



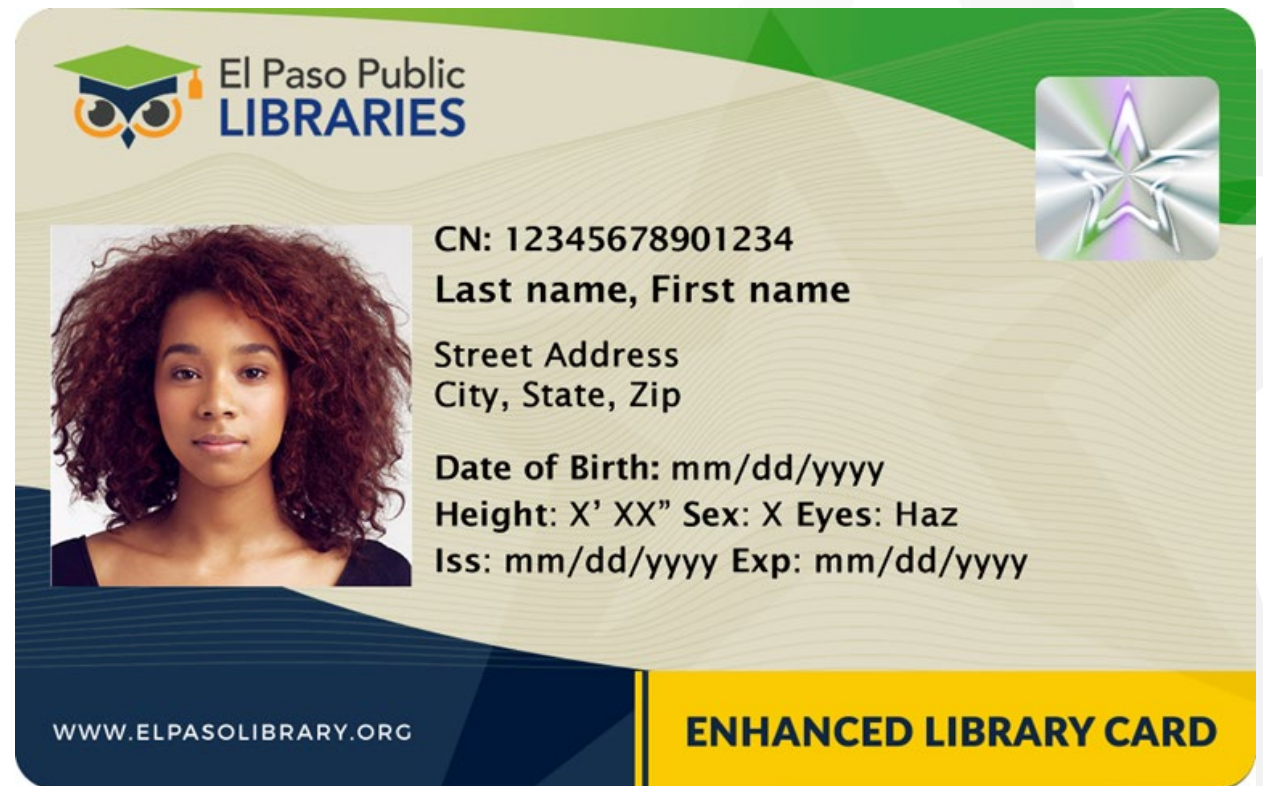
CITY OF EL PASO

# El Paso Public Library

## Enhanced Library Card Program Update

# What is an ELC?

- Library Card with a photo
- Contains patron photo, name, address, date of birth, height, eye color, gender and other identifying information
- Available to all City and County of El Paso residents 18 years or older
- Available free of charge thanks to partnership with EP County
- May be used as a photo ID where accepted.



# Why do we need an ELC?

- Access to Services
- Inclusion
- Public Safety
- Community Building
- Enhancing participation in the Library
- 6<sup>th</sup> City in Texas to offer the option



# Where is it available?



**Jose Cisneros Cielo Vista Library**  
1300 Hawkins Blvd.,  
79925



**Irving Schwartz Library**  
1825 Dean Martin  
Dr., 79936



**Sergio Troncoso Library**  
9321 Alameda  
Ave., 79907



**Westside Library**  
125 Belvidere St., 79912

*Popup locations throughout area*

# Documents That Will Be Used to Verify Identity

*(Sample)*



## Documents worth 3 pts

- Driver's license
- State Issued I.D.
- Passport
- Military I.D.
- *Additional U.S. and International Documents*

## Documents worth 2 pts

- Social Security Card
- Voter Registration Card
- U.S. Individual Taxpayer I.D.
- Number Authorization Letter (ITIN)
- *Additional Documents*

## Documents worth 1 pt

- Government issued photo I.D.s expired up to 5 years
- Certificate of marriage, domestic partnership, civil union, divorce or dissolution of marriage
- Birth certificate of applicant
- *Additional Documents*

# Documents That Will Be Used to Verify Residency

*(Sample)*



## Current Documents

- Applicant's Level 1, 2, or 3 proof of identity documents that displays their current Texas Address (Current Driver's License Etc.)
- Current Texas vehicle title or registration with address on it
- *Additional Documents*

## Dated within 60 days

- Utility bill: gas, electric, garbage, water, internet/cable/landline
- Insurance bill: homeowner's, renter's, health, life or auto
- Local mortgage payment receipt
- Bank account statement
- *Additional Documents*

## Dated within 1 year

- Federal Income Tax or Refund Statement
- Letter or document issued by the U.S. IRS addressed

## Dated within current year

- Letter or record addressed to the applicant from a school, college, or university located in Texas that the applicant has attended.

# ELC FAQs to be Included in Library Website

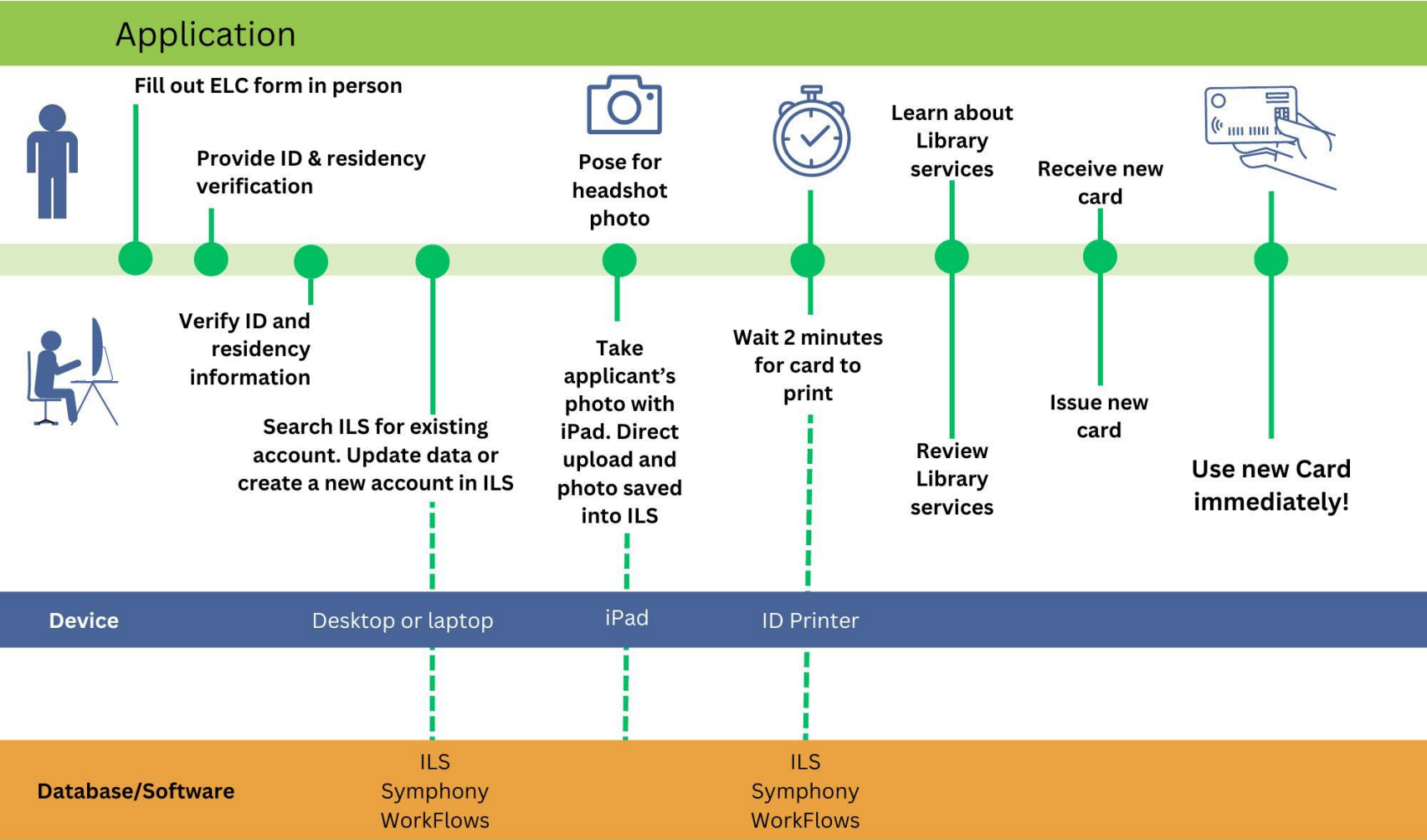


- **What is the Enhanced Library Card (ELC)?**
- **Who is eligible for an ELC Card?**
- **How can I use the Enhanced Library Card?**
- **What is required to apply for an Enhanced Library Card?**
- **What information will be printed on the ELC?**
- **Can my minor child apply for an ELC?**
- **Can I use my ELC at all locations?**
- **Where can I get my ELC?**
- **How long is the ELC valid for?**
- **Is there a cost for the ELC?**

# ELC Procedure



## Enhanced Library Card (ELC)





# Next Steps

- Hire Staff – May 2024
- Acquire Necessary Equipment – April 2024
- Staff Training – May 2024
- Soft Launch – May 2024
- Marketing and Promotion – April/May 2024
- Focus on Spanish Language outlets
- Posters/Flyers for partner distribution
- Radio
- Official Launch – May 2024



# Council Discussion & Action (May 7, 2024)

- *Discussion and action to amend Ordinance No. 16143 to make changes to Section 2 of the Original Ordinance to include under the term “fee” library card fees.*
- *Discussion and action on a Resolution that Schedule C be amended to include the fees for the Enhanced Library Card Fee, the Enhanced Library Card Replacement Fee, and Kit Replacement.*
- *Discussion and action on a Resolution that the Mayor be authorized to sign the Interlocal Agreement between the City of El Paso and the El Paso County. The Agreement sets out the County pays the enhanced library card fee for those County residents outside the City of El Paso and sharing the cost of one employee that will be hired for the Enhanced Library Card Project.*

# Questions?

## Contact:

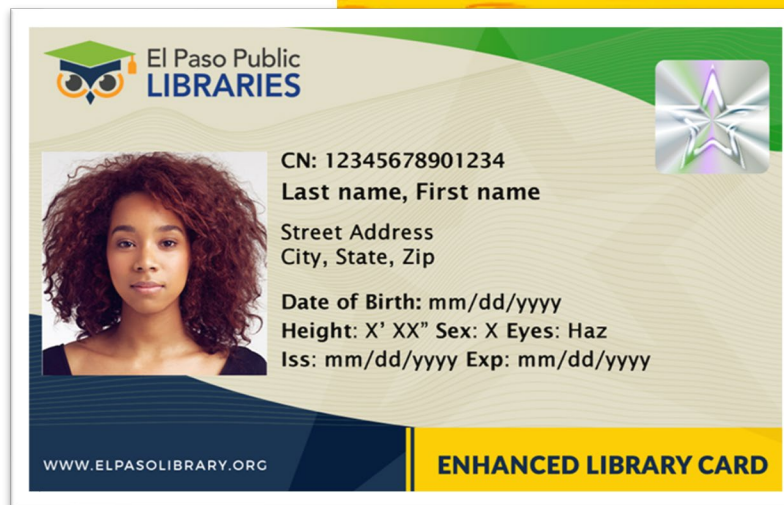
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The Enhanced Library Card is accepted at El Paso City and County offices and participating locations. You are responsible for all library materials borrowed with this card. If lost, stolen or if there is a change of address, report it to any library location immediately. This card is strictly personal and non-transferable; only the individual whose photo appears on the card is authorized to use it.

Esta Tarjeta de Biblioteca Enhanced es aceptada en oficinas de la Ciudad y el Condado de El Paso, así como lugares participantes. Usted es responsable de todos los materiales de la biblioteca prestados con esta tarjeta. Si se pierde, es robada o hay cambio de domicilio, repórtela de inmediato en cualquiera de las sucursales de la biblioteca. Esta tarjeta es estrictamente personal e intransferible; Solo la persona cuya foto aparece en la tarjeta está autorizada a usarla.



# ENHANCED LIBRARY CARD PROGRAMS

	<b>Program Name</b>	<b>Year Launched</b>	<b>Cards Issued to Date</b>	<b>Approach</b>	<b>Financial Institution Partnership</b>	<b>Expiration</b>	<b>Locations</b>	<b>Fees</b>
<b>Austin, TX</b>	<b>Enhanced Library Card</b>	<b>5/2023</b>	<b>1,270</b>	<b>Walk-Ins</b>	<b>None</b>	<b>3 years</b>	<b>3</b>	<b>Free</b>
<b>Dallas, TX</b>	<b>Enhanced Library Card</b>	<b>9/2022</b>	<b>284</b>	<b>Walk-Ins</b>	<b>None</b>	<b>3 years</b>	<b>29</b>	<b>Free</b>
<b>Harris County, TX*</b>	<b>Enhanced+ Card</b>	<b>3/2022</b>	<b>6,047</b>	<b>Walk-Ins</b>	<b>None</b>	<b>5 years</b>	<b>26</b>	<b>Free</b>
<b>San Antonio, TX</b>	<b>Enhanced Library Card</b>	<b>11/2020</b>	<b>1,155</b>	<b>Walk-Ins</b>	<b>None</b>	<b>5 Years</b>	<b>7</b>	<b>Free</b>
<b>San Marcos, TX</b>	<b>Enhanced Library Card</b>	<b>11/2021</b>	<b>183</b>	<b>By Appointment or Walk-Ins</b>	<b>None</b>	<b>5 Years</b>	<b>1</b>	<b>Free</b>

\*Harris Health (Harris County Hospital) accepts the Harris County Enhanced Library Card as a form of ID under Patient Eligibility

# TEXAS GOVERNMENT CODE

## GOV'T § 552.124

### EXCEPTION: CONFIDENTIALITY OF RECORDS OF LIBRARY OR LIBRARY SYSTEM

(a) A record of a library or library system, supported in whole or in part by public funds, that identifies or serves to identify a person who requested, obtained, or used a library material or service is excepted from the requirements of Section 552.021 unless the record is disclosed:

(1) because the library or library system determines that disclosure is reasonably necessary for the operation of the library or library system and the record is not confidential under other state or federal law;

(2) under Section 552.023; or

(3) to a law enforcement agency or a prosecutor under a court order or subpoena obtained after a showing to a district court that:

(A) disclosure of the record is necessary to protect the public safety; or

(B) the record is evidence of an offense or constitutes evidence that a particular person committed an offense.

(b) A record of a library or library system that is excepted from required disclosure under this section is confidential.

## MISSION



Deliver exceptional services to support a high quality of life and place for our community.

## VISION



Develop a vibrant regional economy, safe and beautiful neighborhoods and exceptional recreational, cultural and educational opportunities powered by a high performing government.



## VALUES

Integrity, **R**espect, **E**xcellence,  
**A**ccountability, **P**eople