



# Addressing Homelessness

Providing for the Needs of the Most Vulnerable During the COVID Crisis

# Systemic Investments Toward Protecting the Most Vulnerable

# \$7.8 m

dollars committed to  
address  
homelessness over  
the last 5 years



## Response

PEOPLE

Strengthen the City's  
Homelessness  
Response System



## Capacity

HOUSING

Enhance System  
Capacity+ Expand  
Permanent Housing  
Options



## Systems

ACCESS

Achieve Systems-level  
Improvement by Aligning  
Community Wide  
Leadership + Support

Outreach + Shelter

Diversion + Units

Technology + Networks

# Delta Haven + Welcome Center

**\$3.9m**

dollars committed to date

*\*includes County investment*

**372** days in operation

**2906** unduplicated entries since April

**0%** origination rate at Delta

**2.82%** percentage positive per unduplicated count

**82** total COVID-19 + cases  
*\*since April 2020*

- Relieve Pressure on Local Emergency Shelters allowing for adherence to **CDC guidelines**
- Provide a **Single Point of Entry** for Homeless in our Community
- **Coordinated Transportation** for the Homeless



# Sustaining Protections for the Vulnerable

## Vaccination Access + Support Services

**\$3.9 m** investment in the most vulnerable  
*\*ESG CV Phase II funding*

**586** sheltered individuals vaccinated

**Intent:** to fund programs that facilitate the transition from the temporary Delta Welcome Center / Delta Haven and establish a permanent community crisis response program for homeless or at-risk of populations.



# A Path Upward After Delta

As of April 13, 2021 no new intakes are accepted at the Delta Site Temporary Shelter.

A **6 Step Plan** has been put in place to protect the homeless population as the pandemic continues.

Welcome Center Entry Point at the OC

Single Access Point

On Site Rapid Testing

Coordination with OEM

Continuing Homeless Vaccination

Oversight + Case Management

Wrap Around Services + A Warm Handoff

Transportation

Safe and Secure movement

Overflow Capacity

Activated only after shelter capacity is reached

As of April 30, 2021, the Delta Site Temporary Shelter will be closed.

This plan is the result of **partnerships** put in place well before the pandemic began as well as **existing CARES related agreements**.



# Coordinating Initiatives + Investment

## **\$350k** Transportation

Transportation is made available to and from testing and quarantine facility, to and from the overflow facility and between emergency shelters.

## **\$850K** Overflow Capacity

The Inspira Hotel facility has been under contract since late 2020 to function as an overflow for the Delta site. It is proposed to continue to use this facility as overflow for the standing emergency shelter system.

*\*committed County investment*

## **\$250k** Case Management

Project Amistad was awarded \$3.9 million in ESG-CV funds at the end of 2020 to assist in the exit of the Delta Site. Now their contract will be extended to provide intensive case management focused on connecting individuals with the support services that they need to move on from emergency shelter.

## **\$100K** Expand OC Capacity

The Opportunity Center for the Homeless will be serving as the Welcome Center following the closure of Delta. In an effort to provide expanded capacity for social distancing, a covered exterior space is being established.



# Requested Action

That the **2019-2020 Annual Action Plan and 45th Year Community Development Block Grant-Coronavirus Phase 3** (CDBG-CVIII) Program Budget are hereby amended as follows:

- Add **\$100,000** in CDBG-CVIII funds to create a **COVID-19 Emergency Shelter Capacity Expansion** Project for the Opportunity Center for the Homeless;
- Add **\$350,000** in CDBG-CVIII funds to supplement the **Transportation for Homeless Individuals and Families** project, operated by Endeavors;
- Add **\$250,000** in CDBG-CVIII funds to create a **Case Management for Persons Experiencing Homelessness Project**, operated by Project Amistad;

That the Department of Community and Human Development, through the Director, be authorized to make the above changes to the 2019-2020 Annual Action Plan in the United States Department of Housing and Urban Development's program system.

That the City Manager, or designee, be authorized to take any actions necessary to accomplish the intent of this resolution upon approval by the City Attorney's Office and Director of Community and Human Development Department.

Except as amended in the First through Tenth Amendments, the 2019-2020 Annual Action Plan and 45th Year CDBG Program remains in full force and effect.



## MISSION



Deliver exceptional services to support a high quality of life and place for our community

## VISION



Develop a vibrant regional economy, safe and beautiful neighborhoods and exceptional recreational, cultural and educational opportunities powered by a high performing government



## VALUES

Integrity, **R**espect, **E**xcellence,  
**A**ccountability, **P**eople

