

## **Planning Process**

To arrive at our scope and objectives, the Internal Audit Department:

- Obtained input from:
  - o FOAC Members,
  - City Manager,
  - Code Enforcement Director.
- Researched City Code Enforcement violations and applicable City Ordinances.
- Received and analyzed sample data extracted from Accela.
- Searched for similar audits performed by other municipalities.
- Performed a Risk Assessment to identify high-risk areas.



## Scope

The scope for Fiscal Years 2024 and 2025 will include:

- Reviewing City Policies, Procedures, and Ordinances.
- Obtaining an understanding of Code Enforcement processes.
- Conducting interviews with Code Enforcement personnel.
- Analyzing the top 5 types of violations and associated data.
- Reviewing education and outreach efforts.
- Analyzing department budget and staffing levels.



## **Audit Objectives**

To perform an assessment of enforcement efforts for nuisance cases managed by the Code Enforcement Department. To achieve the audit objectives, the Internal Audit Department will:

- Identify and review the top 5 types of violations and associated data.
- Review and determine if established enforcement processes are in accordance with City Ordinances.
- Evaluate whether imposed penalties and costs are in accordance with established fee schedules and ordinances.
- Identify and document education and outreach efforts for violation categories.
- Evaluate budget and staffing levels of the Code Enforcement Department.



## **Requested Action**

Accept the Audit Scope and Objectives for the Code Compliance Audit.

