



Board Appointment Form

Submitted On: Jul 5, 2022, 05:01PM MDT

City Clerk

Appointing Office	Representative District 4
Type of Agenda	Consent
Date of Council Meeting	Tuesday, July 19, 2022
Agenda Posting Language	Appointment of Luis A. Rodriguez to the City Accessibility Advisory Committee by City Representative Joe Molinar, District 4, as a regular appointment.
Name of Board/Committee/Commission	City Accessibility Advisory Committee
Appointment Type	Regular
Special Qualification Category (if applicable)	
Nominated By	Representative Joe Molinar
Nominee Name	Luis A. Rodriguez
Nominee Email Address	[REDACTED]
Nominee Mailing Address	[REDACTED]
Zip Code	[REDACTED]
Nominee Primary Phone Number	[REDACTED]
Does the proposed appointee have a relative working for the city?	NO
Has appointee been a member of other city boards / commissions / committees?	NO
List all real estate owned by appointee in El Paso County (by address, if none, enter 'N/A')	N/A
Who was the last person to have held the position before it became vacant?	Jose Martinez
Incumbent Expiration Date	June 22, 2022
Reason person is no longer in office	Term Expired
Date of Appointment	July 19, 2022
Term begins on	June 23, 2022
Expiration Date of New Appointee	June 22, 2024
Term	1st Term
Upload File(s)	Luis A. Rodriguez resume.docx

Luis A. Rodriguez

Disabled Combat Veteran, US Army OIF



Summary

Dedicated and reliable professional. Highly organized and efficient, excellent communication and interpersonal skills, problem-solving skills, able to perform self-reviews, and consistently complete projects within strict deadlines.

CORE COMPETENCIES:

Administrative Management | Customer Service | Social Services | Data Entry | Personnel Records Systems | Payroll | Personnel Management | Career Development

Bilingual with articulate fluency in English and Spanish

Proficient in Microsoft Office Word, Excel, PowerPoint, and Data Entry

PROFESSIONAL EXPERIENCE

RESOURCE COACH/HOUSING NAVIGATOR

02/2022 – PRESENT

PROJECT AMISTAD

El Paso, Texas

- Serves as a point of contact for consumers, caregivers, and professionals and has knowledge and awareness of the intricacies of the social services agencies particularly to aging adults and persons with disabilities. Helps consumers assess and understand their needs and to assist them in making informed decisions about appropriate long-term services and support choices in the context of their personal needs, preferences, values, and individual circumstances.
- Coordinates the process of linking the consumer to a full range of long-term service and support options, transportation needs, money management by providing information, and referral to private and public entities. Promotes awareness of the various options that are available in the community, especially among the underserved and hard to reach population.
- Advocates for necessary housing changes that increase availability of affordable, accessible, and integrated housing for individuals with disabilities.

MENTAL HEALTH COORDINATOR

11/2019 – 09/2020

EMERGENCY HEALTH NETWORK

El Paso, Texas

- Provided support to Social Workers and patients in a mental health clinic that offered counseling services, partial hospitalization, intensive outpatient program, family violence prevention, anger management, parent education programs and substance abuse treatments. Tasks included patient registration, scheduling meetings, and records management.
- Screened arrivals and referrals for placement within our organization. Ensured healthy engaging with visitors and patients. Consistently offered calm and kind customer service to those seeking mental health services.
- Ensured all documentation was completed on time and entered in a timely manner in a required database and filed according to company and state regulations. Performed other assignments as determined by the clinic supervisor.
- Participated in various mental health trainings and continuing education programs to improve performance, increase knowledge and to support my professional development

MOBILE EXPERT

06/2017 – 09/2018

MOBILE ONE, LLC (T-MOBILE RETAILER)

El Paso, Texas

- Provided exceptional customer service to all patrons. Exceeded monthly revenue goals by acquiring new customer accounts, maximizing existing customers' accounts, and excelling in quality metrics.
- Participated in marketing efforts to solicit new business, including outbound calling, community involvement and outreach programs.
- Collaborated with store management in opening, closing and operating retail facility, including cash handling, inventory count and deposits. Completed accurate paperwork and transactions.

GENERAL MANAGER

09/2013 – 05/2017

FIRST CASH FINANCIAL SERVICES

El Paso, Texas

- Managed every aspect of daily operation and supervision of a multi-services store. Responsible for the supervision, career development, training and performance appraisals of two assistant managers and five associates. Created schedules and maintained records.
- Responsible for over \$200K of company assets to include cash, jewelry and merchandise. Ensured customer satisfaction through delivery consistent high level of service. Ensured compliance in company and state policies, regulations and procedures.
- Motivated and mentored team to meet goals and a consistent high performance. Proposed innovative ideas to increase all aspects of business. Prepared promotional materials and displays. Delegated responsibilities to assistant managers.

MILITARY EXPERIENCE

SERGEANT

10/2001 – 06/2013

US ARMY ACTIVE DUTY AND RESERVE

El Paso, Texas

- Supervised and managed the reception, storage and shipping of bulk or packaged petroleum-based products. Planned and scheduled petroleum transport. Participated and monitored in issue and dispense of bulk fuels from storage and distribution points to using organizations.
- Operated equipment used with petroleum such as operating pumps, pipelines and tankers. Ensured compliance with safety regulations and procedures for handling dangerous materials. Submitted petroleum samples for laboratory testing. Performed petroleum accounting duties.
- Responsible for the safety, accountability, personnel development, physical training and combat readiness of soldiers. Designated by unit's commanding officer as Career Counselor to assist on retention efforts.
- Deployment to Iraq for Operation Iraqi Freedom 2007-2008

VOLUNTEER EXPERIENCE

VOLUNTEER

03/2013 – 06/2014

CASA HOGAR NINOS SIEMPRE VICTORIOSOS

Juárez, México

- Provided care and supervision to children and adolescents in a non-governmental funded orphanage. Planned and coordinated recreational and social activities to promote a boost in morale, social skills and personal goals. Interacted with children of all ages as a positive support figure.
- Collaborated with staff to meet objectives and participated in group counseling sessions. Conducted food prep, chores, and cleaning. Donated food, clothing, personal care items and school supplies.

EDUCATION

Bachelor of Social Work, Psychology Minor, University of Texas at El Paso
expected graduation 05/2023

Associate of Arts, El Paso Community College, El Paso, Texas, 05/2013

MILITARY /CIVILIAN TRAINING

Mental Health First Aid, El Paso, Texas

Preventive and Management of Aggressive Behavior, El Paso, Texas

Petroleum Supply Specialist Course, Fort Lee, Virginia

Human Resources Specialist Training, Fort Jackson, South Carolina
Combat Life Savers Course, Fort Sam Houston, San Antonio, Texas
Postal Supervisor Course and Postal Operations, Fort Jackson, South Carolina

AWARDS/HONORS

Adjutant General's Corp Regimental Medal of Excellence
Army Commendation Medal (3)
Iraq Campaign Medal with Star
National Defense Service Medal
Good Conduct Medal (2)
Global War on Terrorism Service Medal
Army Service Ribbon
Armed Forces Reserve Medal
Certificate of Achievement (3)