



Department of Public Health Services

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Director

GOAL 8: Nurture and Promote a Healthy, Sustainable Community

El Paso Department of Public Health (DPH) Services



DPH Overview

The mission of the Department of Public Health is to provide research and evaluation, prevention, intervention, and mobilization services to the people of El Paso so they can be healthy, productive, safe, and secure.

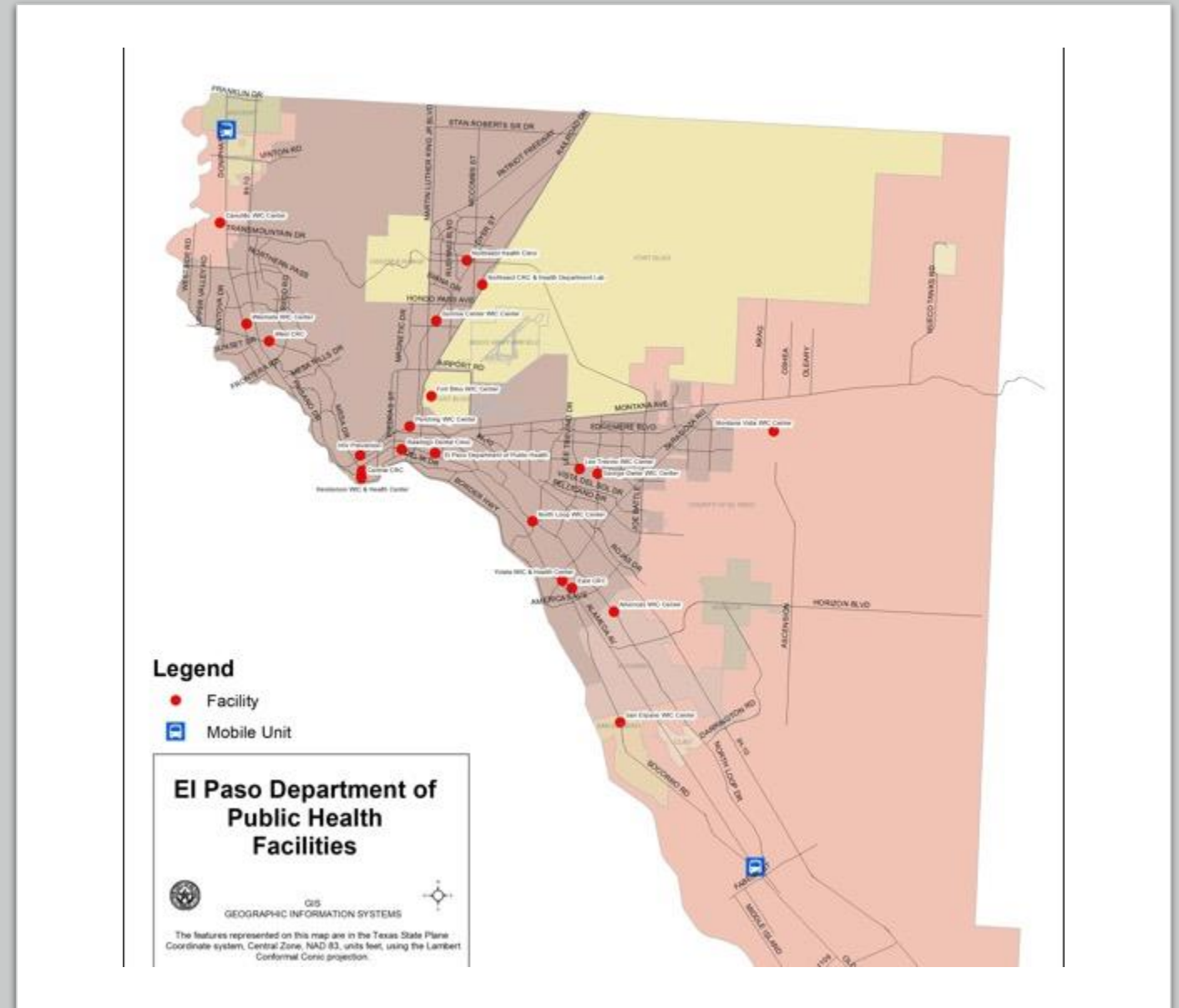
"Where Health Knows No Borders"

Public health promotes and protects the health of people and the communities where they live, learn, work and play. While a doctor treats people who are sick, those of us working in public health try to prevent people from getting sick or injured in the first place.

Regional services to a 5-county area

LOCATIONS

- Laboratory (***new and improved***)
- 4 COVID Response Clinics (***new***)
- 11 WIC Clinics
- 1 HIV Clinic
- 1 Dental Clinic
- Main Campus
 - TB Clinic
 - Family Planning/STD Clinic
 - Immunizations Clinic
- 3 Immunizations Clinics
- 5 Mobile Units



DPH Snapshot

- ✓ **15 Programs**
- ✓ **33 Grants**
- ✓ **280+ Employees**

2019 services delivered:

- **42,105** immunizations administered
- **28, 722** Laboratory tests conducted
- **16,403** communicable disease reports received/managed
- **8,208** STD clinical visits/treatment administered
- **5,906** HEP C Screenings
- **24,451** pediatric dental procedures
- **3,908** tuberculosis treatment visits
- **52,653** WIC patients served
- **167,498** at risk of HIV reached/educated; PrEP treatments
- **397,526** people reached through education initiatives

*2020 services delivered are still being compiled due to COVID-19 response

2020-21 RESULTS

- COVID tests - **184,457** (as of 8/17/21)
- **242,800** COVID vaccines administered
- Highest vaccination rate in Texas - Texas 65 percent partially vaccinated; 54 percent fully vaccinated

8/18/2021	% of people 12+ who are fully vaccinated	% of people 12+ with at least one dose	% of people 65+ who are fully vaccinated	% of people 65+ with at least one dose
El Paso	71.37	84.08	87.76	96.02

- **82 percent** of El Paso children aged 12 to 15 have been partially vaccinated; **57 percent** have been fully vaccinated
- **4** new COVID Response Clinics



2020-21 RESULTS

- **254** vaccine Pop Up events
- **884** Medical Integrated Health Teams (MIHT) deployments
- **124** Elderly serving facilities assisted since March 2020
- **68,120** citizens reached through the Education Task Force
- COVID -19 communications system expansion – PHIX
- Over **35,000** Influenza vaccines administered
- Epidemiology – over **300** COVID operations staff
- **50** Education Task Force staffers
- State-of-the art laboratory; UTEP Lab expansion agreement; 100 percent increased staff capacity



2020-21 RESULTS – Expansions

- Laboratory diabetes & HEP C testing
- Integration of diabetes testing in clinical setting – TB, Family Planning
- Transportation to health care
- 15 vehicle public health fleet increase



HOW DID WE DO IT?

Health & Fire Department Joint Efforts:

- Coordinated COVID-19 vaccination
- Influenza prevention mass vaccination
- Integrated Deployment Mobile Teams
- Logistical expertise
- Shares staff expertise and training resources
- Integrated pandemic communications systems
- Multiple local, state and federal partnerships



Looking to the Future...

Enhanced Public Health Emergency Response Capacity

- Expand Strengthen epidemiology and laboratory systems capacity
- Strengthen public health workforce preparedness and response capacity

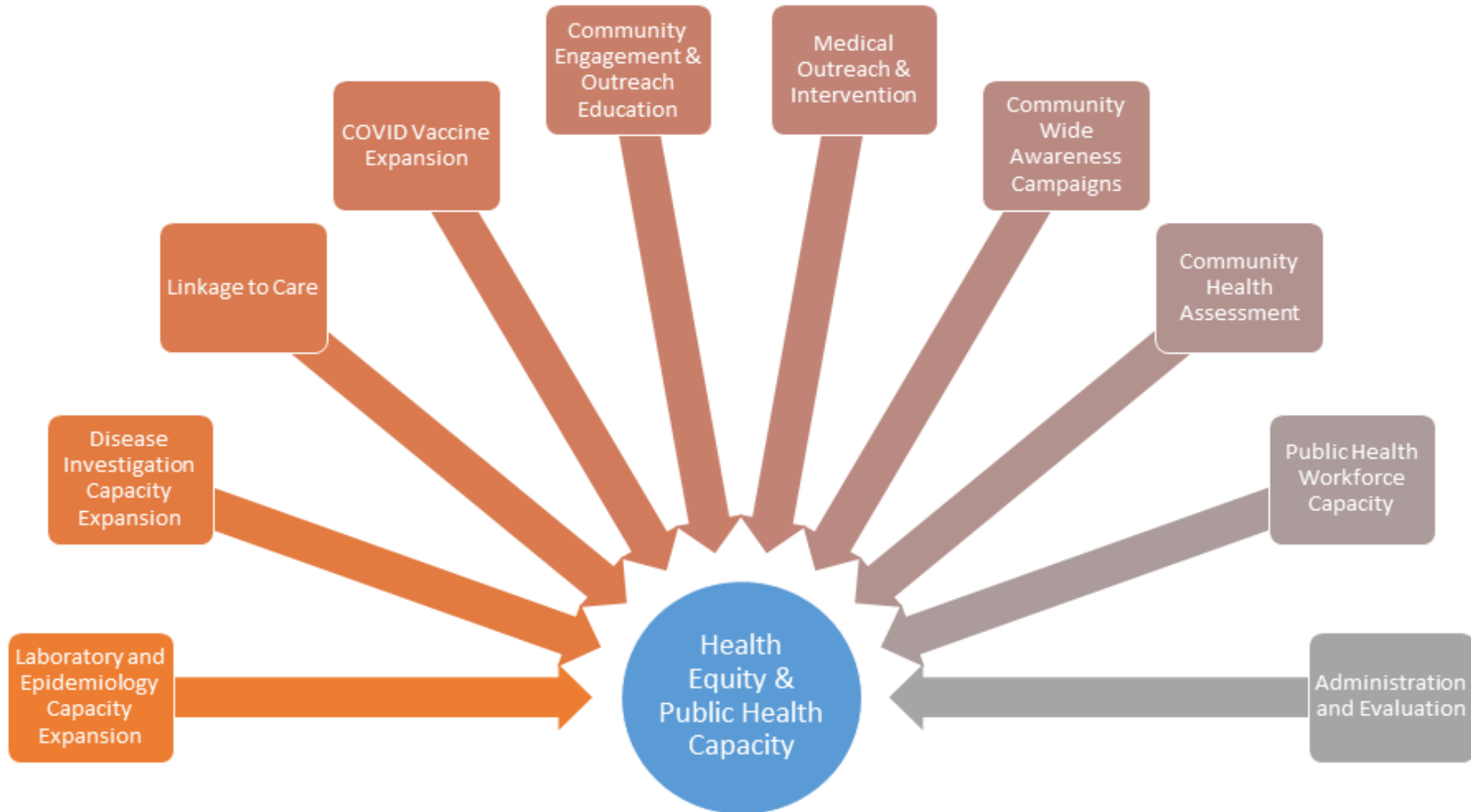
Stronger Community Presence

- **Community-wide health assessment and improvement plan**
- Promote health equity throughout El Paso County
- Increased coordinated community outreach partnerships

Health Equity and Public Health Capacity Building New Grants

- Over **\$ 11 Million** dollars in new grants
- Over **\$ 6 Million** dollars added to current contracts
- **60+** new FTE's added to execute mission and services

Health Equity: Strengthening Public Health Capacity



Health Equity Highlights:

Community Health Assessment (CHA) & Community Health Improvement Plan (CHIP)

- **CHA** - part of an ongoing broader community health improvement process.
- **A CHIP** process uses CHA data to **identify priority issues**, develop and implement strategies for action, establish accountability to ensure measurable health improvement, which are often outlined in the form of a community health improvement plan (CHIP).

Staff Recruitment

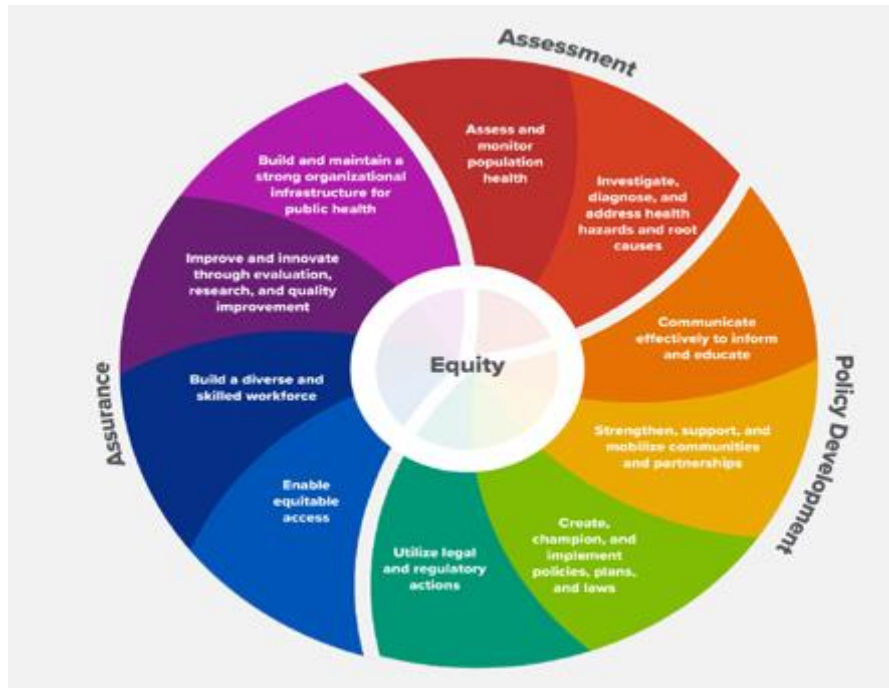
- Public Health and Safety Job Fair –
 - September 18, 2021 – 8:00am to 12:00pm
 - 9566 Railroad Dr, El Paso Texas 79924

Participating:

- El Paso Health Department
 - El Paso Fire Department
 - El Paso 911 Communications
 - El Paso Police Department
- Public Health Specific Job Fair
 - Fall 2021

How do we protect the Community's Health?

Essential Services



Other: Population Based Clinical Services



10 Essential Public Health Services Required by Texas Health Code and Public Health Accreditation Board

- **Required by Texas Health Code and the Public Health Accreditation Board**
- **National framework to protect and promote the health of all people in all communities by:**

1. Monitor Health
2. Diagnose & Investigate
3. Inform, educate and empower
4. Mobilize Community Partnerships
5. Develop Policies and Plans

6. Enforce Laws and rules
7. Link individuals to community and personal health services
8. Ensure a Competent Workforce
9. Research
10. Evaluation



How do we meet Essential Services?

- Food Safety
- Laboratory
- Epidemiology and Disease Surveillance
- Tuberculosis (TB) diagnosis and treatment
- STD diagnosis and treatment
- HIV diagnosis, preventive services and linkage to care
- Disease Investigation & Intervention
- Immunizations
- Health Education and Promotion
- 2-1-1 Information and Referrals
- Public Health Emergency Preparedness (Nationally Accredited)
- Academic Health Department
- Research



Population Based Services

- Women, Infants and Children (WIC)
- Pediatric Dental Clinic
- Uninsured/Medicaid Waiver
- Family Planning



"Everyone is so positive, courteous and polite and have so much empathy—you all have golden hearts, you are what keeps this community moving forward, and you go over and beyond, and my grateful heart had to let you know" – Medicaid Waiver Client

"Thank you!!! So, so much for your understanding and flexibility!!! That's why I love you guys! For your great service!!!! Thank you!!!" – Dental Client

Kimberly graciously accepted to come in on her day off, Saturday, August 7th, to analyze and send the resubmitted sample report to TCEQ so that the water system could meet compliance. – Laboratory client



"Best service. Was very nervous going in, ladies so nice and professional would recommend" – WIC Participant Americas location

"Easy to talk to, provided me with the information I needed, friendly, confidential and rapid service" – HIV Client

"The Be Well coaches are great, authentic and down to earth"
"this is a non-judgmental zone" – Be Well Clients

What our patients say about us..

"I would like to thank Miriam for how much she did to get my children vaccinated. I am truly very grateful, because I know that due to the pandemic, the work requires more effort and more patience on your part. I am sure that thanks to your work, we are not the only ones who benefit, but many families in our community. No doubt you do exactly what a biblical proverb says: "Do not stop doing good to those you must do it, if it is within your power to help them" (Proverbs 3:27). Thank you very much for your work!" – Immunization's client

"I am so pleased with the staff. I greatly appreciate their attention to Covid safety. Everyone is helpful, attentive, and professional. Thank you for a wonderful experience:) " – WIC Participant Westside location

I want to thank Dolores for an excellent customer service experience when I called 211. We need more people like Dolores working for us. I am extremely happy with the assistance Dolores provided. I've worked in customer service and it's not an easy job.
2-1-1 client (Grayson County)

"Disease Intervention Specialist Luis is very informative and helpful in getting resources and any questions answered that we might have regarding patients and testing" – DIS Client

"I wanted to let you know what a great sanitarian specialist you have regarding Diana Espinoza. She is great at inspecting and very knowledgeable of everything regarding the small restaurant industry. She was very professional, courteous, strict and polite". – Food Inspections Client

Summary

- **184,457** COVID tests
- **35,000** Influenza vaccines
- **242,800** COVID-19 vaccines
- **33** grants
- **22** fixed service location
- **5** fully equipped and staffed clinical mobile units
- Over **60** new FTEs
- Over **\$14 million dollars** in new grants and contract amendments
- Public health capacity expansion – Lab, Epi, equipment, workforce
- Health Equity Program
- Workforce capacity building

Summary - Services

All Essential Services of Public Health:

- Food Safety
- Laboratory
- Epidemiology and Disease Surveillance
- Tuberculosis (TB) diagnosis and treatment
- STD diagnosis and treatment
- HIV diagnosis, preventive services and linkage to care
- Disease Investigation & Intervention
- Immunizations
- Health Education and Promotion
- 2-1-1 Information and Referrals
- Public Health Emergency Preparedness (Nationally Accredited)
- Academic Health Department
- Research

Population-based Services:

- WIC
- Medicaid waiver- Cancer screening
- Pediatric Dental
- Diabetes Screening
- Family planning

Highlights:

- Relocation to state-of-the-art Laboratory and testing capacity expansion
- 4 COVID testing and immunization clinics

Summary - Services

Screening and/or treatment of communicable and other diseases

- Tuberculosis
- STDs
- HIV/AIDS
- Cancer
- Diabetes

Maternal and child health

- Women, Infants, and Children
- Pediatric Dental
- Family planning
- Perinatal Hepatitis B case management for childbearing age women

Immunizations

- Adult immunizations
- Childhood immunizations

MISSION



Deliver exceptional services to support a high quality of life and place for our community

VISION



Develop a vibrant regional economy, safe and beautiful neighborhoods and exceptional recreational, cultural and educational opportunities powered by a high performing government



VALUES

Integrity, **R**espect, **E**xcellence,
Accountability, **P**eople