# CITY OF EL PASO, TEXAS AGENDA ITEM DEPARTMENT HEAD'S SUMMARY FORM

AGENDA DATE: August 30, 2022 **PUBLIC HEARING DATE: CONTACT PERSON(S) NAME AND PHONE NUMBER:** K. Nicole Cote, Interim Managing Director, (915) 212-1092 DISTRICT(S) AFFECTED: All STRATEGIC GOAL: 6. Set the Standard for Sound Governance and Fiscal Management SUBGOAL: SUBJECT: Discussion and action to approve the El Paso County 911 District FY 2022 – 2023 Budget to be presented by Scott Calderwood, Director. **BACKGROUND / DISCUSSION:** The Texas Health and Safety Code requires the District to submit the draft budget to its participating jurisdictions for review and feedback. PRIOR COUNCIL ACTION: N/A AMOUNT AND SOURCE OF FUNDING: N/A HAVE ALL AFFECTED DEPARTMENTS BEEN NOTIFIED? \_✓\_ YES \_\_\_NO PRIMARY DEPARTMENT: City Manager's Office - Office of Management and Budget **SECONDARY DEPARTMENT:** All City 

(If Department Head Summary Form is initiated by Purchasing, client department should sign also)

**DEPARTMENT HEAD:** 

# El Paso County 911 District Budget Book



It's not about the destination— It's about the journey!



### El Paso County 911 District Budget Plan FY2023

Attached for your review is our proposed budget for FY2023. The El Paso County 911 District Board of Managers has approved this proposed budget. Per our governing statute the District must present our budget to all of the participating jurisdictions within El Paso County for their review and approval. The budget will then be formally adopted by the Board of Managers.

This budget is designed to move the El Paso Region into the next generation of 9-1-1 technology (NG911), interconnecting the community and first responders using the most efficient tools available. As we stand at the intersection of NG911 and the internet of things, the District is committed to unlocking the future of NG911 for El Paso.

We are proud of the excellent service we provide to the El Paso community and look forward to meeting with you to present our FY2023 budget. Please let us know if you have any questions and thank you for your support of El Paso's 9-1-1 system.

Sincerely,

Scott Calderwood, Director El Paso County 911 District 6055 Threadgill Ave. El Paso, Texas 79924

(915) 832 6812

scottc@elpaso911.org

<sup>\*</sup> Should your jurisdiction choose to take no formal action, this budget will be automatically approved by operation of statute on the sixty-first day following your receipt of this document.

### EL PASO COUNTY 911 DISTRICT

#### **District Mission**

The El Paso County 911 District is an emergency communications district, providing 9-1-1 service in El Paso for over 30 years. Our mission is to make a difference by providing outstanding professional services that facilitate the vital connection between our community and emergency services.

### **District Vision**

The El Paso County 911 District will be a leader and innovator bringing the latest and most efficient technology to our 9-1-1 community. We will be a model 9-1-1 center respected by others across the country. We will be a high performing organization powered by motivated professionals that work harmoniously and collaboratively to support our mission.

#### District Governance

The District operates under Texas Health and Safety Code, Chapter 772. It is governed by a Board of Managers appointed by the entities it serves. By statute the Board is made up of one member from the County of El Paso, two members from the most populous city in the County (City of El Paso), one member from the second most populous city in the County (City of Socorro), one member appointed, at large, by the Board of Managers to represent all other entities within the County, and one member from the predominant phone service provider (AT&T).

### **District Funding**

The District is funded by 9-1-1 service fees. Fees are collected monthly from both wireline and wireless phones and remitted to the District. The Board maintains local control of wireline fees and sets the rate each year as a part of the budget process. For FY2023 the Board has maintained the fee from FY2015 of \$1.38 per residential line and \$4.46 per business line.

Wireless fees are set by the State of Texas. For FY2023 the wireless fee is \$.50 per line or 2% of any prepaid phone service. The fees are collected by the State Comptrollers and distributed to 9-1-1 entities based on population.

# 2023 BOARD OF MANAGERS

Kristian Menendez, Chair

Emergency Services District No. 1

At-Large Representative

Tom Whitten

El Paso County Sheriff's Office

County of El Paso

Pete Pacillas

El Paso Police Department

City of El Paso

David Burton

Socorro Police Department

City of Socorro

Mario D'Agostino

El Paso Fire Department

City of El Paso

Monica Ballesteros

AT&T

Primary Phone Service Provider

# 911 DISTRICT VALUES

# "DO THE RIGHT THING"

### **BE ACCOUNTABLE**

Dependability Fairness Transparency

### PRACTICE INTEGRITY

Honesty Professionalism Trustworthy

### **COLLABORATE**

Build Relationships Be Creative and Innovate Teamwork

### **INSPIRE**

Self-Motivated Enthusiastic

### **KINDNESS**

Respect Compassion Service to Others

### **HAVE FUN**



### DISPATCH OFFICES SUPPORTED BY THE DISTRICT

- El Paso County Sheriff's Office
- Canutillo ISD Police Department
- City of El Paso 9-1-1 & 3-1-1 Communications
- City of Socorro Police Department
- Anthony Police Department
- Horizon City Police Department
- Emergency Service Districts (ESD) 1 & 2
- **UTEP Police Department**
- El Paso Independent School District Police Department
- Socorro Independent School District Police Department
- Ft. Bliss Directorate of Emergency Services
- El Paso Community College Police Department
- Texas Tech University Police Department
- Ysleta Del Sur Pueblo

### RESPONSE AGENCIES SUPPORTED BY THE DISTRICT

Anthony Police Department

Clint Fire Department

Clint Police Department

El Paso County Precinct 1 Constable's Office

El Paso County Precinct 2 Constable's Office

El Paso County Precinct 3 Constable's Office

El Paso County Precinct 4 Constable's Office

El Paso County Precinct 5 Constable's Office

El Paso County Precinct 6 Constable's Office

El Paso County Precinct 7 Constable's Office

County Fire Marshals (ESD1)

County Fire Marshals (ESD2)

El Paso 3-1-1

El Paso Animal Control

El Paso Community College Police Department Texas Tech Police Department

El Paso County Ambulance Service

El Paso Fire Department

El Paso Fire Marshal

El Paso ISD Police Department

El Paso Police Department

El Paso County Sheriff's Office

Fabens Fire Department

Fort Bliss Fire Department

Fort Bliss Military Police Department

Horizon City Fire Department

Horizon City Police Department

Montana Vista Fire Department

San Elizario Fire Department

San Elizario Town Marshal

Socorro Fire Department

Socorro ISD Police Department

Socorro Police Department

UT El Paso Police Department

West Valley Fire Department

YDSP Fire Department

# Proposed FY 2023 Budget

	FY22 Budget	Proposed FY23 Budget	Percentage +/-
Revenue			
District Administration	8,473,400.00	9,179,940.00	8.34%
Total Revenue	8,473,400.00	9,179,940.00	8.34%
Expenditures			
Operating			
District Administration	1,942,891.88	1,991,180.43	2.49%
911 Network Operations	3,702,007.73	4,877,799.89	31.76%
Facility Operations	819,995.82	1,269,356.00	54.80%
Total Operating	6,464,895.43	8,138,336.32	25.89%
Operating Capital			
Capital Improvements	995,000.00	0.00	-100.00%
<b>Total Operating Capital</b>	995,000.00	0.00	-100.00%
Agency Assistance			
Agency Support Programs_	601,500.00	684,900.00	13.87%
Total Agency Assistance	601,500.00	684,900.00	13.87%
Total Expenditures	8,061,395.43	8,823,236.32	9.45%

FY23 Projected Revenues Surpasses Expenditures 356,703.68

## FY 2023 PROPOSED REVENUE

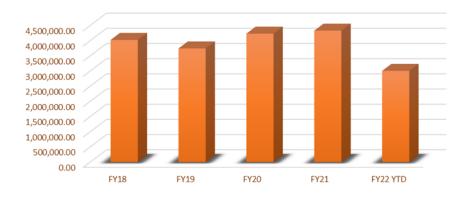
## WIRELINE AND WIRELESS (CSEC) ESTIMATED FEES \$9,179,940

Past Five Years Revenue History

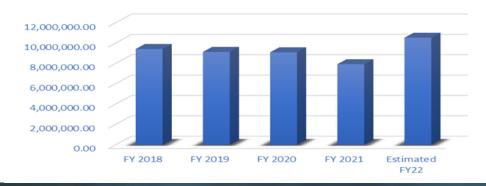
### Wireline



### **Wireless CSEC**



#### **Total Revenue Past Five Years**



# FY23 Budget Summary

### **District Administration**

\$1,991,180.43

Salaries

13 Full-time and 1 Part-time Professionals

Benefits

Health, Dental, Vision, Life, Disability Insurance

Retirement, Employee Assistance Program

Administration Operations

TML Liability Insurance, Public Meetings, Professional Training

Office/printing and administrative supplies

Professional Memberships

911 Alliance, APCO, NENA, SHRM, GISP

**Professional Services** 

Audit services, Attorney fees

Shredding services, copier & printer maintenance contracts

### 911 Network Operations

\$4,877,799.89

Telephone Connectivity

Call Center Equipment and Replacement

GIS Annual Maintenance: Maptext, Spectrum, American Messaging

Maintenance: AT&T, DIR, ESINet, Vesta, Verizon, Everbridge

Software Upgrade/Maintenance Support

CAD and network maintenance:

Conterra, Comware, Presidio, GTS Tech, Masser Tech, Deccan

Abila, Solarwinds, Priority Dispatch. GTS Technology Solutions, Hexagon

# FY23 Budget Summary

## **Agency Support Programs**

\$684,900.00

Agency Technology Assistance
COEP-Interlocal Agreement-Digital Radio, Public Education Training
Promotional supplies and Telecommunicators Appreciation Week
Certifications/Recertifications
IAED, NENA, APCO, Priority Dispatch

## **Facility Operations**

\$1,269,356.00

Threadgill Facilities

Utilities, C&L Janitorial Services, Union Pacific 4th year parking lease

Maintenance & Services

Cleaning/janitorial supplies, facilities maintenance and repairs

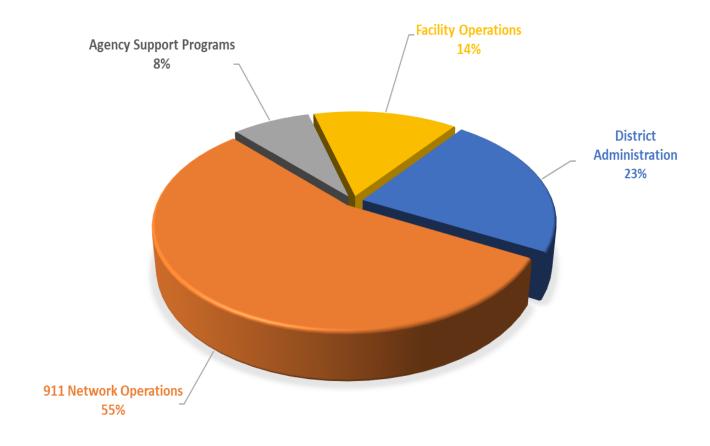
ChemTreat water treatment, gym maintenance, fire inspections

District Fleet Maintenance

Three District vehicles, Quarterly maintenance

Wear and tear repairs, gasoline for vehicles, yearly inspections

# PROPOSED BUDGET ALLOCATION



# EL PASO COUNTY 911 DISTRICT FY 2021 BUDGET SUMMARY

	FY 2021 Adopted	FY 2021 Actual
Revenue	_	
District Administration	9,415,000.00	8,075,651.11
Total Revenue	9,415,000.00	8,075,651.11
Debt		
Bond Debt	1,712,225.09	1,712,225.04
Total Debt	1,712,225.09	1,712,225.04
Operating		
District Administration	2,025,449.28	1,613,843.29
911 Network Operations	3,354,213.00	2,679,102.17
Facility Operations	866,458.00	749,741.73
Total Operating	6,246,120.28	5,042,687.19
Operating Capital		
Capital Improvements	670,000.00	394,340.83
Total Operating Capital	670,000.00	394,340.83
Agency Assistance		
Agency Support Programs	600,000.00	406,655.30
Total Agency Assistance	600,000.00	406,655.30
Total Expenses	9,228,345.37	7,555,908.36



# El Paso County 911 District

6055 Threadgill Ave. El Paso TX 79924 | (915) 562-3911 | Fax (915) 832-6808

#### SWORN STATEMENT

Before me, the undersigned personally appeared and stated:

I, Scott Calderwood, Director of El Paso County 911 District, swear that these Audited Financial Statements of the El Paso County 911 District are a true and correct report of the funds received and spent by the District during the fiscal year beginning October 1, 2020 and ending on September 30, 2021.

Scott Calderwood

Director

El Paso County 911 District

Sworn to and subscribed this 2/54 day of January 2022.

Mariza Martinez

Notary Public in and for the State of Texas

My commission expires: 5-20-2024

MARIZA MARTINEZ Notary Public, State of Texas Comm. Expires 05-20-2024 Notary ID 132487717



# "Our commitment to live by our shared values is our strategy for success"

El Paso County 911 District 6055 Threadgill Ave. El Paso, Texas 79924 915 562 3911 info@elpaso911.org

> Scott Calderwood Director 915 832 6812 scottc@elpaso911.org