



Board Appointment Form

City Clerk

Submitted On:

Mar 22, 2023, 10:28AM MDT

Appointing Office	Representative Alexandra Annello, District 2
Agenda Placement	Consent
Date of Council Meeting	Tuesday, March 28, 2023
Name of Board	Animal Shelter Advisory Committee
Agenda Posting Language	Appointment of Lisa Anne R. Waldock to the Animal Shelter Advisory Committee by City Representative Alexandra Annello, District 2.
Appointment Type	Regular
List the nominee's qualifications to serve on this Board	Medical experience.
Nominee Name	Lisa Anne R. Waldock
Nominee Email Address	
Nominee Residential Address	
Nominee Primary Phone Number	
Which District does the nominee reside in?	
Does the appointee have a relative working for the City?	N/A
Has the appointee been a member of any other city boards?	N/A
List all real estate owned in El Paso County	
Previous Appointee	Celeste Varela
Reason for Vacancy	Resigned
Date of Appointment	March 28, 2023
Term Begins On	June 29, 2021
Term Expires On	June 23, 2025
Term	Unexpired Term
Upload File(s)	LisaAnneWaldock_resume_2023_asac.pdf

HIGHLIGHTS OF QUALIFICATIONS

- 35 years EMS Experience
- Licensed Paramedic-Texas
- A.A.S EMERGENCY MEDICAL SERVICES- 2007
- ASTHO/John Hopkins Certified COVID-19 Contract Tracer
- 5 years HEDIS Auditor/Medical Data Abstracter
- 20+ Years Teaching/Coordinating & Developing Online Hybrid Educational Programs
- 25 years Phlebotomy experience
- 19 Years Combined EMT pre-hospital / ER and Education experience
- 20 years ACLS /BCLS/PALS Instructor
- Advanced Level National Certified Investigator/Inspector Training (NCIT) CLEAR
- QA/QI Chart Review and Educator
- Worked in position of "Nurse Auditor"

CURRENT CREDENTIALS

- Licensed Paramedic-Texas
- ACLS /BCLS/PALS Community Training Center Faculty-AHA Instructor
- Advanced EMS Coordinator/Instructor –Texas Department of State Health Services
- Certificate of completion Making Contact : A Training for COVID-19 Contact Tracers
- Currently completing course to Certify as a Community Paramedic

EXPERIENCE

**EMS Online Training Plus
July 2007- Present**

El Paso, TX

Owner -Advance Program Coordinator and Director of an Online EMS Hybrid Academy. Created the first independent Online Hybrid EMS Education program that caters to an individual's schedule. Paramedic Instructor to include Phlebotomy, EKG and pre-hospital emergency service procedures. Provide hands on education for patient care to include rescue skills and critical patient documentation requirements. Responsible for coordinating all course material with the Department of State Health Services EMS Compliance and compliance with local medical facilities. Provide interface between educational program, physicians, hospital education departments and EMS Service providers throughout Texas.

**United Healthcare
Telecommuter El Paso, TX
February 2015-April 2017**

HEDIS Manager-Responsible for the collection and processing of all required charts for the current HEDIS season. Worked as a liaison and buffer between independent chart collectors and chart collection companies. Trouble shoot missing charts from providers or research

CIGNA/MEDIX El Paso, TX
February 2014-December 2014

HEDIS Reviewer -Worked under the direction of the HEDIS Clinical Lead and other CIGNA personnel. A remote based position responsible for working independently to review and abstract pertinent medical record information in accordance with the HEDIS Technical Specifications.

Maintain proficient knowledge of the HEDIS measures and the technical specifications.

Collaborate with non-clinical personnel regarding collection of medical records from physician offices. Responsible for setting-up and maintaining their own schedule, to include contacting their assigned offices to conduct the HEDIS review. Using portable secure equipment provided by CIGNA abstracted data from medical records, copied, scanned or digitally copied from physician offices/healthcare facilities and data entered into the HEDIS Software. Strict compliance followed preserving medical records privacy in accordance with federal and local requirements.

National Health Care Review
September 2007-September 2008

El Paso, TX

Worked in the capacity of a Clinical Nurse Auditor. Performed audits of medical records on behalf of hospital clients for denials review, defense audits, disallowed charges, and retrospective or concurrent reviews. Used critical thinking and judgment to appropriately use standard criteria established by state Medicaid programs or hospital policy. Used CPT and ICD9 to performs audits of medical records to identify and/or defend charges, including: Defense audits, Stop-loss audits, Patient inquiry audits, Charge-hold audits and Biller-requested audits Participated as needed on hospital-based committees and/or meetings. Worked directly with Department to ensure correction of issue to minimize further fiscal loss or delays. Provided Reports using MS Office Software.

State of Texas Department of State
Health Services EMS Compliance
July 2006-September 2007

Austin, TX

EMS Specialist- Provide training & technical assistance to EMS Providers, & Educational Programs. Responsible for the approval & monitoring of EMS training & certification activities throughout 32 counties. Work directly with educational programs to assist in their maintaining voluntary compliance with the EMS Act & rules/policy. Assist in guiding the development of training which supports the D.O.T National Standard Curriculum & its objectives for all EMT levels. Monitor & evaluate training sites & activities, & prepare written reports of findings. Process course training & certification data. Coordinate, schedule & conduct NREMT certification examinations and Texas State written assessments. Evaluate instructional & skills testing activities of independent coordinators & instructors. Prepare goals & objectives, plan & conduct training courses for EMS coordinators, instructors & license holders. Assist licensees/ with quality management, mutual aid agreements, protocol development, & carries out interventions as appropriate. Participate with Response Team in DSHS EMS & assisted in the organization & deployment of out of State EMS services for Hurricanes Katrina & RITA. Conduct investigation of complaints. Develop & carry out investigative plan, document findings make recommendations for action to the Complaint Review Panel.

TEEX

December 2004-March 2005

College Station, Texas

Researched, developed and delivered Weapons of Mass destruction EMS courses to civilian and military EMS professionals in a challenging adult learning environment nationwide. Conducted professional education and training through lectures, hands-on instruction, exercises, activities, and group discussions. Conducted instruction in a variety of environments, which include classroom and simulation using the METI HPS (Human Patient Simulator). Instruction included academic EMS and CBRNE. Used appropriate training aids and devices to enhance training outcomes. Developed and adapted lectures to be specifically tailored to students knowledge level and expertise. And kept current lesson plans for each day or unit of instruction together with handbooks, study guides, and tests. Prepared, and keeps current instructional aids including flip charts, viewgraphs, PowerPoint slides, etc. Utilizes an up-to-date knowledge of Emergency Medical Technician (EMT)/Paramedic processes, practices, procedures, etc. Provides course support assistance in preparing electronic student rosters.

United States Forces South Korea-CTC July2001-January 2002

Seoul, South Korea- Yongson 121st US Army Hospital / Camp Casey 2nd ID

Lead Didactic / Clinical Instructor and Skills Test Examiner for the EMT Basic portion of the US Army 91W MOS conversion. EMS Instructor to include Phlebotomy, EKG and pre-hospital emergency service procedures. Provided hands on simulated lab experience for students and patient contact clinical experience at Troop Medical Clinics and 121st Hospital ER.

Responsible for maintaining all student training, academic and clinical experience records both manual and electronic. Conducts instruction in a variety of environments, which include classroom, clinical, or field instruction outdoors on the installation. Used appropriate training aids and devices to enhance training outcomes. Develops and keeps current lesson plans for each day or unit of instruction together with handbooks, study guides, and tests. Designs, prepares, and keeps current instructional aids including flip charts, viewgraphs, slides, etc. Utilizes an up-to-date knowledge of Emergency Medical Technician (EMT)/Paramedic processes, practices, procedures, etc. Patient care procedures may include administering medications, irrigating, and suctioning of patients; patient charting; the use of equipment, materials medications, and supplies in a large variety of diagnostic and treatment procedures.

CPR-TRAINING-PLUS-sole proprietor

Founded 1990

El Paso, Texas

Responsible for coordination and planning of all training course offered by company. Arranged for instructors for all classes, maintained supplies, records and documentation of all programs. Hired and trained support staff to assist in class instruction. Developed new and innovative Training Programs for CPR, First Aid and Blood Borne Pathogens to meet companies' specific requests. Maintained training records BCLS (CPR- Instructor / Trainer) Provided CPR / First Aid Training to individuals and groups. Trained 1000+ students annually. National Safety Council First Aid Instructor Trainer. Coordinated all aspects of a small business and maintain business records. Provided all BCLS classes to R.E. Thomason (El Paso County Hospital) under contract for 3 years.

2000 Sold Company to Darling Technology, continued as program manager/advisor.

CPR Training Site Coordinator.

Responsible for the development of a nursing assistant simulation lab for the didactic and clinical instruction of the Darling Technology Center Certified Nursing Assistant class.

Assisted in all aspects of teaching both didactic and clinical instruction for Certified Nursing Assistant Course. Developed and Implemented Basic EMT Program according to Texas Department of Health guidelines. And coordinated all aspects of the students' clinical experience. Responsible for maintaining supplies, records and documentation of all programs. Developed course materials and maintained all training records for both staff and students.

Columbia East and West Aka Sun Towers/Las Palmas/Del Sol 1986-2000

Work a combination of PRN, Part-Time and Full time throughout time employed. Provide Direct Patient care, assist physicians, Phlebotomy, IV, bandaging, splinting, CPR, sterile procedure, Foley Catheter insertion. Patient Transportation. All duties required and requested within my scope of practice as an Emergency Medical Technician Basic and then Paramedic after program completion. Assured correct patient documentation for care and billing requirements based on treatment.

Field EMS Experience

Northern Hudspeth County EMS

PRN- Assess each call situation to determine best course of action and appropriate protocol. Utilize medical equipment and procedures including defibrillator, EKG monitor, oxygen and suction devices, intravenous fluids, CPR and other procedures and medications as required to provide advanced medical care. Develop and utilize triage skills to provide optimal efficiency during calls. Provide patient care according to clinical protocols and safety requirements. Lift and move patients as required to provide optimum care. Communicate with receiving facility to receive medical direction and to provide critical information.

Presidio EMS

Assess each call situation to determine best course of action and appropriate protocol. Utilize medical equipment and procedures including defibrillator, EKG monitor, oxygen and suction devices, intravenous fluids, CPR and other procedures and medications as required to provide advanced medical care. Develop and utilize triage skills to provide optimal efficiency during calls. Provide patient care according to clinical protocols and safety requirements. Lift and move patients as required to provide optimum care. Communicate with receiving facility to receive medical direction and to provide critical information.

Premiere Ambulance

Assess each call situation and PT transfer to determine best course of action and appropriate protocol. Utilize medical equipment and procedures including , oxygen and suction devices, CPR and other procedures and medications as required to provide basic medical care. And assist Paramedic partner as directed. Provide patient care according to clinical protocols and safety requirements. Lift and move patients as required to provide optimum care. Communicate with receiving facility to receive medical direction and to provide critical information. Ensure complete and accurate documentation of PT condition upon arrival, in transport and upon transfer of care at medical facility or home.

References Upon Request