



CITY OF EL PASO

# EPIA Emergency RTU Failure and Water Damage

June 24, 2025

Tony Nevarez, Airport Director

# Incident Overview

Date of Incident: January 21, 2025

Location: East Administration Airport Terminal Roof  
Roof Top Unit 38 (RTU)

Issue: Catastrophic failure of a coil in the RTU 38 causing approximately 1000 gallons of water to discharge into the Airport Accounting Department. The flooding rapidly spread from the Accounting area into Operations and Human Resources, effectively all of East Administration seeping through the floor and causing extensive water damage to the gym area below.

Immediate Threat: Damage to critical airport administrative areas and critical airport systems

# Emergency Response

Airport maintenance responded immediately to shut down water and electric systems and contain water

ServPro was on airport property assisting another tenant and was able to respond immediately providing mitigation efforts

Emergency procurement initiated to address failed unit and prevent further damage

# Visual Impact of Incident

West Admin Ground Zero



Airport Gym Below





# Visual Impact of Incident

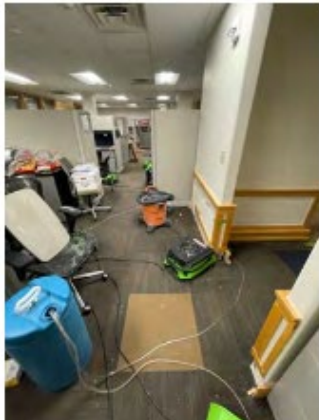
73



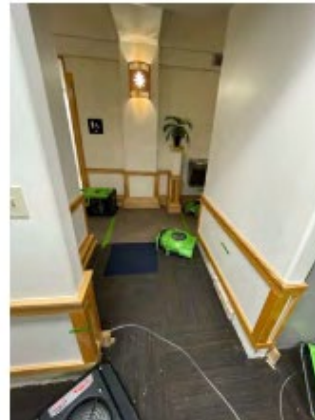
74



75



76



**Water extraction progress**

Fans in place

Damaged flooring removal in process

# Visual Impact of Incident

153



154



155



156



## Water extraction progress

Wet dry wall removed

Desks and IT Equipment protected with heavy plastic

# Visual Impact of Incident

197



198



199



200



## Water extraction progress

Wet baseboard removal

Wet drywall and insulation removal

# Visual Impact of Incident

229



230



231



232



## Post Mitigation

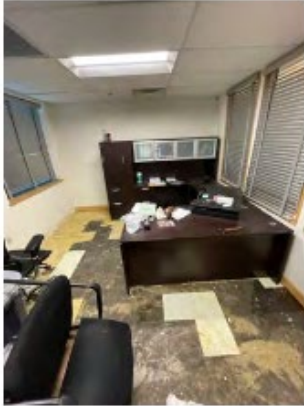
Wet baseboard removed

Wet drywall and insulation removed



# Visual Impact of Incident

249



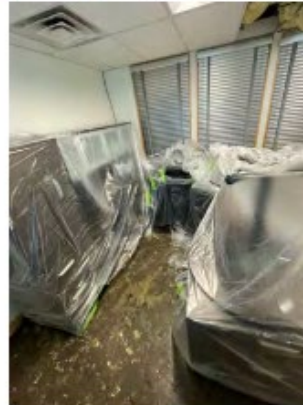
250



251



252



## Post Mitigation

Wet baseboard removed

Wet drywall and insulation removed

Ceiling exposed

Desks and IT equipment wrapped in heavy plastic

# Visual Impact of Incident

381



382



383



384



## Material Reading

**Evidence of Microbial Growth**  
**1/23/2025** – Plant-based anti-microbial agent applied to bottom of walls and floor due to health risks posed by exposure to stagnant water

# Impacts of Accounting Department Displacement

## Water Damage Area.

Accounting/HR/Operations: ~4,500 SQFT

Airport Gym: ~1,900 SQFT

## Operational Consequences

- Interruption in passenger service due to airline/tenant employees not having TSA required badges.
- Delayed processing of payments

## Disrupted Operations

- Up to 300 in-person payments handled per month

## Critical Functions Affected

- Tenant badging payments
  - Airlines
  - Rental Car Agencies
  - Food and Beverage
  - News and Gifts
- T-Hangar Tenants

# State Code for Emergency P.O.s

Emergency Procurement was approved under Sec. 252.022(a)(2) of Texas Local Government Code

**Sec. 252.022. GENERAL EXEMPTIONS.** (a) This chapter does not apply to an expenditure for:

- (1) a procurement made because of a public calamity that requires the immediate appropriation of money to relieve the necessity of the municipality's residents or to preserve the property of the municipality;
- (2) a procurement necessary to preserve or protect the public health or safety of the municipality's residents;
- (3) a procurement necessary because of unforeseen damage to public machinery, equipment, or other property;



# Financial Impact

Mitigation Costs:	\$27,233.49
Restoration Costs:	\$171,747.55
Total Impact:	\$198,981.04

# Request for Action

City Council ratify the payment for the restoration services for a total amount of up to \$171,747.55 to ServPro of West El Paso

## MISSION



Deliver exceptional services to support a high quality of life and place for our community.

## VISION



Develop a vibrant regional economy, safe and beautiful neighborhoods and exceptional recreational, cultural and educational opportunities powered by a high performing government.



## VALUES

Integrity, **R**espect, **E**xcellence,  
**A**ccountability, **P**eople

## MISIÓN



Brindar servicios excepcionales para respaldar una vida y un lugar de alta calidad para nuestra comunidad

## VISIÓN



Desarrollar una economía regional vibrante, vecindarios seguros y hermosos y oportunidades recreativas, culturales y educativas excepcionales impulsadas por un gobierno de alto desempeño



## VALORES

Integridad, Respeto, Excelencia,  
Responsabilidad, Personas