

**CITY OF EL PASO, TEXAS
AGENDA ITEM
DEPARTMENT HEAD'S SUMMARY FORM**

AGENDA DATE: January 18, 2023

PUBLIC HEARING DATE: N/A

CONTACT PERSON(S) NAME AND PHONE NUMBER: Ellen A. Smyth, P.E., (915) 212-6000

DISTRICT(S) AFFECTED: All

STRATEGIC GOAL: Strategic Goal 7.3: Enhance a regional comprehensive transportation system

SUBGOAL:

SUBJECT:

Management Update – Sun Metro Project Update presentation from Nelson Nygaard

BACKGROUND / DISCUSSION:

N/A

PRIOR COUNCIL ACTION:

N/A

AMOUNT AND SOURCE OF FUNDING:

HAVE ALL AFFECTED DEPARTMENTS BEEN NOTIFIED? ☒ YES ☐ NO

PRIMARY DEPARTMENT: Sun Metro

SECONDARY DEPARTMENT:

*****REQUIRED AUTHORIZATION*****

DEPARTMENT HEAD:



(If Department Head Summary Form is initiated by Purchasing, client department should sign also)



Project Update to Mass Transit Board

January 18, 2023



Agenda

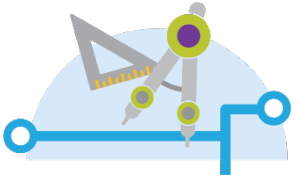
- 1 Project Timeline
- 3 Challenges and Potential Improvements
- 3 Community Outreach
- 4 Service Concepts
- 5 Discussion



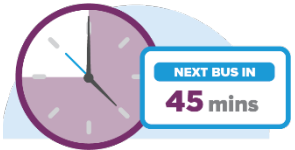
Timeline



Existing Challenges



Several routes are indirect and confusing.



Most local routes run every 45-90 minutes.



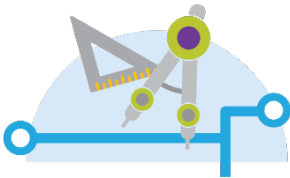
Late night service is limited with many routes ending before 9pm.



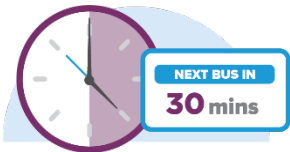
Sunday has not been fully restored due to staffing issues.



Potential Improvements



Direct routes that are simpler and reduce travel time.



Redesigned routes to run more frequently and reduce wait times.



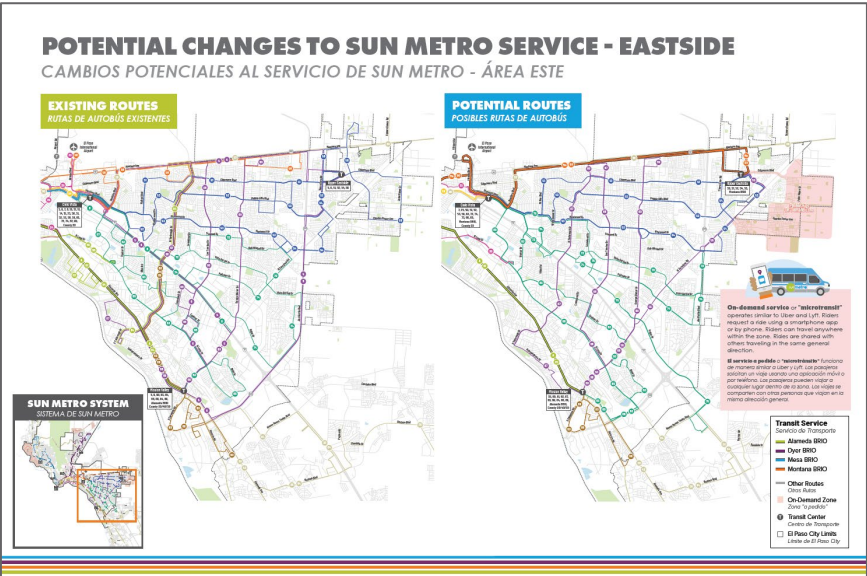
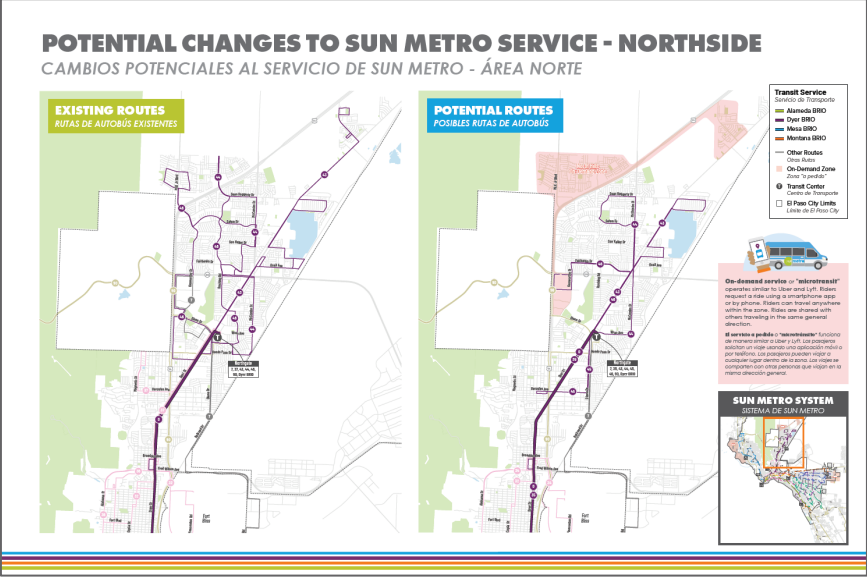
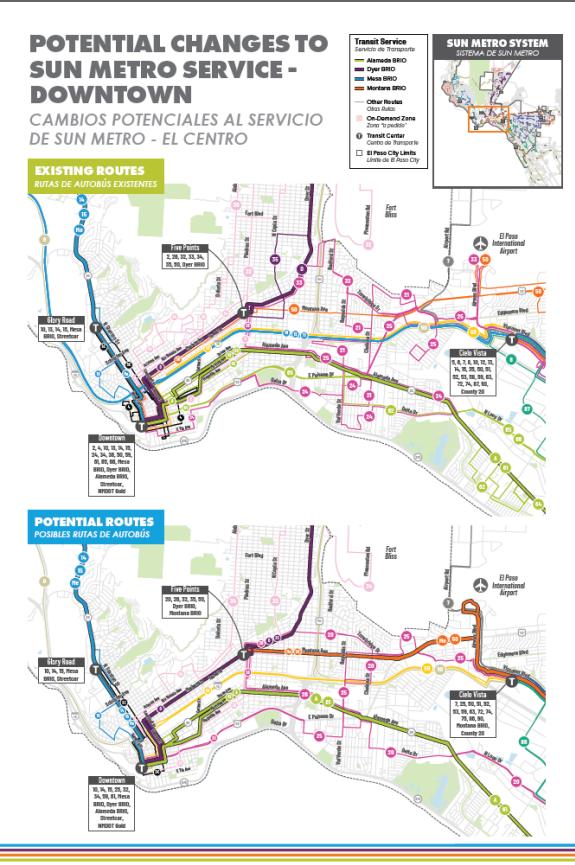
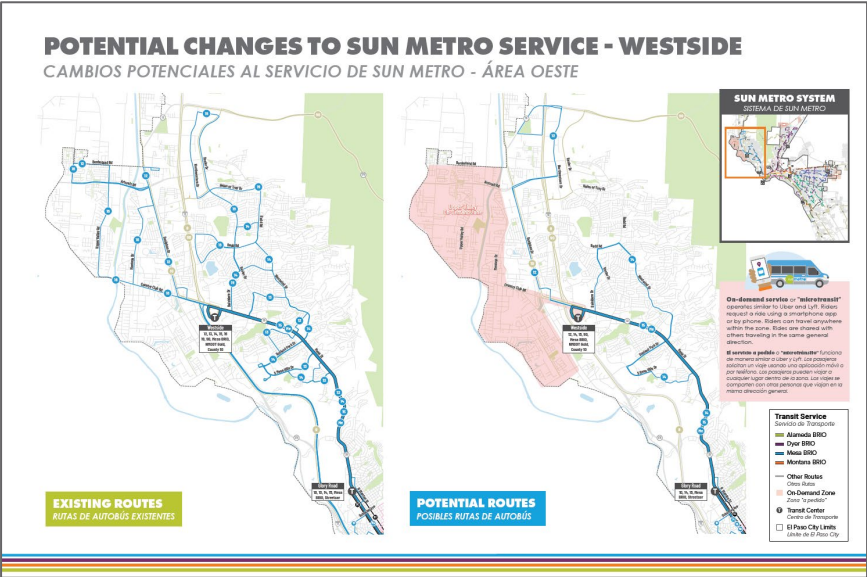
Consistency between local routes and BRIO routes on BRIO corridors.



On-demand service as an alternative to fixed-route in low ridership, outlying areas.



Potential Service Changes

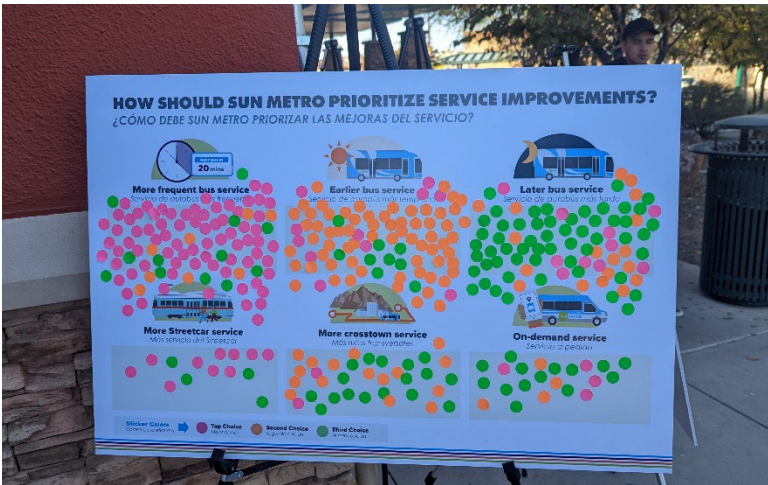


Completed Community Outreach

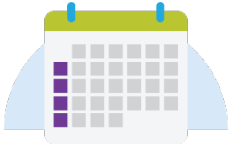
- Rider outreach at Transit Centers
 - 6 locations throughout the day
 - Consultants and Sun Metro outreach team
- Public meetings
 - Virtual meeting
 - In-person meeting
- Stakeholder discussions
 - Virtual meetings (2)
 - In-person meeting
- Citizen's Advisory Board presentation
- Online community survey

 <p>Tuesday, November 8 5 PM – 6:30 PM</p> <p>JOIN VIRTUAL MEETING</p> <p><i>Spanish interpretation will be provided.</i></p>		
 <p>Wednesday, November 9 5 PM – 6:30 PM</p> <p>Sun Metro Admin Offices 10151 Montana Ave.</p>		
<p>Tuesday, November 8 2 PM – 4 PM</p> <p>Downtown Transit Center 601 S Santa Fe St.</p>	<p>Wednesday, November 9 7 AM – 9 AM</p> <p>Cielo Vista Transit Center 1165 Sunmount Dr.</p>	<p>Wednesday, November 9 10 AM – 12 PM</p> <p>Five Points Transit Center 2830 Montana Ave.</p>
<p>Thursday, November 10 7 AM – 9 AM</p> <p>Westside Transit Center 7535 Remcon Cir.</p>	<p>Thursday, November 10 10 AM – 12 PM</p> <p>Mission Valley Transit Center 9065 Alameda Ave.</p>	<p>Thursday, November 10 2 PM – 4 PM</p> <p>Northgate Transit Center 9348 Dyer St.</p>

Transit Center Outreach



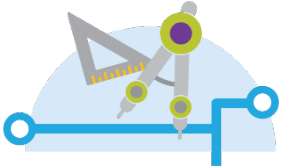
General Rider Feedback



Grateful for **Sunday service**; would like to see more added



High regard for **BRIO service**



Mostly positive reactions to proposed **route changes**

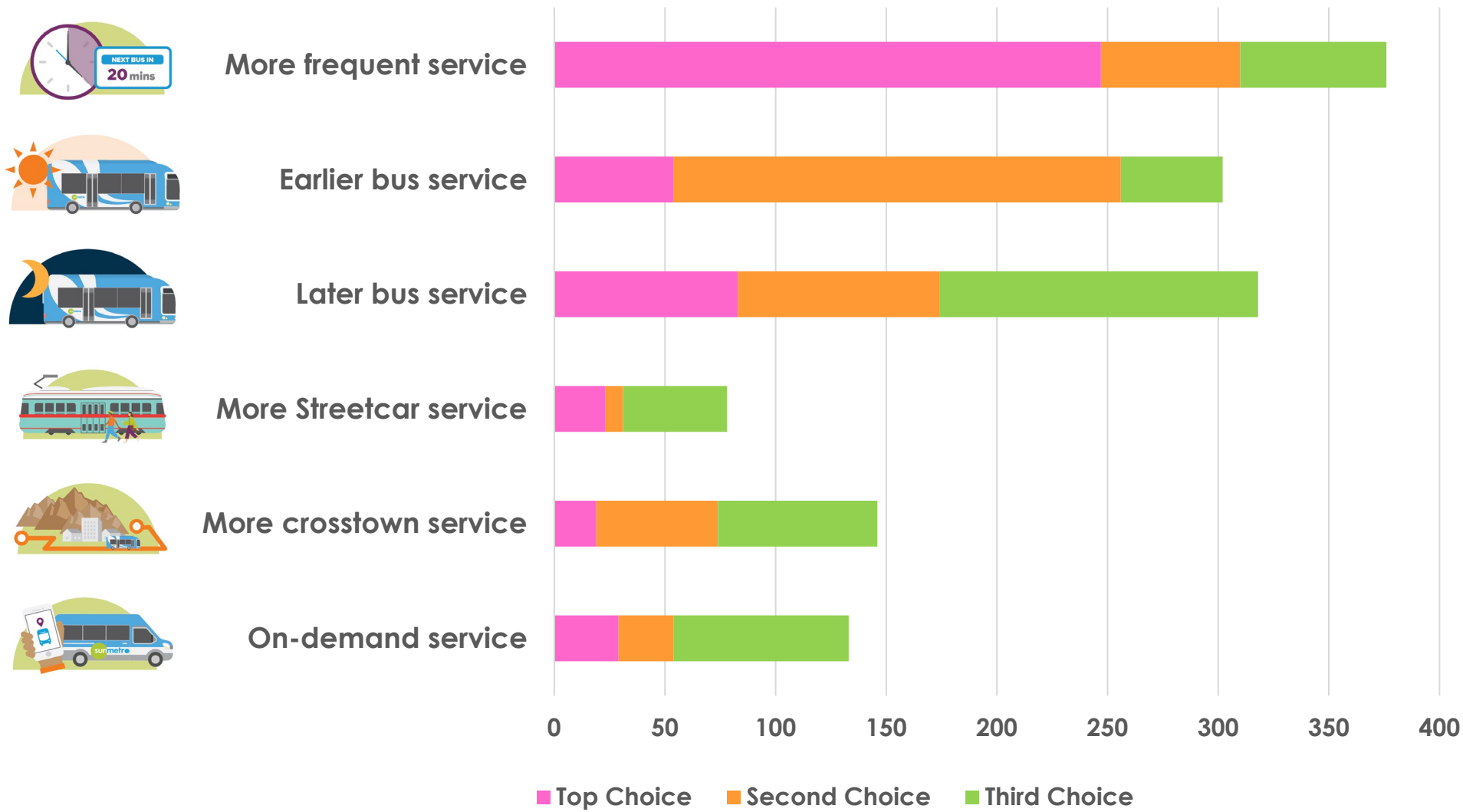


Support for consistency between **BRIO** and **local routes**

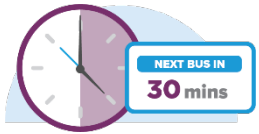


Requests for improved **bus stops** along local routes

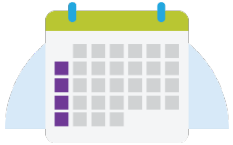
Rider Feedback: Service Expansion Priorities



Key Stakeholder Feedback



Frequency improvements are key to attracting new riders



Community has expressed need of restoring **Sunday service**



Support for extending **night service**



Interest in piloting **microtransit** in select areas



Mixed opinions on value of **Streetcar**

Revisions based on feedback

- Westside
 - Expanded feeder route coverage north and west of Westside Transit Center
- El Paso Community College – Valle Verde Campus
 - Improved access from transit centers and neighborhoods
- Potential on-demand service (microtransit) zones
 - North Hills
 - Delta/Hidden Valley
- Recommendations for hours of service and trip frequency

Next Steps

- Develop recommendations
 - Proposed route and schedule changes
 - Service expansion priorities
 - Capital and technology needs
 - Funding and partnership opportunities
- Finalize report





Thank you!

James Gamez

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