



Item 40

West Texas Energy Efficiency Program

Texas Gas Service

Goal 8: Nurture and Promote a Healthy, Sustainable
Community





**Texas
Gas Service®**

A Division of ONE Gas

West Texas Energy Efficiency Program Proposal

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Texas Gas Service Energy Efficiency Program

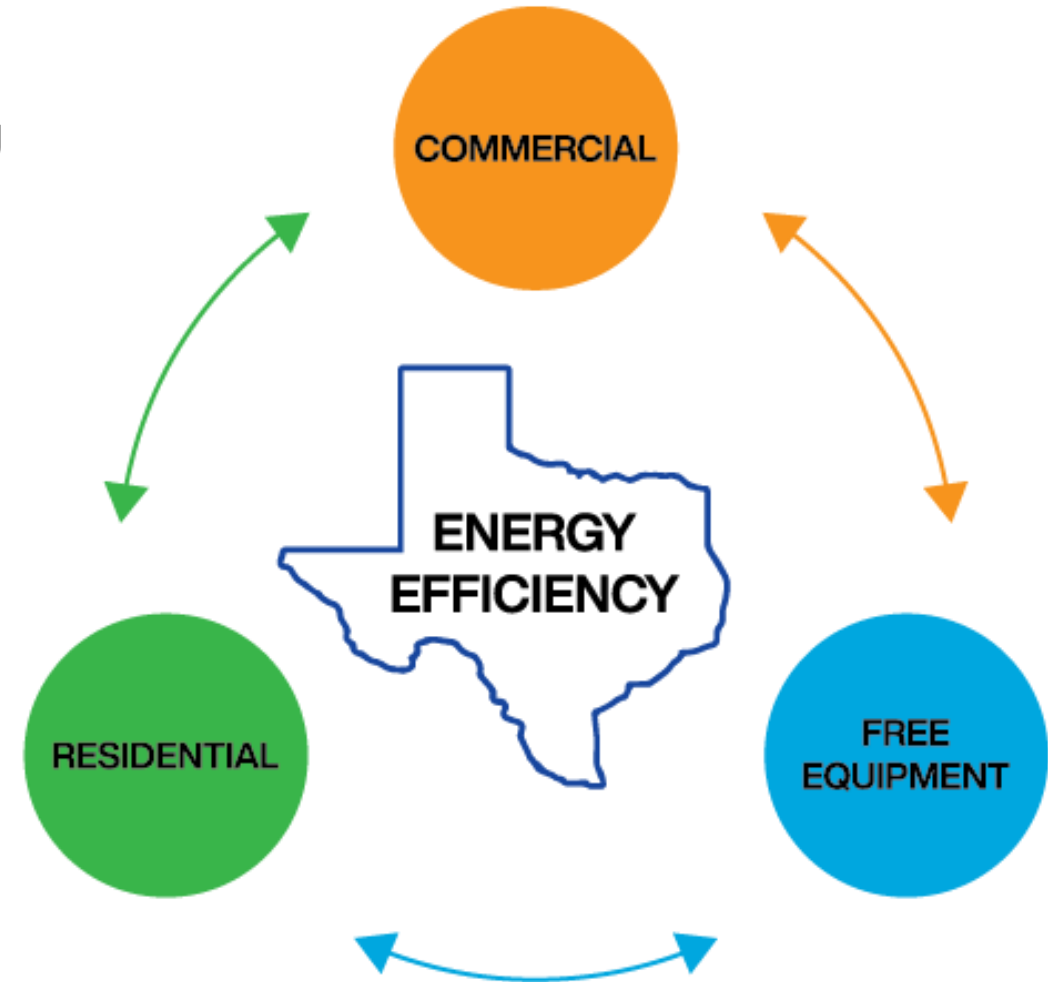
Proposed Program Offering

Texas Gas Service has had an energy efficiency program serving 230,000+ customers in the Central Texas Service Area for over 20 years.

Throughout this time, we have provided education about smart and efficient use of natural gas while incentivizing customers to join the effort to conserve energy resources.

The Rio Grande Valley program is currently in its 4th year and we have received a very positive response from the customers, builders and community groups which we serve. We are on track to exhaust the program budget by the close of the year.

This proposal is a result of conversations held with members of city leadership and demonstrates our desire to partner together to decrease energy usage and improve sustainability in El Paso.

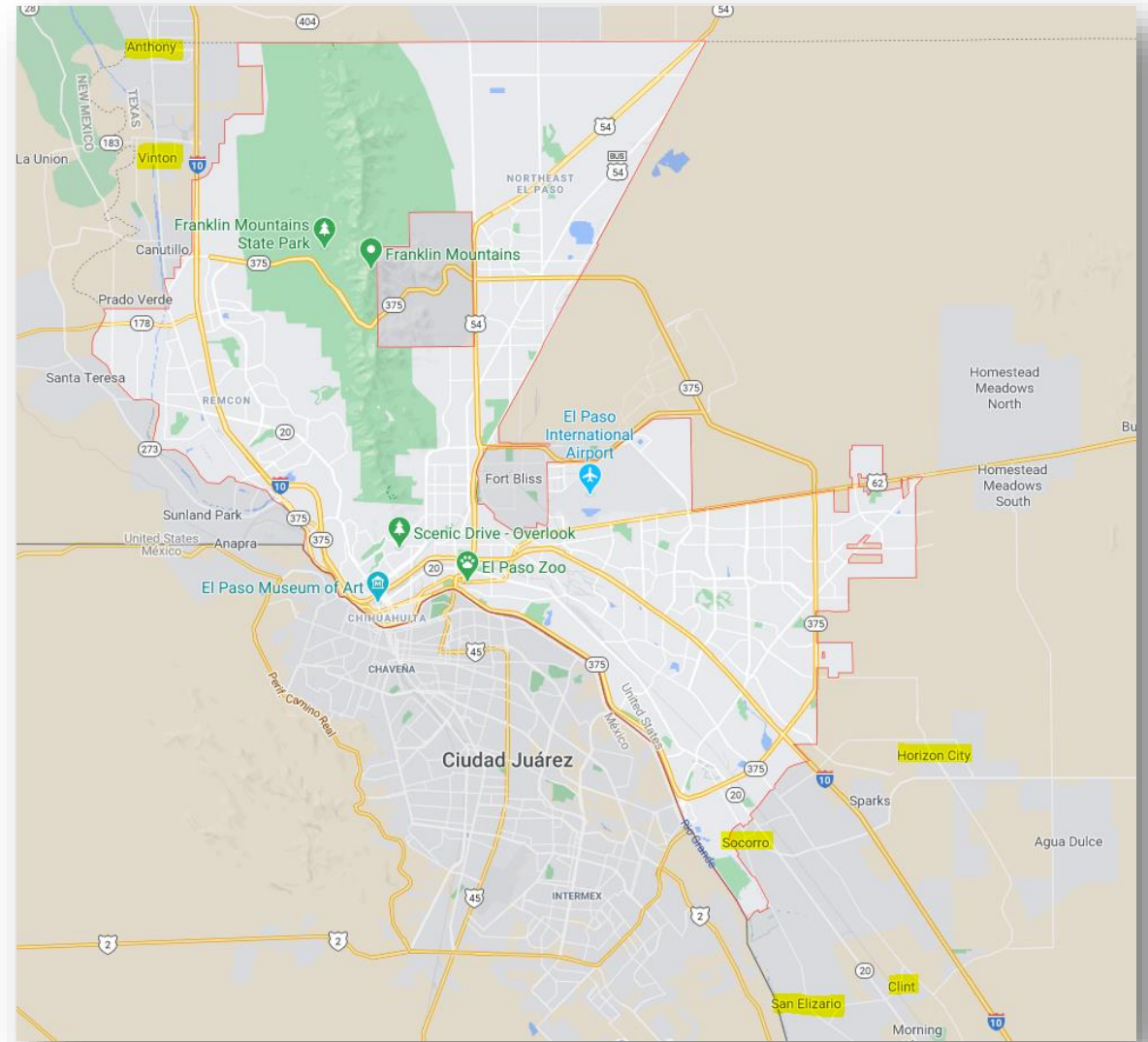


Texas Gas Service Energy Efficiency Program

Proposed Program Offering

We would like to offer the program in the following cities as cited in the filing packet:

- Anthony
- Clint
- El Paso
- Horizon City
- San Elizario
- Socorro
- Vinton



Texas Gas Service Energy Efficiency Program

Residential Program Rebates

- **Residential Retrofit and New Construction**
 - **Dryer Programs** – stubs and qualifying appliances
 - **Heating Programs** – furnace tune-ups and qualifying appliances
 - **Range Programs** – purchase and/or installation of qualifying cooktops and ovens
 - **WiFi Thermostat** – install qualifying smart thermostat
 - **Water Heating Programs** – qualifying HE and tankless natural gas water heaters

Texas Gas Service Energy Efficiency Program

Residential Water Conservation Kits

- WaterSense conservation kits include two-bathroom faucet aerators, a kitchen swivel faucet aerator and one low-flow showerhead
- Available at no cost upon request to all Texas Gas Service customers regardless of occupancy status (renters or homeowners) in the included cities, while supplies last
- Installation and use of water conservation kits provide both a water and natural gas energy savings
 - Households that use low-flow showerheads can see a savings of up to **2,900 gallons** of water per year
 - Bathroom sinks that have aerators installed can provide a **savings of up to 700 gallons** of water per year



Texas Gas Service Energy Efficiency Program

Low-Income Free Equipment Program

- Local contractor partners replace or repair old, inefficient, broken or unsafe natural gas equipment
- Facilitated through partnerships with local referral agencies and advocacy programs
- Qualifying low-income, mobility-challenged and elderly customers are eligible



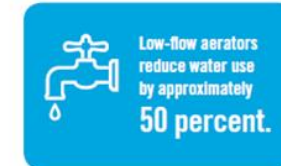
Texas Gas Service Energy Efficiency Program

Commercial Program

- **Direct Install Programs**
 - Water Efficiency Measures
 - Weatherstripping
- **Water Heating Programs** for qualifying equipment and systems
- **CNG Vehicle Programs** for commercial refueling units or new CNG vehicle conversions
- **Food Service Equipment Programs** for eligible ENERGY STAR® appliances
- **Dryer Programs** for qualifying natural gas dryers

DON'T LET YOUR MONEY GO DOWN THE DRAIN.

If you're a Texas Gas Service Commercial customer, our technicians can install energy- and water-saving upgrades **at no cost to you** to help you save money and energy.



These devices save energy by reducing the need to heat water, so your business or facility must use a natural gas water heater to be eligible.

GET FREE UPGRADES FOR YOUR BUSINESS TODAY.

For more information about this and other Commercial Rate rebate programs (see reverse), email EnergyEfficiency@TexasGasService.com or call 512-370-8256.



Texas Gas Service Energy Efficiency Program

Educational Outreach

- Behavioral Education Efforts
 - Web-based Energy Calculators
 - Tips for Efficient Living
- Community Outreach/Community Events
- Social Media Engagement
- Retailer Partnerships
- Bill Inserts geared towards raising awareness of programs and additional efficiency rebate opportunities
- Energy Efficiency Newsletter

Make your *time better spent* with these

5 Summer Energy-Saving Tips

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1 Run dryers, dishwashers and other large appliances after dark so your air conditioner isn't fighting too many battles at once.
- 

2 Keep cool air in and hot air out by sealing doors and windows.
- 

3 Check all of your vents to make sure they're open, free of dust and directing air toward the center of the room.
- 

4 Replace your shower head with a low-flow model. Doing so reduces both your water and energy use from your water heater.
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5 Upgrade to high-efficiency natural gas appliances to save time, energy and money!

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Learn more about our natural gas appliance rebates at [TexasGasService.com/rebates](https://www.texasgasservice.com/rebates).

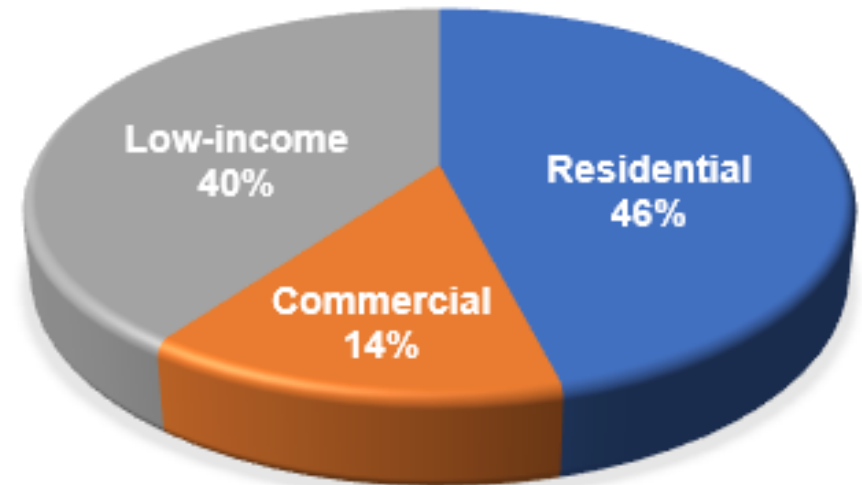
Texas Gas Service Energy Efficiency Program

Proposed Budget (\$) & Projected Participation (%)

The proposed budget of \$2,275,000 would be funded by a **fixed charge** of **\$0.72 per month** for our approximately 220K+ residential customers and a **volumetric charge** of **\$0.0071/CCF** for our commercial customers.

	Budget	% of Budget
Residential	\$750,000	33%
Commercial	\$225,000	10%
Low-income	\$650,000	29%
Education/Outreach	\$325,000	14%
Administration	\$325,000	14%
TOTAL	\$2,275,000	100%

PROPOSED REBATE PARTICIPATION



Texas Gas Service Energy Efficiency Program

2019 Achievements

Through the Central Texas and Rio Grande Valley Energy Efficiency programs:

- **\$2.4 million was returned to customers** through energy efficiency rebates and incentives
- More than **240 free new natural gas appliances** installed for low-income families
- **8,000+** residential rebates issued
- **2,689** residential water conservation kits distributed
- Lifetime emissions reduced by more than **78 million pounds**
- More than **140+ million gallons** of expected water savings
- Customers receive **\$1.35 in benefits** for every \$1 spent on new natural gas appliances/systems

Commercial	\$ 283,595
Residential	\$ 1,800,833
Low-Income	\$ 356,872
REBATE TOTALS	\$ 2,441,300

Texas Gas Service Energy Efficiency Program

Program Benefits

- Behavioral education, high-efficiency appliances and energy-saving measures reduce natural gas consumption and customer bills
- Provides low-income assistance
- Use of efficient natural gas appliances reduces load on electric grid and may help reduce effects of grid strain during summer peaks
- Natural gas and water conservation and the promotion of clean, efficient energy use supports Office of Resilience and Sustainability goals

Questions?

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Mission

Deliver exceptional services to support a high quality of life and place for our community



Vision

Develop a vibrant regional economy, safe and beautiful neighborhoods and exceptional recreational, cultural and educational opportunities powered by a high performing government



Values

Integrity, Respect, Excellence, Accountability, People