



El Paso Animal Services Volunteer Program

Goal 8: Nurture and Promote a Healthy, Sustainable Community





Agenda

- About the Volunteer Program
- Onboarding Process
- Partnerships
- Opportunities

About the EPAS Volunteer Program

A thriving **Volunteer** program is one of the 11 best practices of the Shelter Reform Plan.


This program is one of the many ways the community can get involved with the organization. Volunteers are a critical part of lifesaving. Our goal is to integrate volunteers throughout the entire organization to support our no-kill goal.



Onboarding + Training

- New Volunteer Orientation & Shelter Tour
- EPLearners Access to Trainings – Transformation Office
- Animal Handling
- Playgroup Training
- Clicker Training
- Animal Care & Kennel Cleaning
- Program-Specific Training
- Departmental Training

So I've finished my 5 hours of support services:
WHO CAN I HANDLE?

 **LEVEL 1 - Beginner**


DOGS

- Level 1 Dogs
- ABC Cages & Kennels (single & double housed)
- Garage Single Cages
- Recovery Single Cages

CATS

- Cat Adoptions
- CATZ – Cats at the Zoo

Complete 25 Hours of Level 1 Handling and your Fear Free Certification

LEVEL 2 - Intermediate 


DOGS

- Level 1, Level 2 & Level 3 Dogs
- ABC Cages & Kennels (single & double housed)
- Garage Cages (single & double housed)
- Recovery Cages (single & double housed)
- Sally Port Kennels (single & double housed)
- Mountain View

CATS

- Cat Adoptions
- CATZ – Cats at the Zoo
- Feline
- Community Cats
- Feline Sick
- Ringworm Ward

Complete 25 Hours of Level 2 Handling, Clicker Training Class and Playgroup Class

 **LEVEL 3 - Expert**

DOGS

- Level 1, Level 2, Level 3 & Level 4 Dogs
- ABC Cages & Kennels
- Garage Cages
- Recovery Cages
- Sally Port Kennels
- Mountain View
- Outside Kennels (with other Level 2 or 3 volunteers)
- DQA Cages & Kennels

CATS

- Cat Adoptions
- CATZ – Cats at the Zoo
- Feline
- Community Cats
- Feline Sick
- Ringworm Ward

Able to take Behavior Modification Class, Run Playgroups and more

El Paso Animal Services - VOLUNTEER PROGRAM

Volunteerism During COVID

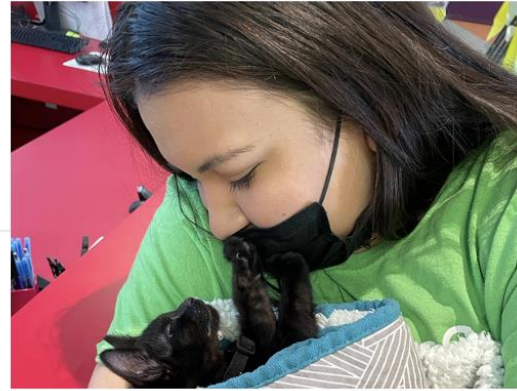
- Closed the Volunteer program at peak of COVID
- Partnered with Parks and Recreation to provide staff that would fill the void that the volunteers left
- Developed new ways for volunteers to participate virtually or in more offsite locations to reduce grouping together during COVID



Increased Opportunities

- Continuing to enhance the onboarding process
- Added more training opportunities
- Expanded opportunities to volunteer in all areas of the shelter
- Developed pathways to careers in animal welfare
- Providing opportunities for volunteers to participate virtually and offsite





Volunteers help in ALL areas of the shelter!



Youth Programs

- Kitty Reading Book Club – Ages 8 to 13
- Community Service
- Youth Advisory & Service Council
- Career Pathway - Vet Science Program with 4 schools
- Volunteering with a Parent or Guardian



Short-Term Volunteering

- One-Day Group Volunteering
- Rescue Runners every Sunday
- Community Service Partnership with Municipal Court



General Volunteer Opportunities

- Animal care & enrichment – Dog walking, cat enrichment, kennel cleaning, playgroups
- Support services – laundry, making enrichment items, data entry
- Program support – adoptions, customer service, Community & Pet Support, medical
- Skills-Based opportunities – photographer, groomer,
- Career Pathways – volunteer externships/internships





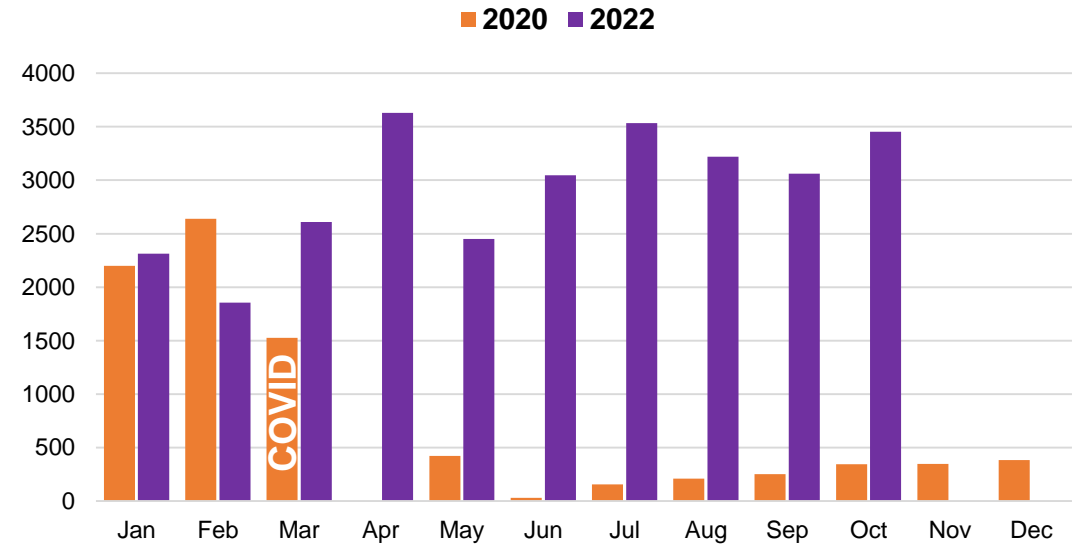
Partnerships

- Chihuahuas & Locomotives
- Municipal Court
- YISD, SISD, EPISD, CISD, EPCC, UTEP
- Military Installations Fort Bliss & White Sands
- Civic Groups & Clubs
- Rescue Runners

Moving Forward

- Exponential Growth
242% Increase since 2020
- Increasing partnerships, addition of another Vet Science program
- Surveying our volunteer base to retain and continue growing our program

Volunteer Hours





Thank You



Mission

Deliver exceptional services to support a high quality of life and place for our community



Vision

Develop a vibrant regional economy, safe and beautiful neighborhoods and exceptional recreational, cultural and educational opportunities powered by a high performing government



Values

Integrity, Respect, Excellence, Accountability, People



Misión

Brindar servicios excepcionales para respaldar una vida y un lugar de alta calidad para nuestra comunidad



Visión

Desarrollar una economía regional vibrante, vecindarios seguros y hermosos y oportunidades recreativas, culturales y educativas excepcionales impulsadas por un gobierno de alto desempeño



Valores

Integridad, Respeto, Excelencia, Responsabilidad, Personas