# CITY OF EL PASO, TEXAS AGENDA ITEM DEPARTMENT HEAD'S SUMMARY FORM

**AGENDA DATE:** 

October 26, 2021

**PUBLIC HEARING DATE: N/A** 

CONTACT PERSON(S) NAME AND PHONE NUMBER: Maria O. Pasillas, (915) 212-1737

DISTRICT(S) AFFECTED: All

STRATEGIC GOAL: Goal 6 - Set the Standard for Sound Governance and Fiscal Management

SUBGOAL: 6.11 Provide efficient and effective services to taxpayers

#### SUBJECT:

APPROVE a resolution / ordinance / lease to do what? OR AUTHORIZE the City Manager to do what? Be descriptive of what we want Council to approve. Include \$ amount if applicable.

That the tax refunds listed on the attachment posted with this agenda be approved. This action would allow us to comply with state law which requires approval by the legislative body of refunds of tax overpayments exceeding the three (3) year limit. (See Attachment B)

#### **BACKGROUND / DISCUSSION:**

Discussion of the what, why, where, when, and how to enable Council to have reasonably complete description of the contemplated action. This should include attachment of bid tabulation, or ordinance or resolution if appropriate. What are the benefits to the City of this action? What are the citizen concerns?

Approve property tax overpayment refunds exceeding the statutory three (3) year limit, per the Texas Property Tax Code, Sec. 31.11 – Refunds of Overpayments or Erroneous Payments.

#### PRIOR COUNCIL ACTION:

Has the Council previously considered this item or a closely related one?

Council has considered this previously on a routine basis.

#### AMOUNT AND SOURCE OF FUNDING:

How will this item be funded? Has the item been budgeted? If so, identify funding source by account numbers and description of account. Does it require a budget transfer?

HAVE ALL AFFECTED DEPARTMENTS BEEN NOTIFIED? \_X\_ YES \_\_\_NO

PRIMARY DEPARTMENT: Tax Office SECONDARY DEPARTMENT: N/A

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**DEPARTMENT HEAD:** 

Maria O. Papillas

(If Department Head Summary Form is initiated by Purchasing, client department should sign also)

### TAX REFUNDS OVER THREE (3) YEARS October 26, 2021

Laura D. Prine City Clerk	Maria O. Pasillas, RTA Tax Assessor Collector
	Maria O. Pasillas
Jorge Valenzuela, in the amount of \$10.35, made at taxes. (Geo. # \$658-999-0050-1200)	n overpayment on March 13, 2017 of 201
Sierra Title Company, in the amount of \$13.58, mad 2016 taxes. (Geo. # H779-091-7910-0170)	de an overpayment on February 7, 2017 o
Adalberto M. Navar, in the amount of \$30.00, made of 2017 taxes. (Geo. # V927-999-0260-0500)	e an overpayment on December 28, 2017



# Internal Audit Office

MAYOR Oscar Leeser

CITY COUNCIL

District 1
Peter Svarzbein

District 2
Alexsandra Annello

District 3
Cassandra Hernandez

District 4
Joe Molinar

District 5
Isabel Salcido

District 6 Claudia L. Rodriguez

District 7 Henry Rivera

District 8
Cissy Lizarraga

CITY MANAGER
Tommy Gonzalez

**DATE:** August 11, 2021

TO: Maria O. Pasillas, Tax Assessor/Collector

FROM: Edmundo S. Calderon, CIA, CGAP, CRMA, Chief Internal Auditor

SUBJECT: Review of Tax Overpayment Refunds that Exceed Three Years

The Internal Audit Office conducted a review of the Tax Overpayment Refunds that exceeded a three-year period. This engagement was accepted based on the engagement's potential to improve management of risks, add value, and/or improve the organization's operations (IIA 2010.C1). The work performed does not constitute an engagement conducted in accordance with <u>Generally Accepted Government Auditing Standards</u> (GAS 1.16). The observations and conclusions that are reported in this memorandum do not require Management responses.

The following Tax Overpayment Refunds that exceeded a three-year period were reviewed:

DDEW CDODEC DUD	1601 000 1200 6250	\$82.85	
BREW SPORTS PUB	1591-999-1290-6350	A THE REST OF STREET	
CORELOGIC TAX SERVICES, LLC	C340-999-1120-4700	\$22.49	
LUIS A. SERRANO	H793-025-0050-0300	\$69.92	
ESPINOZA FERMIND & ESPERANZA D	T109-999-0190-3100	\$49.76	
IBARRA ANDRES	T172-999-0090-1300	\$45.10	
ESTHER KIM	T213-999-0090-2000	\$21.00	
SIERRA TITLE COMPANY INC	V893-999-0520-0100	\$26.00	
EAST SMART CHOICE (SAN HLAING)	V893-999-0750-3900	\$469.58	
ADALBERTO NAVAR	V927-999-0260-0500	\$30.00	
SIERRA TITTLE COMPANY	H779-091-7910-0170	\$13.58	
JOSE ESTRADA	S137-999-0390-7500	\$80.00	
JNC DEVELOPMENT, INC	X579-000-3030-1000	\$687.30	

The Internal Audit Office reviewed the refund applications, copies of cancelled checks or proof of payments. Attached is a list of days from the date the completed applications were received by the Tax Office and sent to the Internal Audit Office for review. The Tax Office is taking 4 to 19 days to process the applications received and send for review.

Based on our review, the Tax Overpayment Refunds that exceeded a three-year period were determined to be appropriate to send to City Council for approval pursuant to Section 31.11 (c-1) of the Texas Tax Code.

cc: Tomas Gonzalez, City Manager Robert Cortinas, Deputy City Manager of Support Services & Chief Financial Officer

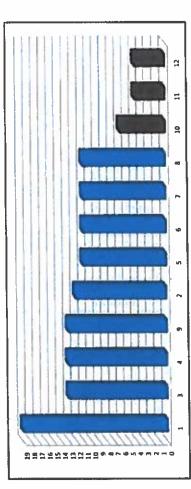
Edmundo S. Calderon - Chief Internal Auditor Internal Audit Office | 218 N. Campbell | El Paso, TX 79901 O: (915) 212-0069 | Email: calderones@elpasotexas.gov



City of El Paso internal Audit Office Tax Office Refund Project Week of 98/95/2021 Reviews- Over Three Years

				Date of Prest of			Teach Days from		
		i i	Detr Application	Payment was Received to the Tax Other	Door Applications	Date Tax Office South	Date Franci of Payment to Date Aging to be Reviewed	Date Internal Audio	Comments
DESCRIPTION OF THE PROPERTY OF	15491.999.1990.1981	\$8.285	1505/1/1	1505/52/7	1/30/2021	8/10/2021	61	8/11/2021	
DREW STORIES FOR	H793-025-0050-0300	26.69%	1/25/2021	7/28/2021	1202/2/8	8/10/2021	13	8/11/2021	
ESSENCE COMMIN & ESSESSANZA D	T109.999-0190.3100	\$49.76	7/28/2021	1/28/2021	1202/208	1/02/01/18	13	8/11/2021	
ESTINGEA FEMALIA ESTENDIAS ESTINAS EST	V417,999,0160,01500	00.062	7728/2021	1202/82/7	7/30/2021	8/10/2021	13	1705/11/18	
AUALBERTO MAYAN	C340-999-1120-4700	61.55	1/29/2021	7/29/2021	1202021	1/20/201/8	12	17.021176	
TO A DESCRIPTION OF THE PARTY O	T177,000,0000,1300	\$45.10	7/10/2021	7/30/2021	1202/201	B/10/2021	=	8/11/2021	
IBAKKA ANUAES	0000 000 000 EICE	90103	1/00/201/2	27302021	1,0000	8/10/2021	11	17,17,021	
6 ESTREK NIM	Men 200 000 0100	00 913	1000000	1707/07/1	7/30/2021	12070198	=	B/11/2021	
7 SIERRA TITLE COMPANY INC	V872-377-03:0-0100	20.026	100000	1cusporte	1/30/0031	1202/01/8	11	8/11/2021	
EAST SMART CHOICE ( SAN IILAINU)	V893-999-0/30-3900	2407-38	I TOWNSON		1000000	1000010	4	14/11/20	
SIERRA TITLE COMPANY	H779-091-7910-0170	\$13.58	7/30/2021	20.70	K/10/2021	1:0:01/0		1000100	
JOSE ESTRADA	5137-999-0390-7500	\$80.00	8/3/2021	EAS/2021	8/10/2011	8/10/2021		8/18/2028	
O INC DEVELOPMENT INC	X579-000-3030-1000	\$687.30	8/3/2021	8/6/2021	8/10/2021	8/10/2021	-	1707/17	
		K1 497 48							





#### RESOLUTION

WHEREAS, pursuant to Section 31.11 (c) of the Texas Code an application for a refund must be made within three (3) years after the date of the payment or the taxpayer waives the right to the refund; and

WHEREAS, pursuant to Section 31.11 (c-1) the governing body of the taxing unit may extend the deadline for a single period not to exceed two years on a showing of good cause by the taxpayer; and

WHEREAS, taxpayer, Adalberto M. Navar ("Taxpayer") has applied for a refund with the tax assessor for their 2017 property taxes that were overpaid on December 28, 2017 in the amount of \$30.00 for all taxing entities; and

WHEREAS, City Council may extend the deadline for the Taxpayer's application for the overpayment of the 2017 taxes for a period not to exceed two years on a showing of good cause by the taxpayer; and

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF EL PASO:

THAT THE City finds that Adalberto M. Navar showed a good cause to extend the deadline to apply for a refund of the overpayment of the 2017 taxes and the tax refund in the amount of \$30.00 is approved.

APPROVED this	, 2021.
	CITY OF EL PASO:
ATTEST:	Oscar Leeser Mayor
Laura D. Prine City Clerk	муниция -
APPROVED AS TO FORM:	APPROVED AS TO CONTENT:  Maia O. Paoillas
Wendi N. Vineyard Assistant City Attorney	Maria O. Pasillas, RTA Tax Assessor/Collector



TAX OFFICE RECEIVED

JUL 2 8 2021

## MARIA O. PASILLAS, RTA CITY OF EL PASO TAX ASSESSOR COLLECTOR 221 N. KANSAS, STE 300 EL PASO, TX 79901 PH: (915) 212-0106 FAX: (915) 212-0107 www.elpasotexas.gov/tax-office

NAVAR ADALBERTO M 4114 BOY SCOUT LN EL PASO, TX 79922-2326



Geo No. V927-999-0260-0500 Prop ID 342618

Legal Description of the Property

26 VISTA REAL # 2 LOT 5 (5882.72 SQ FT)

11944 DAVID FORTI DR

OWNER: NAVAR ADALBERTO M

2017 OVERAGE AMOUNT

\$30.00

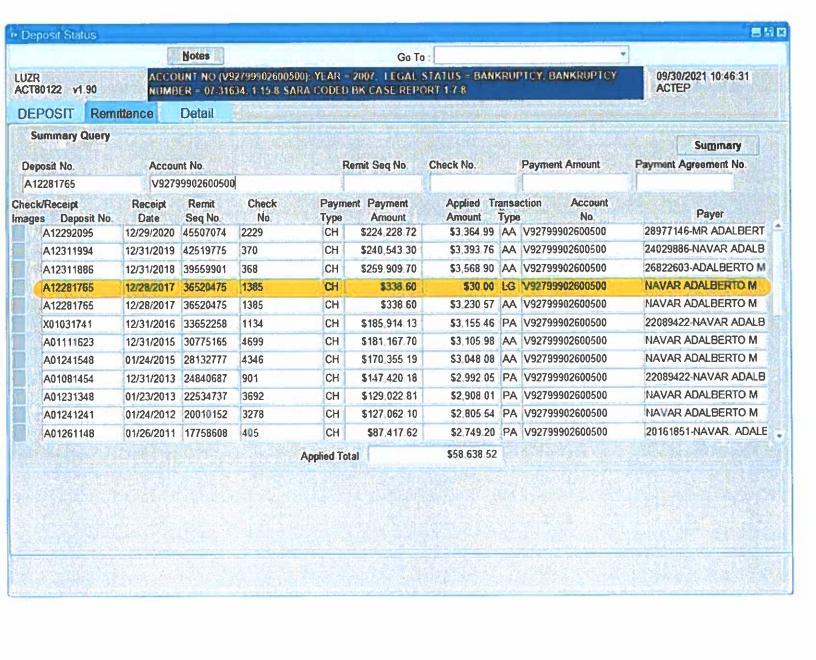
1: CITY OF EL PASO, 6: COUNTY OF EL PASO, 7: EL PASO COMMUNITY COLLEGE, 8: UNIVERSITY MEDICAL CENTER OF EL PASO, 9: SOCORRO ISD

Dear Taxpayer:

Our records indicate that an overpayment exists on the property tax account listed above as of the date of this letter. If you paid the taxes on this account and believe you are entitled to a refund, please complete the application below, sign it, and return it to our office. If the taxes were paid by your mortgage title company or any other party, you must obtain a written letter of release in order for the refund to be issued in your name. If you did not make the payment(s) on this account, please forward this letter to the person who paid these taxes. You may also request the transfer of this overpayment to other tax accounts and or tax years in the space provided or by attaching an additional sheet if necessary. Your application for refund must be submitted within three years from the date of the overpayment, or you waive the right to the refund (Sec. 31.11c). Governing body approval is required for refunds in excess of \$2500.

APPLICATION FOR PROPERT	TY TAX REFUND: This application must be completed, signed, and submitted with supporting documentation to be valid.
Step 1. Identify the refund	Who should the refund be issued to:
recipient.	Name: Adalberto Navar
Show information for whomever will be receiving	Address: AllA Box 6 cout Lane
the refund.	City, State, Zip: El Preso, TX, 79922
	Daytime Phone No.: 383. 4544 E-Mail Address: Devet navar & 4000
Step 2. Provide payment	Payment made by: Check No. Date Paid Amount Paid
information.  Please attach copy of cancelled check, original receipt, online	1285 122917 #238 60
payment confirmation or bank credit card statement.	TOTAL AMOUNT PAID (sum of the above amounts)
Step 3. Provide reason for	Please check one of the following:
this refund.	I paid this account in error and I am entitled to the refund.
Please list any accounts and or	
years that you intended to pay with this overage.	
with this overage.	I want this payment applied to next year's taxes.
	This payment should have been applied to other tax account(s) and or year(s), escrow (listed below):
Step 4. Sign the form. Unsigned applications cannot be processed.	By signing below. I hereby apply for the refund of the above-described taxes and certify that the information I have given on this form is true and correct. (If you make a false statement on this application, you could be found guilty of a Class A misdemeanor or a state jail felony under the Texas Penal Code, Sec. 37.10.)
0	SIGNATURE OF REQUESTOR (REQUIRED) PRINTED NAME & DATE
huc 1/30/21	1 DAVAR Adalberto Navar
1	- In- how "
TAX OFFICE USE ONLY:	Approved Denied By Date: Date:

Print Date: 06/08/2021



#### RESOLUTION

WHEREAS, pursuant to Section 31.11 (c) of the Texas Code an application for a refund must be made within three (3) years after the date of the payment or the taxpayer waives the right to the refund; and

WHEREAS, pursuant to Section 31.11 (c-1) the governing body of the taxing unit may extend the deadline for a single period not to exceed two years on a showing of good cause by the taxpayer; and

WHEREAS, taxpayer, Sierra Title Company ("Taxpayer") has applied for a refund with the tax assessor for their 2016 property taxes that were overpaid on February 07, 2017 in the amount of \$13.58 for all taxing entities; and

WHEREAS, City Council may extend the deadline for the Taxpayer's application for the overpayment of the 2016 taxes for a period not to exceed two years on a showing of good cause by the taxpayer; and

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF EL PASO:

THAT THE City finds that Sierra Title Company showed a good cause to extend the deadline to apply for a refund of the overpayment of the 2016 taxes and the tax refund in the amount of \$13.58 is approved.

APPROVED this	day of	, 2021.
		CITY OF EL PASO:
		Oscar Leeser Mayor
ATTEST:		
Laura D. Prine City Clerk		
APPROVED AS TO FORM:		APPROVED AS TO CONTENT:
What I Vigat		Maria O. Pavillas
Wendi N. Vinevard		Maria O. Pasillas, RTA

**Assistant City Attorney** 

Tax Assessor/Collector

TAX OFFICE RECEIVED

AUG 0 4 2021

# MARIA O. PASILLAS, RTA CITY OF EL PASO TAX ASSESSOR COLLECTOR 221 N. KANSAS, STE 300 EL PASO, TX 79901 PH: (915) 212-0106 FAX: (915) 212-0107 www.elpasotexas.gov/tax-office

+ 236369

SIERRA TITLE COMPANY 780 N RESLER DR SUITE B EL PASO . TX 79912

Geo No. H779-091-7910-0170 Prop ID 408688

Legal Description of the Property 791 HORIZON CITY =91 LOT 17 ( 21779.00 SO FT)

FISHKILL DR

OWNER NEW HORIZON JOINT VENTURE

2016 OVERAGE AMOUNT

\$13.58

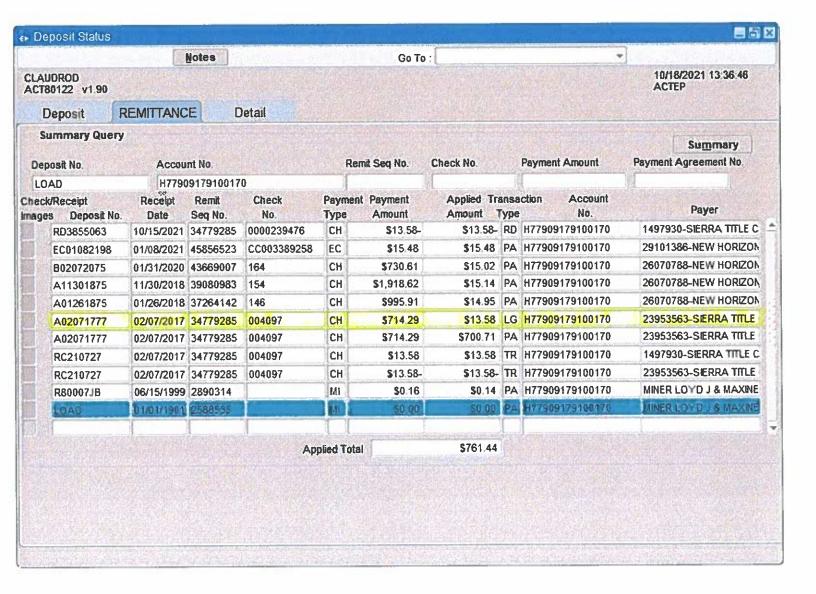
6 COUNTY OF FU PASO, T. EL PASO COMMUNITY COLLEGE, 8: UNIVERSITY MEDICAL CENTER OF EL PASO, 10. CLINT ISD. 14. HORIZON REGIONAL MUD. 15. EMERG. SERVICES DIST #1

Dear Taxpayer:

Our records indicate that an overpayment exists on the property tax account listed above as of the date of this letter. If you paid the taxes on this account and believe you are entitled to a refund, please complete the application below, sign it, and return it to our office. If the taxes were paid by your mortgage title company or any other party, you must obtain a written letter of release in order for the refund to be issued in your name. If you did not make the payment(s) on this account, please forward this letter to the person who paid these taxes. You may also request the transfer of this overpayment to other tax accounts and or tax years in the space provided or by attaching an additional sheet if necessary. Your application for refund must be submitted within three years from the date of the overpayment, or you waive the right to the refund (Sec. 31 11c). Governing body approval is required for refunds in excess of \$2500

Step 1. Identify the refund	Who should the refund be issued to:	
recipient. Show information for	Name: Sierra Title Company	
whomever will be receiving	Name: Sicrea Title Company Address 120 Shadow Mountain	
he refund	City State, Zip: 50 Paso, TX 79912	
	Daytime Phone No. 9/5 584-9451	E-Mail Address
Step 2. Provide payment	Payment made by: Cherk No.	Date Paid Amount Paid
information. Please attach copy of cancelled check, original receipt, online payment confirmation or	Sierra Title Conjuny 004097	27/17 \$7/4.29
bank credit card statement.	TOTAL AMOUNT PAID (sum of t	he above amounts)
Step 3. Provide reason for	Please check one of the following:	
this refund. Please list any accounts and or	I paid this account in error and I am entitled to the refu	and.
years that you intended to pay	I overpaid this account. Please refund the excess to the	address listed in Step 1.
with this overage	I want this payment applied to next year's taxes.	
	This payment should have been applied to other tax ac	count(s) and or year(s), escrow (listed below)
Step 4. Sign the form. Unsigned applications cannot be processed	By signing below. I hereby apply for the refund of the above- have given on this form is true and correct. (If you make a fa guilty of a Class A misdemeanor or a state jail felony under t	ilse statement on this application, you could be found
fue 8/10/21		Claran Estruda 7/30/21
TAX OFFICE USE ONLY:	Denied By:	MAD Date OBO CON DOM

Print Date: 06'08'2021





# Internal Audit Office

**MAYOR** 

Oscar Leeser

CITY COUNCIL

District 1
Peter Svarzbein

District 2 Alexsandra Annello

District 3
Cassandra Hernandez

District 4
Joe Molinar

District S Isabel Salcido

District 6 Claud a L. Rodriguez

District 7 Henry Rivera

District 8 Cissy Lizarraga

CITY MANAGER

Tommy Gonzalez

DATE: August 26, 2021

TO: Maria O. Pasillas, Tax Assessor/Collector

FROM: Edmundo S. Calderon, CIA, CGAP, CRMA, Chief Internal Auditor

SUBJECT: Review of Tax Overpayment Refunds that Exceed Three Years

The Internal Audit Office conducted a review of the Tax Overpayment Refunds that exceeded a three-year period. This engagement was accepted based on the engagement's potential to improve management of risks, add value, and/or improve the organization's operations (IIA 2010.C1). The work performed does not constitute an engagement conducted in accordance with Generally Accepted Government Auditing Standards (GAS 1.16). The observations and conclusions that are reported in this memorandum do not require Management responses.

The following Tax Overpayment Refunds that exceeded a three-year period were reviewed:

JORGE VALENZUELA
RANCHOS REAL IV LTD

\$658-999-0050-1200 \$10.35 \$579-999-2370-0000 \$1,287.00

The Internal Audit Office reviewed the refund applications, copies of cancelled checks or proof of payments. Attached is a list of days from the date the completed applications were received by the Tax Office and sent to the Internal Audit Office for review. The Tax Office is taking 2 to 5 days to process the applications received and send for review.

Based on our review, the Tax Overpayment Refunds that exceeded a three-year period were determined to be appropriate to send to City Council for approval pursuant to Section 31.11 (c-1) of the Texas Tax Code.

cc: Tomas Gonzalez, City Manager

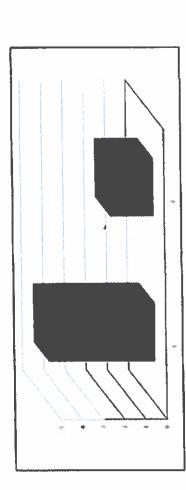
Robert Cortinas, Deputy City Manager of Support Services & Chief Financial Officer

Edmundo S. Calderon - Chief Internal Auditor Internal Audit Office | 218 N. Campbell | El Paso, TX 79901 O: (915) 212-0069 | Email: calderones@elpasotexas.gov



City of El Paso Internal Audit Office Tax Gillon Rehand Project Weet of 9672/2931 Raviews- Over Three Years

	j		Pate of Francis of Property of Party of Street or Tax	1	Application Date Tox Office Sent to Tax Office Asserted Audit the Replan.	Part of the	Des Constitution
0.00 -00 to -000 mt	00 (35 1 3	E/18/29/21	1707070	8/23/72021	12922528		1/26/2021
40-1200	\$ 10.15	016/2021	6/23/2021	1102/12/8	1202/201		1702/92/1



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#### RESOLUTION

WHEREAS, pursuant to Section 31.11 (c) of the Texas Code an application for a refund must be made within three (3) years after the date of the payment or the taxpayer waives the right to the refund; and

WHEREAS, pursuant to Section 31.11 (c-1) the governing body of the taxing unit may extend the deadline for a single period not to exceed two years on a showing of good cause by the taxpayer; and

WHEREAS, taxpayer, Jorge Valenzuela through WestStar Title LLC ("Taxpayer") has applied for a refund with the tax assessor for their 2016 property taxes that were overpaid on March 13, 2017 in the amount of \$10.35 for all taxing entities; and

WHEREAS, City Council may extend the deadline for the Taxpayer's application for the overpayment of the 2016 taxes for a period not to exceed two years on a showing of good cause by the taxpayer; and

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF EL PASO:

THAT THE City finds that WestStar Title LLC showed a good cause to extend the deadline to apply for a refund of the overpayment of the 2016 taxes and the tax refund in the amount of \$10.35 is approved.

APPROVED this	day of, 2021.
	CITY OF EL PASO:
	Oscar Leeser Mayor
ATTEST:	·
Laura D. Prine City Clerk	
APPROVED AS TO FORM:	APPROVED AS TO CONTENT:
Wed N. Visal	Maria O Papillas
Wendi N. Vineyard	Maria O. Pasillas, RTA
Assistant City Attorney	Tax Assessor/Collector



## MARIA O. PASILLAS, RTA CITY OF EL PASO TAX ASSESSOR COLLECTOR 221 N. KANSAS, STE 300 EL PASO, TX 79901 PH: (915) 212-0106 FAX: (915) 212-0107 www.elpasotexas.gov/tax-office

AUG 2 3 2021

Prop ID \$658-999-0050-1200

Legal Description of the Property 5 STILES GARDENS 11 (EXC NELY PT) (15667 SQ FT)

WESTSTAR TITLE LLC 7132 NORTH LOOP DR 641 N STANTON ST - STE 200

> OWNER. EFFRAIN CORONA FAMILY 2005 TRUST & CORON

> > 2016 OVERAGE AMOUNT \$10.35

1: CITY OF EL PASO, 5: YSLETA ISD, 6: COUNTY OF EL PASO, 7: EL PASO COMMUNITY COLLEGE, 8: UNIVERSITY MEDICAL CENTER OF EL PASO

Dear Taxpaver:

EL PASO, TX 79901

Our records indicate that an overpayment exists on the property tax account listed above as of the date of this letter. If you paid the taxes on this account and believe you are entitled to a refund, please complete the application below, sign it, and return it to our office. If the taxes were paid by your mortgage title company or any other party, you must obtain a written letter of release in order for the refund to be issued in your name. If you did not make the payment(s) on this account, please forward this letter to the person who paid these taxes. You may also request the transfer of this overpayment to other tax accounts and/or tax years in the space provided or by attaching an additional sheet if necessary. Your application for refund must be submitted within three years from the date of the overpayment, or you waive the right to the refund (Sec. 31.11c). Governing body approval is required for refunds in excess of \$2500.

Step 1. Identify the refund	Who should the refund be issued to:
recipient. Show information for whomever will be receiving the refund.	Name: Jarge Vzenziela Misse Entranse Address: 233 Pennsylvahia City, State, Zip: Fil Paro TX 79903
	Daytime Phone No.: (915) 595-1280 E-Mail Address:
Step 2. Provide payment information.	Payment made by Check No. Date Paid Amount Paid
Please attach copy of cancelled check, original receipt, online payment confirmation or	Weststar Title 20119235 3 13 17 \$574.09
bank credit card statement.	TOTAL AMOUNT PAID (sum of the above amounts)
Step 3. Provide reason for his refund.	Please check one of the following:
Please list any accounts and or	paid this account in error and I am entitled to the refund.
years that you intended to pay	I overpaid this account. Please refund the excess to the address listed in Step 1.
vith this overage.	I want this payment applied to next year's taxes.
	This payment should have been applied to other tax account(s) and/or year(s), escrow (listed below):
in processed.	By signing below. I hereby apply for the refund of the above-described taxes and certify that the information I have given on this form is true and correct. (If you make a false statement on this application, you could be found guilty of a Class A misdemeanor or trate jail felony under the Texas Penal Code, Sec. 37 10.)  SIGNATURE OF REQUESTOR (REOVIRED)  PRINTED NAME & DATE
TAX OFFICE USE ONLY:	Approved Denied By: Date:

