



Need for Safe Access Policy

Minor Revision to Chapter 9.04, Solid Waste
Environmental Services

Strategic Goal 8.6

- Provide long-term, cost effective, sustainable regional solid waste solutions

Customer Service

- Environmental Services strives to achieve the highest standard of customer service for our customers
- ESD continues to look for opportunities to improve service
- By evaluating safety hazards along collection routes, accommodations may be made to improve driver safety and minimize disruption to waste or recycling collections

Ongoing Issues

- Private streets and alleys have varying degrees of design standards, based on the year they were constructed and whether they were within City jurisdiction when constructed
- Private streets and alleys are not maintained by the City
- Gated communities, rural homesteads and mobile home communities pose multiple safety hazards for ESD collection vehicles

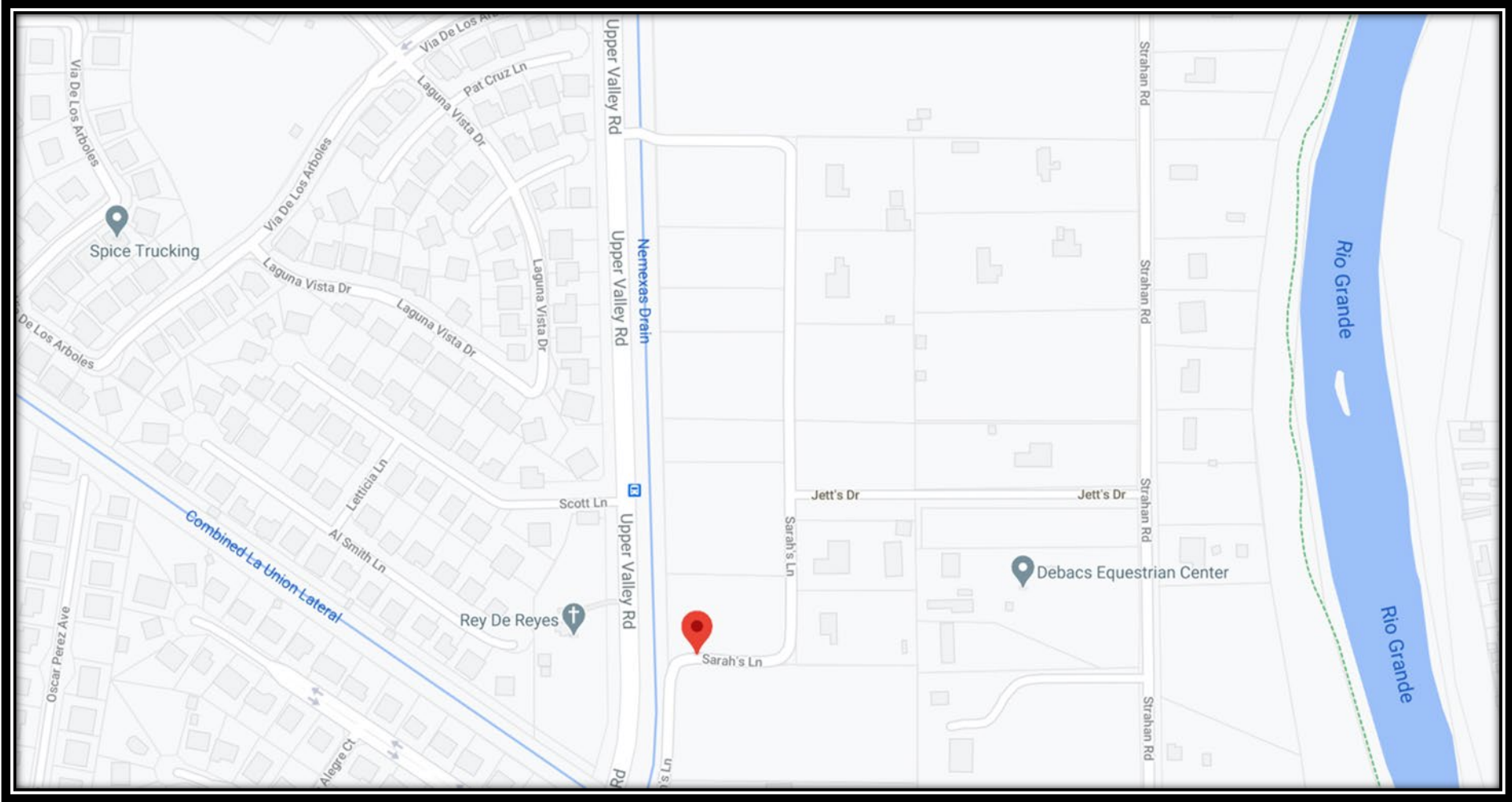
Proposed Chapter 9.04 Amendment

The director shall have the authority to establish a policy related to the need for safe access (NFSA) for residential properties abutting a private street or alley and to require such customers adhere to that policy or shall be required to secure solid waste collection service from a permitted hauler other than the department.

Safety Hazards on Private Streets and Alleys

- Narrow drive paths
- Lack of paving or poorly maintained surface
- Structures and obstructions in drive paths
- Lack of adequate turn space in cul-de-sacs and dead-end streets and alleys
- Residents' vehicles obstructing drive paths

Sarah's Lane





“East San Antonio Ave.”





Need for Safe Access (NFSA) Definition

The set of conditions along a private street or alley, that is necessary for the department to safely collect solid waste and recyclable materials at curbside, including but not limited to street or alley width, overhead clearance, condition of pavement, structures that may obstruct vehicle passage, and general condition of curbside accessibility.

Options to Resolve Safety Hazards

- Alternate locations for bin collection
- Communal bin collection areas
- Dumpsters in lieu of bins
- Prohibited parking in drive paths on collection day
- Removal of overhead or drive path obstructions

NFSA Policy and Service Agreement

- Recommend authorizing the Director to establish a NFSA policy for collection on private streets and alleys
- Safety audit conducted by ESD to identify safety hazards and collection options
- Collection service agreement prepared for community
- Compliance with agreement required
- Non-compliance with agreement may lead to termination of City collection service, private hauler contract would be required



Mission

Deliver exceptional services to support a high quality of life and place for our community



Vision

Develop a vibrant regional economy, safe and beautiful neighborhoods and exceptional recreational, cultural and educational opportunities powered by a high performing government



Values

Integrity, Respect, Excellence, Accountability, People