

DATE: June 1, 2021

TO: City Clerk

FROM: City Representative Joe Molinar

ADDRESS: 300 N. Campbell St. 2<sup>nd</sup> floor, El Paso, TX TELEPHONE 915-212-0004

Please place the following item on the (Check one): CONSENT XXX REGULAR \_\_\_\_\_

Agenda for the Council Meeting of June 8, 2021

Item should read as follows: Appointment of Joe Garibay to the Open Space Advisory Board by City Representative Joe Molinar, District 4

**BOARD COMMITTEE/COMMISSION APPOINTMENT/REAPPOINTMENT FORM**

NAME OF BOARD/COMMITTEE/COMMISSION: Open Space Advisory Board

NOMINATED BY: City Representative Joe Molinar DISTRICT: 4

NAME OF APPOINTEE Joe Garibay  
(Please verify correct spelling of name)

E-MAIL ADDRESS: \_\_\_\_\_

BUSINESS ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ ST: \_\_\_\_\_ ZIP: \_\_\_\_\_ PHONE: \_\_\_\_\_

HOME ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ ST: \_\_\_\_\_ ZIP: \_\_\_\_\_ PHONE: \_\_\_\_\_

**DOES THE PROPOSED APPOINTEE HAVE A RELATIVE WORKING FOR THE CITY?** YES: \_\_\_\_\_ NO X  
**IF SO, PLEASE PROVIDE HIS OR HER NAME, CITY POSITION AND RELATIONSHIP TO THE PROPOSED APPOINTEE:** N/A

**HAS APPOINTEE BEEN A MEMBER OF OTHER CITY BOARDS/COMMISSIONS/COMMITTEES? IF SO, PLEASE PROVIDE NAMES AND DATES:** N/A

**LIST ALL REAL ESTATE OWNED BY APPOINTEE IN EL PASO COUNTY (BY ADDRESS):**

**WHO WAS THE LAST PERSON TO HAVE HELD THIS POSITION BEFORE IT BECAME VACANT?**

NAME OF INCUMBENT: Joe Garibay

EXPIRATION DATE OF INCUMBENT: June 30, 2021

REASON PERSON IS NO LONGER IN OFFICE (CHECK ONE): TERM EXPIRED: X  
RESIGNED \_\_\_\_\_  
REMOVED \_\_\_\_\_

DATE OF APPOINTMENT: June 8, 2021

TERM BEGINS ON : July 1, 2021

EXPIRATION DATE OF NEW APPOINTEE: June 30, 2025

PLEASE CHECK ONE OF THE FOLLOWING: 1<sup>st</sup> TERM: X

2<sup>nd</sup> TERM: \_\_\_\_\_

UNEXPIRED TERM: \_\_\_\_\_

# Joe Garibay PMP

## Summary of Qualifications

Over 30 years of Customer Service experience, with 20 of those years in a management capacity. I have successfully directed multimillion dollar projects with teams in excess of 100 employees. I am a decisive leader with the ability to influence employees through motivation, not intimidation. I possess strong technical and business skills with a history of using these skills to improve the overall efficiency of the areas under my direction. I am passionate about El Paso and a frequent volunteer for various community causes. Organizations I have volunteered for include United Way of El Paso, Yucca Council Boy Scouts of America, Franklin Mountain State Park, and the Borderland Mountain Biking Association. I am a native of El Paso living the first 30 years of my life in Northeast El Paso and the last 30 years on the Westside of El Paso.

## Professional Experience

### El Paso Electric Company

- **Director Customer Care (April 2010 to Present).** Responsible for directing and coordinating Customer Service operations including the Call Center, Outlying Customer Service offices, Revenue Collection, and Solar Application functions.
- **Project Manager (August 2004 to April 2010).** Managed major software implementations. Responsible for implementing projects on time and within budget while ensuring their fitness of use for the project sponsor.
- **Manager Customer Information System (June 2002 to August 2004).** Tasked with evaluating the Banner project and recommending a course of action.
- **Supervisor Revenue Collections (November 1993 to June 2002).** Directed numerous customer care functions including: budget billing, remittance processing, energy diversion, and collections. Responsible for resolving customer issues, employee concerns and managing the section budget.
- **Analyst - Technical Assistance (August 1988 to November 1993).** Designed software that improved work efficiency and simplified procedures for the Customer Care areas. Developed systems that improved customer service as well as shortened the learning curve for new employees. Tested, documented, trained and supported these systems.

### Air Defense Credit Union, Fort Bliss Texas

- **Programmer/Analyst (April 1985 to August 1988).** Supported third party software and designed and coded new applications. Responsibilities included implementation, training, and support of those systems.

### Checker Auto Parts, El Paso Texas

- **Assistant Manager (June 1979 to April 1985).** Supervised employees in the daily operation of the store. Responsibilities included sales, customer satisfaction, inventory control, and bookkeeping.

# Joe Garibay PMP

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## **Academic Qualification**

Bachelor Business Administration (Computer Information Systems), University of Texas at El Paso, Texas, August 1988

## **Professional Certifications**

Project Management Professional (PMP) by the Project Management Institute, September 2005

Wood Badge recipient Boy Scouts of America, October 2007