



El Paso Animal Services Medical Operations

Goal 8: Nurture and Promote a Healthy,
Sustainable Community.



Overview

- Medical Operations Introduction
- COVID Challenges
- What makes up the Medical Operations Team
- Vet Science Students
- Medical Program Development





Medical Operations

Our medical team provides compassionate veterinary care—from managing pet health and wellness, to specialized lifesaving care. With a large animal population, disease control is also a major focus area for the team.

In addition to managing and caring for our shelter population, Medical Operations also plays an important role in the pet health and wellness of the El Paso community, as we provide much-needed services to many families.



So far this year, El Paso Animal Services has assisted over 8,200 community-owned pets with pet wellness services.



Effects of COVID

- Veterinary services reduced in the community
 - Vaccinations
 - Spay and Neuter surgeries
 - Trap Neuter Release (TNR)
 - Medical supplies reserved for hospitals



CARING FOR VETERINARY PATIENTS

If you're in an area with active COVID-19 cases, consider:

- Limiting patient care to acutely ill animals and/or emergencies
- Rescheduling elective procedures
- Sick or injured should receive veterinary attention
- Be strategic in the use of personal protective equipment (PPE), including masks, gowns, and gloves.
- Actively seek to utilize telemedicine

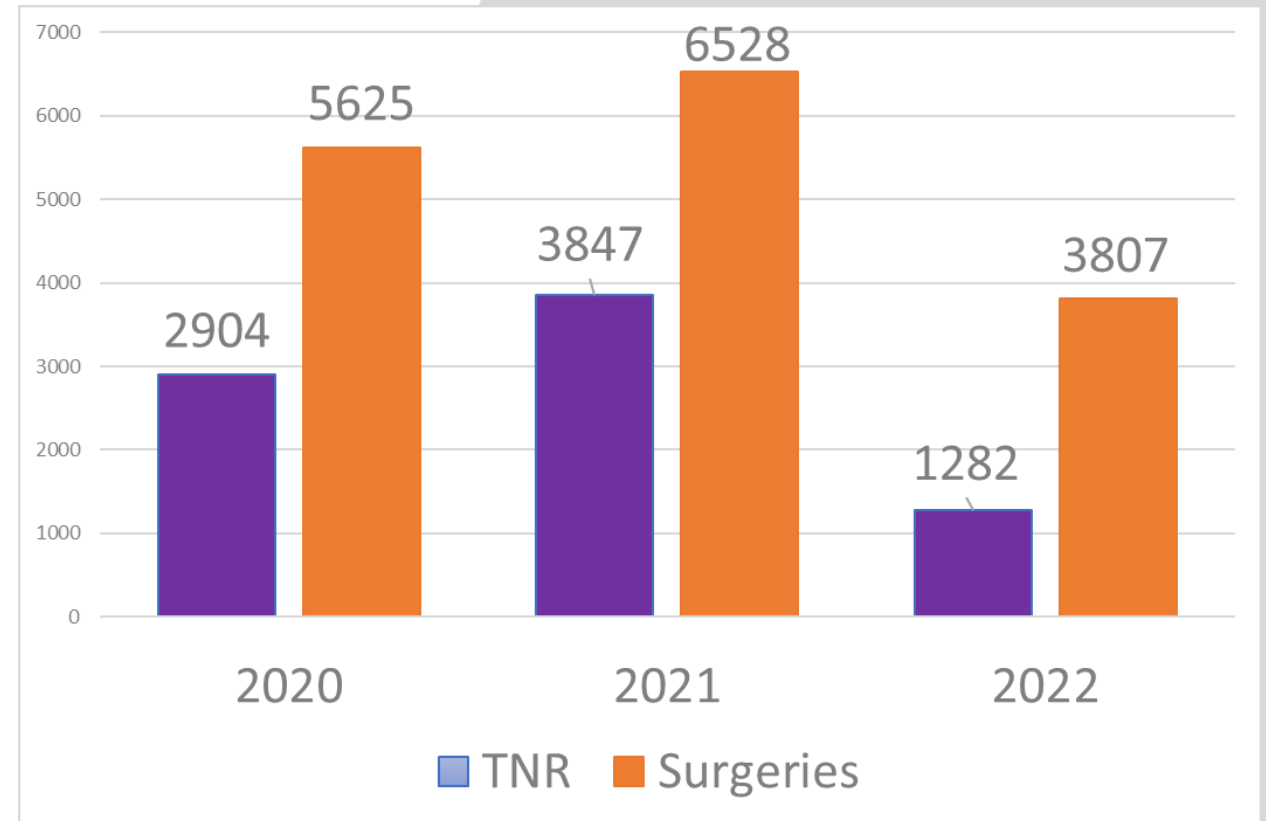


#COVID19

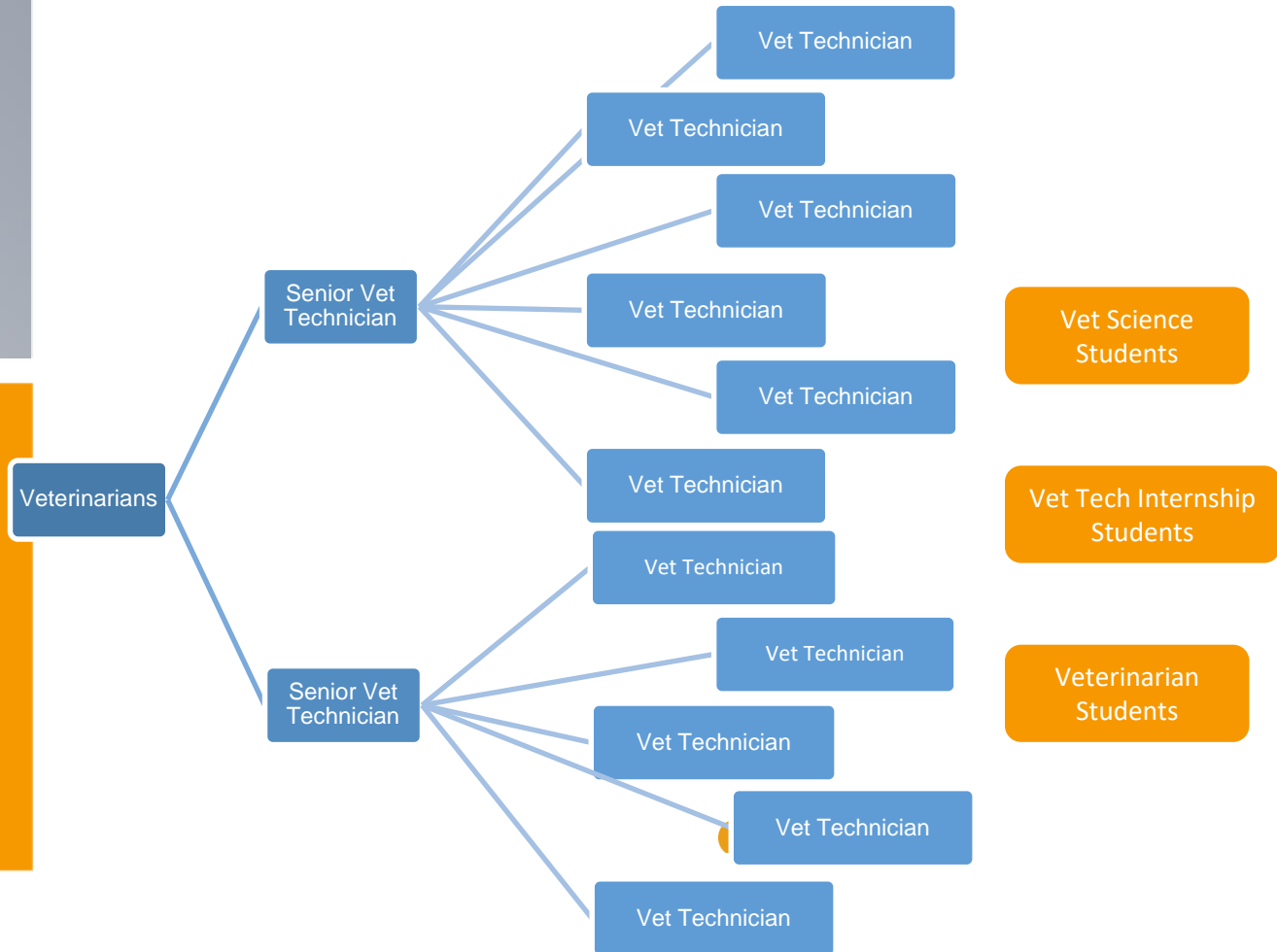


EPAS Response

- Mega Vaccination Clinics started
- Embed Veterinary Technician with Resource Rovers – Boots on the Ground
- Utilized relief and visiting veterinarians to assist with surgeries
- Relaunched TNRs surgeries September 2020
- Curbside foster services during COVID



Medical Team



Medical Team

The Medical Operations team focuses on El Paso Animal Services' Strategic Goal 2- Provide healthier pets



VETERINARIANS

Diagnose and treat animals at the shelter and in foster, develop medical protocols, prescribe treatment plans, perform surgeries, disease prevention and control, Rabies control



VET TECHNICIANS

Under Veterinarian direction perform assessments and treatments, administer medication, surgical aid, medical documentation and follow-up, monitor sick isolation, euthanasia



VET SCIENCE STUDENTS

Under Veterinary Technician direction, assist with treatments and vaccinations, basic animal care, support services for medical team



Medical Team Training

- Euthanasia Technician – Texas Health & Safety Code Chapter 821
- Trained in administering medication not requiring extensive tests or surgery
- Specialty training – exotics, small animal, disease control, etc.
- Conferences and optional CEUs to enhance learning
- Fractious animal handling



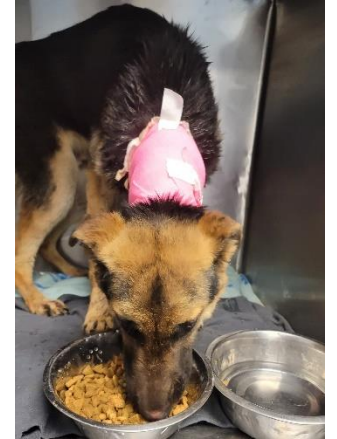
Management of Disease Control

- Vaccinate all cats & dogs on intake
- Daily rounds of all animals in our shelter
- Identifying any sick animals upon intake or throughout the pet's time at the shelter or in foster
- Schedule and administer medication
- Movement of sick animals to isolation wards
- Clean and disinfect target areas
- Daily quarantine checks
- Veterinarians develop medical protocols to reduce disease in the shelter
- Ensure only* healthy animals are transported to rescue partners through Health Certificates



Providing Care to Sick and Injured Animals

- Assess any injured or sick animals
- Administer vaccines
- Develop and carry out a treatment plan if one is available
- Provide medical care to our cruelty and neglect victims
- Provide humane euthanasia



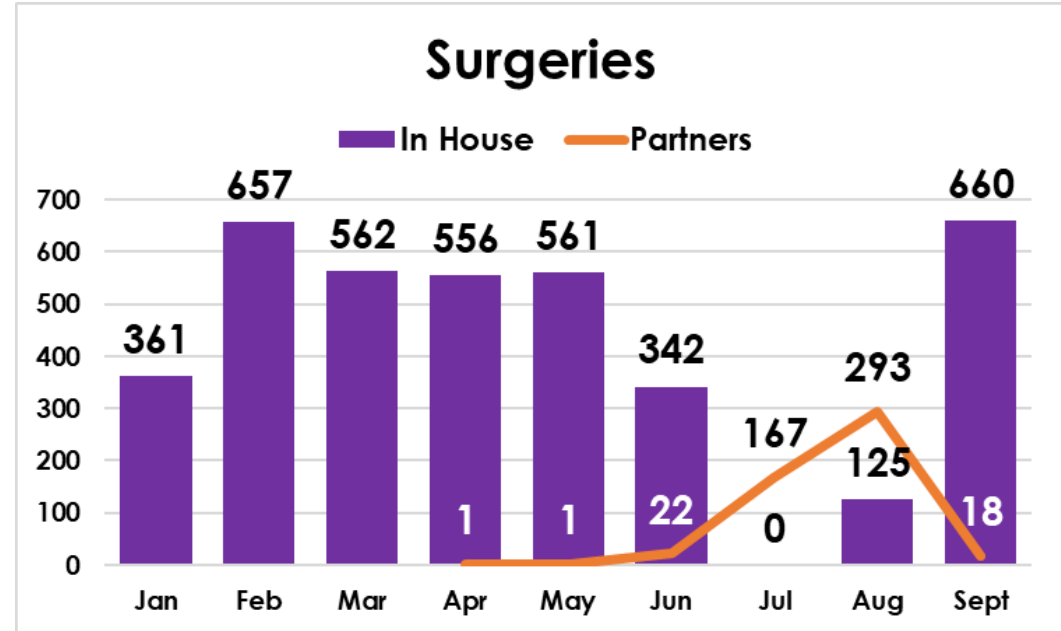
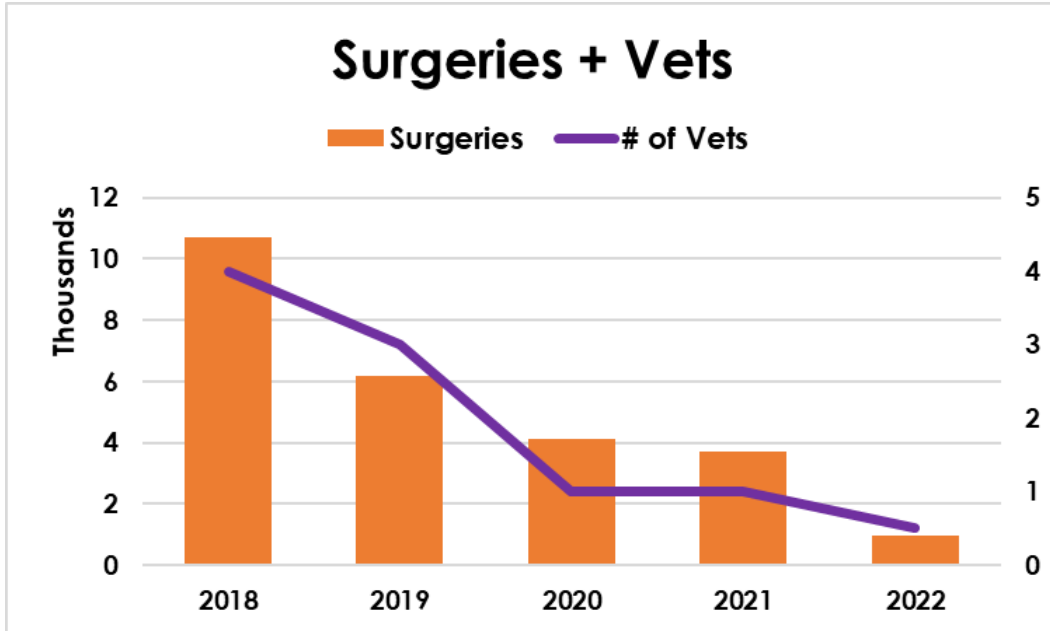
Common medical needs in the shelter: parvo, distemper, upper respiratory infections, ringworm, kennel cough, gastrointestinal, parasites, giardia, ear infections, injuries, mange/allergies



Surgical

- Spay/neuter every adoptable animal
- Spay/neuter community cats
- Specialty surgeries: amputations, enucleations, etc.





Vet Science Students

- Partner with 4 local high schools – Clint, Eastlake, El Dorado, Pebble Hills
- Students receive in-classroom education at school, and complete 400-500 clinical hours at El Paso Animal Services
- This program prepares students for the TVMA Certified Vet Assistant certification exam once hours are complete
- Students graduate high school with a professional certification



Medical Program Development

- Chief Veterinarian Position Created – 2018
- Medical protocols created (reviewed yearly) - 2017
- Senior Veterinary Technician Positions Created – 2022
- Increase veterinarian salary to competitive wage - 2022
- Development of clinic partnerships and increase veterinary contracts
- \$1.5 Million contract for veterinary services approved - 2022



Veterinary Technician Appreciation Week

October 17 - 23

Thank you to our hardworking medical team for their dedication and care for the 20,000+ pets that enter the shelter every year!

Luis Herмосillo
Nick Saldivar
Mario Bonilla
Mario Arnal
Wesley Walker
Lori Carbajal
Laurel Guffey

Gustavo Willis
Diana Rios-Arias
Paulina Nuñez
Noemi Monge
Josefina Frausto
Roman Portillo



Mission

Deliver exceptional services to support a high quality of life and place for our community

Values

Integrity, **R**espect, **E**xcellence,
Accountability, **P**eople

Vision

Develop a vibrant regional economy, safe and beautiful neighborhoods and exceptional recreational, cultural and educational opportunities powered by a high performing government

Misión

Brindar servicios excepcionales para respaldar una vida y un lugar de alta calidad para nuestra comunidad

Valores

Integridad, **R**espeto, **E**xcelencia,
Responsabilidad, **P**ersonas

Visión

Desarrollar una economía regional vibrante, vecindarios seguros y hermosos y oportunidades recreativas, culturales y educativas excepcionales impulsadas por un gobierno de alto desempeño