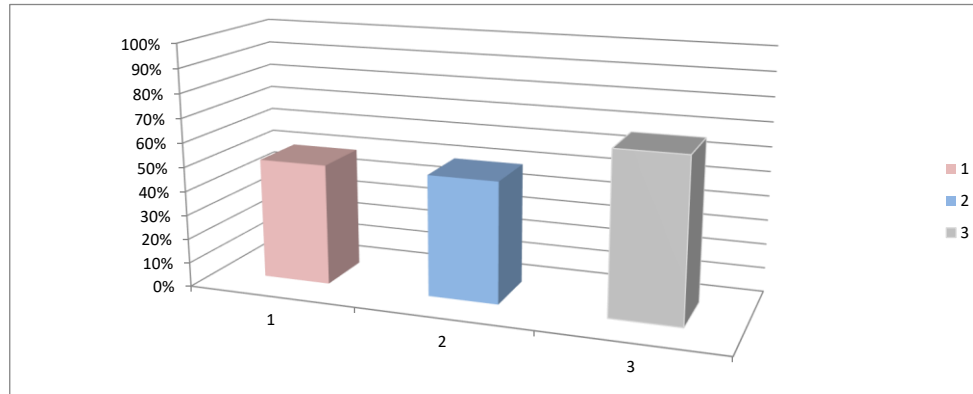


Survey Monkey List for IA Surveys FY2024

#	Date Created/ Sent	Title/Description	Auditor	Days Open	Date Closed	# of Surveys Sent out	# of Responses Received	%	Quarter
1	10/3/2023	Ford Parts & Service Solicitation Process Review P2023-08	Miguel Montiel	7	10/10/2023	2	1	50%	1st
Total 1st Quarter:						2	1	50%	
2	1/25/2024	Sun Metro – Parking Garage Contract Review Audit A2023-03	Miguel Ortega	13	2/7/2024	2	1	50%	2nd Quarter
3	2/14/2024	El Paso Zoological Society Agreement Audit A2024-01	Liz De La O	13	2/27/2024	3	2	67%	
4	3/18/2024	Fire Department - Billing 2nd Follow-Up Audit A2024-05	Liz De La O	15	4/2/2024	3	1	33%	
Total 2nd Quarter:						8	4	50%	
5	4/22/2024	Human Resources - Employee Insurance Benefit Review Follow-Up Audit A2024-06	Esmeralda Herrera	14	5/6/2024	2	1	50%	3rd Quarter
6	6/10/2024	Property Control IT Scope Review Audit A2023-06	Sergio Carrillo	8	6/18/2024	2	2	100%	
7	7/1/2024	Economic Development - 380 Agreement Monitoring Audit A2023-07	Liz De La O	14	7/15/2024	2	1	50%	
Total 3rd Quarter:						6	4	67%	
Grand Total FY2024:						16	9	56%	



#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, April 22, 2024 8:47:30 AM
Last Modified: Monday, April 22, 2024 8:47:53 AM
Time Spent: 00:00:23
IP Address: 209.194.208.117

Page 1: Audit Staff

Q1 4 - Excellent
Objectivity of the Internal Auditors.

Q2
What was your impression of the auditor who assisted you?

Knowledge	Excellent
Professionalism	Excellent
Promptness	Excellent
Willingness to help	Excellent
Overall impression	Excellent

Q3 4 - Excellent
Quality of relationship and rapport between auditors and your department.

Page 2: Scope of Audit Work/Audit Process & Report

Q4 4 - Excellent
Pre-audit notification to you of audit purpose and scope.

Q5 4 - Excellent
Feedback to you on emerging issues during audits.

Q6 4 - Excellent
Duration of the audit.

Q7

4 - Excellent

Clarity of the Audit Report.

Page 3

Q8

Respondent skipped this question

Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

Q9

Respondent skipped this question

Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, June 17, 2024 3:02:23 PM
Last Modified: Monday, June 17, 2024 3:03:02 PM
Time Spent: 00:00:38
IP Address: 209.194.208.116

Page 1: Audit Staff

Q1**4 - Excellent**

Objectivity of the Internal Auditors.

Q2

What was your impression of the auditor who assisted you?

Knowledge	Excellent
Professionalism	Excellent
Promptness	Excellent
Willingness to help	Excellent
Overall impression	Excellent

Q3**4 - Excellent**

Quality of relationship and rapport between auditors and your department.

Page 2: Scope of Audit Work/Audit Process & Report

Q4**4 - Excellent**

Pre-audit notification to you of audit purpose and scope.

Q5**4 - Excellent**

Feedback to you on emerging issues during audits.

Q6**4 - Excellent**

Duration of the audit.

Q7

4 - Excellent

Clarity of the Audit Report.

Page 3

Q8

Respondent skipped this question

Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

Q9

Respondent skipped this question

Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

#2

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, June 17, 2024 2:46:05 PM
Last Modified: Monday, June 17, 2024 3:14:07 PM
Time Spent: 00:28:02
IP Address: 209.194.208.116

Page 1: Audit Staff

Q1 **3 - Good**

Objectivity of the Internal Auditors.

Q2

What was your impression of the auditor who assisted you?

Knowledge	Good
Professionalism	Good
Promptness	Good
Willingness to help	Good
Overall impression	Good

Q3 **3 - Good**

Quality of relationship and rapport between auditors and your department.

Page 2: Scope of Audit Work/Audit Process & Report

Q4 **3 - Good**

Pre-audit notification to you of audit purpose and scope.

Q5 **3 - Good**

Feedback to you on emerging issues during audits.

Q6 **3 - Good**

Duration of the audit.

Q7

3 - Good

Clarity of the Audit Report.

Page 3

Q8

Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

Internal Audit was extremely helpful throughout this process.

Q9

Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

N/A

#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, July 01, 2024 11:46:48 AM
Last Modified: Monday, July 08, 2024 9:17:53 AM
Time Spent: Over a day
IP Address: 209.194.208.117

Page 1: Audit Staff

Q1 Respondent skipped this question
Objectivity of the Internal Auditors.

Q2
What was your impression of the auditor who assisted you?

Knowledge	Excellent
Professionalism	Excellent
Promptness	Good
Willingness to help	Good
Overall impression	Good

Q3 3 - Good
Quality of relationship and rapport between auditors and your department.

Page 2: Scope of Audit Work/Audit Process & Report

Q4 4 - Excellent
Pre-audit notification to you of audit purpose and scope.

Q5 3 - Good
Feedback to you on emerging issues during audits.

Q6 2 - Fair
Duration of the audit.

Q7

3 - Good

Clarity of the Audit Report.

Page 3

Q8

Respondent skipped this question

Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

Q9

Respondent skipped this question

Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)
