

## Arciniega, Maria L.

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**From:** Carla Gallardo <gallardocm28@gmail.com>  
**Sent:** Thursday, February 19, 2026 7:41 PM  
**To:** City Clerk; Animal Shelter Advisory Committee  
**Cc:** District #7  
**Subject:** [External] - FORMAL PUBLIC COMMENT - ASAC Meeting Feb 19 - Carla Gallardo

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### The Message Body

To the City Clerk and the Animal Services Advisory Committee,

My name is Carla Gallardo, a resident of District 7 (299 Kings Point Dr.). I am submitting this written statement to be included in the official minutes of the February 19, 2026, Special Meeting.

During the meeting, I waited over two hours to speak and was disconnected twice due to technical issues on the city's line. While I was eventually able to provide a brief verbal comment, I am submitting my full intended statement below to ensure my message regarding the leadership of Animal Services is captured accurately and in its entirety:

"The future of El Paso Animal Services depends on full transparency and integrity. We must uphold the standards championed by Rick LoBello. The community deserves a department that is fundamentally honest. We demand:

- **Radical Accountability:** An end to information gatekeeping; all shelter data must be open to the public.
- **A Culture of Partnership:** The city must treat residents as essential allies, not adversaries.
- **Education over Enforcement:** We must eliminate the abuse of power and shift toward a system that guides responsible citizens with dignity. Our priority must be protecting the human-animal bond by providing proactive support so families are not torn apart.

Our animals cannot wait, and our community will not settle for anything less than excellence."

Please confirm receipt of this email and verify that it will be included in the official record for this meeting.

Thank you,





**Carla Marie Gallardo**  
**Certified Veterinary Assistant**

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