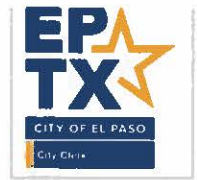


**CITY OF EL PASO, TEXAS
AGENDA ITEM
DEPARTMENT HEAD'S SUMMARY FORM**



DEPARTMENT: El Paso Water

AGENDA DATE: 1/20/26

PUBLIC HEARING DATE:

CONTACT PERSON NAME: Ana Sanchez, Vice President

PHONE NUMBER: 915-594-5519

2nd CONTACT PERSON NAME:

PHONE NUMBER:

DISTRICT(S) AFFECTED:

STRATEGIC GOAL:

7: Enhance & sustain El Paso's infrastructure network

SUBGOAL:

7.1: Provide reliable and sustainable water supply and distribution systems and stormwater management.

SUBJECT:

Presentation to council on the status of the Northeast water main break and El Paso Water's repair and recovery efforts.

BACKGROUND / DISCUSSION:

On Jan. 10, 2026, a large diameter water main broke in an open space area near Gschwind Avenue and Antonio Avenue in Northeast El Paso. The water loss caused water reservoirs and tanks within the area to deplete, leading to widespread water outages and the issuance of a boil water notice. El Paso Water has worked around the clock to repair the broken main, restabilize the water distribution system, restore water service and lift the boil water notice. The presentation will include details on these efforts.

COMMUNITY AND STAKEHOLDER OUTREACH:

N/A

PRIOR COUNCIL ACTION:

El Paso Water has regularly provided presentations to council to share information about the utility and its operations.

AMOUNT AND SOURCE OF FUNDING:

N/A

REPORTING OF CONTRIBUTION OR DONATION TO CITY COUNCIL:

N/A

NAME	AMOUNT (\$)

*****REQUIRED AUTHORIZATION*****

DEPARTMENT HEAD:


(If Department Head Summary Form is Initiated by Purchasing, client department should sign also)