| DATE: <u>April 21, 2021</u> | · | | | |
|--|---|--|---|---|
| TO: City Clerk | | | | |
| FROM: City Represent | tative Isabel Salcid | lo | | |
| ADDRESS: 300 N. Camp | pbell | TELF | EPHONE _ | 915-212-0005 |
| Please place the following it | tem on the (Check | one): CONSENT | X | REGULAR |
| Agenda for the Council Mee | eting of April 2 | 7, 2021 | ' D 1 | |
| Item should read as follows: | Appointment o Salcido, Distric | s+ 5 | | of Adjustment by Representative Isabel |
| BOARD CO | MMITTEE/CO | MMISSION APPOIN | TMENT/I | REAPPOINTMENT FORM |
| NAME OF BOARD/COMM | ITTEE/COMMISS | SION: Zoning Board of | f Adjustmen | nt |
| NOMINATED BY: <u>Isabe</u> | l Salcido | | | DISTRICT: 5 |
| NAME OF APPOINTEE | | | | |
| E-MAIL ADDRESS: | | (Please verify correct spo | | |
| | | | | |
| | | | | PHONE: |
| CITY: | 51. | | | |
| | | | | |
| HOME ADDRESS: CITY: DOES THE PROPOSED A | ST: PPOINTEE HAV | ZIP:ZIP: | RKING FOI | PHONE: YES: NO _ _X |
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ISAAC MORENO

Self directed, self-motivated, enthusiastic individual prepared to utilize and engage my business, computer, and interpersonal skills for the continuing success of the Company. Skilled in the design of challenging, enriching, and innovative activities that address the diverse interests and needs of people. Possess outstanding communication skills; present information in a variety of ways. Active team member who effectively collaborates with all levels of staff members and establishes quality relationships with people.

□2 Social skills

Experience and skills in:1 Cooperative Learning

| □3 Motivator/Leader | □4 | Multi-task |
|--|--------------------------------|---|
| ☐5 Interactive Learning | □6 | Multicultural Awareness |
| □7 Able to read and write English ar | nd Spanish □8 | Excellent Listener |
| | | |
| | EDUCATI | ON |
| Arizona State University W.P Carey School Of Bu Bachelor of Science, Real Estate Second Major: Business Admin | s iness e. May, 2011 | s Finance |
| | WORK EXPE | RIENCE |
| Realtor: Team LEAD (More Present) Texas Realtor | no Real Estate | Group) El Paso, TX (Nov 2015- |
| Multi Million dollar produce | r in two states. (| licensed in Tx, AZ, NM) |
| top100 latino agents in texas Specialist | | eclosure Specialist Military Residential |
| Nationstar Mortgage C | handler, AZ | (Jan. 2012- Dec. 2014) |

Loan Specialist/Short Sale Negotiator/Analyst

As a negotiator, I did workouts to include makings recommendations. Respond to phone calls from customers, attorneys, realtor agents, regarding the approval or denial of requests, negotiating the terms of the agreement, and other information as required. Prepared and maintain monthly reports detailing the results of each workout and investor saving.

Loan Resolution Corporation Scottsdale, AZ (July, 2011- Dec, 2013) Team Lead of Asset Managers

Managed a team of 9-12 Asset Managers, help trained a group of 15 regarding short sale processing. Actively assisted in Cooperative, HAFA initiated with an offer, HAFA initiated without an offer, GSE-Investor HAFA (FNMA and FHLMC), and generic short sale transactions. Assisted attain Platinum Vendor Status on Service-Level Agreement (SLA) at 0% per Bank of America requirements. Oversaw general operations and logistics to a team of asset managers on a pipeline of 400-500 short sales. Ensuring all submissions met quality assurance guidelines set by Bank of America.

Asset Manager

(July 2011-June 2012)

As an Asset Manager, I was part of a great team facilitating the US Treasury Department's Home Affordable Foreclosure Alternatives Program (HAFA). Negotiating between Real Estate agents, on behalf of Bank of America and working on the largest banks in the US, combining the dynamic process flows, an extensive network of agents, to offer the most comprehensive loss mitigation solution available for mortgage servicers and institutional investors. Assisting their homeowners in finding qualified real estate agents, reducing their turnaround times for approvals, and improving the homeowner's and agent's short sale experience.

Safeway Insurance Company Mesa, AZ

(April, 2007- Feb- 2011)

Payment Processor/Customer Service

I was responsible for receipt and data entry of all insured and agent payments. Reject payments to agents or insured, which have no policy number, previously cancelled or insufficient amount due. Process daily deposits and balance funds. Also work with customers and agents on daily basis, able to assist with any need or questions they may have concerning a policy, endorsement, or application.

Moreno Income Taxes

Anthony, TX

(Dec, 2005- Present)

Business Administrator/ Tax Preparer

Assist clients in business financial reports and tax preparation. Assists customers on their business needs. Organize customer database and implement reporting capabilities. Also, assisted with payroll, created time sheets, created all marketing materials, in charge of financial reports

AmeriCorps

Anthony, TX

(May, 2002- Aug 2005)

As an AmeriCorps member, I served as a mentor, role model, coach, leader, and tutor within the community where one serves. As an AmeriCorps member, I had an opportunity to make an impact on the lives of the people in the community where I served. In addition, I gained many skills and prepared the youth to become the leaders of tomorrow.

ACCOMPLISHMENTS & AWARDS

| 1 | AmeriCorps member of the month(over 100 members) | Aug. 2003 |
|---|--|-----------|
| 2 | Leadership Award/Presidents honor | May. 2004 |
| 3 | Certified in Microsoft word | 2004 |
| 4 | National Hispanic Inst. | 2003-2004 |

LEADERSHIP ACTIVITIES & COMMUNITY INVOLVEMENT

| 1. | Activities Coordinator | 2003-2004 |
|----|---|--------------|
| 2. | Government in Action | 2004 |
| 3. | Community Crime Stoppers Sponsor | 2004 |
| 4. | Conducted sports tournaments for city. | 2002-2004 |
| 5. | Served many hours in El Paso Rescue Mission | 2003-2004 |
| 6. | Adopt a HighWay. Served hours helping the community | cleaning the |
| | highway | |
| 7. | Adopt a Grandpa. Spend time with senior citizens of consocializing, interacting, and doing many activities. | mmunity, |

8. Action for Youth. Implied many skills in youth. Served in many activities in community, and learned to instill the 40 developmental assets in youth.