

Performance Report

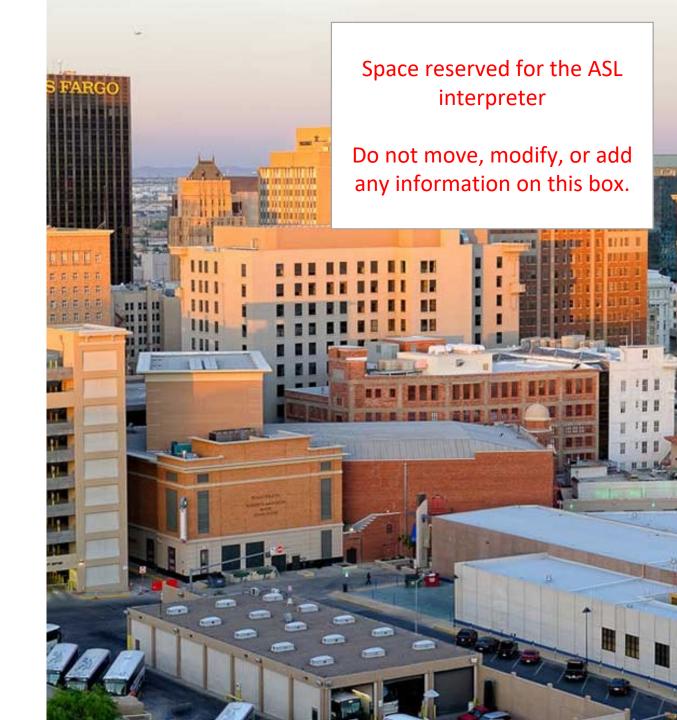
Karla M. Nieman City Council – Work Session May 8, 2023



Overview

- Strategic Plan Alignment
- Key Deliverables
 - Workforce Development
- Major Highlights
 - Migrant Crisis
 - Climate Petition
 - Utility Cases
- Achieving Results
 - Litigation Division
 - Transactional Division
 - Prosecutors Division
 - Open Records Division







Strategic Plan Alignment

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Goal 6 - Set the standard for sound governance and fiscal management.

- Workforce Development
 - 6.1 Recruit and retain a skilled and diverse workforce
- Efficiency
 - 6.7 Deliver effective and efficient processes to maximize value in obtaining goods and services.
- Customer Service
 - 6.5 Deliver services timely and effectively with focus on continual improvement.
- Quality
 - 6.10 Enhance the quality of decision making with legal representation and support.





Key Deliverables – Workforce Development

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Succession Planning



Newly Structured Open Records Division

Prosecutor Complaint Process





Major Highlights

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Migrant
Crisis
COVID CFT

Charter Amendments

Campaign Finance CFT

Climate Petition

Airport Leases Enhanced Complaint Process





Major Highlight

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\$49M Savings for Rate Payers Advanced
Metering System
(\$15M Savings
over 12 years)

Texas Gas
Service Rate
Case (\$34M
Savings over 6
years)





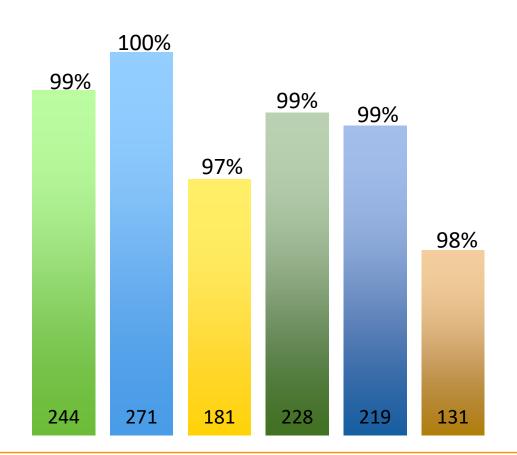
Litigation Measure Impact

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10 Working Day Turn Around

■ FY 18 ■ FY 19 ■ FY 20 ■ FY 21 ■ FY 22 ■ FY23 YTD



- Collected over \$200K
- Interdepartmental Collaboration
- Saved over \$157K in Settlements



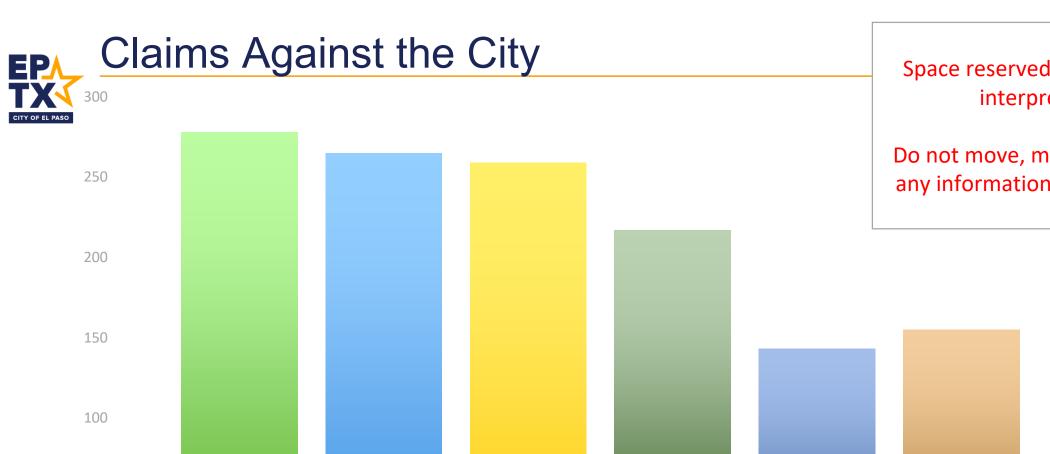


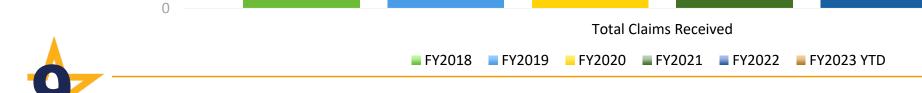
Dismissals & Favorable Settlements

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| MATTER | TYPE | ACTION | POTENTIAL EXPOSURE | OUTCOME |
|--------------------|------------|---------|-----------------------|--------------|
| Varela v. COEP | Dismissal | PTJ | \$0 | \$0 |
| Diharce v. Ledezma | Dismissal | PTJ | \$10,000 | \$0 |
| Pina v. COEP | Dismissal | PTJ | \$50,000 | \$0 |
| Tovar v. COEP | Settlement | Settled | \$95,000 | \$38,000 |
| Denton v. COEP | Settlement | Settled | \$100,000 | \$60,000 |
| | | TOTAL | \$255,000.00 | \$98,000.00 |
| | | | SAVINGS | \$157,000.00 |





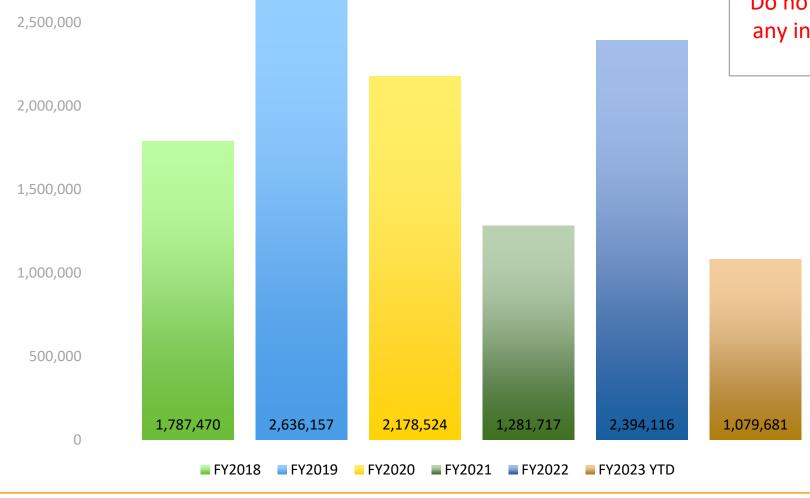




Outside Counsel











Litigation Key Processes

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- Development of In-House Utility Expertise
- Professional Development

100% Success Rate Last Five Fiscal Years on EEOC Discrimination Complaints



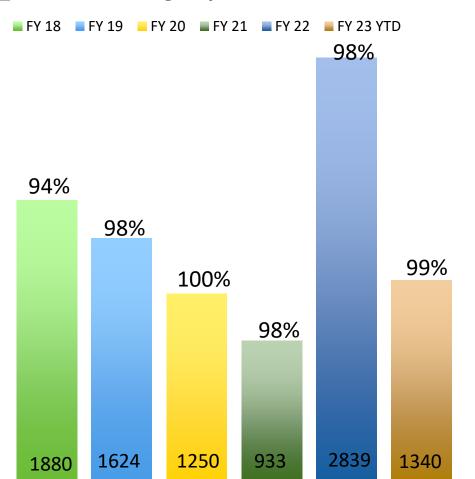
Estimated time to complete 1
EEOC response takes
approximately 3 months
depending on complexity of the
allegations





Transactional Measured Impact

10 Working Day Turn Around



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- \$1.7 Million Annually generated for the City on Greenpoint Lease Agreement
- \$663,720 in grant funding for body cam initiative
- Professional Development Legal Guidance for Petition for Climate
- Implementing new area of law to our office



EPA TX Transactional Key Highlights

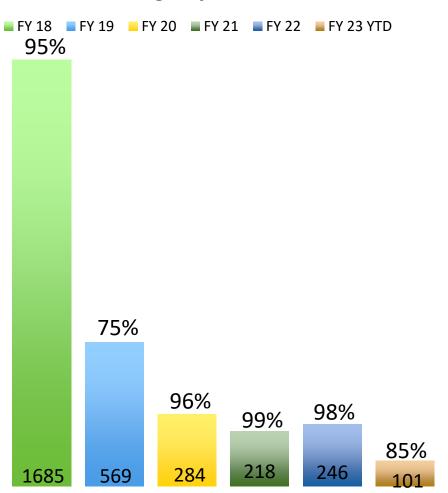
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Prosecutors Measured Impact

10 Working Day Turn Around



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- \$10,515 in plea agreements for COVID-19
 Prosecution
- Prosecutors Average Caseload
- 156 handled per prosecutor per day
- LSS Project for the Municipal Court
- Provide better customer service
- Opportunity to settle citations online
- Assists in saving time and money to Municipal court

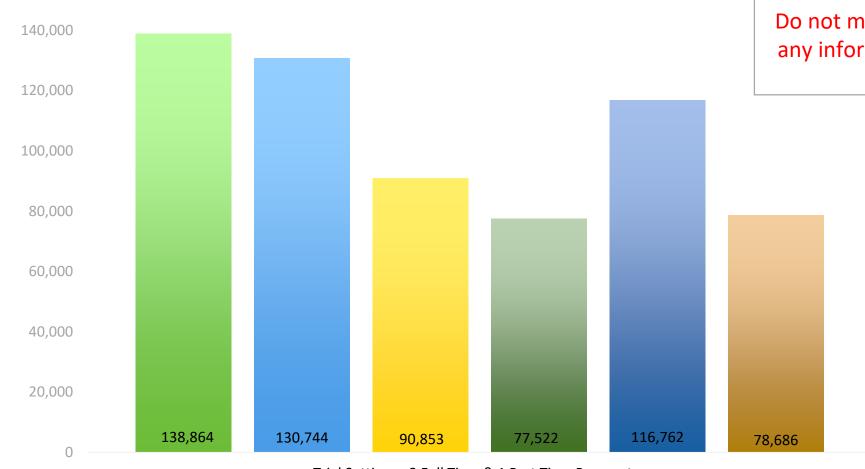




Prosecutor Courts

160,000













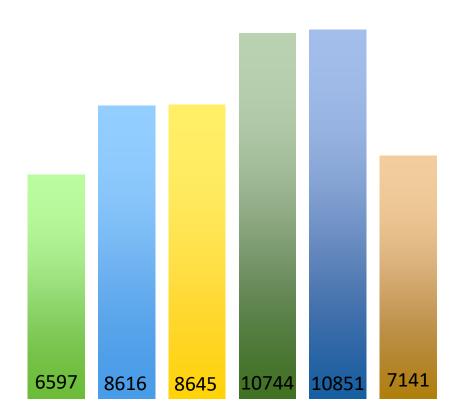
Open Records Measured Impact

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FY22 Open Records were slightly above FY21

YTD Open Records are projected to average out like FY 21 & FY 22

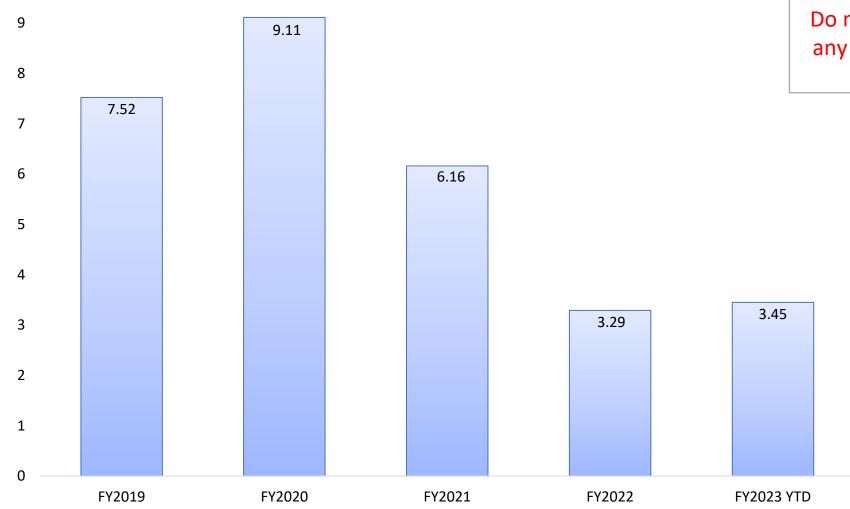




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52% Reduction in Average Days to Close

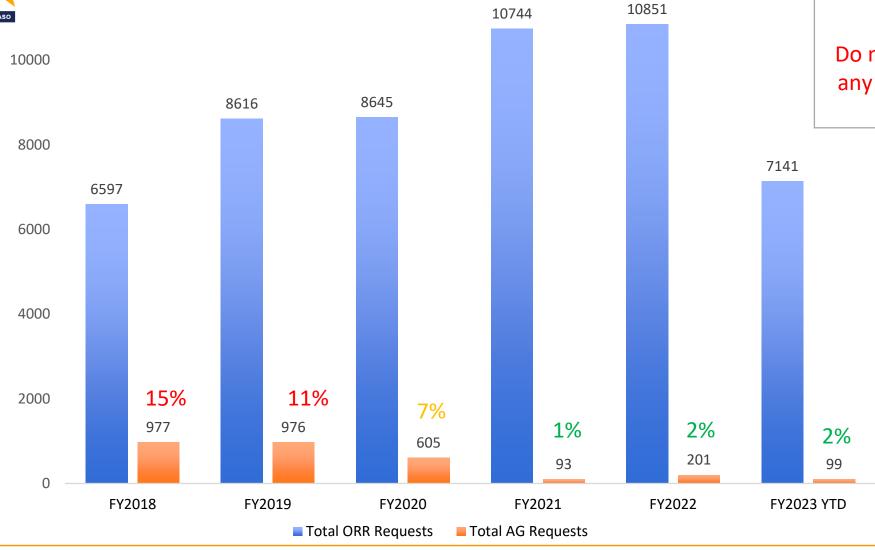
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AG Opinions Requested





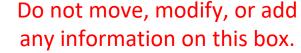




Over 60% of all ORR are for PD Information







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interpreter





Customer Service – Future Results

- High Q Complete Implementation
- Future Organizational Risk Analysis and Mitigation
- Advance Manufacturing Local Government Corporation
- Utilities In House Expertise
- Charter Election Result and Implementation
- Municipal Court LSS Project

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Deliver exceptional services to support a high quality of life and place for our community Space reserved for the ASL interpreter

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Vision

Develop a vibrant regional economy, safe and beautiful neighborhoods and exceptional recreational, cultural and educational opportunities powered by a high performing government

☆ Values

Integrity, Respect, Excellence, Accountability, People







Brindar servicios excepcionales para respaldar una vida y un lugar de alta calidad para nuestra comunidad Space reserved for the ASL interpreter

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Visión

Desarrollar una economía regional vibrante, vecindarios seguros y hermosos y oportunidades recreativas, culturales y educativas excepcionales impulsadas por un gobierno de alto desempeño

☆ Valores

Integridad, Respeto, Excelencia, Responsabilidad, Personas

