Association of Talent Development demonstrating our ability to
 - **B**uild talent, **E**nterprise wide, **S**trategically driven & **T**alent development culture
- Deployed new learning management system 'eplearners.com' with dynamic, on-demand and instructor-led learning content accessible to all our workforce:
 - 9,000 personal development courses
 - 3,000 learning hours per month on average
 - 100 unique city courses offered
 - Spanish options available
- Building in-house expertise: redesigned and delivering new White Belt and Green Belt Lean Six Sigma (LSS) training led by our Performance Team
 - Over 650 have engaged in process improvement project work since the program's deployment
 - By 2022, will attain 100% reach in assistant directors and above in Lean Six Sigma learning path (process improvement focus)

HUMAN RESOURCES

- Wellness program continues expansion and membership:
 - Added one-on-one health coaching, wellness education classes, fitness membership reimbursement, and group fitness classes.
 - Wellness education classes increased by 450% in FY21, group fitness classes increased by over 350% in FY21.
- Centralization of human resources service requests and questions through an online system.
- Exams for civil service positions have been moved to an online process, reducing wait time for candidates.
- Updated digitized onboarding and off boarding process, providing a centralized effort for our workforce in obtaining equipment, badges, and items needed to make their first day of employment a smooth transition.

FY22 GOAL TEAM REPORT | GOALS 5 AND 6

GOAL 6 | 8 DEPARTMENTS

City Attorney | City Clerk | City Manager | Human Resources | Internal Audit | Office of the Comptroller | Purchasing & Strategic Sourcing | Tax Office

- Implementation of an online performance evaluation, giving our workforce the opportunity to receive feedback and share their achievements.
 - Development of the HR4VETS program with a 13.8% employment rate, added military occupational specialties on all city job postings.
-

INTERNAL AUDIT

- The City has recovered \$2,908,826.11 in Hotel Occupancy Tax payments.
 - Implemented the new City of El Paso Employee Anonymous Hotline with a new hotline contractor.
 - Identified another 20 El Paso area hotels for a new round of HOT Audits.
-

OFFICE OF THE COMPTROLLER

- Received the 21st certificate of Achievement for Excellence in Financial Reporting from the Government Finance Officers Association (GFOA).
- Developed and published the first Popular Annual Financial Report (PAFR). This report is important because it makes financial information readily accessible and easy to understand for citizens without a background in public finance. The report is fun to read because aside from providing financial information it showcases the City as a destination.

<https://www.elpasotexas.gov/assets/Documents/CoEP/Office-of-the-Comptroller/Fiscal-Reports/Financial-Reports/Previous-Cafrs/2021-PAFR-Final-02-25-22.pdf>

- 6th year with zero financial findings.
-

PURCHASING & STRATEGIC SOURCING

- Purchasing launched its first Annual Procurement Forecast, highlighting the City's upcoming procurement opportunities in construction, goods & services, and professional services. The Forecast will provide more time for businesses to prepare for City projects.
 - 12-month forecast of over 100 procurement opportunities to help businesses plan
 - Business Resource Listing included in the forecast
- The City's new Online Bidding System has launched (May 3, 2022), which provides an opportunity for vendors to submit their responses electronically through a secure portal.

FY22 GOAL TEAM REPORT | GOALS 5 AND 6

GOAL 6 | 8 DEPARTMENTS

City Attorney | City Clerk | City Manager | Human Resources | Internal Audit | Office of the Comptroller | Purchasing & Strategic Sourcing | Tax Office

- Vendor Management has been holding presentations and trainings to tell vendors about change to online bidding with the total number of registered vendors at 1,230
 - Purchasing is using a new system to capture suppliers' information for payment. This system will allow suppliers to update their information on demand and reduce the City's risk of fraudulent payments.
 - Automate and secure the collection of W9 and ACH information for payees/suppliers
 - Validating payee information and disbursing payment through Wells Fargo
-

TAX OFFICE

- Re-opened office to the public on September 1, 2021. Previously taking cash payments by appointment basis and dedicated staff to assist taxpayers with online payments over the phone. Staff has been working at the office throughout the pandemic.
- Wells Fargo branches no longer accepting property tax payments.
- Another successful peak season despite COVID and workforce challenges.

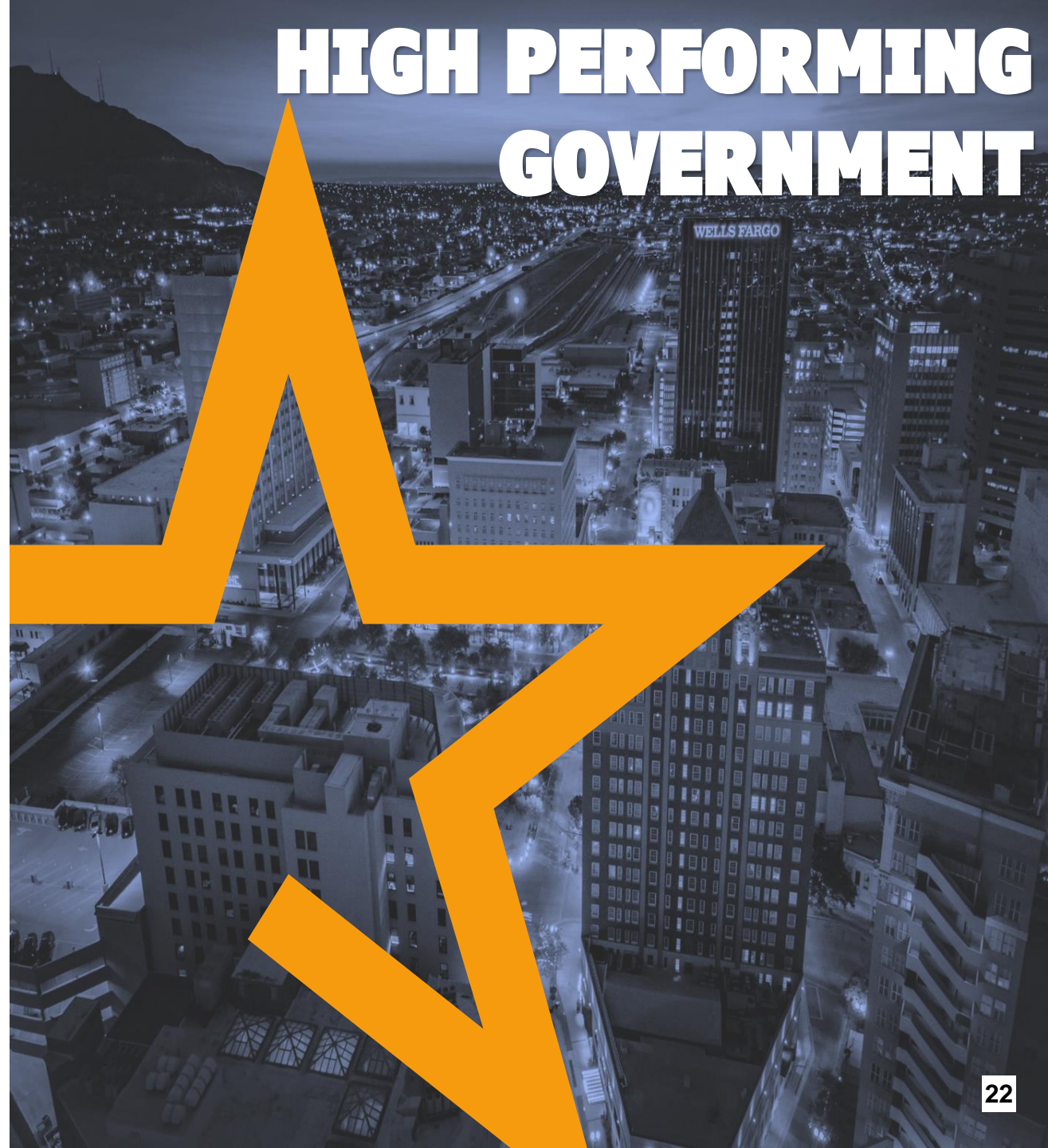
FY22 GOAL TEAM REPORT

GOAL 5+6

GOAL 5: *Promote Transparent and Consistent Communication Amongst All Members of the Community*

GOAL 6: *Set the Standard for Sound Governance and Fiscal Management*

HIGH PERFORMING GOVERNMENT



POWERED BY THE TEAM

GOAL 5

- **Information Technology Services**
- **Strategic Communications**

GOAL 6

- **City Attorney**
- **City Clerk**
- **City Manager**
- **Human Resources**
- **Internal Audit**
- **Office of the Comptroller**
- **Purchasing & Strategic Sourcing**
- **Tax Office**

TABLE OF CONTENTS

Goal 5

*Promote Transparent and Consistent Communication
Amongst All Members of the Community*

- ✓ Response + Recovery
- ✓ Key Service Impacts
- ✓ Key Accomplishments
- ✓ Key Performance Indicators (KPIs)
- ✓ FY22 Key Deliverables Update
- ✓ Key Opportunities/Challenges

Goal 5- Response + Recovery

Information Technology



Storage and email remote accessibility for all city employees.



Target = **100%** availability by 2023
COMPLETED



Goal 5- Response + Recovery

Strategic Communications



Transition from virtual to hybrid to in-person media press conferences, interviews, and community meetings.



Host Media roundtables to provide comprehensive information about complex topics.



Goal 5- Key Service Impacts

Information Technology



Increased technology needs from city departments and community.



Delays of up to 10 months for IT equipment and order fulfillment.



Next FY budget impact due to equipment delivery crossover.



Increased equipment and licensing costs.



Difficulty finding technical talent.



Goal 5- Key Service Impacts

Information Technology



Improved availability, accessibility, and security with software cloud migrations and mobile-ready initiatives.

Modernized software solutions to future-proof, secure and enable self-service.

Goal 5- Key Service Impacts

Strategic Communications



Increased accessibility via virtual technology.



Reduction/delays in technical support from outside vendors such as translation and captioning services.



Increased equipment costs and delays in delivery.



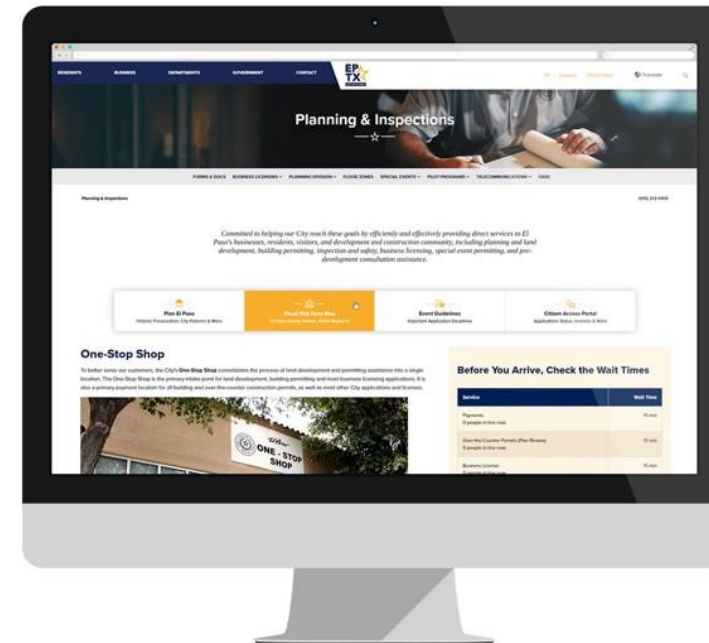
Difficulty finding experienced talent.



Key Accomplishments

Information Technology -User Experience (UX)

- New specialized team with development and design capabilities.
- 20+ completed medium to large sized in-house software projects and initiatives, including:
 - New intranet (My El Paso).
 - New city website (full review, technology upgrade, content cleanup, and visual redesign).
 - Modernization of IT's support ticketing system.
 - Modernization of existing applications and new developments.



Key Accomplishments

Information Technology -User Experience (UX)



- New goals: 100% mobile-ready and 100% accessibility with significant progress.
 - 4 new applications
 - 9 new websites
 - 4 modernized applications
- Decision making for IT services based on usage data analysis.

Key Accomplishments

Information Technology -User Experience (UX)

- Revamped volunteer and intern programs. All senior students or graduate students from computer science, software engineering, or data science.
 - 4 interns (Nov 21 – June 22)
 - 4 – 5 incoming Engineering Leadership capstone project students (August 22 – May 23)
- Chosen as a Civic Innovation Corps Fellows Host Office.
 - 3 incoming visiting fellows sponsored by this program (June 22 – August 22) from Harvard, Columbia, and Georgia Tech



Key Accomplishments

Information Technology – Client Services LSS

Technology Purchase Request (TPR)

Facilitate and streamline technology purchases with an improved transparent and straightforward process.

IT Client Services Asset Management (ongoing)

Improve the processes of issuing, tracking, retrieving, and maintaining IT assets.





Key Accomplishments Partnerships

Human Resources

Implement new technology to improve customer services, recruitment, and process efficiency.

Recruit technical staff.

Performance Office - Learning

Create and deliver technical training.

Develop new software tools for learning.

Strategic Communications

City websites redesign
CRM

LEARNING CALENDAR

Mandatory

Organizational Development

Personal Development

Operational Development

Safety

LinkedIn Learning Challenge

<

>

Today

Apr 10 – 16, 2022

≡

Day

≡

Week

≡

Month

≡

List

	Sun 4/10	Mon 4/11	Tue 4/12	Wed 4/13	Thu 4/14	Fri 4/15	Sat 4/16	
all-day								
6am								
7am								
8am								
9am			09:00 AM - 10:15 AM Harassment Prevention		09:00 AM - 09:50 AM - 1 Contract Basic Amer...	09:30 AM - 11:30 AM Driver Qualification Cou...		
10am					10:00 AM - 11:00 AM EP M...			
11am								
12pm					12:00 PM - 01:00 PM Shape It Up With Chib...			

134

Key Accomplishments

Information Technology - Cybersecurity

Tested email scam resilience across most city employees (5345) after city-wide cybersecurity training. Results indicate **our workforce is now less likely to fall for phishing scams (from 12.65% in 2020 to 6.42% in 2022 Q2) than the industry average (7.1%).**

Reduced points of failure due to human error via security automation.

Introduced additional security procedures, implemented cybersecurity best practices and latest industry standards.



Key Accomplishments

Information Technology - Awards



Overall City Government
Experience Winner
4th Place



Top 10 Fourth Year in a Row

Key Accomplishments

Strategic Communications – Campaigns

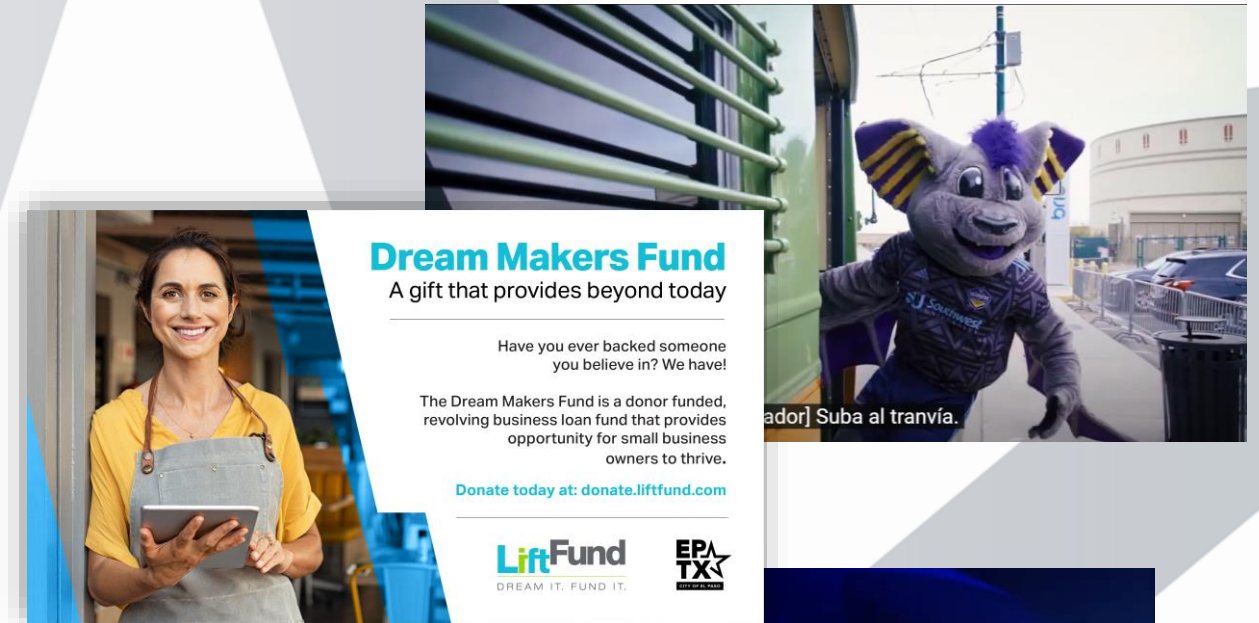
- COVID-19
- Job Fairs
- Emergency Preparedness
- PowerFlu
- Live Active El Paso
- Public Health Programs and Services
- El Paso Streetcar
- WinterFest and Elf on the Shelf
- Military Affairs
- Redistricting Process
- El Paso Bond
- Recycling Challenge
- El Paso Museum of History Exhibits
- Utilities Education



Key Accomplishments

Strategic Communications - Partnerships

- El Paso Chihuahuas
- El Paso Locomotive FC
- El Paso Better Business Bureau
- Paso del Norte Health Foundation
- LiftFund
- Emergence Health Care Network
- Fort Bliss
- El Paso County
- Texas Tech
- The Hospitals of Providence
- YWCA
- TFCU
- El Paso Chamber of Commerce
- Hispanic Chamber of Commerce



Goal 5- Key Performance Indicators

Key Performance Indicator	FY17 Actual	FY18 Actual	FY19 Actual	FY20 Actual	FY21 Actual	FY22 (Thru Q2)	Target
# Individuals engaged through Social Media	185,125	185,192	200,250	442,392	404,305	220,782	300,000
NEW - Phishing campaigns (people clicking on email scams when tested by cyber security team)	N/A	N/A	N/A	12.65%	7.2%	6.42%	7.0% or < (below industry average)
NEW- Modernize outdated applications and improve functionality of existing applications	N/A	N/A	N/A	N/A	N/A	12	12

Goal 5- FY22 Key Deliverables Update

Leverage and expand the use of current and new technology to reduce inefficiencies and improve communications

Update

Customer Relationship Management (CRM) System

- Multi-phase project.
- Vendor trainings – Leadership, Service Owners, District Offices, 311, CR.
- Improved SR status comments, more coming,
- CR process Soft Launch – May 2022.

E-forms and Automation (ReForm)

- Digitized simplified, and automated forms and processes.
- E.g., Library New Card Request, Security Alarm License Application, HR & Finance Systems Security forms, Permit forms, and many more.





Goal 5- FY22 Key Deliverables Update

Enhance internal communication and employee engagement

Update

News4U

- Developed monthly section with Human Resources

Town Hall / Employee Meetings

- Environmental Services Meetings
 - City Manager Invited to Join ESD Pick-ups
- El Paso Fire
- Office of the Comptroller

Media Training

- On-Demand Media Training is now available via LinkedIn Training Portal



Watch the video: <https://tinyurl.com/4u7txecj>

Goal 5- FY22 Key Deliverables Update

5.6 Strengthen messaging opportunities through media outlets and proactive community outreach

Update

Increased Media Availability, Press Conference and Roundtable Discussion

- City Manager's Office
- Public Health
- Capital Improvement
- Economic Development
- International Bridges
- El Paso Fire
- Office of Budget and Management
- Community and Human Development

Key Opportunities and Challenges

Information Technology - Cloud

Enterprise Applications - Cloud Migration

- Shift resource-intensive maintenance to vendors.
- Improve and enforce vendor partnerships and accountability.

MS Cloud platform

- Utilize licensed software and new features.
- E.g., Planner, PowerBi, SharePoint, Booking, Lists, Stream, and many more.
- Provide technology development training for our workforce and end-users.
- Standardize project management methodology.



Key Opportunities and Challenges

Information Technology - Infrastructure

- Upgrade citywide call centers.
- Upgrade City TV Control Room equipment.
- Upgrade data backup systems.
- Deploy a mobile device management solution.
- Upgrade servers at end-of-life.
- Upgrade storage system infrastructure.





Goal 5- Key Opportunities/Challenges

Strategic Communications

- Website Redesign for City Departments **(Ongoing)**
 - Incorporate the latest technology trends
- Develop Mobile Applications to enhance user experience **(Ongoing)**
- Develop cross-branding opportunities with Community Partners **(Ongoing)**

Additional Insights and/or Focus Areas??

TABLE OF CONTENTS

Goal 6

*Set the **Standard** for **Sound Governance** and **Fiscal Management***

- ✓ Key Service Impacts (COVID-19)
- ✓ **Key Accomplishments**
- ✓ Key Performance Indicators (KPIs)
- ✓ FY22 Key Deliverables Update
- ✓ Key Opportunities/Challenges

Goal 6- Key Service Impacts

Tax Office – Longer payment lines, call queue times, and posting of payments due to short staffing

Human Resources

- Increased costs of Healthcare and Worker's Compensation claims evaluation
- Compensation and Staffing Level Issues

Office of Management & Budget

- Virtual Chime In! Focus Groups
- Virtual Budget Process

City Clerk

- Delayed responses to internal and external requests
- Impact to in-person filing of agenda documentation by departments

Goal 6- Key Service Impacts

Purchasing & Strategic Sourcing

- Reprioritized planned procurements
- EP Marketplace vendor onboarding increase
- "Ask Laura" record and replicate suspended

City Attorney's Office

- Additional lawyers required to assist in backlog of court cases

Internal Audit Office

- Due to staffing shortages at City Departments, obtaining documents/information has delayed the issuance of audit reports.

Key Accomplishments

Learning & Development



Expand workforce development and organizational focus on continuous improvement through targeted training



3,000 learning hours per month on average

ALL EMPLOYEES

- **100** Unique City Courses offered
- **9,000** personal development courses

LEADERSHIP DEVELOPMENT

- **540** Leadership 1.0
- Cross-Departmental Learning & Development

Key Accomplishments

Learning & Development



Expand workforce development and organizational focus on continuous improvement through targeted training and partnerships



2022 BEST International Award:

Building talent, Enterprise wide, Strategically driven
& Talent development culture

Co-Launched ATD Borderlands Chapter

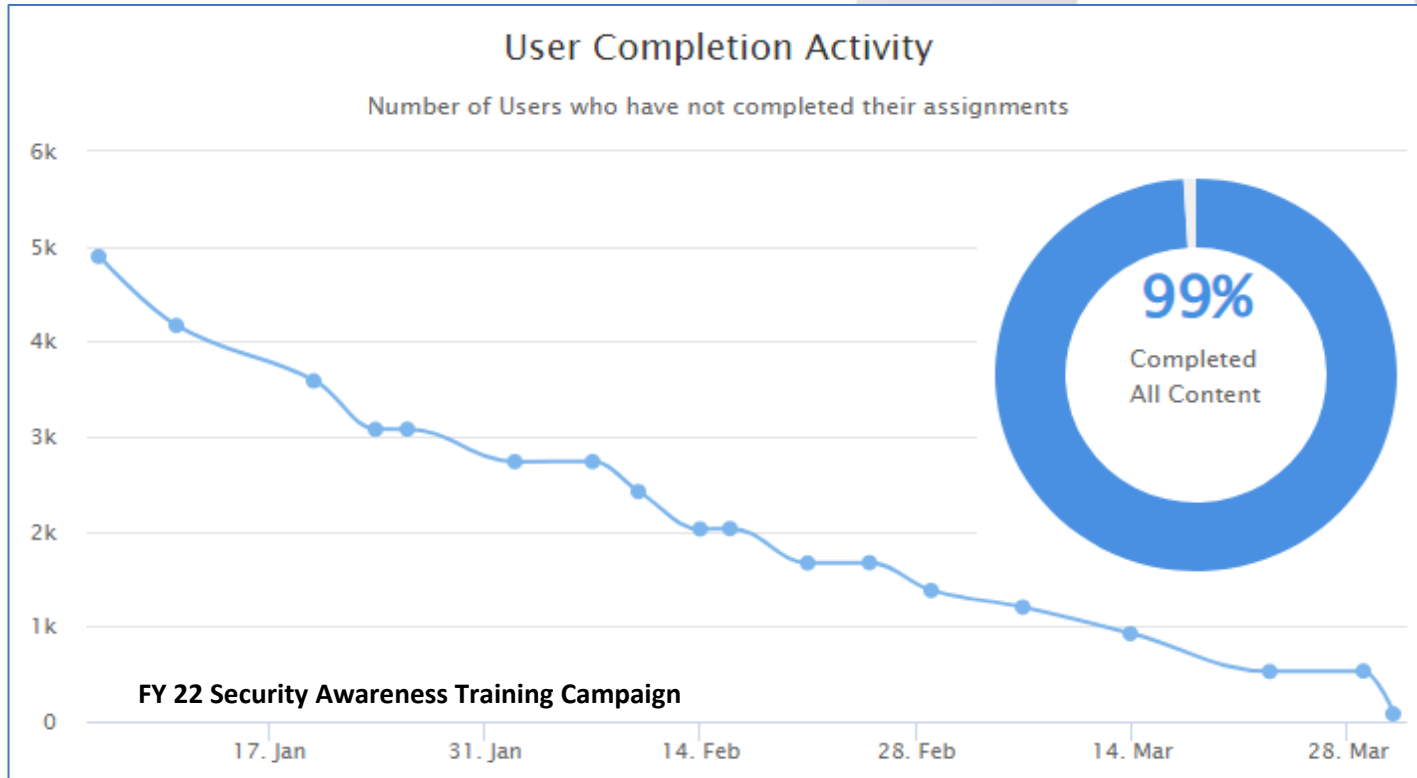
- Monthly Co-Learning with Regional L&D Professionals
 - Juarez, El Paso, Las Cruces
 - UMC, GECU, NMSU, Helen of Troy, Cenaltec, Aldea ...

Key Accomplishments

Learning & Development



Expand workforce development and organizational focus on continuous improvement through targeted training



FY 21

City Security Awareness Training Hours

Total Employees Trained:	4,920
Total Hours Trained:	20,290

FY 22 Q2

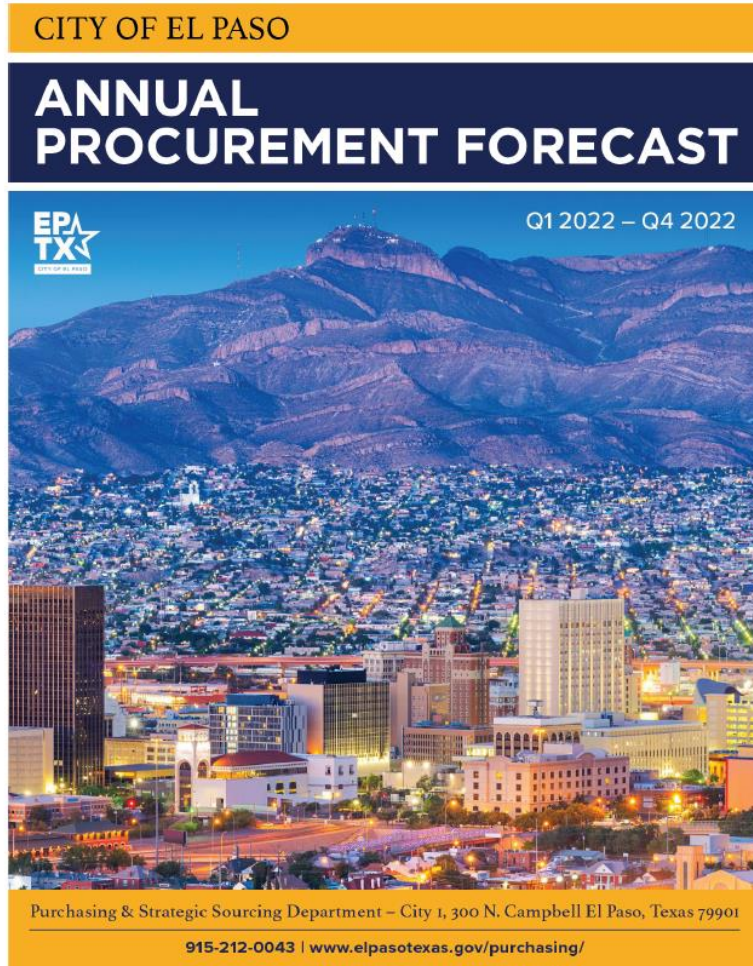
City Security Awareness Training Hours

Total Employees Trained:	5,345
Total Hours Trained:	7,227

Key Accomplishments

Purchasing & Strategic Sourcing

Procurement Forecast



Quarterly Procurement Updates to the Forecast

Online Bidding System



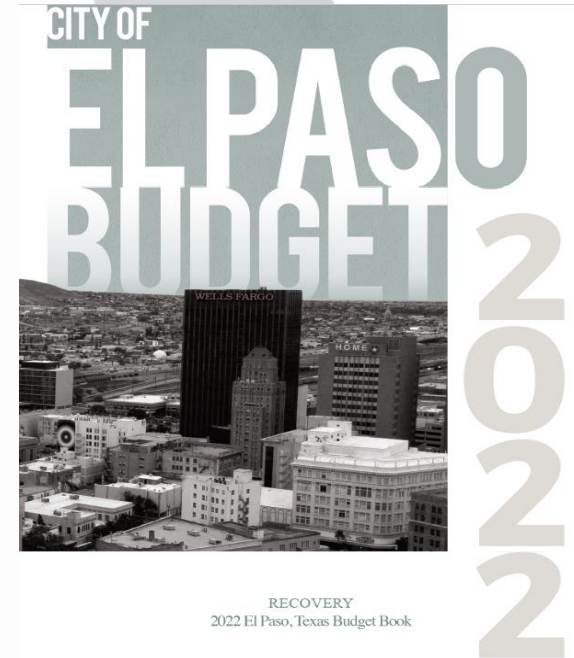
1,230 Registered vendors by Purchasing & Strategic Sourcing!

Key Accomplishments

Office of Management & Budget



- **4th** year of Strategic Budget Advisory
- Youth Strategic Advisory Board
- Implementation of the New Budget Module
- Continued participation in cross-functional teams and management studies
- Over **1000+ hours** of financial training for OMB Staff
- **Chime In!** survey **6th** consecutive years!!



**Received 27th
GFOA
Distinguished
Budget Award**

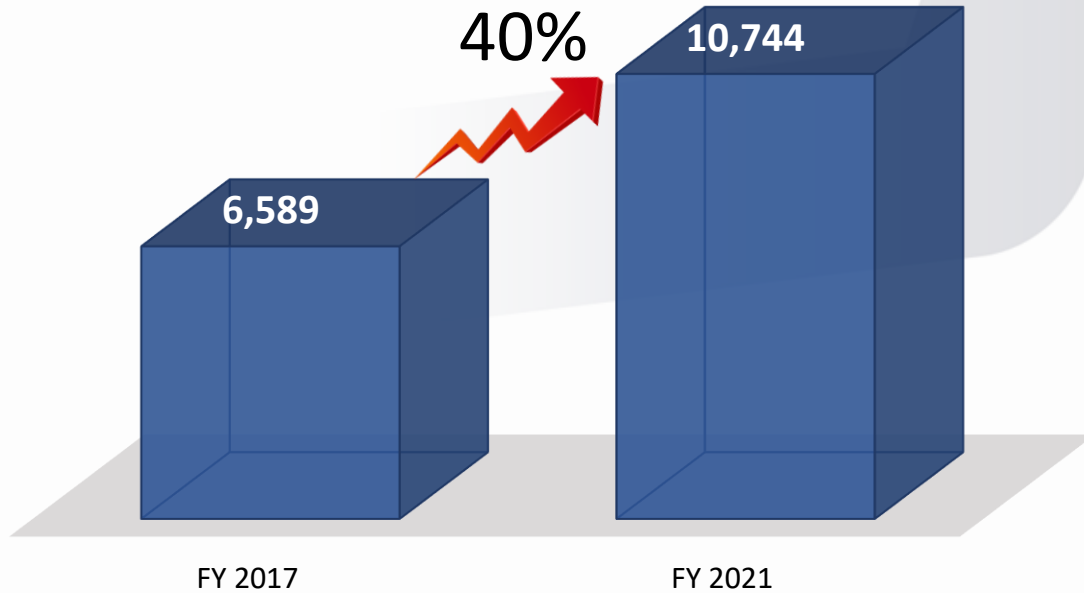
*..."The budget document was **also** outstanding in identifying the short-term organization-wide factors that influence the decisions in the making of this budget."*

GFOA Reviewer

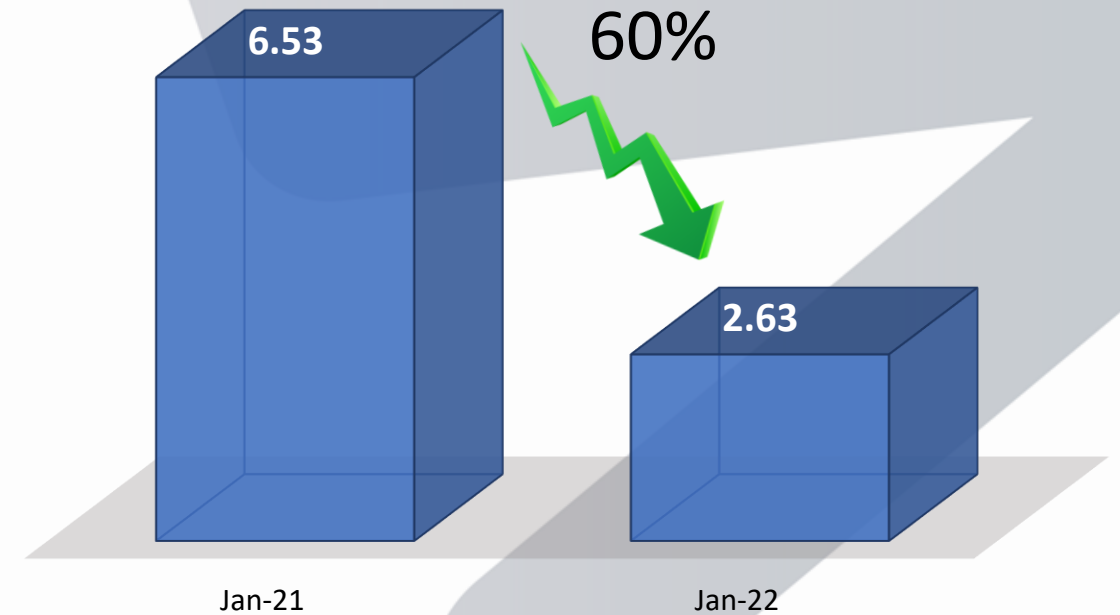
Key Accomplishments

City Attorney's Office

OPEN RECORD REQUESTS



AVERAGE DAYS TO CLOSE





Key Accomplishments

City Attorney's Office

Transparency and
Efficiency – Charter
and Redistricting
Process

Statewide
Entertainment
District Leader

Establishing best
practices billing
outside counsel

Revamp of Real
Estate Process
reducing expired
leases from 92-26

- **\$196M Savings for Texas Gas Securitization (Winter Storm Yuri)**
- \$2.5M in new airport leases
- City to be reimbursed from Class Action Opioid Settlement
- LSS Project to increase efficiency in Right of Possessions
- Implementation of new software High Q
- Claims & Complaint process accessible on City Attorney website



Key Accomplishments

Tax Office

Mobile Bank & Drop Box CAD

January 25th -31st
\$4.7 million

1,345 transactions

Payment Drop Box - Delinquent Law Firm

January 25 - 31, 2022

Socially Distanced
County Tax Offices
October 1st – January
31st , 2022
\$65.2 million /
24,435 transactions



Key Accomplishments

Office of the Comptroller

- Deployed Popular Annual Financial Report (PAFR)
- Received 21st year GFOA Award in Financial Reporting

6th Year of Zero Financial Audit Findings





Key Accomplishments

City Clerk

- Increased access to services by automating forms required of newly appointed or reappointed board appointees resulting in the reduction of non-compliance letters mailed out.

Annual Financial Disclosure Short Form

Department Head / Designated Employee



This form may be used by City appointed officials, as designated employee, defined in Ordinance 019139 (Section 2.92.050 of the City Code) subsection A 4 of this section who have no significant change to report from the full financial disclosure previously filed with the City Clerk.

I, * report that I have no changes to report regarding my financial disclosure statement. I have filed a full financial disclosure within the last five years.

Department Head/Designated Employee *
(Printed Name):

Department: *

Signature Here

CLICK TO SIGN

Signature

01/20/2022

Key Accomplishments

Internal Audit Office

- Total HOT Delinquent Payments collected since 2015 **\$2,908,826.11**
- Total HOT Audit collected Q1 + Q2 FY22 **\$638,633.64**
- City of El Paso Employee Hotline Program
- Franchise Fee Audits



Key Accomplishments

Human Resources

The Wellness program consists of the following benefits:

- ✓ Group Fitness Classes
- ✓ Wellness Education Classes
- ✓ One-on-One Health Coaching
- ✓ Shape It Up program
- ✓ Fitness Membership Reimbursement

Outstanding Accomplishments:

- Wellness Education classes increased by almost **450 %** in FY 2021.
- Group Fitness classes increased by over **350 %** in FY 2021.
- Group Fitness sessions **doubled** in FY 2021, and we are on track to meet those same numbers this year.



Key Accomplishments

Human Resources

- 7.2% minimum wage increase + signing incentives
- Centralized service request system for employee requests (Ongoing)
- Online Exams
- Digital Onboarding + Offboarding Process
- Automated Performance Management System
- HR4VETS Program



Goal 6- Key Performance Indicators

Key Performance Indicator	FY17 Actual	FY18 Actual	FY19 Actual	FY20 Actual	FY21 Actual	FY22 (Thru Q2)	Annual Target
Increase participating vendors in EP Marketplace	57	74	32	49	52	20	+50
EP Marketplace Spend	\$9,234,217	\$12,403,355	\$20,416,199	\$38,306,634	\$40,937,094	\$27,286,204	↑2%
% Local Spend	48%	52%	69%	71%	54%	53%	>50%
Actual Revenue Compared to Budget (GF annual measure)	99.46%	100.83%	100.06%	99.52%	109.74%	42.3%	100%
Total portfolio investment earnings per quarter	\$3,508,119	\$6,459,485	\$11,128,086	\$8,821,811	\$1,444,329	\$1,148,449	\$4,000,000
% of internal records requests completed within 1 hour	86%	87%	87%	90%	88%	77%	96%
Tax Office average phone wait time (minutes)	1:44	1:28	0:33	0:55	1:02	4:10	1:30

Goal 6- Key Performance Indicators

Key Performance Indicator	FY17 Actual	FY18 Actual	FY19 Actual	FY20 Actual	FY21 Actual	FY22 (Thru Q2)	Annual Target
% turnover rate	10.04%	10.16%	11.08%	15.80%	12.84%	9.1%	10%
% of employees participating in wellness program	13.37%	14.67%	14.76%	11.63%	9.97%	9.88%	16%
# of sick leave hours used	340,739	339,128	343,679	321,215	339,609	192,398	337,960
# of workers' compensation claims	1,399	1,314	649	1,706	1,558	1,067	1,182
HSA Participation	1,664	1,906	2,952	3,393	3,409	3,418	3,450
City Attorney's Office Performance Measures	98%	96%	97%	90%	99%	99%	100%

Goal 6- FY22 Key Deliverables Update

Recruit and retain a skilled and diverse workforce

Key Strategic Objective

Plan and implement dynamic and broadly partnered talent management strategies.



Update

Human Resources / Learning & Development Initiatives

- Cross Functional Team Volunteer/Internship Program
- Hybrid Workplace---building flexibility for today's workforce
- Targeted Training
- Performance Evaluations



Implement leading-edge practices for achieving quality and performance excellence

Key Strategic Objective Update

Expand workforce development and organizational focus on continuous improvement through targeted training, activating partnerships and growing best practices

By 2022, will attain **100% reach** (EX3 and above) in

- Examiner/Internal Consultant training (organizational leadership)
- Lean Six Sigma learning path (process improvement)

Process Improvement Program:

- Redesigned and delivered in-house White Belt Training (Fall 2021)
- Redesigned and launching in-house Green Belt Program (Summer 2022) using LinkedIn Learning content

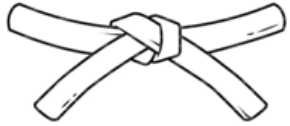
Human Centered Design (Voice of our Residents):

- Advance work to keep our Senior Population connected **partnership with UTEP** through Community Advisory Board
- **Partnerships** with Bloomberg Philanthropies + Stanford University d.School and National League of Cities (NLC)
- Continue developing organizational coaches in design thinking with a focus on youth programming and services

Building a CULTURE OF INNOVATION

LSS Learning Path

Create Knowledge



White Belt Training

Focus on Simple Waste 4 hours



Idea
Workshop



Green Belt Training

DMAIC 8 Weeks – Project Based – Gate Review @
each phase

LinkedIn LEARNING



Hybrid
Learning



Black Belt Training

Pilot Phase



SIX SIGMA GLOBAL INSTITUTE

LinkedIn LEARNING

Implement leading-edge practices for achieving quality and performance excellence

Key Strategic Objective

Update

Become a model for activating interagency and multisector partnerships and demonstrate results under the Communities of Excellence framework

Convened multiple feedback sessions with partners in Fall 2021 as a key input into 2021 Strategic Planning Session

- **24 organizations** represented (private and public sectors and social service providers)
- **Over 400 data points** collected

Team of CoEP facilitators recently conducted *Workforce Borderplex Solutions* Strategic Planning Retreat.

- New request/event planned for summer 2022 with another partner organization

Reactivated and expanding **Youth Strategic Advisory Board**

Deliver services timely and effectively with focus on continual improvement

Key Strategic Objective

Optimize resources by evaluating and aligning service delivery mechanisms

Update

- CFT Volunteer & Internship Program
- Upcoming Mentorship Program
- Bridge Fellowship Program
- Communities of Excellence Collaborative



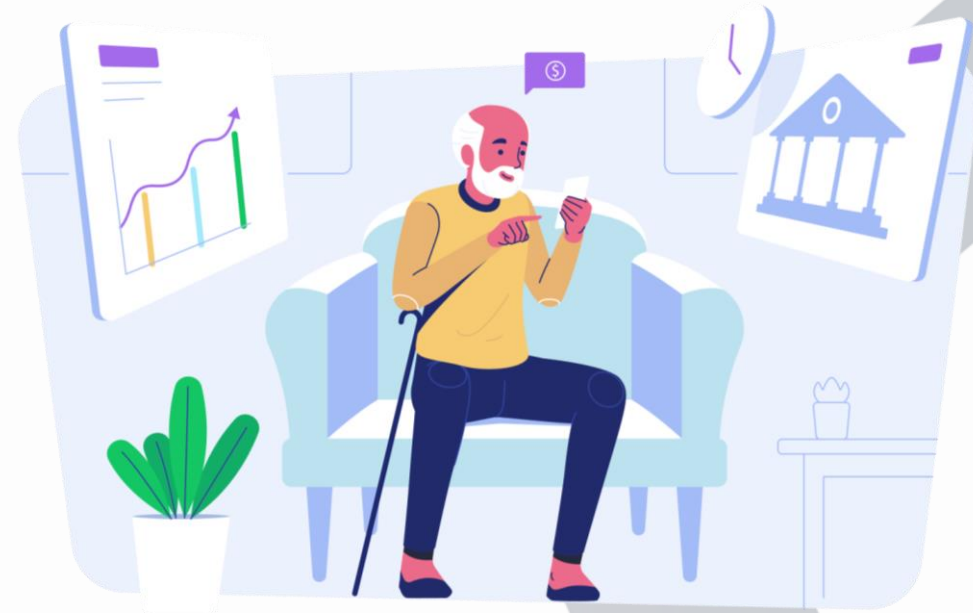
Ensure continued financial stability and accountability through sound financial management, budgeting and reporting

Key Strategic Objective

Create and implement a plan to address long-term liabilities and sustain the City's Bond Rating

Update

- Develop a pension funding policy that will address the unfunded liability



Goal 6- FY22 Key Deliverables Update

Deliver effective and efficient processes to maximize value in obtaining goods and services

- **Launch Annual Buying Plan (Completed)**
- **Publish Virtual Training Videos (In Progress)**
 - Hire El Paso First Local Bid Preference
 - How to Register to do Business with the City
- **Purchasing Online Bidding System (Phase I Live)**
 - Phase I: goods and services solicitations (Live)
 - Phase II: construction solicitations (In Progress)
 - Phase III: on-line selection of Architects + Engineers (In Progress)
- **Launch Contract Register Dashboard (In Progress)**
- **PaymentWorks (In Progress)**
 - Automate and secure the collection of W9 and ACH information for payees/suppliers
 - Validating payee information and disbursing payment through Wells Fargo
- **Ask Laura Continuous Improvement (Completed)**
 - Libraries, Zoo and Economic Development
- **B2G Launch (In Progress)**



Goal 6- Key Opportunities/Challenges

High Performing Government

- Staffing Levels
- Supply Chain Issues
- Volunteer & Internship Program **(Ongoing)**
- Customer Service Improvements **(Ongoing)**
- Upgrade of our Financial + HCM Software

Additional Insights and/or Focus Areas??

FY22 GOAL TEAM REPORT

GOAL 5+6

GOAL 5: *Promote Transparent and Consistent Communication Amongst All Members of the Community*

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HIGH PERFORMING GOVERNMENT

FY22 GOAL TEAM REPORT

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HIGH PERFORMING GOVERNMENT

POWERED BY THE TEAM

GOAL 5

- **Information Technology Services**
- **Strategic Communications**

GOAL 6

- **City Attorney**
- **City Clerk**
- **City Manager**
- **Human Resources**
- **Internal Audit**
- **Office of the Comptroller**
- **Purchasing & Strategic Sourcing**
- **Tax Office**

FY22 GOAL TEAM REPORT

✓ Key Results



Key Results

Information Technology Services – Customer Relationship Management System

Completed onsite target **trainings** for stakeholders.

Established process for **improved customer response**.

Duplicates & referred

Improved status updates

Council Request process configured.

Key process owners have been **live** on the system for 6-10 months.

Nearing completion of Phase 3 of a **complex, multi-phase project**.





Key Results

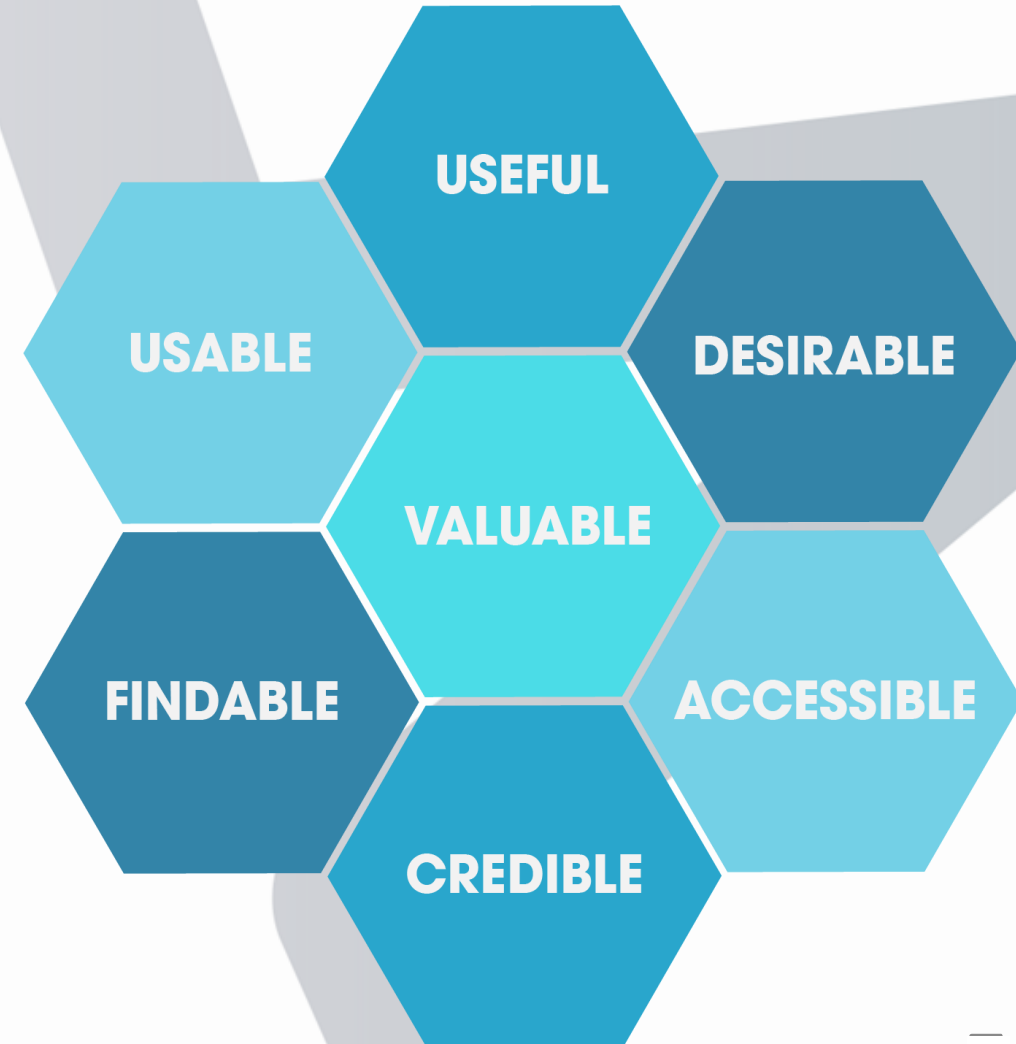
Information Technology Services – User Experience

New team with software developers, designers, data scientists, web developers, and researchers (4 new hires, 3 unpaid volunteers, 1 intern, and 3 IT members).

Development and design for the user, creating **accessible technology, valuable for all.**

Over 26 projects since June 2021 that **modernize** systems, **simplify** processes, **optimize for mobile** use, and **utilize** our technology **resources strategically.**

Multiple internal and external **collaborations and partnerships.**





Key Results

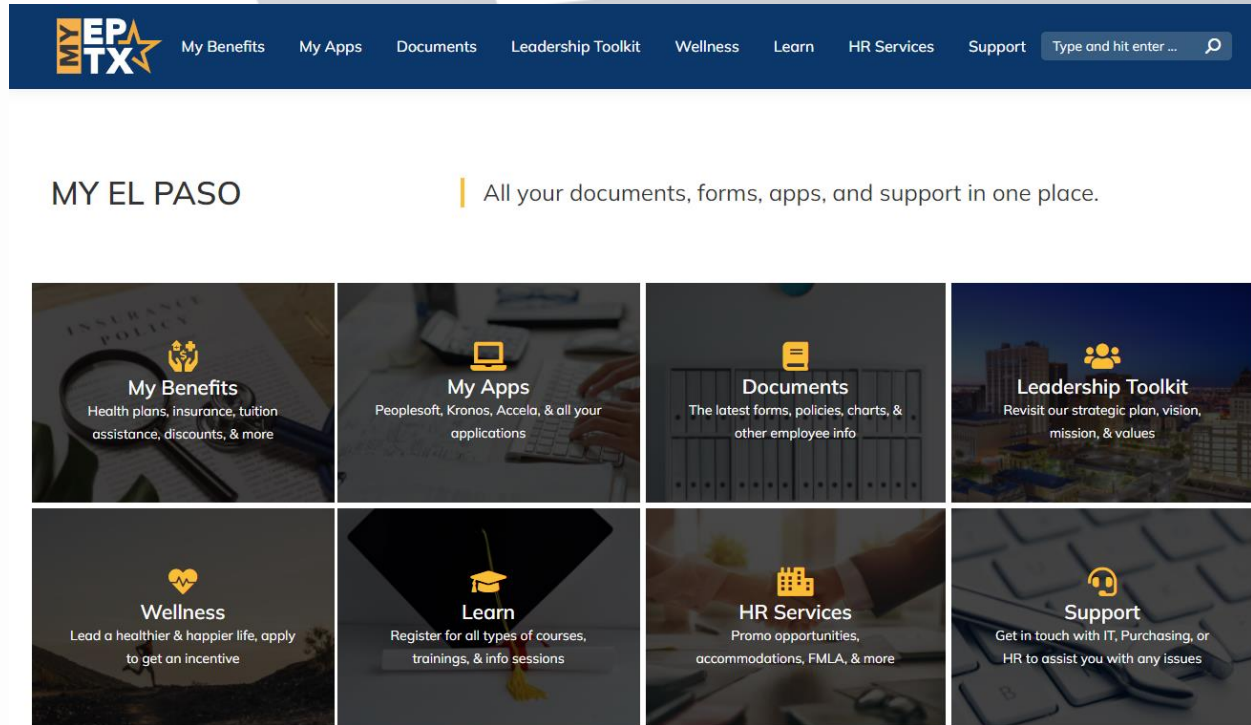
Information Technology Services – My El Paso

Reviewed, updated, and **organized more than 800 files, forms, policies, webpages, applications, services, events, and announcements** for our workforce.

Engaged over 250 employees for input, feedback, and testing.

Now **secure and accessible from mobile and personal devices** to support remote work.

Full visual redesign and **new features**, including learning calendar, searchable and sortable documents, and more.





Key Results

Information Technology Services – City Website

Reviewed and **reorganized over 5,000 files**, forms, images, and videos. **Full visual redesign.**

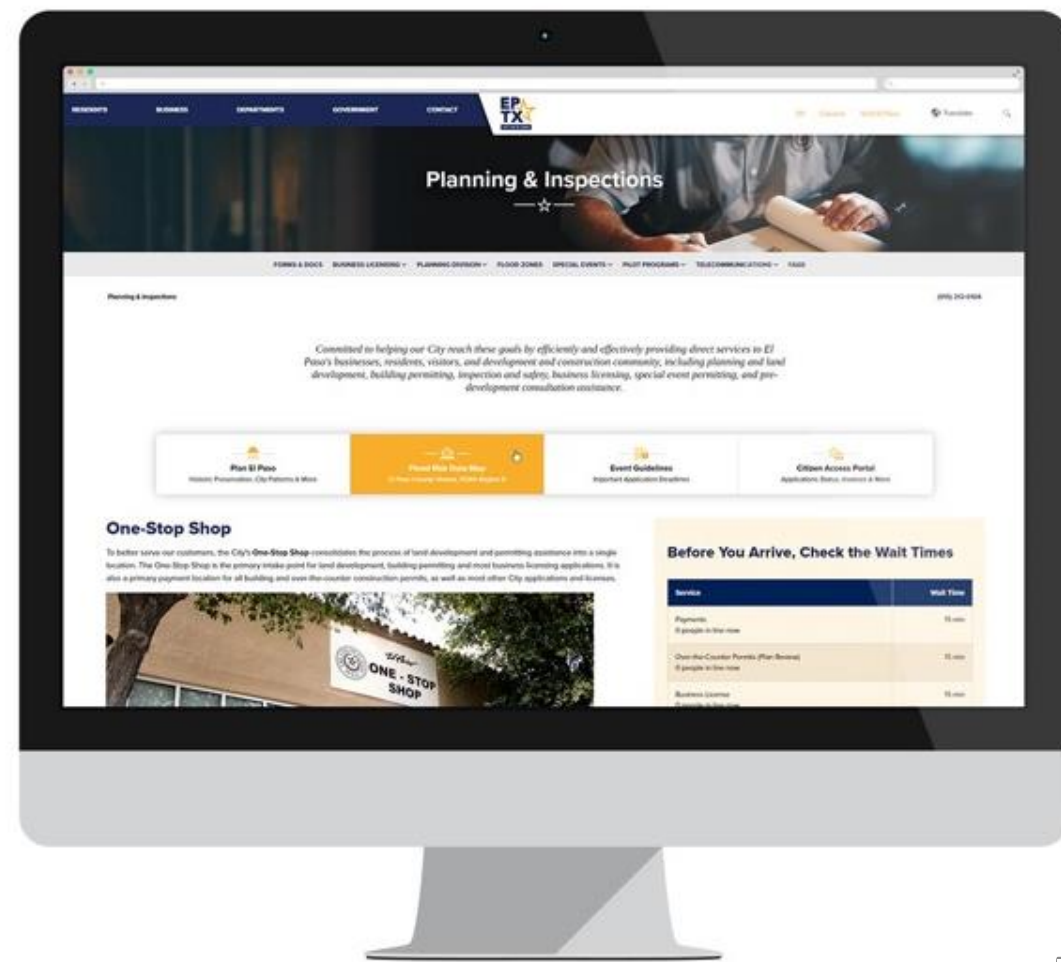
Full **audit of over 1,000 external links.**

Reduced almost **800 individual web pages to 200** without losing the message, functionality, or web traffic.

Established **new** content updates **guidelines and procedures.**

Incorporated **new and enhanced analytics** for web traffic.

Incorporated AI tools for **enhanced ADA compliance.**





Key Results

Information Technology Services - Partnership

IT – UX El Paso chosen as a **Civic Innovation Corps Fellows** host office among cities like LA, NYC, Boston, and Austin.

Three incoming visiting fellows sponsored by this program (June 22 – August 22) from **Harvard, Columbia, and Georgia Tech** to work on **innovation and emerging technologies**.



Key Results

Information Technology - Cybersecurity

Tested email scam resilience across most city employees (5345) after city-wide cybersecurity training. Results indicate **our workforce is now less likely to fall for phishing scams** (from **12.65% in 2020** to **6.42% in 2022 Q2**) than the industry average (7.1%).

Reduced points of failure due to human error via security automation.

Introduced additional security procedures, implemented cybersecurity best practices and latest industry standards.



Key Accomplishments

Strategic Communications – Campaigns

- COVID-19
- Job Fairs
- Emergency Preparedness
- PowerFlu
- Live Active El Paso
- Public Health Programs and Services
- El Paso Streetcar
- WinterFest and Elf on the Shelf
- Military Affairs
- Redistricting Process
- El Paso Bond
- Recycling Challenge
- El Paso Museum of History Exhibits
- Utilities Education



Key Accomplishments

Strategic Communications - Partnerships

- El Paso Chihuahuas
- El Paso Locomotive FC
- El Paso Better Business Bureau
- Paso del Norte Health Foundation
- LiftFund
- Emergence Health Care Network
- Fort Bliss
- El Paso County
- Texas Tech
- The Hospitals of Providence
- YWCA
- TFCU
- El Paso Chamber of Commerce
- Hispanic Chamber of Commerce

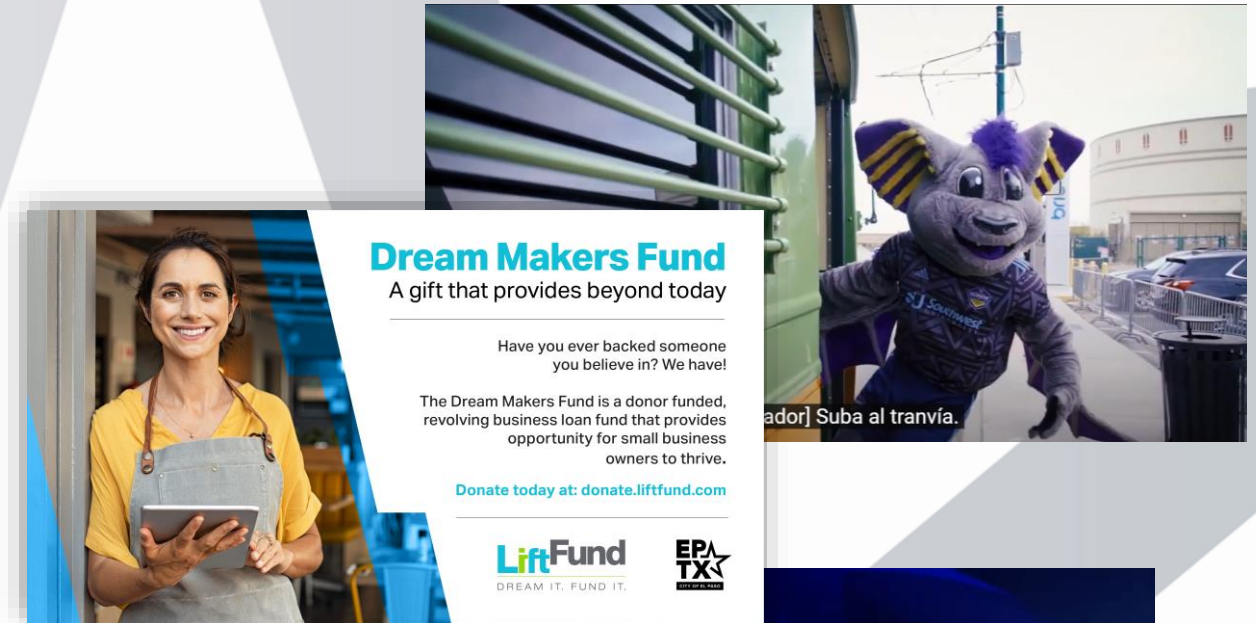


TABLE OF CONTENTS

Goal 6

Set the **Standard** for **Sound
Governance** and **Fiscal
Management**

✓ Key Accomplishments

Key Accomplishments

Learning & Development



Expand workforce development and organizational focus on continuous improvement through **targeted training**



3,000 learning hours per month on average

ALL EMPLOYEES

- **100** Unique City Courses offered
- **9,000** personal development courses

LEADERSHIP DEVELOPMENT

- **540** Leadership 1.0
- Cross-Departmental Learning & Development

Key Accomplishments

Learning & Development



Expand workforce development and organizational focus on continuous improvement through **targeted training and partnerships**



2022 BEST International Award:

Building talent, Enterprise wide, Strategically driven
& Talent development culture

Co-Launched ATD Borderlands Chapter

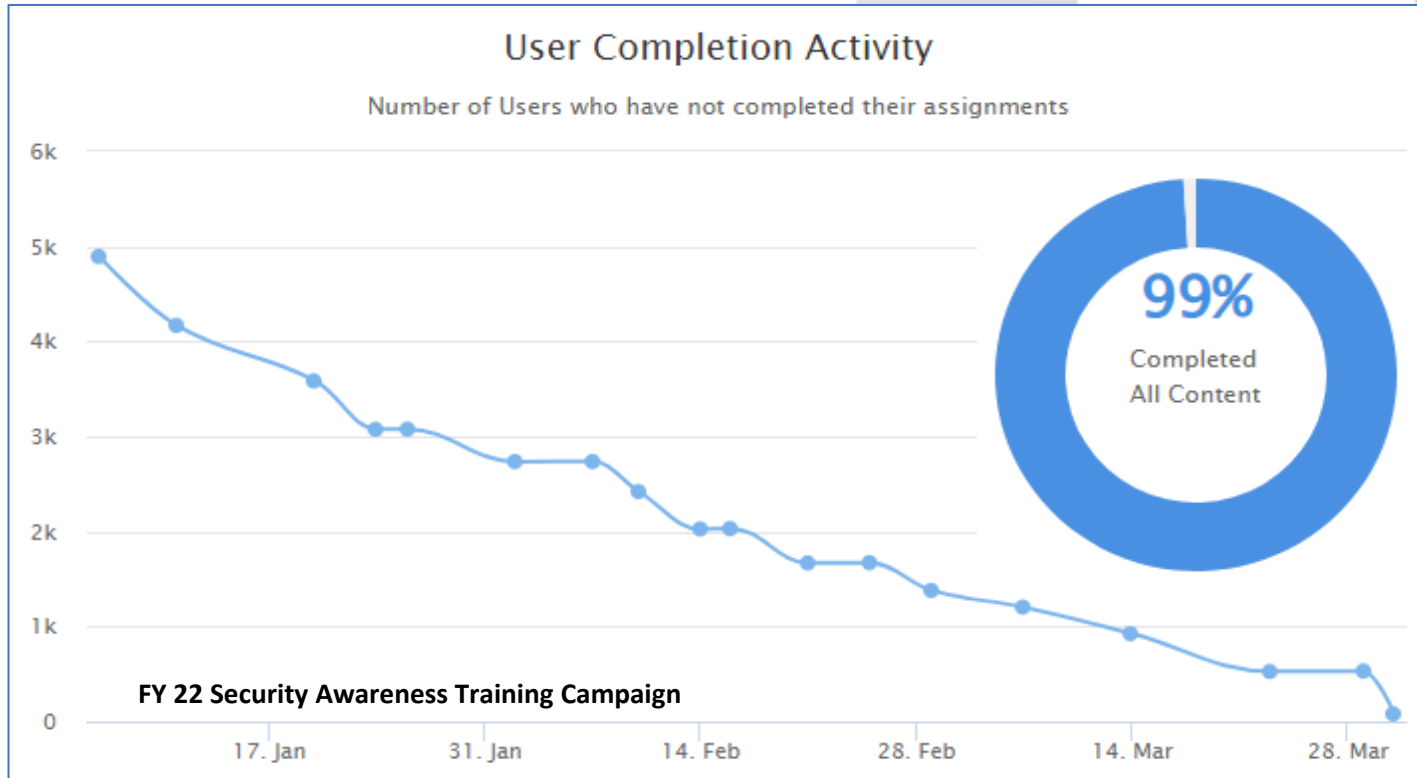
- Monthly Co-Learning with Regional L&D Professionals
 - Juarez, El Paso, Las Cruces
 - UMC, GECU, NMSU, Helen of Troy, Cenaltec, Aldea ...

Key Accomplishments

Learning & Development



Expand workforce development and organizational focus on continuous improvement through targeted training



FY 21

City Security Awareness Training Hours

Total Employees Trained:	4,920
Total Hours Trained:	20,290

FY 22 Q2

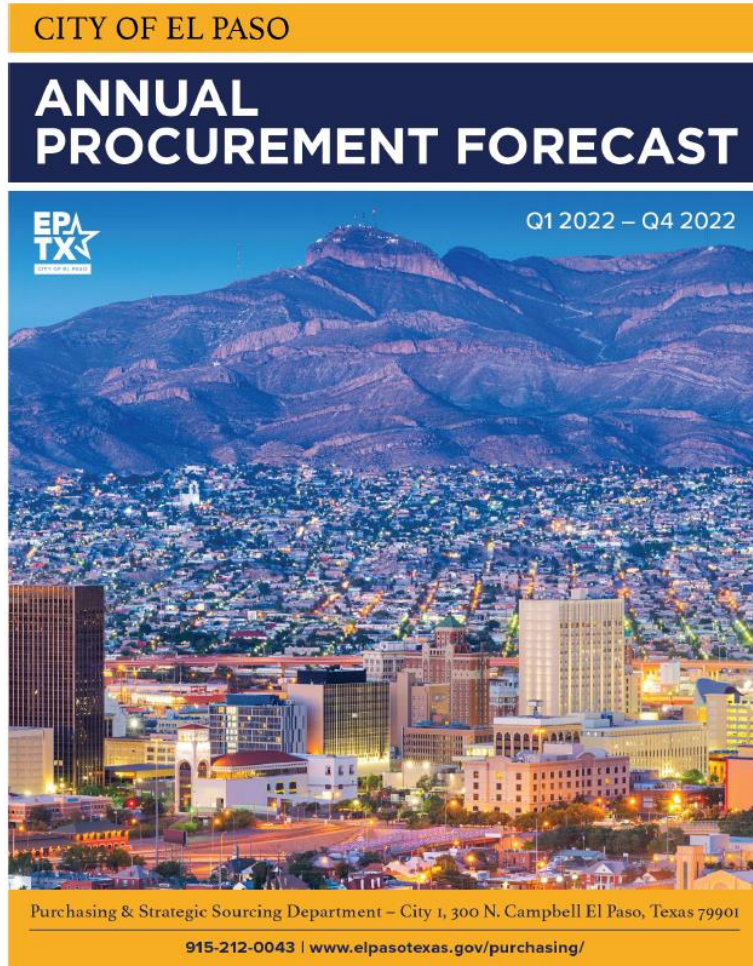
City Security Awareness Training Hours

Total Employees Trained:	5,345
Total Hours Trained:	7,227

Key Accomplishments

Purchasing & Strategic Sourcing

Procurement Forecast



Quarterly Procurement Updates to the Forecast

Online Bidding System



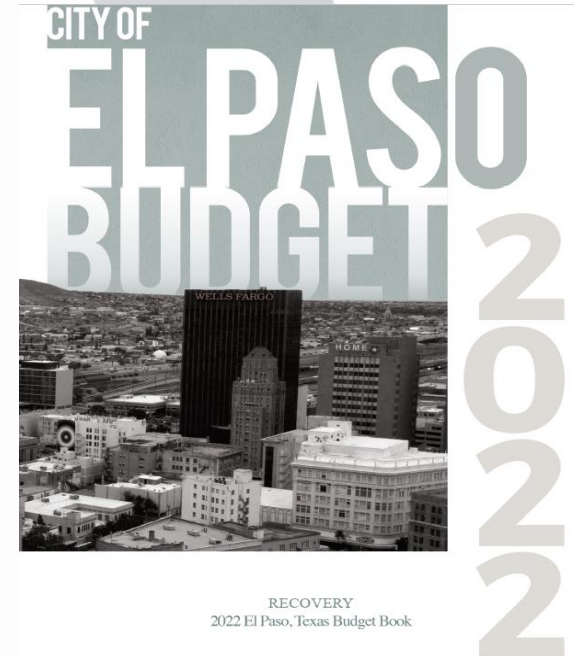
1,230 Registered vendors by Purchasing & Strategic Sourcing!

Key Accomplishments

Office of Management & Budget



- **4th** year of Strategic Budget Advisory
- Youth Strategic Advisory Board
- Implementation of the New Budget Module
- Continued participation in cross-functional teams and management studies
- Over **1000+ hours** of financial training for OMB Staff
- **Chime In!** survey **6th** consecutive years!!



**Received 27th
GFOA
Distinguished
Budget Award**

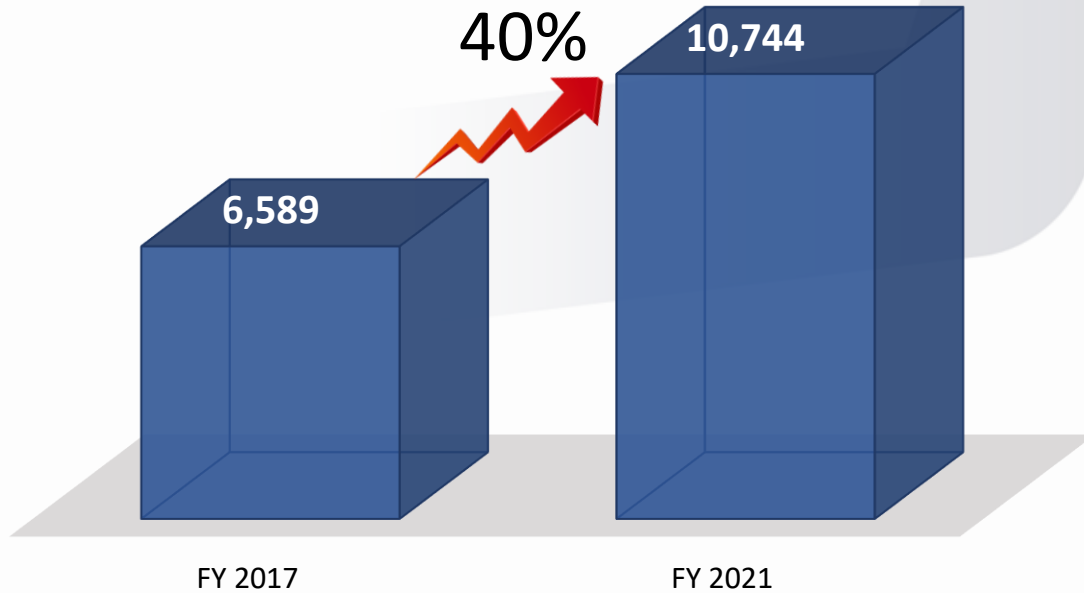
*..."The budget document was **also** outstanding in identifying the short-term organization-wide factors that influence the decisions in the making of this budget."*

GFOA Reviewer

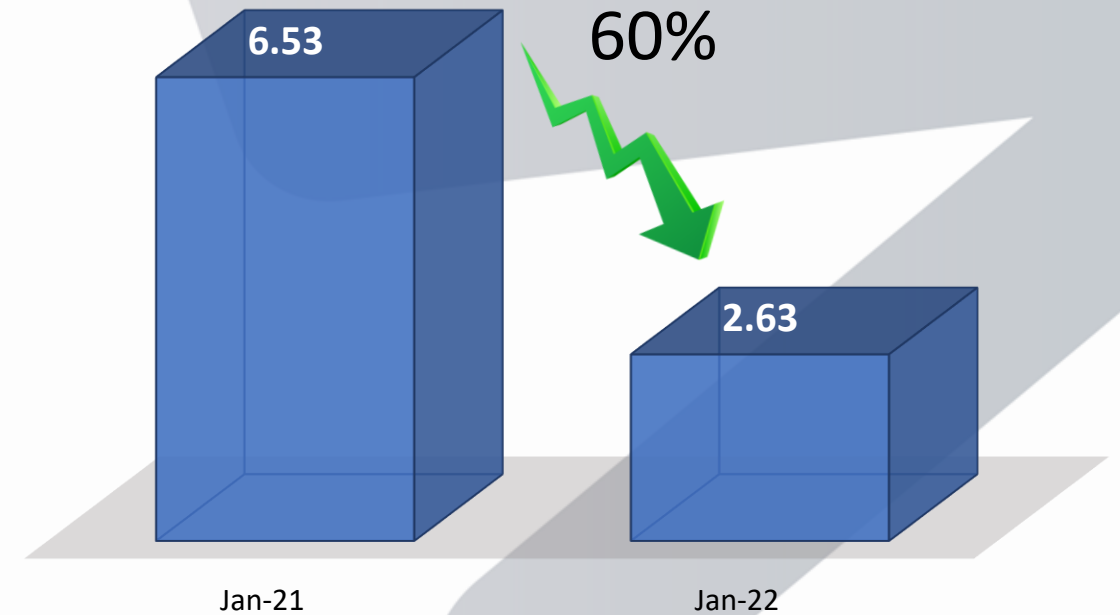
Key Accomplishments

City Attorney's Office

OPEN RECORD REQUESTS



AVERAGE DAYS TO CLOSE





Key Accomplishments

City Attorney's Office

Transparency and Efficiency – Charter and Redistricting Process

Statewide Entertainment District Leader

Establishing best practices billing outside counsel

Revamp of Real Estate Process reducing expired leases from 92-26

- **\$196M Savings for Texas Gas Securitization (Winter Storm Yuri)**
- \$2.5M in new airport leases
- City to be reimbursed from Class Action Opioid Settlement
- LSS Project to increase efficiency in Right of Possessions
- Implementation of new software High Q
- Claims & Complaint process accessible on City Attorney website



Key Accomplishments

Tax Office

Mobile Bank & Drop Box CAD

January 25th -31st
\$4.7 million

1,345 transactions

Payment Drop Box - Delinquent Law Firm

January 25 - 31, 2022

Socially Distanced
County Tax Offices
October 1st – January
31st , 2022
\$65.2 million /
24,435 transactions



Key Accomplishments

Office of the Comptroller

- Deployed Popular Annual Financial Report (PAFR)
- Received 21st year GFOA Award in Financial Reporting

6th Year of Zero Financial Audit Findings





Key Accomplishments

City Clerk

- Increased access to services by automating forms required of newly appointed or reappointed board appointees resulting in the reduction of non-compliance letters mailed out.

Annual Financial Disclosure Short Form

Department Head / Designated Employee



This form may be used by City appointed officials, as designated employee, defined in Ordinance 019139 (Section 2.92.050 of the City Code) subsection A 4 of this section who have no significant change to report from the full financial disclosure previously filed with the City Clerk.

I, * report that I have no changes to report regarding my financial disclosure statement. I have filed a full financial disclosure within the last five years.

Department Head/Designated Employee *
(Printed Name):

Department: *

Signature Here

CLICK TO SIGN

Signature

01/20/2022

Key Accomplishments

Internal Audit Office

- Total HOT Delinquent Payments collected since 2015 **\$2,908,826.11**
- Total HOT Audit collected Q1 + Q2 FY22 **\$638,633.64**
- City of El Paso Employee Hotline Program
- Franchise Fee Audits



Key Accomplishments

Human Resources

The Wellness program consists of the following benefits:

- ✓ Group Fitness Classes
- ✓ Wellness Education Classes
- ✓ One-on-One Health Coaching
- ✓ Shape It Up program
- ✓ Fitness Membership Reimbursement

Outstanding Accomplishments:

- Wellness Education classes increased by almost **450 %** in FY 2021.
- Group Fitness classes increased by over **350 %** in FY 2021.
- Group Fitness sessions **doubled** in FY 2021, and we are on track to meet those same numbers this year.



Key Accomplishments

Human Resources

- 7.2% minimum wage increase + signing incentives
- Centralized service request system for employee requests (Ongoing)
- Online Exams
- Digital Onboarding + Offboarding Process
- Automated Performance Management System
- HR4VETS Program



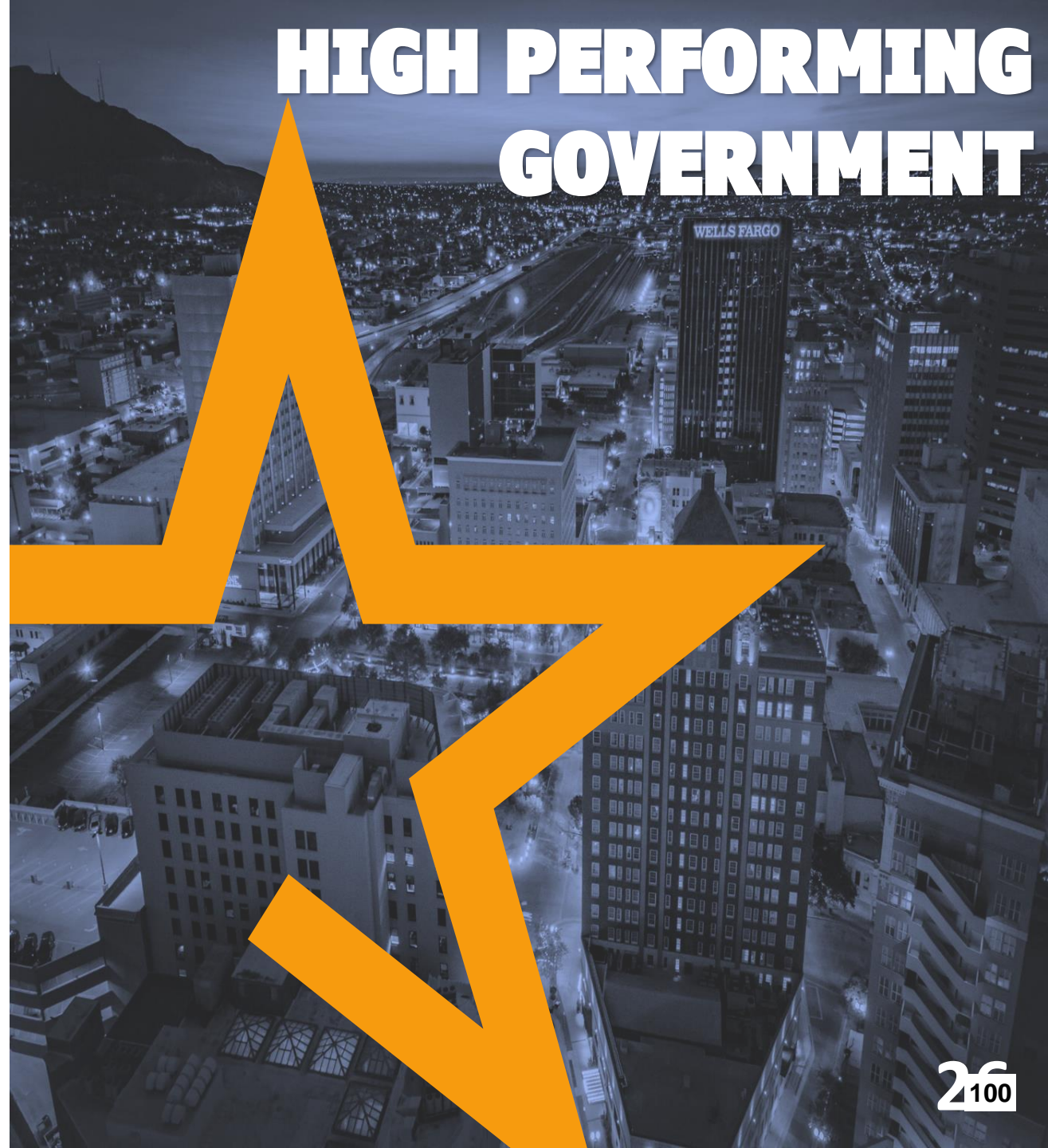
FY22 GOAL TEAM REPORT

GOAL 5+6

GOAL 5: *Promote Transparent and Consistent Communication Amongst All Members of the Community*

GOAL 6: *Set the Standard for Sound Governance and Fiscal Management*

**HIGH PERFORMING
GOVERNMENT**





Legislation Text

File #: 22-511, Version: 1

**CITY OF EL PASO, TEXAS
LEGISTAR AGENDA ITEM SUMMARY FORM**

DISTRICT, DEPARTMENT, CONTACT INFORMATION:

Please choose District and Department from drop down menu. Please post exactly as example below.

No Title's, No emails. Please use ARIAL 10 Font.

All Districts

Community and Human Development, Nicole Ferrini, (915) 212-1659

AGENDA LANGUAGE:

This is the language that will be posted to the agenda. Please use ARIAL 11 Font.

Presentation and discussion about the progress made in the implementation of the Regional Renewable Energy Advisory Council (RREAC) and its alignment with the City's Strategic and Urban Energy Plans.

**CITY OF EL PASO, TEXAS
AGENDA ITEM
DEPARTMENT HEAD'S SUMMARY FORM**

AGENDA DATE: 5/09/2022
PUBLIC HEARING DATE: NA

CONTACT PERSON(S) NAME AND PHONE NUMBER: Nicole Ferrini, 915.212.1659

DISTRICT(S) AFFECTED: All

STRATEGIC GOAL: Goal 8 - Nurture and Promote a Healthy, Sustainable Community

SUBGOAL: 8.4 Develop and implement a comprehensive climate action plan aligned with identified community priorities and established strategic objectives focused on transportation, infrastructure, economy and equity;

SUBJECT:

APPROVE a resolution / ordinance / lease to do what? **OR AUTHORIZE** the City Manager to do what? Be descriptive of what we want Council to approve. Include \$ amount if applicable.

Presentation and discussion about the progress made in the implementation of the Regional Renewable Energy Advisory Council (RREAC) and its alignment with the City's Strategic and Urban Energy Plans.

BACKGROUND / DISCUSSION:

Discussion of the what, why, where, when, and how to enable Council to have reasonably complete description of the contemplated action. This should include attachment of bid tabulation, or ordinance or resolution if appropriate. What are the benefits to the City of this action? What are the citizen concerns?

In June, 2021, the RREAC approved its 5-year Strategic Plan. This presentation will explore the progress made since then on the implementation of the plan. A City's Cross Functional Team was created and tasked with the implementation of the goals approved by the Board.

PRIOR COUNCIL ACTION:

Has the Council previously considered this item or a closely related one?

On June 7th, 2021, the City Council was provided an update on the Regional Renewable Energy Advisory Strategic Plan.

AMOUNT AND SOURCE OF FUNDING:

How will this item be funded? Has the item been budgeted? If so, identify funding source by account numbers and description of account. Does it require a budget transfer?

NA

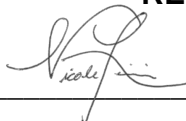
HAVE ALL AFFECTED DEPARTMENTS BEEN NOTIFIED? X YES ___NO

PRIMARY DEPARTMENT: Community and Human Development

SECONDARY DEPARTMENT: NA

*****REQUIRED AUTHORIZATION*****

DEPARTMENT HEAD:



(If Department Head Summary Form is initiated by Purchasing, client department should sign also)



May 2022 RREAC Update

Nicole Ferrini
Chief Resilience Officer

Fernando Liano
Sustainability Coordinator



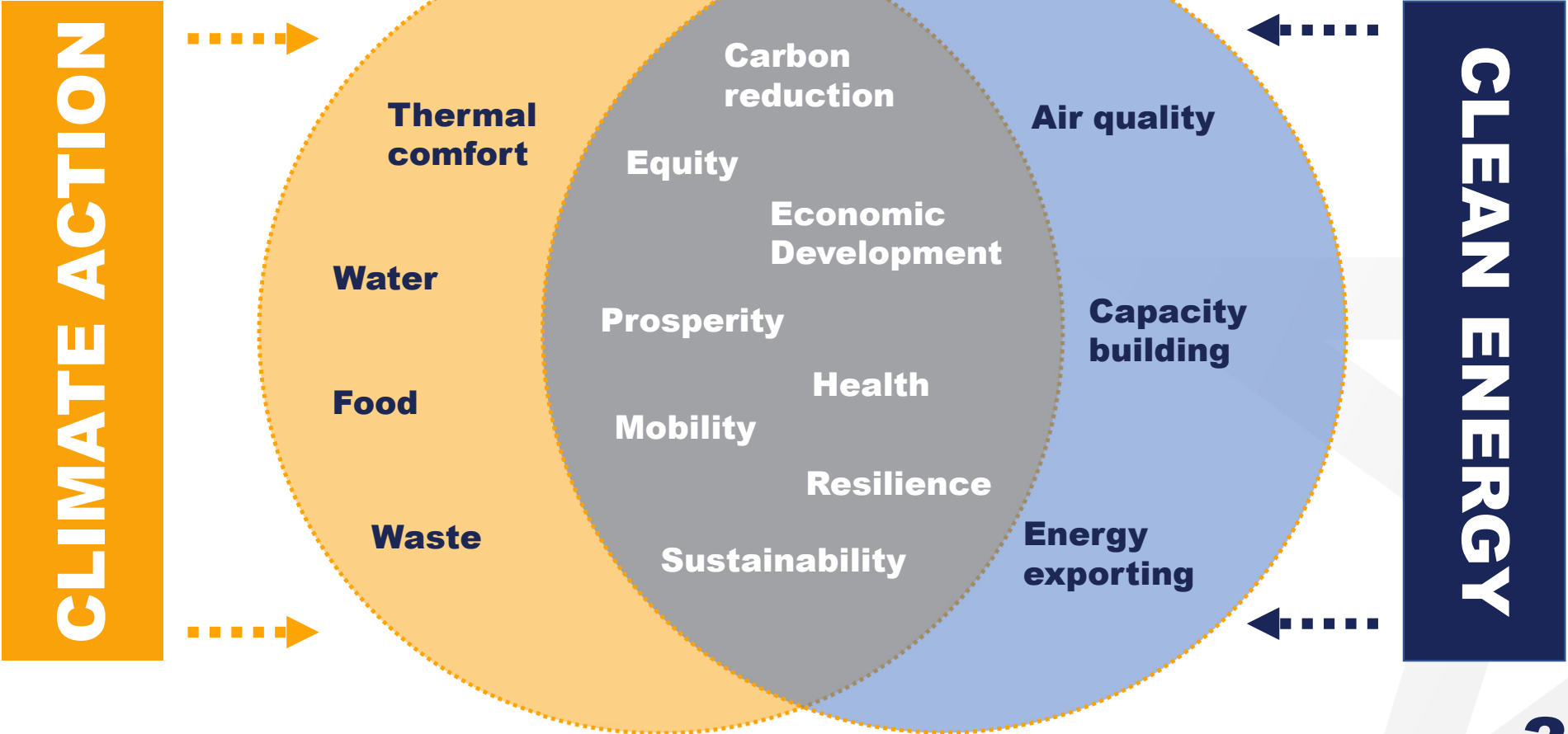


Strategic Process Alignment

Goal 8: Nurture + Promote a Healthy, Sustainable Community

8.4 Develop and implement a comprehensive climate action plan aligned with identified community priorities and established strategic objectives focused on **transportation, infrastructure, economy and equity**.







Process Timeline

8.4 Reduce operational energy consumption: **Create and implement the Urban Energy Plan** and identify state and federal legislative and funding opportunities.





Pillar 1: Education, Outreach + Advocacy

RREAC Strategic Goal Alignment

Progress Update

Goal 1.1 Bilingual education campaign encouraging residential and commercial customers to adopt energy efficiency practices and distributed generation.

Goal 1.3 Advocacy at the state and federal level for policies and incentives to accelerate adoption of both renewable generation and storage.

- **Partnership** with Solar United Neighbors (SUN), Eco El Paso and Sunrise El Paso to develop a bilingual Solarize campaign in 2022 to expand use of solar systems at **residential** level. Kick off date April 27th.
- **Letter of Support signed by the Mayor** to support Build Back Better adoption at the Federal Senate.
- **Texas Legislative priorities:** tracking energy related bills and participating in Texas cities' working group to define common priorities related to the energy sector.
- **Engagement with the State Energy Conservation Office** to align upcoming federal and state funding opportunities with Municipal priorities: **Energy Efficiency and Conservation Block Grant Program.**



Pillar 2: Municipal Energy

RREAC Strategic Goal Alignment

Progress Update

Goal 2.1 Reduce overall energy consumption and enhance energy efficiency in municipally owned facilities.

Goal 2.2 Increase efficiency for street and parks light infrastructure.

Goal 2.3 Increase solar generation at City owned facilities.

Goal 2.4 Enhance and increase EV fleet and chargers at municipal facilities

- **Airport: 5MW** using a **VPPA** agreement with EPE.
- **Airport: 1MW behind-the-meter carport system.**
- **Airport: Microgrid** (Solar; Storage; EV; other) as part of MOU with GM; UTEP; Chamber; and EPE.
- **PPA for multiple city facilities.**
- **Low or No Emission Vehicle Program and BBF** applications (Sun Metro).
- **EV chargers** as part of MOU with GM; UTEP; Chamber; and EPE.
- **Fleet electrification pilot** (PD and SAM).
- Pursuing new **FTEs**, including Facilities Engineer, Energy Manager and Engineer Specialist.



Pillar 3: Industry Development

RREAC Strategic Goal Alignment

Goal 3.2 Recommend incentive programs targeted for businesses in the area of renewable technology with an emphasis on local innovation, small business, microenterprise and locally driven NGOs.

Goal 3.3 Study the potential and identify a framework for a renewable energy industry cluster.

Progress Update

- **IIJA funding alignment with Strategic Plan:** how to leverage upcoming programs from the federal government to drive implementation of this pillar.
- **Schneider plant:** ‘engineer-to-order’ 160,000 square foot manufacturing plant in El Paso.
- **El Paso Metropolitan Regional Electrification Initiative:**
 - Carbon Foot Printing
 - Region Charging Station Development
 - Vehicle to Grid Development Research



Pillar 4: RE Infrastructure

RREAC Strategic Goal Alignment

Goal 4.1 Advocate for equitable access to solar for the community, prioritizing disadvantaged communities historically impacted by environmental concerns, including incentive programs and enhanced permitting and inspection processes.

Goal 4.5 Promote investment in community wide energy efficiency initiatives.

Progress Update

- **Partnership** with Solar United Neighbors (SUN), Eco El Paso and Sunrise El Paso to develop a bilingual Solarize campaign in 2022 to expand use of solar systems at **residential** level. Kick off date April 27th.
- Energy Efficiency incentive program for **small commercial businesses** (<25 Kw) using remaining funds of the Palo Verde settlement (\pm \$125,000).

EP TX CITY OF EL PASO

Implementation Progress Summary

- **Urban Energy CFT**
- **Solar installations:** PPA and VPPA
- **Fleet electrification:** MOU, Sun Metro and Pilot
- **IIJA funding** alignment with Strategic Plan

municipal energy

- **Solarize:** Solar Co-op
- Legislative alignment
- **RMI Cohort:** PUC comments
- **SECO** engagement

outreach + advocacy

- Workforce development
- Incentives for industry development

industry development

- Code requirements
- Community wide energy efficiency initiatives
- Community solar
- Solar Co-op

RE infrastructure

- Significant progress
- Moderate progress
- Planned but not yet implemented



Mission

Deliver exceptional services to support a high quality of life and place for our community



Vision

Develop a vibrant regional economy, safe and beautiful neighborhoods and exceptional recreational, cultural and educational opportunities powered by a high performing government



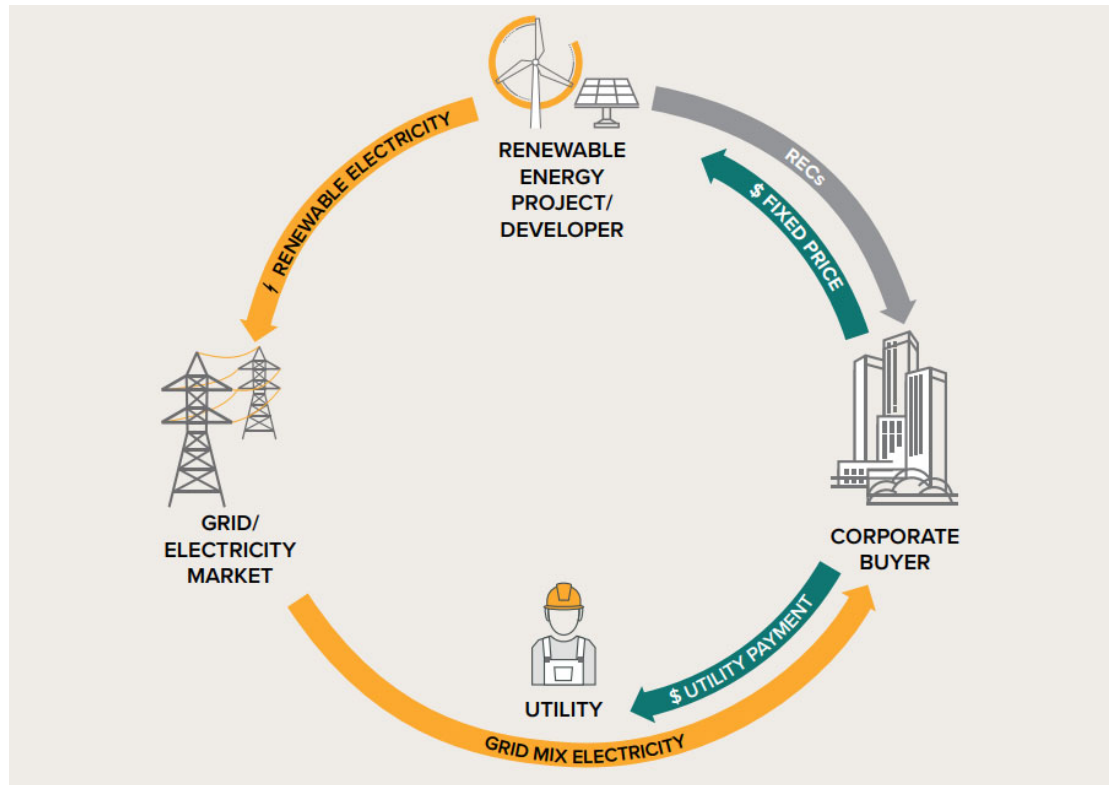
Values

Integrity, Respect, Excellence, Accountability, People



Thank you!

Virtual Power Purchase Agreement (VPPA)



Source: <https://rmi.org/wp-content/uploads/2018/12/rmi-brc-intro-vppa.pdf>



Legislation Text

File #: 22-518, Version: 1

CITY OF EL PASO, TEXAS
LEGISTAR AGENDA ITEM SUMMARY FORM

DISTRICT, DEPARTMENT, CONTACT INFORMATION:

Please choose District and Department from drop down menu. Please post exactly as example below.

No Title's, No emails. Please use ARIAL 10 Font.

All Districts

Economic and International Development, Lindsey Adams, (915) 212-1622

Economic and International Development, Elizabeth Triggs, (915) 212-1619

AGENDA LANGUAGE:

This is the language that will be posted to the agenda. Please use ARIAL 11 Font.

Discussion and action on the City of El Paso's legislative agenda for the 88th Regular Session of the Texas State Legislature.

**CITY OF EL PASO, TEXAS
AGENDA ITEM
DEPARTMENT HEAD'S SUMMARY FORM**

AGENDA DATE: 05/09/2022

PUBLIC HEARING DATE:

CONTACT PERSON(S) NAME AND PHONE NUMBER: Lindsey Adams, 915-212-1622
Elizabeth Triggs, 915-212-1619

DISTRICT(S) AFFECTED: All

STRATEGIC GOAL: No. 6: Set the Standard for Sound Governance and Fiscal Management

SUBGOAL: N/A

SUBJECT:

APPROVE a resolution / ordinance / lease to do what? OR AUTHORIZE the City Manager to do what? Be descriptive of what we want Council to approve. Include \$ amount if applicable.

Discussion and action on the City of El Paso's legislative agenda for the 88th Regular Session of the Texas State Legislature.

BACKGROUND / DISCUSSION:

Discussion of the what, why, where, when, and how to enable Council to have reasonably complete description of the contemplated action. This should include attachment of bid tabulation, or ordinance or resolution if appropriate. What are the benefits to the City of this action? What are the citizen concerns?

Prior to the convening of each biennial State legislative session, the City Council of the City of El Paso identifies policy priorities and legislative initiatives that it would like the Texas Legislature to address during its legislative session. These priorities and initiatives are adopted and compiled into the City's Legislative Agenda which is shared with the City's legislative delegation and additionally used to guide staffs' activity during the legislative session. The legislative team has begun the process of identifying issues for the upcoming 88th Legislative Session, which is set to begin on January 10, 2023, by working with City departments to consider recommendations for inclusion in the draft of the City's proposed legislative agenda. This presentation and discussion initiates the process of further identifying and refining policy priorities and initiatives and is a first step in City Council's future adoption of the City's legislative agenda for the 88th Regular Session of the Texas State Legislature.

PRIOR COUNCIL ACTION:

Has the Council previously considered this item or a closely related one?

City Council adopts a Legislative Agenda for each biennial State legislative session and receives regular updates from City staff on legislative activity during the State's regular and special sessions. City Council most recently received a legislative briefing on City-related legislation that passed during the 87th Texas Legislative Sessions during its October 11, 2021 City Council work session.

AMOUNT AND SOURCE OF FUNDING:

How will this item be funded? Has the item been budgeted? If so, identify funding source by account numbers and description of account. Does it require a budget transfer?

Not Applicable

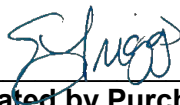
HAVE ALL AFFECTED DEPARTMENTS BEEN NOTIFIED? X YES NO

PRIMARY DEPARTMENT: Economic & International Development

SECONDARY DEPARTMENT: City Attorney's Office

*****REQUIRED AUTHORIZATION*****

DEPARTMENT HEAD: Elizabeth Triggs



(If Department Head Summary Form is initiated by Purchasing, client department should sign also)

Revised 04/09/2021



El Paso, TX

300 N. Campbell
El Paso, TX

Legislation Text

File #: 22-534, Version: 1

CITY OF EL PASO, TEXAS LEGISTAR AGENDA ITEM SUMMARY FORM

DISTRICT, DEPARTMENT, CONTACT INFORMATION:

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City Attorney's Office, Karla M. Nieman, (915) 212-0033

AGENDA LANGUAGE:

This is the language that will be posted to the agenda. Please use ARIAL 11 Font.

Max Grossman Lawsuit v. City of El Paso; Texas Supreme Court, Case No. 21-1105. Matter No. 17-1001-171.001 (551.071)



El Paso, TX

300 N. Campbell
El Paso, TX

Legislation Text

File #: 22-538, Version: 1

CITY OF EL PASO, TEXAS LEGISTAR AGENDA ITEM SUMMARY FORM

DISTRICT, DEPARTMENT, CONTACT INFORMATION:

Please choose District and Department from drop down menu. Please post exactly as example below.

No Title's, No emails. Please use ARIAL 10 Font.

City Attorney's Office, Donald Davie, (915) 212-0033

AGENDA LANGUAGE:

This is the language that will be posted to the agenda. Please use ARIAL 11 Font.

Application for Approval of Advanced Metering System (AMS) Deployment Plan, AMS Surcharge, and Non-Standard Metering Service Fees, Public Utility Commission of Texas Docket No. 52040. Matter No. 21-1008-168 (551.071)



El Paso, TX

300 N. Campbell
El Paso, TX

Legislation Text

File #: 22-542, Version: 1

CITY OF EL PASO, TEXAS LEGISTAR AGENDA ITEM SUMMARY FORM

DISTRICT, DEPARTMENT, CONTACT INFORMATION:

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City Attorney's Office, Josette Flores (915) 212- 0033

AGENDA LANGUAGE:

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Contractual matter with federal entity. Matter No. 21-1003-1236 (551.071)



El Paso, TX

300 N. Campbell
El Paso, TX

Legislation Text

File #: 22-543, Version: 1

CITY OF EL PASO, TEXAS LEGISTAR AGENDA ITEM SUMMARY FORM

DISTRICT, DEPARTMENT, CONTACT INFORMATION:

Please choose District and Department from drop down menu. Please post exactly as example below.

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Economic and International Development, Elizabeth Triggs, (915) 212-1619

AGENDA LANGUAGE:

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Purchase, lease, exchange of real property held by El Paso Water Utilities-PSB. Matter No. 22-1004-1348
(551.072)



El Paso, TX

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El Paso, TX

Legislation Text

File #: 22-544, Version: 1

CITY OF EL PASO, TEXAS LEGISTAR AGENDA ITEM SUMMARY FORM

DISTRICT, DEPARTMENT, CONTACT INFORMATION:

Please choose District and Department from drop down menu. Please post exactly as example below.

No Title's, No emails. Please use ARIAL 10 Font.

Economic and International Development, Elizabeth Triggs, (915) 212-0095

AGENDA LANGUAGE:

This is the language that will be posted to the agenda. Please use ARIAL 11 Font.

Potential economic development opportunities in Northeast El Paso. Matter No. 22-1007-2864 (551.072)
(551.087)



El Paso, TX

300 N. Campbell
El Paso, TX

Legislation Text

File #: 22-545, Version: 1

CITY OF EL PASO, TEXAS LEGISTAR AGENDA ITEM SUMMARY FORM

DISTRICT, DEPARTMENT, CONTACT INFORMATION:

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No Title's, No emails. Please use ARIAL 10 Font.

City Attorney's Office, Kristen Hamilton-Karam, (915) 212-0033

AGENDA LANGUAGE:

This is the language that will be posted to the agenda. Please use ARIAL 11 Font.

Legal consultation regarding the City Attorney and City Manager annual performance evaluations. Matter No. 21-1043-688 (551.071) (551.074)