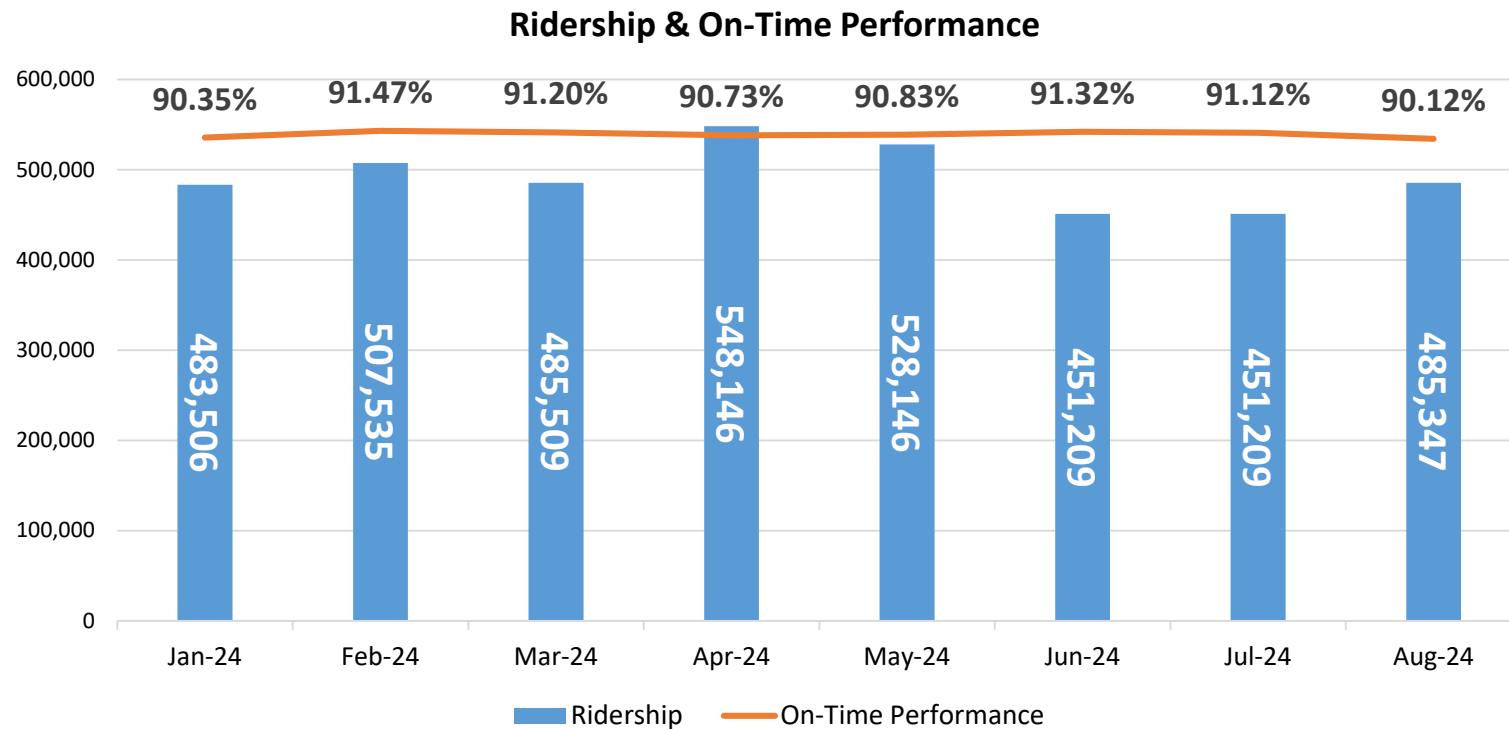


Fixed Route

- Monthly OTP Average: **91%**
- Monthly Ridership Average: **492,576**
- **On-time performance requires 100+ buses to be in a 10 min window at 8 terminals, 2,349 stops, which covers 258 sq miles from 4:10 AM to 10:30 PM.**



LIFT Operations

On-Time Performance: Picking up or dropping off a passenger within a 30-minute window, depending on how the request is made at the time the trip is reserved.

Average OTP increased: **9.98%**

- Jan-Aug (2024): **91.33%**
- Jul-Dec (2023): 83.04%

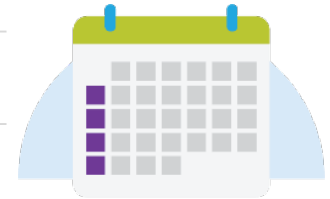
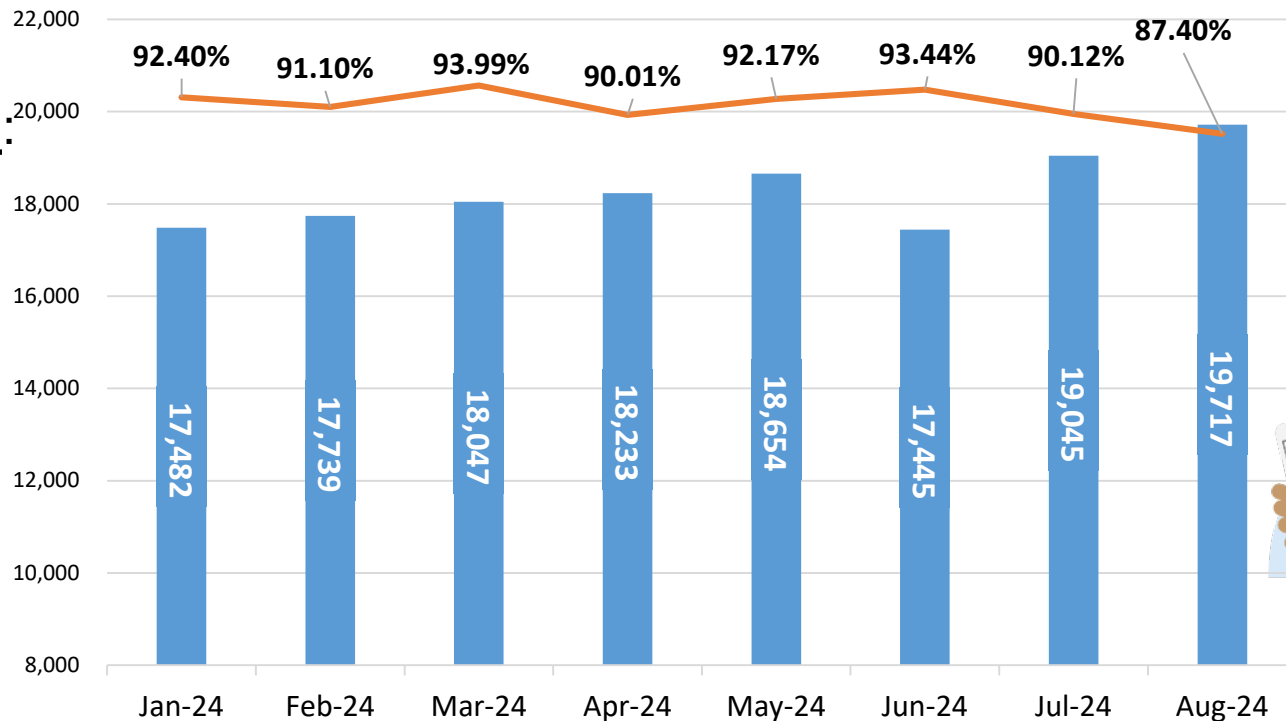
OTP above **90%** **All Six Months**:

- Low: 87.40% in APR
- High: 93.99% in MAR

Average Monthly Ridership Ridership increased by 1691:

- Jan-Aug 2024: **18,295**
- Jul-Dec 2023: 16,604

LIFT RIDERSHIP & ON-TIME PERFORMANCE



Streetcar Ridership Increases

- Ridership increased by **1138** riders on average per month since Streetcar Optimization:
 - Average rider increase: **12.29%**
 - Average riders (Jan-Aug 2024): **20,782**
 - Average riders (Sep-Dec 2023): **18,507**
- Optimization connected with morning and evening demographics
 - Peak ridership times are consistent with fixed route (6-9 AM, 2-7 PM)

