

**CITY OF EL PASO, TEXAS
AGENDA ITEM
DEPARTMENT HEAD'S SUMMARY FORM**



DEPARTMENT: Mass Transit Department-Sun Metro

AGENDA DATE: 12/2/25

PUBLIC HEARING DATE:

CONTACT PERSON NAME: Anthony R. DeKeyzer

PHONE NUMBER: (915) 212-3306

2nd CONTACT PERSON NAME: Claudia K. Garcia

PHONE NUMBER: (915) 212-3375

DISTRICT(S) AFFECTED: All

STRATEGIC GOAL:

7. Enhance and Sustain El Paso Infrastructure Network

SUBGOAL:

7.3 Enhance a regional comprehensive transportation system

SUBJECT:

Presentation and discussion of Sun Metro's planned system wide route restructure, Sun Metro Rising, scheduled for implementation in June 2026. The restructure aims to improve the frequency of buses throughout the system, enhance connectivity and improve the customer experience through reduce travel times, streamlining existing routes, introducing new ones, and discontinuing routes with low or no ridership. Included in the presentation will be the results of customer feedback collected during restructure planning efforts.

BACKGROUND / DISCUSSION:

Sun Metro has conducted a comprehensive study of its transit system and, guided by community feedback, has identified key updates to make service more efficient, reliable, and better aligned with riders’ needs. The planned changes will increase route frequencies, reduce travel times, and reshape service by streamlining existing routes, introducing new ones, and discontinuing routes with low or no ridership.

COMMUNITY AND STAKEHOLDER OUTREACH:

Sun Metro Rising included an assessment of the current state of the system and robust planning efforts to identify system enhancements. Outreach was performed during the state of the system assessment as well as following development of route restructuring options. Outreach include open houses and customer surveys. Additional outreach including on-board customer surveys on effected routes and open houses is planned prior to route restructure implementation.

PRIOR COUNCIL ACTION:

8/2/2022 Management Update - Sun Metro Rising
1/18/2023 Management Update - Sun Metro Rising
11/7/2023 Discussion and action on Sun Metro Rising Restructure Plan.

AMOUNT AND SOURCE OF FUNDING:

N/A

REPORTING OF CONTRIBUTION OR DONATION TO CITY COUNCIL:

NAME	AMOUNT (\$)

*****REQUIRED AUTHORIZATION*****

DEPARTMENT HEAD:

Jerry DeMuro

Digitally signed by Jerry DeMuro
Date: 2025.11.18 08:39:21 -07'00'

(If Department Head Summary Form is initiated by Purchasing, client department should sign also)