



CITY OF EL PASO

Permitting & Planning System Optimization

Department of Information Technology Services

Request for Approval

City Council is asked to authorize the City Manager, or designee, to execute a budget transfer of \$510,000 from Information Technology Department Support Licenses and Planning and Inspections Salary and Benefits Savings to support the Accela Permitting & Planning Optimization Project.

Project Details

Location:	City Wide
District(s):	All Districts
Total Budget:	\$510,000
Funding Source:	Information Technology Department support licenses and Planning and Inspections salary and benefits savings

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Budget Transfer Allocation

Funding Source	Budget Transfer Amount	Allocation
Information Technology Support Licenses	\$ 290,000.00	Total amount to be transferred to Accela Permitting & Planning Optimization Project
Planning and Inspections Salary and Benefits Savings	\$ 220,000.00	
Total	\$ 510,000.00	

Strategic Plan Alignment

ECONOMIC MOBILITY PILLAR:

Opportunity & prosperity that reflects El Paso

CORE STRATEGIES & FOCUS AREAS

4. Streamlining permitting and licensing processes to support efficient, timely building construction

Focus areas: fast-track permitting and licensing system, clear development process guidance, improved interdepartmental coordination, predictable project review timelines



Fragmented Permitting

The current system delivers value but has grown complex from years of incremental changes.

Why Is This a Problem?

- Similar permits use different applications and workflows
- Applicants struggle to select the correct permit application
- Intake errors and rework increase
- Affects processing times
- Metrics lack consistency



Optimization Impact

Immediate

- Fewer record types
- Reduce application confusion
- Standardized workflows, statuses, and data capture
- Cleaner data for reporting, metrics and decision making

Future

- A path to governance and sustaining standards
- Foundation for guided portal implementation
- Repeatable blueprint to optimize across other modules



Optimization Scope

MISSION



Deliver exceptional services to support a high quality of life and place for our community.

VISION



Develop a vibrant regional economy, safe and beautiful neighborhoods and exceptional recreational, cultural and educational opportunities powered by a high performing government.



VALUES

Integrity, Respect, Excellence,
Accountability, People

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