

This Is Us World

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# ANNUAL REPORT

2023

## Our Purpose Our Community



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*Our Purpose Our Community Video*



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# By The Numbers



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EHN's Crisis Hotline Specialists provided assistance to **32,391 INDIVIDUALS** who reached out and called the EHN 24-hour crisis/988 hotline.

Saving Lives

EHN conducted 242 community trainings **EDUCATING NEARLY 8000 PEOPLE** on the importance of caring for those with mental health challenges.

Mental Health Awareness

Through its comprehensive programs *Emergence Health Network* **HELPED 33,044 PEOPLE** who sought services from EHN.

Helping our Community

EHN has a workforce of close to **700 EMPLOYEES**, and invested more than **\$44.1 MILLION** in compensation and benefits packages.

Investing in our Employees

EHN was awarded with nearly **\$20 million** in grant funding to enhance treatment programs for El Paso residents.

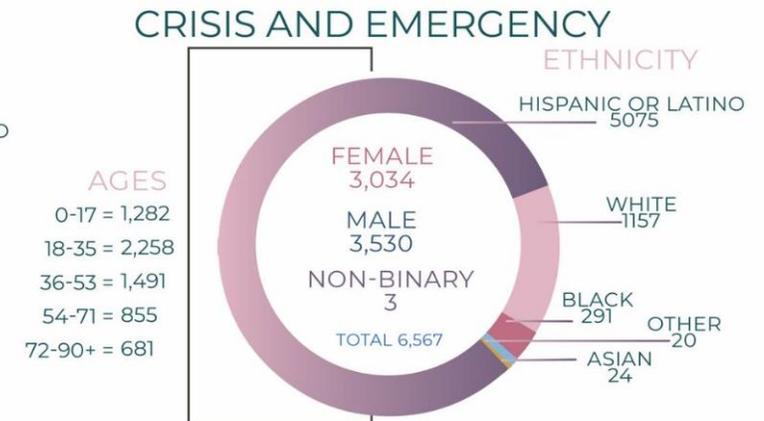
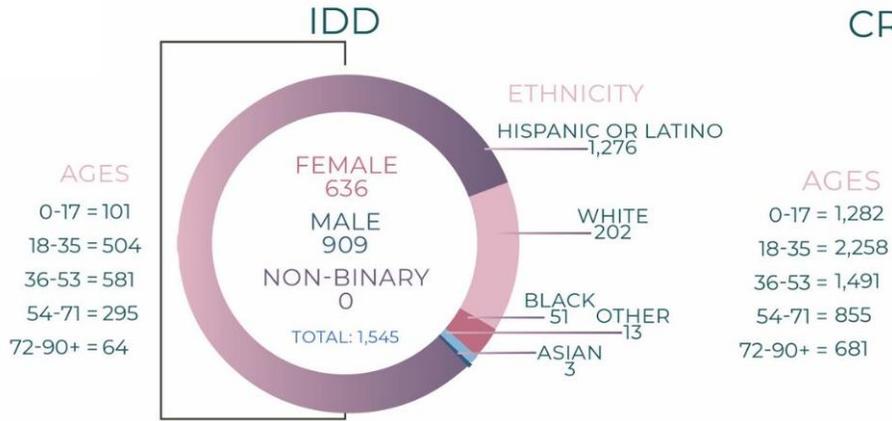
Advancing Services





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TOTAL NUMBER OF PEOPLE SERVED THROUGH EHN PROGRAMS:  
**33,044**

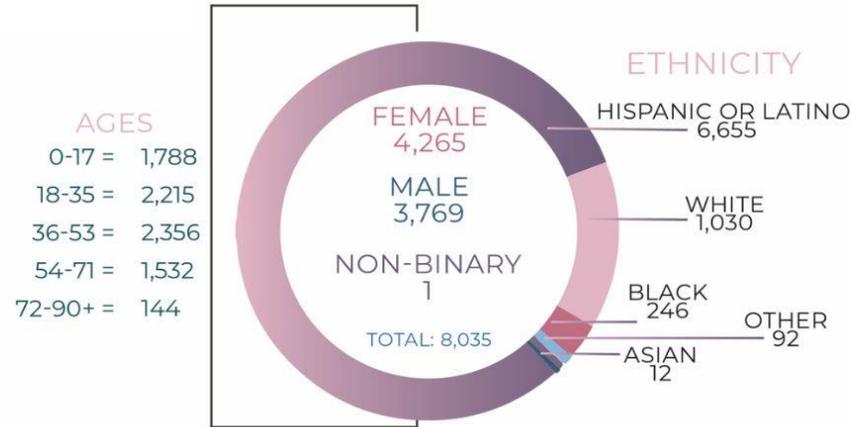
**10,233**  
INDIVIDUALS SERVED IN THE EL PASO COUNTY JAIL FACILITIES



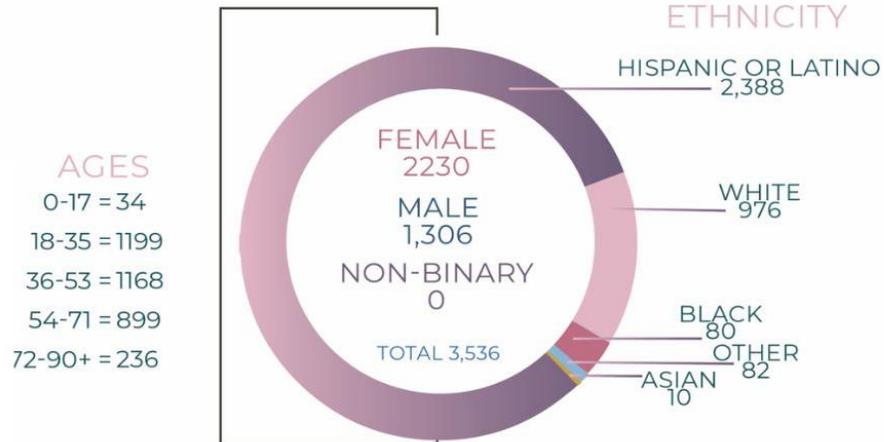
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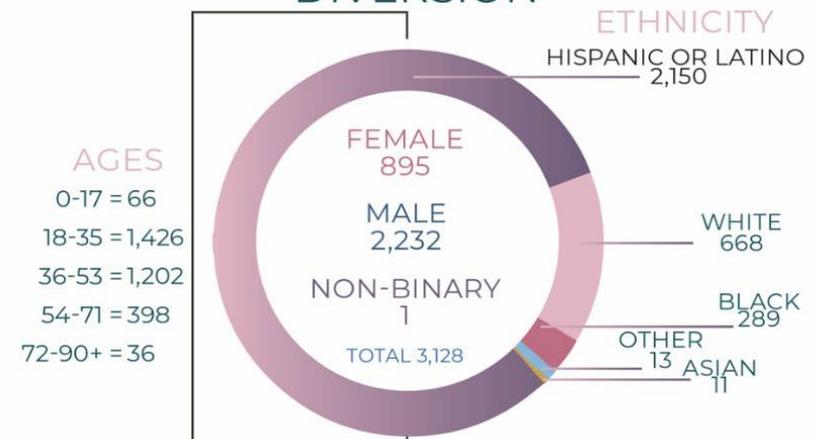
### BEHAVIORAL HEALTH



### COLLABORATIVE CARE

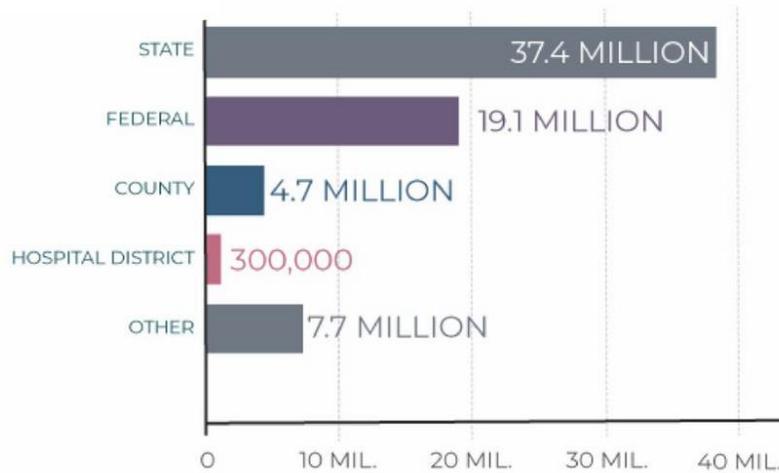


### DIVERSION



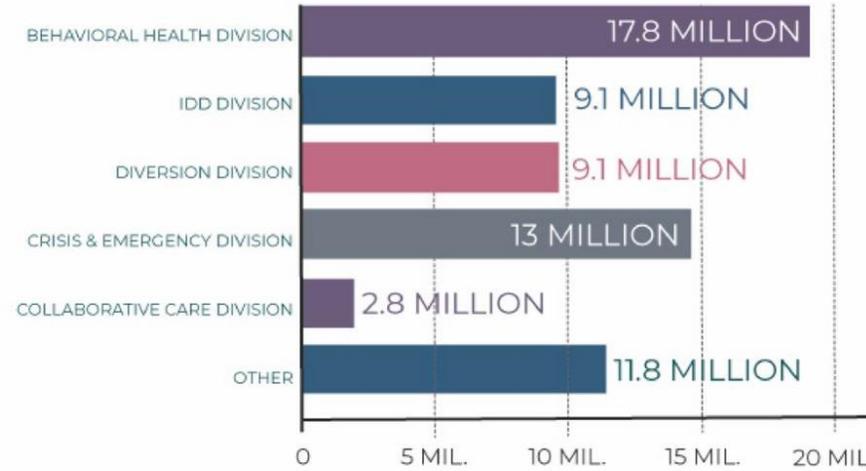
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TOTAL REVENUE  
**\$69.2 MILLION**

\*This includes primary Fee for Service Revenue i.e. private insurance and other



TOTAL EXPENDITURE  
**\$63.6 MILLION**

\*This includes expenditures for other EHN services and other operating costs





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# Highlights



## Expanding School-Based Mental Health

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EHN expanded its mental health services to Fabens Independent School District, enhancing access for students in rural areas. This extends EHN's school-based services to three El Paso school districts across multiple campuses, improving mental health awareness among staff and residents.



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## “Cool” Mental Health Awareness Outreach



In May, EHN celebrated Mental Health Awareness Month with the launch of Cool Cucumber Lime ice cream at Howdy Homemade Ice Cream shop in downtown El Paso. This treat promotes mental health awareness and supports the shop's mission to provide employment for individuals with IDD.



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## Improving Mental Health Crisis Response



EHN and the El Paso 911 District jointly announced the co-location of EHN's crisis hotline/988 call takers to the 911 Center, enhancing mental health services for residents. This partnership improves response times and services for anyone experiencing a mental health crisis.



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## Grand Opening of Veterans One Stop Center



EHN's Veterans One Stop Center relocated to a modern facility in the city center, expanding its programs to assist active-duty members, veterans, and families. The new center includes the AT&T Technology Lounge, providing tools for resume building, job searches, and education projects.





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# My Story



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*Alice's Story Video*



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*Isaac's Story Video*



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## What's Next



- Grand Opening of Restorative Justice Center
- Legislative Session
  - Focus on IDD
  - Mental Health Workforce
  - Expansion of children's services
- NARCAN Distribution/Training across West Texas

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Our Community

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*Please log on to  
[emergencehealthnetwork.org](https://emergencehealthnetwork.org)  
to view the entire report.*

*Questions?*

