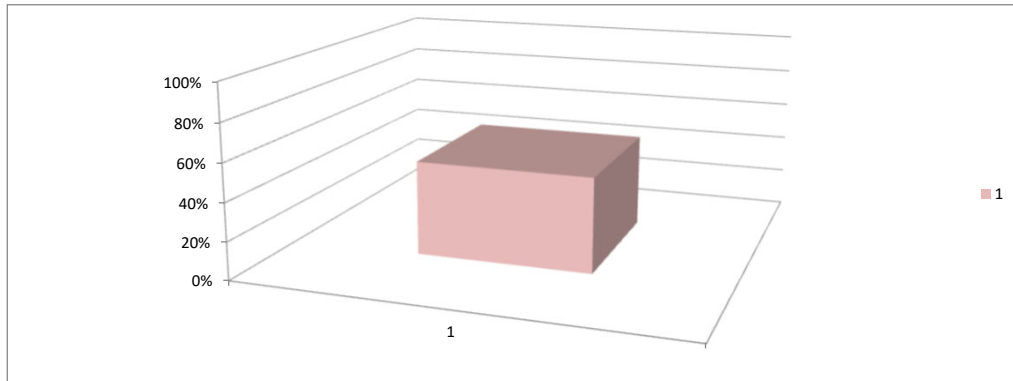


Survey Monkey List for IA Surveys FY2025

#	Date Created/Sent	Title/Description	Auditor	Days Open	Date Closed	# of Surveys Sent out	# of Responses Received	%	Quarter
1	11/7/2024	SAM – Transportation Management Division – Cybersecurity Assessment Follow-Up Audit A2024-10	Sergio Carrillo	14	11/21/2024	3	0	0%	1st Quarter
2	1/6/2025	Planning & Inspections – Permit Review Audit A2024-03	Miguel Ortega	15	1/21/2025	3	2	67%	
3	1/22/2025	Pension Office Digitization and Cyber Security Review Project P2023-07	Miguel Olivas	14	2/5/2025	4	3	75%	
Total 1st Quarter:						10	5	50%	
Grand Total FY2025:						10	5	50%	



#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, January 06, 2025 10:21:38 AM
Last Modified: Monday, January 06, 2025 10:30:41 AM
Time Spent: 00:09:02
IP Address: 69.23.140.21

Page 1: Audit Staff

Q1 **4 - Excellent**
 Objectivity of the Internal Auditors.

Q2
 What was your impression of the auditor who assisted you?
 Knowledge **Excellent**

Q3 **4 - Excellent**
 Quality of relationship and rapport between auditors and your department.

Page 2: Scope of Audit Work/Audit Process & Report

Q4 **4 - Excellent**
 Pre-audit notification to you of audit purpose and scope.

Q5 **4 - Excellent**
 Feedback to you on emerging issues during audits.

Q6 **4 - Excellent**
 Duration of the audit.

Q7 **4 - Excellent**
 Clarity of the Audit Report.

Page 3

Q8

Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

Great team and great to work with. They understand our processes and provided guidance and direction to staff on how to be effective and efficient with our processes.

Q9

Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

The team was very patient and explained thoroughly the intent of the audit to staff. Thank you, Team Auditors

#2

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, January 06, 2025 11:34:38 AM
Last Modified: Monday, January 06, 2025 11:36:18 AM
Time Spent: 00:01:39
IP Address: 209.194.208.116

Page 1: Audit Staff

Q1 **4 - Excellent**

Objectivity of the Internal Auditors.

Q2

What was your impression of the auditor who assisted you?

Knowledge	Excellent
Professionalism	Excellent
Promptness	Excellent
Honesty	Excellent
Willingness to help	Excellent
Overall impression	Excellent

Q3 **4 - Excellent**

Quality of relationship and rapport between auditors and your department.

Page 2: Scope of Audit Work/Audit Process & Report

Q4 **4 - Excellent**

Pre-audit notification to you of audit purpose and scope.

Q5 **4 - Excellent**

Feedback to you on emerging issues during audits.

Q6 **4 - Excellent**

Duration of the audit.

Q7

4 - Excellent

Clarity of the Audit Report.

Page 3

Q8

Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

Constant communication was clear. They asked questions about topics they were not familiar with.

Q9

Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

I do not have comments on this item.

#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, January 22, 2025 2:48:44 PM
Last Modified: Wednesday, January 22, 2025 2:52:08 PM
Time Spent: 00:03:23
IP Address: 209.194.208.117

Page 1: Audit Staff

Q1 **4 - Excellent**

Objectivity of the Internal Auditors.

Q2

What was your impression of the auditor who assisted you?

Knowledge	Excellent
Professionalism	Excellent
Promptness	Excellent
Honesty	Excellent
Willingness to help	Excellent
Overall impression	Excellent

Q3 **4 - Excellent**

Quality of relationship and rapport between auditors and your department.

Page 2: Scope of Audit Work/Audit Process & Report

Q4 **4 - Excellent**

Pre-audit notification to you of audit purpose and scope.

Q5 **4 - Excellent**

Feedback to you on emerging issues during audits.

Q6 **4 - Excellent**

Duration of the audit.

Q7

4 - Excellent

Clarity of the Audit Report.

Page 3

Q8

Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

The review was very beneficial. This was not your typical audit and demonstrated the adroitness of the City's internal audit function.

Q9

Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

None

#2

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, January 28, 2025 9:01:31 AM
Last Modified: Tuesday, January 28, 2025 9:07:39 AM
Time Spent: 00:06:07
IP Address: 209.194.208.117

Page 1: Audit Staff

Q1 **4 - Excellent**

Objectivity of the Internal Auditors.

Q2

What was your impression of the auditor who assisted you?

Knowledge	Excellent
Professionalism	Excellent
Promptness	Excellent
Honesty	Excellent
Willingness to help	Excellent
Overall impression	Excellent

Q3 **4 - Excellent**

Quality of relationship and rapport between auditors and your department.

Page 2: Scope of Audit Work/Audit Process & Report

Q4 **4 - Excellent**

Pre-audit notification to you of audit purpose and scope.

Q5 **4 - Excellent**

Feedback to you on emerging issues during audits.

Q6 **4 - Excellent**

Duration of the audit.

Q7

4 - Excellent

Clarity of the Audit Report.

Page 3

Q8

Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

I liked that they analyzed the systems and processes for the documents we've scanned into two different systems by three different sources. It was reassuring that this inspection of the scanned files helped up determine the completeness of the project. Thank you so much for your work.

Q9

Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

None

#3

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, January 29, 2025 1:39:26 PM
Last Modified: Wednesday, January 29, 2025 1:40:51 PM
Time Spent: 00:01:25
IP Address: 209.194.208.116

Page 1: Audit Staff

Q1 **3 - Good**

Objectivity of the Internal Auditors.

Q2

What was your impression of the auditor who assisted you?

Knowledge	Good
Professionalism	Excellent
Promptness	Excellent
Honesty	Excellent
Willingness to help	Excellent
Overall impression	Excellent

Q3 **4 - Excellent**

Quality of relationship and rapport between auditors and your department.

Page 2: Scope of Audit Work/Audit Process & Report

Q4 **4 - Excellent**

Pre-audit notification to you of audit purpose and scope.

Q5 **4 - Excellent**

Feedback to you on emerging issues during audits.

Q6 **3 - Good**

Duration of the audit.

Q7

4 - Excellent

Clarity of the Audit Report.

Page 3

Q8

Respondent skipped this question

Was there anything about the audit(s) and/or other audit services such as consulting that you especially liked? (Include new or existing areas where you think audits should be increased and/or consulting services received or which would be helpful.)

Q9

Respondent skipped this question

Was there anything about the audit(s) or other audit activities that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)
