CITY OF EL PASO, TEXAS AGENDA ITEM DEPARTMENT HEAD'S SUMMARY FORM

AGENDA DATE: December 13, 2022

PUBLIC HEARING DATE: N/A

CONTACT PERSON(S) NAME AND PHONE NUMBER: Maria O. Pasillas, (915) 212-1737

DISTRICT(S) AFFECTED: All

STRATEGIC GOAL: Goal 6 – Set the Standard for Sound Governance and Fiscal Management

SUBGOAL: 6.11 Provide efficient and effective services to taxpayers

SUBJECT:

APPROVE a resolution / ordinance / lease to do what? OR AUTHORIZE the City Manager to do what? Be descriptive of what we want Council to approve. Include \$ amount if applicable.

That the tax refunds listed on the attachment posted with this agenda be approved. This action would allow us to comply with state law which requires approval by the legislative body of refunds of tax overpayments exceeding the three (3) year limit. (See Attachment B)

BACKGROUND / DISCUSSION:

Discussion of the what, why, where, when, and how to enable Council to have reasonably complete description of the contemplated action. This should include attachment of bid tabulation, or ordinance or resolution if appropriate. What are the benefits to the City of this action? What are the citizen concerns?

Approve property tax overpayment refunds exceeding the statutory three (3) year limit, per the Texas Property Tax Code, Sec. 31.11 – Refunds of Overpayments or Erroneous Payments.

PRIOR COUNCIL ACTION:

Has the Council previously considered this item or a closely related one?

Council has considered this previously on a routine basis.

AMOUNT AND SOURCE OF FUNDING:

How will this item be funded? Has the item been budgeted? If so, identify funding source by account numbers and description of account. Does it require a budget transfer?

HAVE ALL AFFECTED DEPARTMENTS BEEN NOTIFIED? _X__ YES ___NO

PRIMARY DEPARTMENT: Tax Office SECONDARY DEPARTMENT: N/A

DEPARTMENT HEAD:

Maria O Papillas

(If Department Head Summary Form is initiated by Purchasing, client department should sign also)

Revised 04/09/2021

TAX REFUNDS OVER THREE (3) YEARS December 13, 2022

1. Rae S Chang, in the amount of \$1,250.00, made an overpayment on January 30, 2018 of 2017 taxes.

(Geo. # C050-999-1000-4600)

2. Bobcat of El Paso c/o Total Equipment & Rental of El Paso, in the amount of \$410.71, made an overpayment on January 29, 2019 of 2019 taxes.

(Geo. # 1437-999-1265-9350)

3. Sylvia Tellez, in the amount of \$125.12, made an overpayment on March 11, 2019 of 2019 taxes.

(Geo. # 07CG-000-1072-3814)

4. Flexy Bags & Packaging c/o Bags & Packing Corp, in the amount of \$151.45, made an overpayment on March 06, 2018 of 2017 taxes. (Geo. # 0914-999-1107-7334)

5. Nationstar Mortgage LLC dba Champion Mortgage Co, in the amount of \$945.63, made an overpayment on December 19, 2018 of 2018 taxes. (Geo. # D417-000-0050-3100)

6. Esther M. Rossini, in the amount of \$10.01, made an overpayment on March 07, 2019 of 2018 taxes.

(Geo. #D457-000-0030-2300)

7. Stewart Title, in the amount of \$1,865.07, made an overpayment on April 30, 2018 of 2017 taxes.

(Geo. #S075-000-0220-18B0)

8. Autos Y Camiones Liberty LLC, in the amount of \$616.40, made an overpayment on January 07, 2019 of 2018 taxes.

(Geo. #1692-000-1317-5356)

9. Janice A. Torres, in the amount of \$223.35, made an overpayment on January 15, 2019 of 2018 taxes.

(Geo. #D047-999-0160-1700)

10. Janice Schmidtke, in the amount of \$4,395.95, made an overpayment on March 15, 2019 of 2018 taxes.

(Geo. #V893-999-0880-0900)

Laura D. Prine
City Clerk

Maria O. Pasillas, RTA
Tax Assessor Collector



MAYOR

District 1
Peter Svarzbein

District 2

District 3

District 4
Joe Molinar

District 5

District 6

District 7

District 8

Henry Rivera

Cissy Lizarraga

Isabel Salcido

Claudia L. Rodriguez

Oscar Leeser

CITY COUNCIL

Alexsandra Annello

Cassandra Hernandez

DATE:

June 28, 2022

TO:

Maria O. Pasillas, Tax Assessor/Collector

FROM:

Edmundo S. Calderon, CIA, CGAP, CRMA, Chief Internal Auditor

0

SUBJECT: Review of Tax Overpayment Refunds that Exceed Three Years

The Internal Audit Office conducted a review of the Tax Overpayment Refunds that exceeded a three-year period. This engagement was accepted based on the engagement's potential to improve management of risks, add value, and/or improve the organization's operations (IIA 2010.C1). The work performed does not constitute an engagement conducted in accordance with Generally Accepted Government Auditing Standards (GAS 1.16). The observations and conclusions that are reported in this memorandum do not require Management responses.

The following Tax Overpayment Refund that exceeded a three-year period was reviewed:

CHANG RAES

C050-999-1000-4600 \$1,250.00

The Internal Audit Office reviewed the refund application, copies of cancelled checks or proof of payments. Attached is a list of days from the date the completed application was received by the Tax Office and sent to the Internal Audit Office for review. The Tax Office is taking 6 days to process the application received and send for review.

Based on our review, the Tax Overpayment Refund that exceeded a three-year period was determined to be appropriate to send to City Council for approval pursuant to Section 31.11 (c-1) of the Texas Tax Code.

CITY MANAGER

Tommy Gonzalez

cc: Tomas Gonzalez, City Manager Robert Cortinas, Deputy City Manager of Support Services & Chief Financial Officer

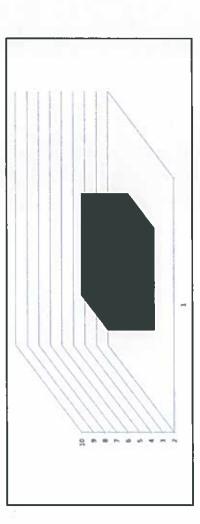
Edmundo S. Calderon – Chief Internal Auditor Internal Audit Office | 218 N. Campbell | El Paso, TX 79901 O: (915) 212-0069 | Email: calderones@elpasotexas.gov



Cky of El Paso Internal Audit Office Tax Office Refund Project Week of 06/27/2022 Reviews- Over Three Years

	Refused To	P.J.D. Number	Ameunt of Refund	Date Application was Received	Date of Proof of Payment was Received in the Tax Office	Date Application was approved by the Tax Office	Totals Days from Date Proof of Date Tax Office Sent to Payment to Date Date Internal An Internal Audit for Review Asked to be Reviewed Applies	Totals Days from Date Front of Payment to Date Asked to be Reviewed	Date Internal Audit Reviewed Applications	D.	samenis
I CHANG RAE S		C050-999-1000-4600	\$1,250.00	6/15/2022	6/21/2022	521/2022	6/27/2022	9	6/28/2022		
			\$1,250 00				The second second second				





WHEREAS, pursuant to Section 31.11 (c) of the Texas Code an application for a refund must be made within three (3) years after the date of the payment or the taxpayer waives the right to the refund; and

WHEREAS, pursuant to Section 31.11 (c-1) the governing body of the taxing unit may extend the deadline for a single period not to exceed two years on a showing of good cause by the taxpayer; and

WHEREAS, taxpayer, RAE S CHANG ("Taxpayer") has applied for a refund with the tax assessor for their 2017 property taxes that were overpaid on January 30, 2018 in the amount of \$1,250.00 for all taxing entities; and

WHEREAS, City Council may extend the deadline for the Taxpayer's application for the overpayment of the 2017 taxes for a period not to exceed two years on a showing of good cause by the taxpayer; and

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF EL PASO:

THAT THE City finds that Rae S Chang showed a good cause to extend the deadline to apply for a refund of the overpayment of the 2017 taxes and the tax refund in the amount of \$1,250.00 is approved.

APPROVED this	_ day of	, 2022.
		CITY OF EL PASO:
ATTEST:		Oscar Leeser Mayor
Laura D. Prine City Clerk		
APPROVED AS TO FORM:		APPROVED AS TO CONTENT:
Juan S. Gonzalez Senior Assistant City Attorney		Maria O. Pasillas, RTA Tax Assessor/Collector



JUN 21 2022

MARIA O. PASILLAS, RTA CITY OF EL PASO TAX ASSESSOR COLLECTOR 221 N. KANSAS, STE 300 EL PASO, TX 79901 PH: (915) 212-0106 FAX: (915) 212-0107 www.elpasotexas.gov/tax-office

Prop ID Geo No. C050-999-1000-4600 176878 Legal Description of the Property 100 CAMPBELL N 15.25 FT OF 10 (2043 SQ 701 S EL PASO ST

OWNER: CHANG RAE S

CHANG RAE S 1636 DEDE LN EL PASO, TX 79902-2201

2017 OVERAGE AMOUNT \$1,250.00

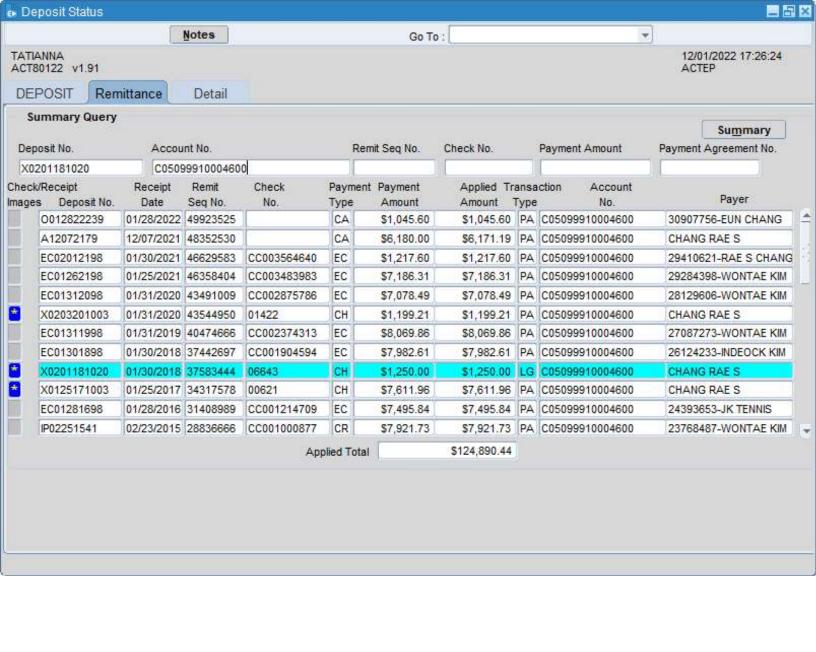
T: CITY OF EL PASO, 3: EL PASO ISD, 6: COUNTY OF EL PASO, 7: EL PASO COMMUNITY COLLEGE, 8: UNIVERSITY MEDICAL CENTER OF EL PASO, 33: DOWNTOWN MGMT. DISTRICT

Dear Taxpayer:

Our records indicate that an overpayment exists on the property tax account listed above as of the date of this letter. If you paid the taxes on this account and believe you are entitled to a refund, please complete the application below, sign it, and return it to our office. If the taxes were paid by your mortgage/title company or any other party, you must obtain a written letter of release in order for the refund to be issued in your name. If you did not make the payment(s) on this account, please forward this letter to the person who paid these taxes. You may also request the transfer of this overpayment to other tax accounts and/or tax years in the space provided or by attaching an additional sheet if necessary. Your application for refund must be submitted within three years from the date of the overpayment, or you waive the right to the refund (Sec. 31.11e). Governing body approval is required for refunds in excess of \$2500.

APPLICATION FOR PROPERT	TY TAX REFUND: This	application must be completed.	signed, and submitted with supp	porting documentation to be valid.
Step 1. Identify the refund	Who should the refund be	e issued to:		
recipient. Show information for	Name: RAE	S CHAI	U6	
whomever will be receiving	Address: 16	36 Dede	Cn	
the refund.	City, State, Zip:	FI PASO	Tx 19	902
	Daytime Phone No.:	915 726	3976 E-Mail Address:	eun-sofia w hot mail.
Step 2. Provide payment	Payment made by:	Chec	k No. Date Paid	Amount Paid
information, Please attach copy of cancelled		CK 66	129/18	1,250.00
check, original receipt, online		01 00		
payment confirmation or hank/credit card statement.	7	TOTAL AMOUNT PAID	sum of the above amounts)	
Step 3. Provide reason for	Please check one of the f		Maria de la companya del companya de la companya del companya de la companya de l	
this refund.	I paid this accoun	nt in error and I am entitled t	o the refund.	
Please list any accounts and/or years that you intended to pay	I overpaid this ac	count. Please refund the exc	ess to the address listed in St	ep 1.
with this overage.	I want this payme	ent applied to next year's tax	es.	
	This payment sho	ould have been applied to oth	ner tax account(s) and/or yea	r(s), escrow (listed below):
Step 4. Sign the form. Unsigned applications cannot be processed.	have given on this form i	is true and correct. (If you	e above-described taxes and make a false statement on thi y under the Texas Penal Cod	s application, you could be found le, Sec. 37.10.)
	SIGNATURE OF REQU	JESTOR (REQUIRED)	PRINTED NAME &	DATE
	16	442	PAE S CH	IANG 6/15/2022
		/ (
TAX OFFICE USE ONLY:	Approved	Denied By:	Date:	
TAA OFFICE USE ONLT:		Defined 27.		

Print Date: 04/13/2022





MAYOR

Oscar Leeser

CITY COUNCIL

District 1
Peter Svarzbein

District 2
Alexsandra Annello

District 3
Cassandra Hernandez

District 4
Joe Molinar

District 5
Isabel Salcido

District 6 Claudia L. Rodriguez

District 7 Henry Rivera

District 8
Cissy Lizarraga

CITY MANAGER

Tommy Gonzalez

DATE: September 9, 2022

TO: Maria O. Pasillas, Tax Assessor/Collector

FROM: Edmundo S. Calderon, CIA, CGAP, CRMA, Chief Internal Auditor

SUBJECT: Review of Tax Overpayment Refunds that Exceed Three Years

The Internal Audit Office conducted a review of the Tax Overpayment Refunds that exceeded a three-year period. This engagement was accepted based on the engagement's potential to improve management of risks, add value, and/or improve the organization's operations (IIA 2010.C1). The work performed does not constitute an engagement conducted in accordance with Generally Accepted Government Auditing Standards (GAS 1.16). The observations and conclusions that are reported in this memorandum do not require Management responses.

The following Tax Overpayment Refund that exceeded a three-year period was reviewed:

BOBCAT OF EL PASO

1437-999-1265-9350 \$410.71

The Internal Audit Office reviewed the refund application, copies of cancelled checks or proof of payments. Attached is a list of days from the date the completed application was received by the Tax Office and sent to the Internal Audit Office for review. The Tax Office is taking 2 days to process the application received and send for review.

Based on our review, the Tax Overpayment Refund that exceeded a three-year period was determined to be appropriate to send to City Council for approval pursuant to Section 31.11 (c-1) of the Texas Tax Code.

cc: Tomas Gonzalez, City Manager

Robert Cortinas, Deputy City Manager of Support Services & Chief Financial Officer

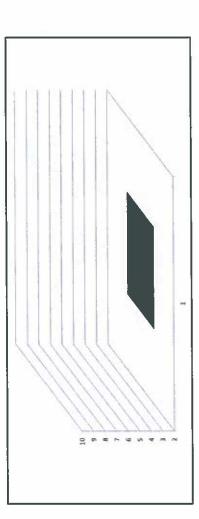
Edmundo S. Calderon – Chief Internal Auditor Internal Audit Office | 218 N. Campbell | El Paso, TX 79901 O: (915) 212-0069 | Email: calderones@elpasotexas.gov



City of El Paso Internal Audit Office Tax Office Refund Project Week of 04/29/2022 Reviews- Over Three Years

Referred To	P.I.D. Number	Ameunt of Refund	Date Application was Received	Date of Proef of Payment was Recrived in the Tax Office	Date Application ras approved by the Tax Office	Date Tax Office Sent to Internal Audit for Rethera	Totals Beys from Bete Froof of Payment to Bate Asked to be Reviewed	Bate laternal Audit Reviewed Applications	Comments	36
1 BOBCAT OF EL PASO	1437-999-1265-9350	\$410.71	8/24/2022	872972022	8/29/2022	8/31/2022	17	9772022		
		\$41071								





WHEREAS, pursuant to Section 31.11 (c) of the Texas Code an application for a refund must be made within three (3) years after the date of the payment or the taxpayer waives the right to the refund; and

WHEREAS, pursuant to Section 31.11 (c-1) the governing body of the taxing unit may extend the deadline for a single period not to exceed two years on a showing of good cause by the taxpayer; and

WHEREAS, taxpayer, Bobcat of El Paso c/o Total Equipment & Rental of El Paso ("Taxpayer") has applied for a refund with the tax assessor for their 2019 property taxes that were overpaid on January 29, 2019 in the amount of \$410.71 for all taxing entities; and

WHEREAS, City Council may extend the deadline for the Taxpayer's application for the overpayment of the 2019 taxes for a period not to exceed two years on a showing of good cause by the taxpayer; and

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY **OF EL PASO:**

THAT THE City finds that Bobcat of El Paso c/o Total Equipment & Rental of El Paso showed a good cause to extend the deadline to apply for a refund of the overpayment of the 2019 taxes and the tax refund in the amount of \$410.71 is approved.

APPROVED this	day of	, 2022.
		CITY OF EL PASO:
ATTEST:		Oscar Leeser Mayor
Laura D. Prine City Clerk	_	
APPROVED AS TO FORM:		APPROVED AS TO CONTENT:
Juan S. Gonzalez Senior Assistant City Attorney	-	Maria O. Pasillas, RTA Tax Assessor/Collector



MARIA O. PASILLAS, RTA CITY OF EL PASO TAX ASSESSOR COLLECTOR 221 N. KANSAS, STE 300 EL PASO, TX 79901

PH: (915) 212-0106 FAX: (915) 212-0107 Email: taxforms@elpasotexas.gov

Geo No. Prop ID 1437-999-1265-9350 646476

Legal Description of the Property DEALER HEAVY EQUIPMENT INV

11179 ROJAS DR

OWNER: BOBCAT OF EL PASO

NER. BOBCAT OF EL PASO

2019 OVERAGE AMOUNT \$410.71

1: CITY OF EL PASO, 5: YSLETA ISD, 6: COUNTY OF EL PASO, 7: EL PASO COMMUNITY COLLEGE, 8; UNIVERSITY MEDICAL CENTER OF EL PASO

Dear Taxpayer:

BOBCAT OF EL PASO

16301 N ROCKWELL AVE

EDMOND, OK 73013-9059

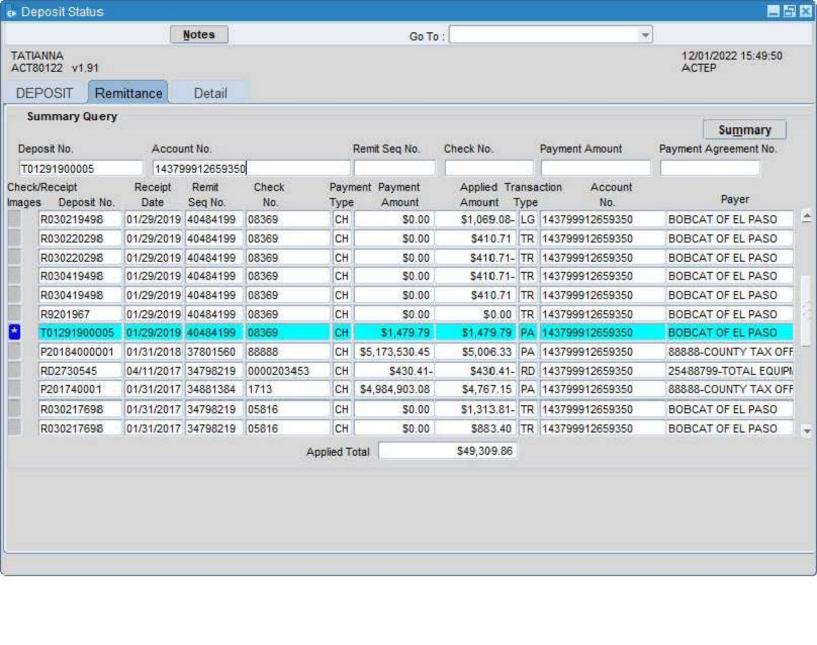
EL PASO

C/O TOTAL EQUIPMENT & RENTAL OF

Our records indicate that an overpayment exists on the property tax account listed above as of the date of this letter. If you paid the taxes on this account and believe you are entitled to a refund, please complete the application below, sign it, and return it to our office. If the taxes were paid by your mortgage/title company or any other party, you must obtain a written letter of release in order for the refund to be issued in your name. If you did not make the payment(s) on this account, please forward this letter to the person who paid these taxes. You may also request the transfer of this overpayment to other tax accounts and/or tax years in the space provided or by attaching an additional sheet if necessary. Your application for refund must be submitted within three years from the date of the overpayment, or you waive the right to the refund (Sec. 31.11c). Governing body approval is required for refunds in excess of \$2500.

Step 1. Identify the refund	Who should the refund be issued to:			
recipient.	Name:			
Show information for whomever will be receiving	Address:			
the refund.	City, State, Zip:			
	Daytime Phone No.:		E-Mail Address:	
Step 2. Provide payment	Payment made by:	Check No.	Date Paid	Amount Paid
Information. Please attach copy of cancelled check, original receipt, online payment confirmation or	Bobcat of El Paso	008369	12-29-19	1,479,19
bank/credit card statement.	TOTAL AM	IOUNT PAID (sum of t	he above amounts)	
Step 3. Provide reason for	Please check one of the following:			
this refund. Please list any accounts and/or	I paid this account in error and	d I am entitled to the refu	ınd.	
years that you intended to pay	I overpaid this account. Please	e refund the excess to the	address listed in Step	1.
with this overage.	I want this payment applied to	next year's taxes.		
	This payment should have been applied to other tax account(s) and/or year(s), escrow (listed below):			
			40.00	
Step 4. Sign the form. Unsigned applications cannot be processed.	By signing below, I hereby apply for have given on this form is true and co- guilty of a Class A misdemeanor or	orrect. (If you make a fa	alse statement on this a	pplication, you could be found
	SIGNATURE OF REQUESTOR (RI	EQUIRED) /	PRINTED NAME & D	ATE
	La Tland	-	Lewis Cunni	Jaham 8-24-22
TAX OFFICE USE ONLY:	Approved Denied	By:	Date:	

v52.1.8 Print Date: 08/10/2022





MAYOR

Oscar Leeser

CITY COUNCIL

District 1
Peter Svarzbein

District 2 Alexsandra Annello

District 3
Cassandra Hernandez

District 4
Joe Molinar

District 5
Isabel Salcido

District 6 Claudia L. Rodriguez

District 7
Henry Rivera

District 8
Cissy Lizarraga

CITY MANAGER

Tommy Gonzalez

DATE: September 19, 2022

TO: Maria O. Pasillas, Tax Assessor/Collector

FROM: Edmundo S. Calderon, CIA, CGAP, CRMA, Chief Internal Auditor

SUBJECT: Review of Tax Overpayment Refunds that Exceed Three Years

The Internal Audit Office conducted a review of the Tax Overpayment Refunds that exceeded a three-year period. This engagement was accepted based on the engagement's potential to improve management of risks, add value, and/or improve the organization's operations (IIA 2010.C1). The work performed does not constitute an engagement conducted in accordance with Generally Accepted Government Auditing Standards (GAS 1.16). The observations and conclusions that are reported in this memorandum do not require Management responses.

The following Tax Overpayment Refund that exceeded a three-year period was reviewed:

SYLVIA TELLEZ

07CG-000-1072-3814 \$125.12

Sommeto S. Caldwar

The Internal Audit Office reviewed the refund application, copies of cancelled checks or proof of payments. Attached is a list of days from the date the completed application was received by the Tax Office and sent to the Internal Audit Office for review. The Tax Office is taking 14 days to process the application received and send for review.

Based on our review, the Tax Overpayment Refund that exceeded a three-year period was determined to be appropriate to send to City Council for approval pursuant to Section 31.11 (c-1) of the Texas Tax Code.

cc: Tomas Gonzalez, City Manager

Robert Cortinas, Deputy City Manager & Chief Financial Officer

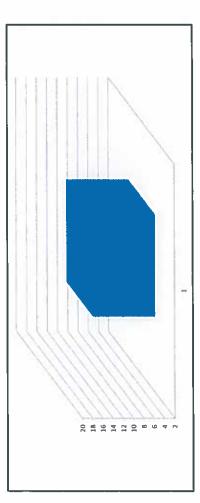
Edmundo S. Calderon – Chief Internal Auditor Internal Audit Office | 218 N. Campbell | El Paso, TX 79901 O: (915) 212-0069 | Email: calderones@elpasotexas.gov



City of El Paso Internal Audit Offica Tax Office Refund Project Week of 09/12/2022 Reviews- Over Three Years

g.		
Camments		
il Audit Hez tiens	22	
Date Internal	9/19/2022	
Totals Days from Date Proof of Payment to Date iew Asked to be Reviewed 1	17	
Date Tax Office Sent Internal Audit for Revi	6/14/2022	
Date Application was appeared by the Tax Office	9/1/2022	
Date of Proof of Payment was Received in the Tax Office	8/31/2022	
Date Application	8/31/2022	
Amount of Refund	\$125.12	\$125 12
P.f.D. Number	07CG-000-1072-3814	
Refund To		
	I SYLVIA TELLEZ	
	-	1





WHEREAS, pursuant to Section 31.11 (c) of the Texas Code an application for a refund must be made within three (3) years after the date of the payment or the taxpayer waives the right to the refund; and

WHEREAS, pursuant to Section 31.11 (c-1) the governing body of the taxing unit may extend the deadline for a single period not to exceed two years on a showing of good cause by the taxpayer; and

WHEREAS, taxpayer, Sylvia Tellez ("Taxpayer") has applied for a refund with the tax assessor for their 2019 property taxes that were overpaid on March 11, 2019 in the amount of \$125.12 for all taxing entities; and

WHEREAS, City Council may extend the deadline for the Taxpayer's application for the overpayment of the 2019 taxes for a period not to exceed two years on a showing of good cause by the taxpayer; and

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF EL PASO:

THAT THE City finds that Sylvia Tellez showed a good cause to extend the deadline to apply for a refund of the overpayment of the 2019 taxes and the tax refund in the amount of \$125.12 is approved.

2022

APPROVED this	day of	, 2022.
		CITY OF EL PASO:
		Oscar Leeser Mayor
ATTEST:		Mayor
Laura D. Prine		
City Clerk		
APPROVED AS TO FORM:		APPROVED AS TO CONTENT:
SAN		Maria O. Pavillas
Juan S. Gonzalez		Maria O. Pasillas, RTA
Senior Assistant City Attorney		Tax Assessor/Collector

ADDDOLUD 41:



MARIA O. PASILLAS, RTA CITY OF EL PASO TAX ASSESSOR COLLECTOR 221 N. KANSAS, STE 300 EL PASO, TX 79901 PH: (915) 212-0106 FAX: (915) 212-0107 Email: taxforms@elpasotexas.gov

Geo No. 07CG-000-1072-3814

Prop ID 429053

Legal Description of the Property

INV MACH SIGN

SYLVIA TELLEZ 325 SAN JACINTO CHAMBERINO, NM 88027 833 S MAIN ST-B

OWNER: TIME OUT

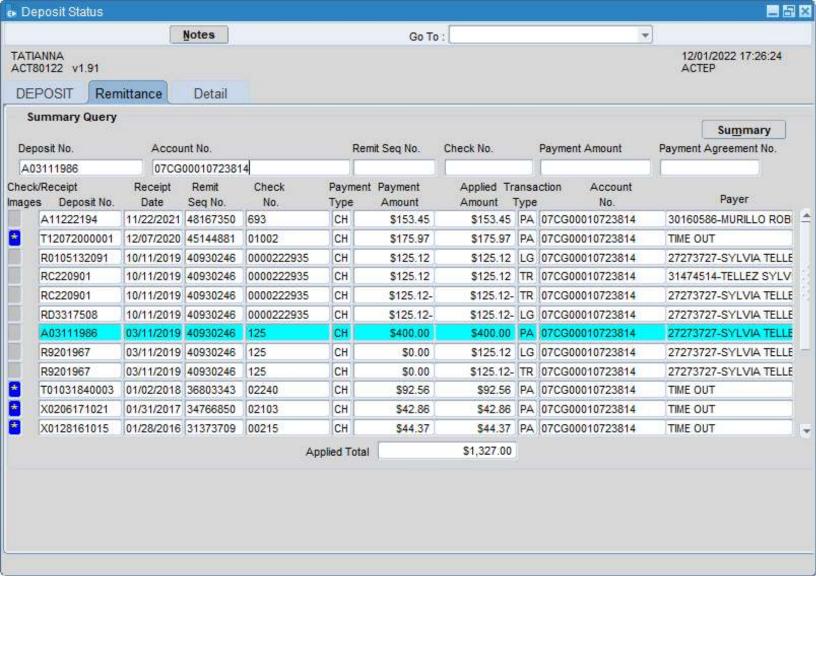
2019 OVERAGE AMOUNT

6: COUNTY OF EL PASO, 7: EL PASO COMMUNITY COLLEGE, 8: UNIVERSITY MEDICAL CENTER OF EL PASO, 16: ANTHONY ISD, 17: TOWN OF ANTHONY, 27: EMERG. SERVICES DIST. #2

Dear Taxpayer:

Our records indicate that an overpayment exists on the property tax account listed above as of the date of this letter. If you paid the taxes on this account and believe you are entitled to a refund, please complete the application below, sign it, and return it to our office. If the taxes were paid by your mortgage/title company or any other party, you must obtain a written letter of release in order for the refund to be issued in your name. If you did not make the payment(s) on this account, please forward this letter to the person who paid these taxes. You may also request the transfer of this overpayment to other tax accounts and/or tax years in the space provided or by attaching an additional sheet if necessary. Your application for refund must be submitted within three years from the date of the overpayment, or you waive the right to the refund (Sec. 31.11c). Governing body approval is required for refunds in excess of \$2500.

Stop 1 Identify the act of	Who should the refund be issued to	and the completed, signed, a		ting documentation to be valid.
Step 1. Identify the refund recipient.				
Show information for	Name: Sylvia Telle			
whomever will be receiving	Address: 325 san	Jacinto		
the refund.	Address: 375 san City, State, Zip: Chambe Daytime Phone No.: 915-6	Privo AM	88077	
	Daytime Phone No.: 915-10	37-4416	E-Mail Address:	
Step 2. Provide payment information.	Payment made by:	Check No.	Date Paid	Amount Paid
Please attach copy of cancelled	Sylvia Tellez	125	3-11-19	400,00
check, original receipt, online payment confirmation or	Indlogen he	WE B	0 00 8	
bank/credit card statement.	TOTALA	MOUNT PAID (sum of the	SAN.	The state of the s
Step 3. Provide reason for	Please check one of the following:	MOUNT PAID (Sum of the	ne above amounts)	
this refund.	I poid this apparent in array			
Please list any accounts and/or	I paid this account in error a			
years that you intended to pay with this overage.	I overpaid this account. Plea		address listed in Step	1.
with this overage.	I want this payment applied	to next year's taxes.	,	
	This payment should have be	een applied to other tax acc	count(s) and/or year(s)	, escrow (listed below):
Step 4. Sign the form. Unsigned applications cannot be processed.	By signing below, I hereby apply fo have given on this form is true and of guilty of a Class A misdemeanor or	correct. (If you make a fall	se statement on this ar	inlication you could be found
	SIGNATURE OF REQUESTOR (R	EQUIRED) P	RINTED NAME & D.	ATE
	Sylving The		SYIVIA	Telles
	0			A STATE OF THE STA
TAX OFFICE USE ONLY:	Approved Denied	By:		





MAYOR

Oscar Leeser

CITY COUNCIL

District 1
Peter Svarzbein

District 2
Alexsandra Annello

District 3Cassandra Hernandez

District 4
Joe Molinar

District 5
Isabel Salcido

District 6 Claudia L. Rodriguez

District 7 Henry Rivera

District 8
Cissy Lizarraga

CITY MANAGER Tommy Gonzalez DATE:

September 27, 2022

TO:

Maria O. Pasillas, Tax Assessor/Collector

FROM:

Edmundo S. Calderon, CIA, CGAP, CRMA, Chief Internal Auditor

SUBJECT: Review of Tax Overpayment Refunds that Exceed Three Years

The Internal Audit Office conducted a review of the Tax Overpayment Refunds that exceeded a three-year period. This engagement was accepted based on the engagement's potential to improve management of risks, add value, and/or improve the organization's operations (IIA 2010.C1). The work performed does not constitute an engagement conducted in accordance with Generally Accepted Government Auditing Standards (GAS 1.16). The observations and conclusions that are reported in this memorandum do not require Management responses.

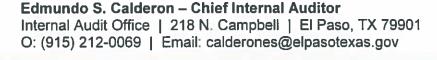
The following Tax Overpayment Refund that exceeded a three-year period was reviewed:

FLEXY BAGS & PACKAGING	0914-999-1107-7334	\$151.45
NATIONSTAR MORTGAGE LLC dba CHAMPION MORTGAGE CO	D417-000-0050-3100	\$945.63
ESTHER M. ROSSINI	D457-000-0030-2300	\$10.01
STEWART TITLE CO	S075-000-0220-18B0	\$1,865.07

The Internal Audit Office reviewed the refund application, copies of cancelled checks or proof of payments. Attached is a list of days from the date the completed application was received by the Tax Office and sent to the Internal Audit Office for review. The Tax Office is taking 0 to 9 days to process the application received and send for review.

Based on our review, the Tax Overpayment Refund that exceeded a three-year period was determined to be appropriate to send to City Council for approval pursuant to Section 31.11 (c-1) of the Texas Tax Code.

cc: Tomas Gonzalez, City Manager Robert Cortinas, Deputy City Manager & Chief Financial Officer

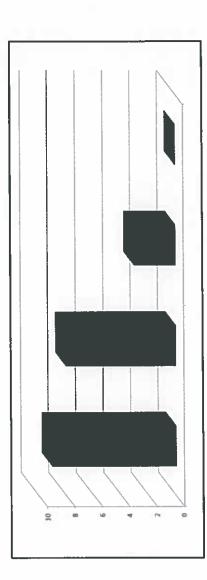




City of El Paso Internal Audit Office Tax Office Refund Project Week of 09/19/2022 Reviews- Over Three Years

A Baland To	P.1.D. Namber	Ameunt of Refund	Date Application	Date of Proof of Payment was Received in the Tax Office	Date Application was approved by the Tax Office	Date Tax Office Sent to Internal Audit for Review	Totals Days from Date Francis of Payment to Date Asked to be Reviewed	Date Internal Audit Reviewed Applications	Camprett
(ESTHER M ROSSINI	D457-000-0030-2300	10015	3/7/2022	9/14/2022	9/14/2022	9/23/2022	6	9/27/2022	600
STEWARTTITLE CO	S075-000-0220-18B0	\$1,865.07	9/8/2022	9/15/2022	9/16/2022	9/23/2022	80	9/27/2022	
3 NATIONSTAR MORTGAGE LLC dba CHAMPION MORTGAGE CO D417-000-0050-3100	D417-000-0050-3100	\$945 63	9/15/2022	9/20/2022	9/21/2022	9/23/2022	3	9/27/2022	
4 FLEXY BAGS & PACKAGING	0914-999-1107-7334	\$151.45	9/14/2022	9/23/2022	9/23/2022	9/23/2022	0	9/27/2022	
		\$2,972.16							





WHEREAS, pursuant to Section 31.11 (c) of the Texas Code an application for a refund must be made within three (3) years after the date of the payment or the taxpayer waives the right to the refund; and

WHEREAS, pursuant to Section 31.11 (c-1) the governing body of the taxing unit may extend the deadline for a single period not to exceed two years on a showing of good cause by the taxpayer; and

WHEREAS, taxpayer, Flexy Bags & Packaging c/o Bags & Packaging Corp ("Taxpayer") has applied for a refund with the tax assessor for their 2017 property taxes that were overpaid on March 06, 2018 in the amount of \$151.45 for all taxing entities; and

WHEREAS, City Council may extend the deadline for the Taxpayer's application for the overpayment of the 2017 taxes for a period not to exceed two years on a showing of good cause by the taxpayer; and

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF EL PASO:

THAT THE City finds that Flexy Bags & Packaging c/o Bags & Packaging Corp showed a good cause to extend the deadline to apply for a refund of the overpayment of the 2017 taxes and the tax refund in the amount of \$151.45 is approved.

2022

APPROVED this	day of	, 2022.
		CITY OF EL PASO:
		Oscar Leeser
ATTEST:		Mayor
Laura D. Prine		
City Clerk		
APPROVED AS TO FORM:		APPROVED AS TO CONTENT:
> Sail		Maria O. Papillas
Juan S. Gonzalez		Maria O. Pasillas, RTA
Senior Assistant City Attorney		Tax Assessor/Collector

ADDDOTTED 41.

FLEXY BAGS & PACKAGING

720 CAMINO NORTE CT EL PASO, TX 79932-4210

C/O BAGS & PACKAGING CORP



TAX OFFICE

SEP 09 2022

MARIA O. PASILLAS, RTA CITY OF EL PASO TAX ASSESSOR COLLECTOR 221 N. KANSAS, STE 300 EL PASO, TX 79901 PH: (915) 212-0106 FAX: (915) 212-0107 Email: taxforms@elpasotexas.gov

Geo No. 0914-999-1107-7334

Prop ID 604414

Legal Description of the Property

FURN MACH

720 CAMINO NORTE CT

OWNER: FLEXY BAGS & PACKAGING

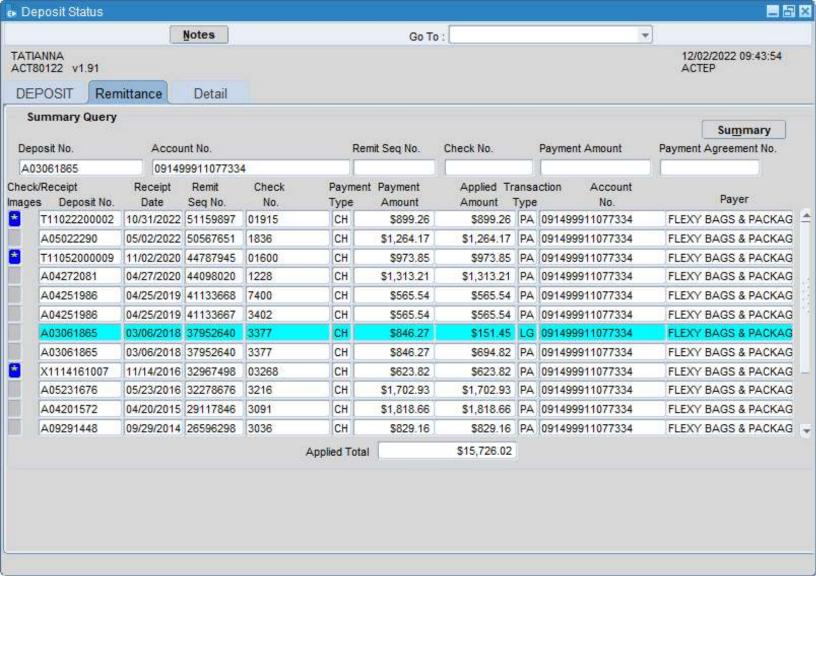
2017 OVERAGE AMOUNT

1: CITY OF EL PASO, 6: COUNTY OF EL PASO, 7: EL PASO COMMUNITY COLLEGE, 8: UNIVERSITY MEDICAL CENTER OF EL PASO, 18: CANUTILLOISD

Dear Taxpayer:

Our records indicate that an overpayment exists on the property tax account listed above as of the date of this letter. If you paid the taxes on this account and believe you are entitled to a refund, please complete the application below, sign it, and return it to our office. If the taxes were paid by your mortgage/title company or any other party, you must obtain a written letter of release in order for the refund to be issued in your name. If you did not make the payment(s) on this account, please forward this letter to the person who paid these taxes. You may also request the transfer of this overpayment to other tax accounts and/or tax years in the space provided or by attaching an additional sheet if necessary. Your application for refund must be submitted within three years from the date of the overpayment, or you waive the right to the refund (Sec. 31.11c). Governing body approval is required for refunds in excess of \$2500.

APPLICATION FOR PROPEI	RTY TAX REFUND: This applicat	ion must be completed, signed, a	and submitted with suppo	rting documentation to be valid.				
Step 1. Identify the refund	Who should the refund be issued to:							
recipient. Show information for	Name:							
whomever will be receiving	Address:							
the refund.	City, State, Zip:							
	Daytime Phone No.:		E-Mail Address:					
Step 2. Provide payment information.	Payment made by:	Check No.	Date Paid	. Amount Paid				
Please attach copy of cancelled check, original receipt, online payment confirmation or	Flexy Bags +	3377	3-6-18	846,27				
bank/credit card statement. Step 3. Provide reason for this refund.	TOTAL AMOUNT PAID (sum of the above amounts) Please check one of the following:							
Please list any accounts and/or		and I am entitled to the refu		2.3.02				
years that you intended to pay with this everage.	I overpaid this account. Please refund the excess to the address listed in Step 1.							
with this everage.	I want this payment applied to next year's taxes.							
	This payment should have been applied to other tax account(s) and/or year(s), escrow (listed below):							
Step 4. Sign the form. Unsigned applications cannot be processed.	By signing below, I hereby apply for the refund of the above-described taxes and certify that the information I have given on this form is true and correct. (If you make a false statement on this application, you could be four guilty of a Class A misdemeanor or a state jail felony under the Texas Penal Code, Sec. 37.10.)							
	SIGNATURE OF REDUESTOR	(REOURED)	PRINTED NAME & D	ATE QUEZ JAZQUEZ				
TAX OFFICE USE ONLY:	Approved Denied	Ву:	Date: 09	7/14/2022				



WHEREAS, pursuant to Section 31.11 (c) of the Texas Code an application for a refund must be made within three (3) years after the date of the payment or the taxpayer waives the right to the refund; and

WHEREAS, pursuant to Section 31.11 (c-1) the governing body of the taxing unit may extend the deadline for a single period not to exceed two years on a showing of good cause by the taxpayer; and

WHEREAS, taxpayer, Nationstar Mortgage LLC dba Champion Mortgage Co through Texas Title ("Taxpayer") has applied for a refund with the tax assessor for their 2018 property taxes that were overpaid on December 19, 2018 in the amount of \$945.63 for all taxing entities; and

WHEREAS, City Council may extend the deadline for the Taxpayer's application for the overpayment of the 2018 taxes for a period not to exceed two years on a showing of good cause by the taxpayer; and

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF EL PASO:

THAT THE City finds that Nationstar Mortgage LLC dba Champion Mortgage Co through Texas Title showed a good cause to extend the deadline to apply for a refund of the overpayment of the 2018 taxes and the tax refund in the amount of \$945.63 is approved.

APPROVED this day	y of, 2022.
	CITY OF EL PASO:
	Oscar Leeser Mayor
ATTEST:	inay or
Laura D. Prine	
City Clerk	
APPROVED AS TO FORM:	APPROVED AS TO CONTENT:
SANG	Maria O. Papillas
Juan S. Gonzalez	Maria O. Pasillas, RTA
Senior Assistant City Attorney	Tax Assessor/Collector

SEP 20 2022

MARIA O. PASILLAS, RTA CITY OF EL PASO TAX ASSESSOR COLLECTOR 221 N. KANSAS, STE 300 EL PASO, TX 79901

PH: (915) 212-0106 FAX: (915) 212-0107 Email: taxforms@elpasotexas.gov

Geo No. Prop ID D417-000-0050-3100 44622

Legal Description of the Property

TEXAS TITLE 18383 PRESTON ROAD #110 DALLAS, TX 75252

5 DESERT BREEZE UNIT 1 LOT 31 (6926.04 SO FT)

14701 DUST DEVIL CT 79928

OWNER: BOTELLO ARLETH N & BORUNDA JOSE G N

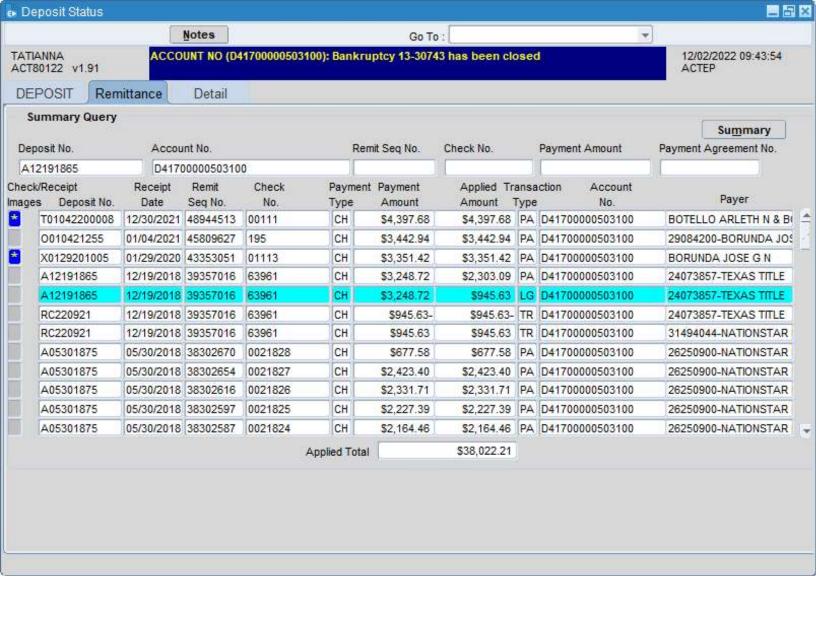
2018 OVERAGE AMOUNT \$945.63

6: COUNTY OF EL PASO, 7: EL PASO COMMUNITY COLLEGE, 8: UNIVERSITY MEDICAL CENTER OF EL PASO. 10: CLINT ISD, 14: HORIZON REGIONAL MUD, 15: EMERG. SERVICES DIST #1, 31: TOWN OF HORIZON CITY

Dear Taxpayer:

Our records indicate that an overpayment exists on the property tax account listed above as of the date of this letter. If you paid the taxes on this account and believe you are entitled to a refund, please complete the application below, sign it, and return it to our office. If the taxes were paid by your mortgage/title company or any other party, you must obtain a written letter of release in order for the refund to be issued in your name. If you did not make the payment(s) on this account, please forward this letter to the person who paid these taxes. You may also request the transfer of this overpayment to other tax accounts and/or tax years in the space provided or by attaching an additional sheet if necessary. Your application for refund must be submitted within three years from the date of the overpayment, or you waive the right to the refund (Sec. 31.11c). Governing body approval is required for refunds in excess of \$2500.

APPLICATION FOR PROPER	TY TAX REFUND:	This application	must be completed, signed	l, and submitted with supp	orting documentation to be valid.	
Step 1. Identify the refund	Who should the refu	and be issued to:				
recipient. Show information for	Name: Nation	nstar N	Lortgage LL	c dba (hor	voion Mortagae C	
whomever will be receiving	Address: 897	o Cui	press Water	Polvd	upion Mortgage C	
the refund.	City, State. Zip:	LOPDell	TX 75019	3		
	Daytime Phone No.	94951	TX 75019	E-Mail Address:		
Step 2. Provide payment	Payment made by:		Check No.	Date Paid	Amount Paid	
information. Please attach copy of cancelled check, original receipt, online	Check	/	639 Let	12/19/18	3248.72	
payment confirmation or bank/credit card statement.	DI 1	TOTAL AN	MOUNT PAID (sum o	f the above amounts)	3248,72	
Step 3. Provide reason for this refund.	Please check one of the following:					
Please list any accounts and/or	I paid this account in error and I am entitled to the refund.					
years that you intended to pay	I overpaid this account. Please refund the excess to the address listed in Step 1.					
with this overage.	I want this payment applied to next year's taxes.					
	This paymen	t should have be	een applied to other tax	account(s) and/or year(s), escrow (listed below):	
Step 4. Sign the form. Unsigned applications cannot be processed. By signing below, I hereby apply for the refund of the above-described taxes and certify that the information on this application, you described taxes are certified to the information of the above-described taxes and certify that the information of the above-described taxes and certified taxes and certified taxes are certified taxes and certified taxes and certified taxes and certified taxes are certified taxes and certified taxes and certified taxes and certified taxes are certified taxes and certified taxes and certified taxes are certified taxes are certified taxes and certified taxes are certified taxes.				application, you could be found		
	SIGNATURE OF R	EQUESTOR (R	EQUIRED)	PRINTED NAME &	DATE	
	Mate	25	<u> </u>	9-15.20	022	
TAX OFFICE USE ONLY:	Approved	Denied	Ву:	Date:		



WHEREAS, pursuant to Section 31.11 (c) of the Texas Code an application for a refund must be made within three (3) years after the date of the payment or the taxpayer waives the right to the refund; and

WHEREAS, pursuant to Section 31.11 (c-1) the governing body of the taxing unit may extend the deadline for a single period not to exceed two years on a showing of good cause by the taxpayer; and

WHEREAS, taxpayer, Esther M Rossini through Jose R Fernandez ("Taxpayer") has applied for a refund with the tax assessor for their 2018 property taxes that were overpaid on March 07, 2019 in the amount of \$10.01 for all taxing entities; and

WHEREAS, City Council may extend the deadline for the Taxpayer's application for the overpayment of the 2018 taxes for a period not to exceed two years on a showing of good cause by the taxpayer; and

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF EL PASO:

THAT THE City finds that Esther M Rossini through Jose R Fernandez showed a good cause to extend the deadline to apply for a refund of the overpayment of the 2018 taxes and the tax refund in the amount of \$10.01 is approved.

2022

APPROVED this	day of	, 2022.
		CITY OF EL PASO:
		Oscar Leeser
ATTEST:		Mayor
Laura D. Prine		
City Clerk		
APPROVED AS TO FORM:		APPROVED AS TO CONTENT:
SANG		Maria O. Pasillas
Juan S. Gonzalez	_	Maria O. Pasillas, RTA
Senior Assistant City Attorney		Tax Assessor/Collector

SEP 14 2022



TAX OFFICE

APR 18 2022

MARIA O. PASILLAS, RTA CITY OF EL PASO TAX ASSESSOR COLLECTOR 221 N. KANSAS, STE 300 EL PASO, TX 79901 PH: (915) 212-0106 FAX: (915) 212-0107 www.elpasotexas.gov/tax-office

Geo No. D457-000-0030-2300

Prop ID 378474

FERNANDEZ JOSE R 3210 DONEGAL RD EL PASO, TX 79925-4148

Legal Description of the Property 3 DESERT PALMS #1 LOT 23 (6108.00 SQ FT)

14541 HENDRIK DR

OWNER: FERNANDEZ JOSE R

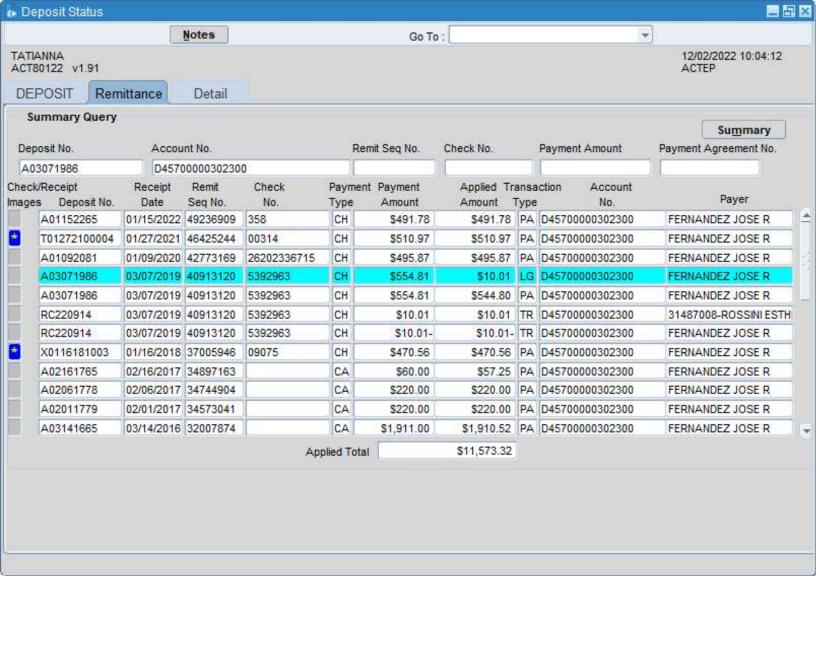
2018 OVERAGE AMOUNT \$10.01

6: COUNTY OF EL PASO, 7: EL PASO COMMUNITY COLLEGE, 8: UNIVERSITY MEDICAL CENTER OF EL PASO, 10: CLINT ISD, 14: HORIZON REGIONAL MUD, 15: EMERG. SERVICES DIST #1

Dear Taxpaver:

Our records indicate that an overpayment exists on the property tax account listed above as of the date of this letter. If you paid the taxes on this account and believe you are entitled to a refund, please complete the application below, sign it, and return it to our office. If the taxes were paid by your mortgage/title company or any other party, you must obtain a written letter of release in order for the refund to be issued in your name. If you did not make the payment(s) on this account, please forward this letter to the person who paid these taxes. You may also request the transfer of this overpayment to other tax accounts and/or tax years in the space provided or by attaching an additional sheet if necessary. Your application for refund must be submitted within three years from the date of the overpayment, or you waive the right to the refund (Sec. 31.11c). Governing body approval is required for refunds in excess of \$2500.

APPLICATION FOR PROPER	This application must be completed, signed, and submitted with supporting documentation to be valid.
Step 1. Identify the refund recipient. Show information for whomever will be receiving the refund.	Who should the refund be issued to: Name: £3 + Ner - M. Rossini Address: 3210 Donegal La City, State, Zip: £1 faso, TX 79925 Daytime Phone No.: 915 305-8134 E-Mail Address: Cleosaravia 121 e 3 read. con
Step 2. Provide payment information. Please attach copy of cancelled check, original receipt, online payment confirmation or bank/credit card statement.	Payment made by: Check No. Date Paid Amount Paid
Step 3. Provide reason for this refund. Please list any accounts and/or years that you intended to pay with this overage.	Please check one of the following: I paid this account in error and I am entitled to the refund. I overpaid this account. Please refund the excess to the address listed in Step 1. I want this payment applied to next year's taxes. This payment should have been applied to other tax account(s) and/or year(s), escrow (listed below):
Step 4. Sign the form. Unsigned applications cannot be processed. TAX OFFICE USE ONLY:	By signing below, I hereby apply for the refund of the above-described taxes and certify that the information I have given on this form is true and correct. (If you make a false statement on this application, you could be found guilty of a Class A misdemeanor or a state jail felony under the Texas Penal Code, Sec. 37.10.) SIGNATURE OF REQUESTOR (REQUIRED) PRINTED NAME & DATE OSE R. Furgunde 2 Approved Denied By: Date:



WHEREAS, pursuant to Section 31.11 (c) of the Texas Code an application for a refund must be made within three (3) years after the date of the payment or the taxpayer waives the right to the refund; and

WHEREAS, pursuant to Section 31.11 (c-1) the governing body of the taxing unit may extend the deadline for a single period not to exceed two years on a showing of good cause by the taxpayer; and

WHEREAS, taxpayer, Stewart Title through Stewart Title Company ("Taxpayer") has applied for a refund with the tax assessor for their 2017 property taxes that were overpaid on April 30, 2018 in the amount of \$1,865.07 for all taxing entities; and

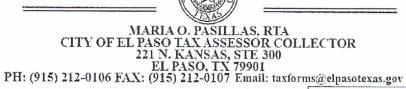
WHEREAS, City Council may extend the deadline for the Taxpayer's application for the overpayment of the 2017 taxes for a period not to exceed two years on a showing of good cause by the taxpayer; and

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF EL PASO:

THAT THE City finds that Stewart Title Company showed a good cause to extend the deadline to apply for a refund of the overpayment of the 2017 taxes and the tax refund in the amount of \$1,865.07 is approved.

APPROVED this d	ay of, 2022.
	CITY OF EL PASO:
ATTEST:	Oscar Leeser Mayor
Laura D. Prine City Clerk	
APPROVED AS TO FORM:	APPROVED AS TO CONTENT:
Juan S. Gonzalez Senior Assistant City Attorney	Maria O. Pacillas Maria O. Pasillas, RTA Tax Assessor/Collector

	TAX	OF	FICE VED	
(SEP	15	2022	



Geo No. Prop ID S075-000-0220-18B0 260212 Legal Description of the Property 22 SAN ELIZARIO TR 18-B (8.21 AC) OWNER: JCGAR VENTURES LLC

STEWART TITLE COMPANY 2244 TRAWOOD STE 101 EL PASO, TX 79935

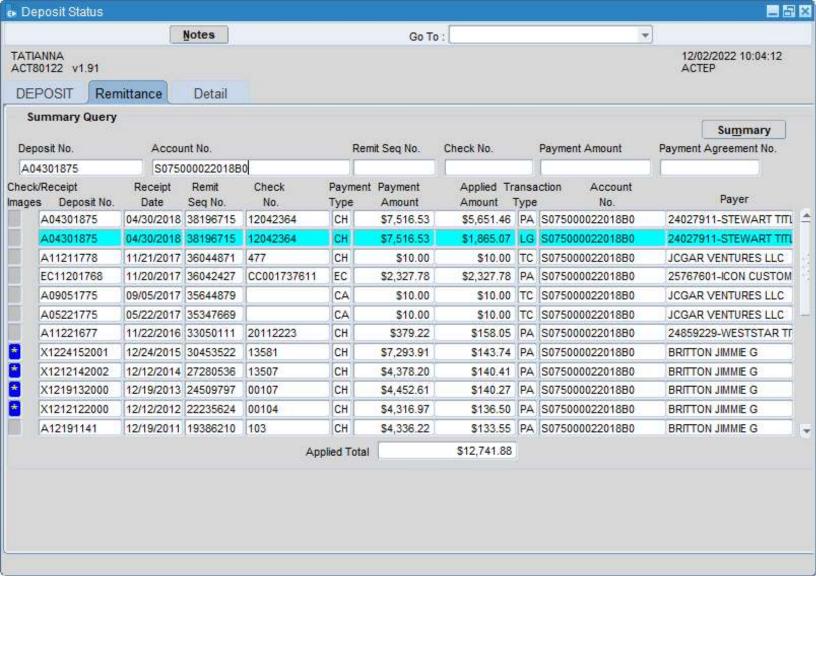
2017 OVERAGE AMOUNT \$1,865.07

6: COUNTY OF EL PASO, 7: EL PASO COMMUNITY COLLEGE, 8: UNIVERSITY MEDICAL CENTER OF EL PASO, 10: CLINT ISD, 12: TOWN OF CLINT, 25: LWR VALLEY WTR DISTRICT, 27: EMERG, SERVICES DIST, #2

Our records indicate that an overpayment exists on the property tax account listed above as of the date of this letter. If you paid the taxes on this account and believe you are entitled to a refund, please complete the application below, sign it, and return it to our office. If the taxes were paid by your mortgage/title company or any other party, you must obtain a written letter of release in order for the refund to be issued in your name. If you did not make the payment(s) on this account, please forward this letter to the person who paid these taxes. You may also request the transfer of this overpayment to other tax accounts and/or tax years in the space provided or by attaching an additional sheet if necessary. Your application for refund must be submitted within three years from the date of the overpayment, or you waive the right to the refund (Sec. 31.11c). Governing body approval is required for refunds in excess of \$2500.

APPLICATION FOR PROPER	TY TAX	REFUND:	This applic	ation n	nust be comp	oleted, signed, a	nd submitt	ed with supp	orting docu	imentation	to be valid.
Step 1. Identify the refund	Who :	should the re	fund be issu	ed to:							
recipient. Show information for whomever will be receiving	Name	:	Stewa	rt I	itle						
	Addre	ess:	2244	Trav	wood.	Ste. 101					
the refund.	City,	State, Zip:	El Pas								
	Dayti	me Phone No			5-840	20	E-Ma	Sulvea.	Cuella	astou	art.com
Step 2. Provide payment	Paym	ent made by:				Check No.		Paid		ount Paid	
information. Please attach copy of cancelled check, original receipt, online		Klek			120	12364	4/-	30/18	7,6	5/4	,53
payment confirmation or											
bank/credit card statement.					10UNT P	AID (sum of t	he above	amounts)			
Step 3. Provide reason for	Please	e check one c	of the follow	ing:							
this refund. Please list any accounts and/or		I paid this a	account in e	rror an	d I am enti	tled to the refu	nd.				
years that you intended to pay	X	I overpaid	this account	. Pleas	se refund th	e excess to the	address	listed in Ste	ep 1.		
with this overage.		I want this	payment ap	plied t	o next year	's taxes,					
		This payme	ent should h	ave be	en applied	to other tax ac	count(s)	and/or year	(s), escrov	v (listed b	elow):
		d									
Step 4. Sign the form. Unsigned applications cannot be processed.	have	given on this	form is true	and c	orrect. (If	of the above- you make a fa felony under t	lse stater	nent on this	application	on, you c	
	SIGN	ATURIFOF	- //	OR (R	EQUIRED)]	RINTEL	NAME &	DATE	9-8-	2022
		0	- 0/0							•	
TAX OFFICE USE ONLY:		Approved	Den	ied	Ву:			Date:			

Print Date: 08/10/2022





MAYOR

Oscar Leeser

CITY COUNCIL

District 1
Peter Svarzbein

District 2 Alexsandra Annello

District 3Cassandra Hernandez

District 4
Joe Molinar

District 5

District 6 Claudia L. Rodriguez

District 7 Henry Rivera

District 8
Cissy Lizarraga

CITY MANAGER Tommy Gonzalez **DATE:** October 18, 2022

TO: Maria O. Pasillas, Tax Assessor/Collector

FROM: Edmundo S. Calderon, ClA, CGAP, CRMA, Chief Internal Auditor

SUBJECT: Review of Tax Overpayment Refunds that Exceed Three Years

The Internal Audit Office conducted a review of the Tax Overpayment Refunds that exceeded a three-year period. This engagement was accepted based on the engagement's potential to improve management of risks, add value, and/or improve the organization's operations (IIA 2010.C1). The work performed does not constitute an engagement conducted in accordance with <u>Generally Accepted Government Auditing Standards</u> (GAS 1.16). The observations and conclusions that are reported in this memorandum do not require Management responses.

The following Tax Overpayment Refund that exceeded a three-year period was reviewed:

AUTOS Y CAMIONES LIBERTY LLC 1692-000-1317-5356 \$616.40 JANICE A. TORRES D047-999-0160-1700 \$223.35

The Internal Audit Office reviewed the refund applications, copies of cancelled checks or proof of payments. Attached is a list of days from the date the completed applications were received by the Tax Office and sent to the Internal Audit Office for review. The Tax Office is taking 1 to 3 days to process the applications received and send for review.

Based on our review, the Tax Overpayment Refunds that exceeded a three-year period were determined to be appropriate to send to City Council for approval pursuant to Section 31.11 (c-1) of the Texas Tax Code.

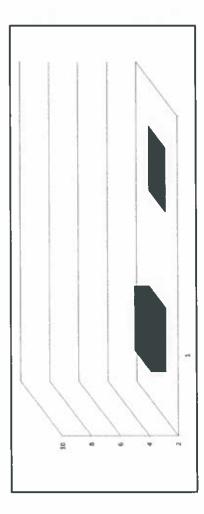
cc: Tomas Gonzalez, City Manager Robert Cortinas, Deputy City Manager & Chief Financial Officer

Edmundo S. Calderon - Chief Internal Auditor Internal Audit Office | 218 N. Campbell | El Paso, TX 79901 O: (915) 212-0069 | Email: calderones@elpasotexas.gov



City of El Paso internal Audit Office Tax Office Refund Project Week of 10/10/2022 Reviews- Over Three Years





WHEREAS, pursuant to Section 31.11 (c) of the Texas Code an application for a refund must be made within three (3) years after the date of the payment or the taxpayer waives the right to the refund; and

WHEREAS, pursuant to Section 31.11 (c-1) the governing body of the taxing unit may extend the deadline for a single period not to exceed two years on a showing of good cause by the taxpayer; and

WHEREAS, taxpayer, Autos Y Camiones Liberty LLC ("Taxpayer") has applied for a refund with the tax assessor for their 2018 property taxes that were overpaid on January 07, 2019 in the amount of \$616.40 for all taxing entities; and

WHEREAS, City Council may extend the deadline for the Taxpayer's application for the overpayment of the 2018 taxes for a period not to exceed two years on a showing of good cause by the taxpayer; and

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY **OF EL PASO:**

THAT, THE City finds that Autos Y Camiones Liberty LLC showed a good cause to extend the deadline to apply for a refund of the overpayment of the 2018 taxes and the tax refund in the amount of \$616.40 is approved.

APPROVED this	day of	, 2022.
		CITY OF EL PASO:
		Oscar Leeser Mayor
ATTEST:		1114) 01
Laura D. Prine	_	
City Clerk		
APPROVED AS TO FORM:		APPROVED AS TO CONTENT:
LS Aily		Maria O. Papillas
Juan S. Gonzalez		Maria O. Pasillas, RTA
Senior Assistant City Attorney		Tax Assessor/Collector



SEP 08 2022

MARIA O. PASILLAS, RTA CITY OF EL PASO TAX ASSESSOR COLLECTOR 221 N. KANSAS, STE 300 EL PASO, TX 79901 PH: (915) 212-0106 FAX: (915) 212-0107 Email: taxforms@elpasotexas.gov

Geo No. 1692-000-1317-5356 Prop ID 660010

Legal Description of the Property

DEALER MOTOR VEH INV P130100

11417 STOCKYARD RD

AUTOS Y CAMIONES LIBERTY LLC 11417 STOCKYARD DR EL PASO, TX 79927

OWNER: AUTOS Y CAMIONES LIBERTY LLC

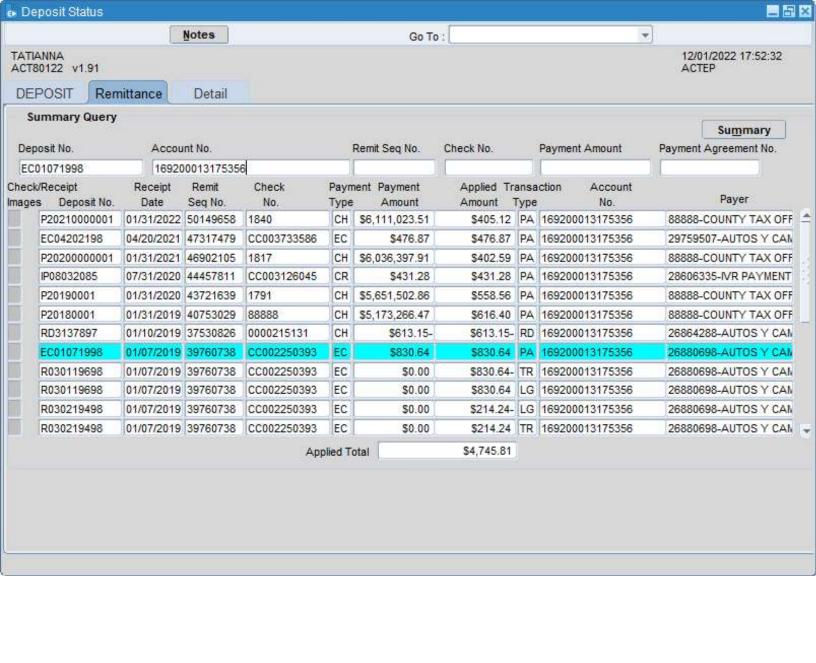
2018 OVERAGE AMOUNT \$616.40

CITY OF SOCORRO. 6: COUNTY OF BLIPASO 7: EL PASO COMMUNITY COLLEGE, S: UNIVERSITY MEDICAL CENTER OF BLIPASO, 9: SOCORRO ISD. 25: LWR VALLEY WTR DISTRICT. 27: EMERG. SERVICES DIST. #2

Dear Taxpayer:

Our records indicate that an overpayment exists on the property tax account listed above as of the date of this letter. If you paid the taxes on this account and believe you are entitled to a refund, please complete the application below, sign it, and return it to our office. If the taxes were paid by your mortgage/title company or any other party, you must obtain a written letter of release in order for the refund to be issued in your name. If you did not make the payment(s) on this account, please forward this letter to the person who paid these taxes. You may also request the transfer of this overpayment to other tax accounts and/or tax years in the space provided or by attaching an additional sheet if necessary. Your application for refund must be submitted within three years from the date of the overpayment, or you waive the right to the refund (Sec. 31.11c). Governing body approval is required for refunds in excess of \$2500.

APPLICATION FOR PROPER	TY TAX REFUND: This application must be completed, signed, and submitted with supporting documentation to be valid.				
Step 1. Identify the refund	Who should the refund be issued to:				
recipient. Show information for	Name: Autos y Comiones Liberty UC				
whomever will be receiving	Address: 11417 Stockyard Dr				
the refund.	Cinc State Zinc C				
	Daytime Phone No.: (915) 238 - 5388 E-Mail Address:				
Step 2. Provide payment	Payment made by: Check No. Date Paid Amount Paid				
information.					
Please attach copy of cancelled	Echeck 2250393 1/17/19 830.64				
check, original receipt, online payment confirmation or					
bank/credit card statement	TOTAL AMOUNT PAID (sum of the above amounts)				
Step 3. Provide reason for	Please check one of the following:				
this refund. Please list any accounts and/or	✓ I paid this account in error and I am entitled to the refund.				
years that you intended to pay	I overpaid this account. Please refund the excess to the address listed in Step 1.				
with this overage.	I want this payment applied to next year's taxes.				
	This payment should have been applied to other tax account(s) and/or year(s), escrow (listed below):				
Step 4. Sign the form. Unsigned applications cannot be processed.	By signing below, I hereby apply for the refund of the above-described taxes and certify that the information I have given on this form is true and correct. (If you make a false statement on this application, you could be found guilty of a Class A misdemeanor or a state jail felony under the Texas Penal Code, Sec. 37.10.)				
	SIGNATURE OF REQUESTOR (REQUIRED) / PRINTED NAME & DATE				
	Luana Burga M. Syran Borla M. 9/6/2				
	James Desper IV Control Doigh IV. 11010				
TAX OFFICE USE ONLY:	Approved Denied By: Date:				
TAN OFFICE COE ONET.	Approved Denied By: Date:				



WHEREAS, pursuant to Section 31.11 (c) of the Texas Code an application for a refund must be made within three (3) years after the date of the payment or the taxpayer waives the right to the refund; and

WHEREAS, pursuant to Section 31.11 (c-1) the governing body of the taxing unit may extend the deadline for a single period not to exceed two years on a showing of good cause by the taxpayer; and

WHEREAS, taxpayer, Janice A Torres through Laura E & Oswaldo Melchor ("Taxpayer") has applied for a refund with the tax assessor for their 2018 property taxes that were overpaid on January 15, 2019 in the amount of \$223.35 for all taxing entities; and

WHEREAS, City Council may extend the deadline for the Taxpayer's application for the overpayment of the 2018 taxes for a period not to exceed two years on a showing of good cause by the taxpayer; and

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF EL PASO:

THAT THE City finds that Janice A Torres through Laura E & Oswaldo Melchor showed a good cause to extend the deadline to apply for a refund of the overpayment of the 2018 taxes and the tax refund in the amount of \$223.35 is approved.

APPROVED this	day of	, 2022.
		CITY OF EL PASO:
ATTEST:		Oscar Leeser Mayor
Laura D. Prine City Clerk	-	
APPROVED AS TO FORM:		APPROVED AS TO CONTENT:
Juan S. Gonzalez Senior Assistant City Attorney	-	Maria O. Pasillas, RTA Tax Assessor/Collector



OCT 13 2022

MARIA O. PASILLAS, RTA CITY OF EL PASO TAX ASSESSOR COLLECTOR 221 N. KANSAS, STE 300 EL PASO, TX 79901

PH: (915) 212-0106 FAX: (915) 212-0107 Email: taxforms@elpasotexas.gov

Geo No. Prop ID D047-999-0160-1700 208571

Legal Description of the Property

16 DALE BELLAMAH #3 LOT 9 (7000 SQ FT)

9901 TITAN ST 79924

MELCHOR LAURA E & OSWALDO 9901 TIPAN ST EL PASO, TX 79924

OWNER: MELCHOR LAURA E & OSWALDO

2018 OVERAGE AMOUNT \$223.35

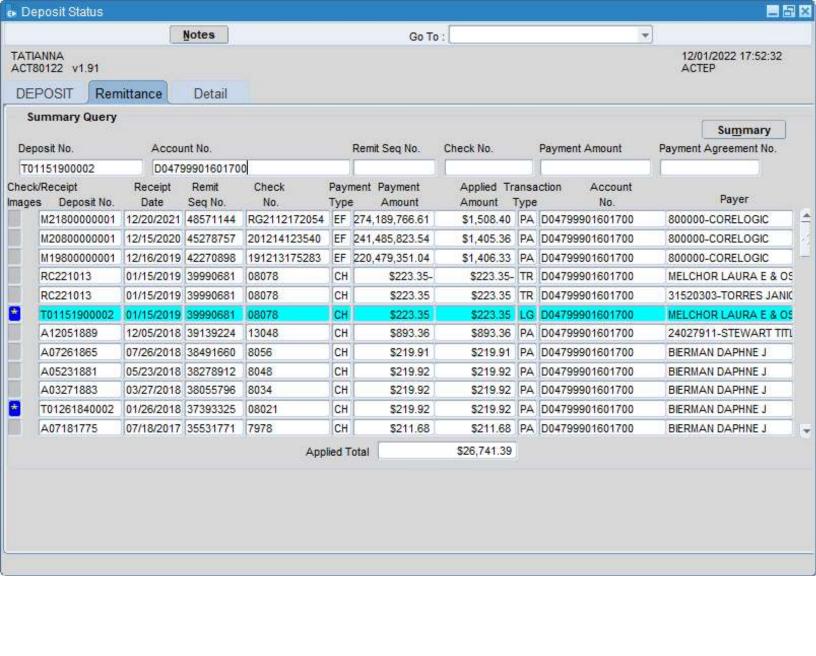
1: CITY OF FL PASO, 5: YSLETA ISD, 6: COUNTY OF EL PASO, 7: EL PASO COMMUNITY COLLEGE, 8: UNIVERSITY MEDICAL CENTER OF EL PASO

Dear Taxpayer:

Our records indicate that an overpayment exists on the property tax account listed above as of the date of this letter. If you paid the taxes on this account and believe you are entitled to a refund, please complete the application below, sign it, and return it to our office. If the taxes were paid by your mortgage/title company or any other party, you must obtain a written letter of release in order for the refund to be issued in your name. If you did not make the payment(s) on this account, please forward this letter to the person who paid these taxes. You may also request the transfer of this overpayment to other tax accounts and/or tax years in the space provided or by attaching an additional sheet if necessary. Your application for refund must be submitted within three years from the date of the overpayment, or you waive the right to the refund (Sec. 31.11c). Governing body approval is required for refunds in excess of \$2500.

	APPLICATION FOR PROPERT	TY TAX REFUND: This application must be completed, signed, and submitted with supporting documentation to be valid.
	Step 1. Identify the refund recipient. Show information for whomever will be receiving the refund.	Who should the refund be issued to: Name: JANICE A TORRES Address: 5756 LONGVIEW CIRCLE City, State, Zip: El Paso TX 79924 Daytime Phone No.:915.240-4891 E-Mail Address: Janucea towes 6 yang
	Step 2. Provide payment information. Please attach copy of cancelled check, original receipt, online payment confirmation or bank/credit card statement.	Payment made by: Check No. Date Paid Amount Paid Janice A. Torres 8078 1-15-19 223,35 TOTAL AMOUNT PAID (sum of the above amounts)
>	Step 3. Provide reason for this refund. Please list any accounts and/or years that you intended to pay with this overage.	Please check one of the following: ✓ I paid this account in error and I am entitled to the refund. I overpaid this account. Please refund the excess to the address listed in Step 1. I want this payment applied to next year's taxes. This payment should have been applied to other tax account(s) and/or year(s), escrow (listed below):
7	Step 4. Sign the form. Unsigned applications cannot be processed.	By signing below, I hereby apply for the refund of the above-described taxes and certify that the information I have given on this form is true and correct. (If you make a false statement on this application, you could be found guilty of a Class A misdemeanor or a state jail felony under the Texas Penal Code, Sec. 37.10.) SIGNATURE OF REQUESTOR (REQUIRED) PRINTED NAME & DATE Janice A. Torres 9.29.2022
	TAX OFFICE USE ONLY:	Approved Denied By: Date:

Print Date: 09/27/2022





MAYOR

Oscar Leeser

CITY COUNCIL

District 1
Peter Svarzbein

District 2 Alexsandra Annello

District 3Cassandra Hernandez

District 4
Joe Molinar

District 5
Isabel Salcido

District 6 Claudia L. Rodriguez

District 7 Henry Rivera

District 8
Cissy Lizarraga

CITY MANAGER Tommy Gonzalez DATE: November 1, 2022

TO: Maria O. Pasillas, Tax Assessor/Collector

FROM: Edmundo S. Calderon, CIA, CGAP, CRMA, Chief Internal Auditor

SUBJECT: Review of Tax Overpayment Refunds that Exceed Three Years

The Internal Audit Office conducted a review of the Tax Overpayment Refunds that exceeded a three-year period. This engagement was accepted based on the engagement's potential to improve management of risks, add value, and/or improve the organization's operations (IIA 2010.C1). The work performed does not constitute an engagement conducted in accordance with *Generally Accepted Government Auditing Standards* (GAS 1.16). The observations and conclusions that are reported in this memorandum do not require Management responses.

The following Tax Overpayment Refund that exceeded a three-year period was reviewed:

JANICE SCHMIDTKE

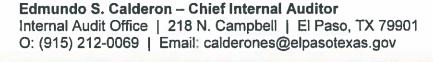
V893-999-0880-0900 \$4,395.95

drumbo S. Calden

The Internal Audit Office reviewed the refund application, copies of cancelled checks or proof of payments. Attached is a list of days from the date the completed application was received by the Tax Office and sent to the Internal Audit Office for review. The Tax Office is taking 3 days to process the application received and send for review.

Based on our review, the Tax Overpayment Refund that exceeded a three-year period was determined to be appropriate to send to City Council for approval pursuant to Section 31.11 (c-1) of the Texas Tax Code.

cc: Tomas Gonzalez, City Manager Robert Cortinas, Deputy City Manager & Chief Financial Officer

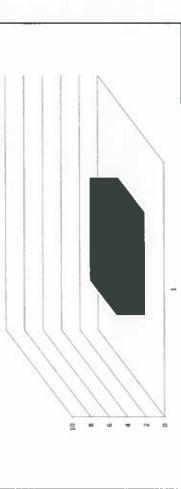




City of El Paso Internal Audit Office Tax Office Refund Project Week of 10/24/2022 Reviews- Over Three Years

Refund To	P.S.D. Number	Amount of Refund	Date Application was Received	Bate of Prival of Payment was Received in the Tax Office	4 2 7	Date Tax Office Sent to Internal Audit for Replem	Totals Days from Date Proof of Payment to Date Asked to be Reviewed	Date Internal Audit Reviewed Applications	Comments	
I JANICE SCHMIDTKE	V893-999-0880-0900	\$4,395.95	10/14/2022	10/25/2022	10/26/2022	10/28/2022	3	11/1/2022		
		\$4,195.95			The second secon					





WHEREAS, pursuant to Section 31.11 (c) of the Texas Code an application for a refund must be made within three (3) years after the date of the payment or the taxpayer waives the right to the refund; and

WHEREAS, pursuant to Section 31.11 (c-1) the governing body of the taxing unit may extend the deadline for a single period not to exceed two years on a showing of good cause by the taxpayer; and

WHEREAS, taxpayer, Janice Schmidtke ("Taxpayer") has applied for a refund with the tax assessor for their 2018 property taxes that were overpaid on March 15, 2019 in the amount of \$4,395.95 for all taxing entities; and

WHEREAS, City Council may extend the deadline for the Taxpayer's application for the overpayment of the 2018 taxes for a period not to exceed two years on a showing of good cause by the taxpayer; and

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF EL PASO:

THAT THE City finds that Janice Schmidtke showed a good cause to extend the deadline to apply for a refund of the overpayment of the 2018 taxes and the tax refund in the amount of \$4,395.95 is approved.

APPROVED this	day of	, 2022.
		CITY OF EL PASO:
ATTEST:		Oscar Leeser Mayor
Laura D. Prine City Clerk	_	
APPROVED AS TO FORM:		APPROVED AS TO CONTENT:
Juan S. Gonzalez Senior Assistant City Attorney	_	Maria O. Pasillas, RTA Tax Assessor/Collector



MARIA O. PASILLAS, RTA CITY OF EL PASO TAX ASSESSOR COLLECTOR 221 N. KANSAS, STE 300 EL PASO, TX 79901 PH: (915) 212-0106 FAX: (915) 212-0107 www.elpasotexas.gov/tax-office

Prop ID Geo No. V893-999-0880-0900 101396

Legal Description of the Property 88 VISTA DEL SOL #18 LOT 5

10917 SAM SNEAD DR

OWNER: TERRES BERNARDO

SCHMIDTKE JANICE C PO BOX 1005 REDWATER ALBERTA TON2WO, TON2W-N2WO

2018 OVERAGE AMOUNT \$4,395.95

1: CITY OF EL PASO, 5: YSLETA ISD, 6: COUNTY OF EL PASO, 7: EL PASO COMMUNITY COLLEGE, 8: UNIVERSITY MEDICAL CENTER OF EL PASO

Dear Taxpayer:

Our records indicate that an overpayment exists on the property tax account listed above as of the date of this letter. If you paid the taxes on this account and believe you are entitled to a refund, please complete the application below, sign it, and return it to our office. If the taxes were paid by your mortgage/title company or any other party, you must obtain a written letter of release in order for the refund to be issued in your name. If you did not make the payment(s) on this account, please forward this letter to the person who paid these taxes. You may also request the transfer of this overpayment to other tax accounts and/or tax years in the space provided or by attaching an additional sheet if necessary. Your application for refund must be submitted within three years from the date of the overpayment, or you waive the right to the refund (Sec. 31.11c). Governing body approval is required for refunds in excess of \$2500.

APPLICATION FOR PROPER	TY TAX REFUND: This application must be completed, signed, and submitted with supporting documentation to be valid.
Step 1. Identify the refund recipient. Show information for whomever will be receiving the refund.	Who should the refund be issued to: Name: Tanice Schmidtke Address: P.O. Box 1005 City, State, Zip: Red water alberta TOA 2wo Daytime Phone No.: 780-736-241 E-Mail Address:
Step 2. Provide payment information. Please attach copy of cancelled check, original receipt, online payment confirmation or bank/credit card statement.	Payment made by: Check No. Date Paid Amount Paid TOTAL AMOUNT PAID (sum of the above amounts)
Step 3. Provide reason for this refund. Please list any accounts and/or years that you intended to pay with this overage.	Please check one of the following: I paid this account in error and I am entitled to the refund. I overpaid this account. Please refund the excess to the address listed in Step 1. I want this payment applied to next year's taxes. This payment should have been applied to other tax account(s) and/or year(s), escrow (listed below):
Step 4. Sign the form. Unsigned applications cannot be processed.	By signing below, I hereby apply for the refund of the above-described taxes and certify that the information I have given on this form is true and correct. (If you make a false statement on this application, you could be found guilty of a Class A misdemeanor or a state jail felony under the Texas Penal Code, Sec. 37.10.) SIGNATURE OF REQUESTOR (REQUIRED) PRINTED NAME & DATE Coty 12.22 Janice Schmidte
TAX OFFICE USE ONLY:	Approved Denied By: Date:

Print Date: 04/06/2022

