



AGENDA FOR THE MASS TRANSIT DEPARTMENT BOARD MEETING

**December 02, 2025
COUNCIL CHAMBERS, CITY HALL, 300 N. CAMPBELL AND VIRTUALLY
11:30 AM**

Teleconference phone number: 1-915-213-4096

Toll free number: 1-833-664-9267

Conference ID: 344-011-128#

Members of the public may view the meeting via the following means:

Via the City's website. <http://www.elpasotexas.gov/videos>

Via television on City15,

YouTube: <https://www.youtube.com/user/cityofelpasotx/videos>

In compliance with the requirement that the City provide two-way communication for members of the public, members of the public may communicate with Council during public comment, and regarding agenda items by calling either of the numbers listed above and entering the corresponding conference ID.

The public is strongly encouraged to sign up to speak on items on this agenda before the start of this meeting on the following links:

<https://www.elpasotexas.gov/city-clerk/forms/>

<https://app.smartsheet.com/b/form/7086be5f4ed44a239290caa6185d0bdb>

A quorum of the Mass Transit Department Board must participate in the meeting.

ROLL CALL

CALL TO THE PUBLIC – PUBLIC COMMENT:

This time is reserved for members of the public who would like to address the Mass Transit Department Board on items that are not on the Mass Transit Department Board Agenda.

Members of the public may communicate with Board Members during public comment, and

regarding agenda items by calling 1-915-213-4096 or toll free number 1-833-664-9267 at the prompt please enter the following Conference ID: 344-011-128#

A sign-up form is available on line at:

<https://app.smartsheet.com/b/form/dfad29e838da41fd86052bb264abd397>

for those who wish to sign up in advance of the meeting date. Requests to speak must be received by 9:00 a.m. on the date of the meeting. Thirty minutes in total is allotted for speakers.

NOTICE TO THE PUBLIC:

All matters listed under the CONSENT AGENDA, including those on the Addition to the Agenda, will be considered by Mass Transit Department Board to be routine and will be enacted by one motion unless separate discussion is requested by Board Members. Prior to the vote, members of the audience may ask questions regarding items on the consent agenda. When the vote has been taken, if an item has not been called out for separate discussion, the item has been approved. The Mass Transit Department Board may, however, reconsider any item at any time during the meeting.

CONSENT AGENDA - APPROVAL OF MINUTES:

1. Approval of Minutes of the Mass Transit Department Board Meeting of November 4, 2025. [25-1420](#)

All Districts

Sun Metro Mass Transit, Anthony R. DeKeyzer, (915) 212-3306

CONSENT AGENDA – REQUEST TO EXCUSE ABSENT MASS TRANSIT DEPARTMENT BOARD MEMBERS

2. Request to excuse absent Mass Transit Board Members. [25-159](#)

REGULAR AGENDA - OPERATIONAL FOCUS UPDATES

3. Presentation and discussion of Sun Metro's planned system wide route restructure, Sun Metro Rising, scheduled for implementation in June 2026. The restructure aims to improve the frequency of buses throughout the system, enhance connectivity and improve the customer experience through reduce travel times, streamlining existing routes, introducing new ones, and discontinuing routes with low or no ridership. Included in the presentation will be the results of customer feedback collected during restructure planning efforts. [25-1424](#)

All Districts

Sun Metro Mass Transit, Anthony R. DeKeyzer, (915) 212-3306

Sun Metro Mass Transit, Claudia K. Garcia, (915) 212-3375

REGULAR AGENDA – OTHER BIDS, CONTRACTS, PROCUREMENTS:

4. Discussion and action on the request that the Director of Purchasing & Strategic Sourcing be authorized to issue Purchase Order(s) for Solicitation 2025-0133 TVMs & Validators to Flowbird America, Inc., the sole authorized distributor and provider for FlowBird Axio validators, Strada Ticket Vending Machines, and Flowbird software support and maintenance for a term of three (3) years for an estimated amount of \$2,219,995.49. Supplier will be required to provide an updated sole source letter and affidavit each year.

[25-1419](#)

Contract Variance:

The difference based in comparison to the previous contract is as follows: An increase of \$848,995.49 for the term, which represents a 61.93% increase due additional ticket vending machines, validators as well as price increases for goods and services provided under this contract.

Department:	Mass Transit- Sun Metro
Award to:	Flowbird America, Inc.
City & State:	Moorestown, NJ
Item(s):	All
Initial Term:	3 Years
Option Term:	NA
Total Contract Time:	3 Years
Annual Estimated Award:	\$2,219,995.49
Initial Term Estimated Award:	\$2,219,995.49
Option Term Estimated Award:	NA
Total Estimated Award:	\$2,219,995.49
Account(s):	560-3215-580100-60050-P6018- P60FTA113-G60235339
Funding Source(s):	FTA Formula 5339
District(s):	All

Non-Competitive Procurement under Local Government General Exemption: Section 252.022 - (7) a procurement of items that are available from only one source - (D) captive replacement parts or components for equipment.

The Purchasing & Strategic Sourcing and Sun Metro departments recommend award as indicated to Flowbird America, Inc., under the exemption listed above.

It is requested that the City Manager be authorized to establish the funding sources and make any necessary budget transfers and execute any and all documents necessary for execution of this award.

All Districts

Sun Metro Mass Transit, Anthony R. DeKeyzer, (915) 212-3306
Purchasing and Strategic Sourcing Department, Claudia A. Garcia, (915) 212-0043

EXECUTIVE SESSION

The Mass Transit Department Board of the City of El Paso may retire into EXECUTIVE SESSION pursuant to Section 3.5A of the El Paso City Charter and the Texas Government Code, Chapter 551, Subchapter D, to discuss any of the following: (The items listed below are matters of the sort routinely

discussed in Executive Session, but the Mass Transit Department Board of the City of El Paso may move to Executive Session any of the items on this agenda, consistent with the terms of the Open Meetings Act.) The Mass Transit Department Board will return to open session to take any final action and may also, at any time during the meeting, bring forward any of the following items for public discussion, as appropriate.

Section 551.071	CONSULTATION WITH ATTORNEY
Section 551.072	DELIBERATION REGARDING REAL PROPERTY
Section 551.073	DELIBERATION REGARDING PROSPECTIVE GIFTS
Section 551.074	PERSONNEL MATTERS
Section 551.076	DELIBERATION REGARDING SECURITY DEVICES OR SECURITY AUDITS
Section 551.087	DELIBERATION REGARDING ECONOMIC DEVELOPMENT NEGOTIATIONS
Section 551.089	DELIBERATION REGARDING SECURITY DEVICES OR SECURITY AUDITS; CLOSED MEETING

ADJOURN

NOTICE TO THE PUBLIC:

Sign Language interpreters are provided for meetings. If you need Spanish Interpretation Services, please email CityClerk@elpasotexas.gov by 12:00 p.m. on the Friday before the meeting.

Si usted necesita servicios de interpretación en español, favor de enviar un correo electrónico a CityClerk@elpasotexas.gov a mas tardar a las 12:00 p.m. del viernes previo a la fecha de la junta.

MASS TRANSIT BOARD AGENDAS ARE PLACED ON THE INTERNET THE THURSDAY PRIOR TO EACH MEETING AT THE FOLLOWING ADDRESS:

<http://www.elpasotexas.gov/>



Legislation Text

File #: 25-1420, **Version:** 1

**CITY OF EL PASO, TEXAS
LEGISTAR AGENDA ITEM SUMMARY FORM**

DISTRICT, DEPARTMENT, CONTACT INFORMATION:

*Please choose District and Department from drop down menu. Please post exactly as example below.
No Title's, No emails. Please use ARIAL 10 Font.*

All Districts

Sun Metro Mass Transit, Anthony R. DeKeyzer, (915) 212-3306

AGENDA LANGUAGE:

This is the language that will be posted to the agenda. Please use ARIAL 11 Font.

Approval of Minutes of the Mass Transit Department Board Meeting of November 4, 2025.



**MASS TRANSIT DEPARTMENT BOARD MINUTES
CITY COUNCIL CHAMBERS
NOVEMBER 4, 2025**

A meeting of the Mass Transit Department Board was called to order at 11:42 a.m. Board Chair Renard Johnson was present and presiding and the following Board Members answered roll call: Alejandra Chávez, Josh Acevedo, Deanna Maldonado-Rocha, Cynthia Boyar Trejo, Ivan Niño, Art Fierro, Lily Limón, and Chris Canales.

NOTICE TO THE PUBLIC:

Motion made by Board Member Canales, seconded by Board Member Limón, and unanimously carried to **APPROVE** all matters listed under the Consent Agenda (Items approved, postponed, or deleted pursuant to the vote on the Consent Agenda will be shown with an asterisk {*}.)

AYES: Board Chair Johnson and Board Members Chávez, Acevedo, Maldonado-Rocha, Boyar Trejo, Niño, Limón, and Canales.

NAYS: None

NOT PRESENT FOR THE VOTE: Board Member Fierro

CALL TO THE PUBLIC – PUBLIC COMMENT:

There was no public comment.

CONSENT AGENDA – APPROVAL OF MINUTES:

1. *Motion made, seconded, and unanimously carried to **APPROVE** the minutes of the Regular Mass Transit Department Board Meeting of October 14, 2025.

CONSENT AGENDA – REQUEST TO EXCUSE ABSENT MASS TRANSIT BOARD MEMBERS:

2. **NO ACTION** was taken on this item.

REGULAR AGENDA – OTHER BIDS, CONTRACTS, PROCUREMENTS:

3. Motion made by Board Member Limón, seconded by Board Member Boyar Trejo, and unanimously carried to **AUTHORIZE** the Director of Purchasing & Strategic Sourcing to issue Purchase Order(s) for Solicitation 2026-0092 Cummins CNG Engines and Generator Parts and Service to Cummins Sales and Services dba Cummins Inc. the sole authorized distributor for a term of three (3) years for an estimated amount of \$4,485,000.00. Supplier will be required to provide an updated sole source letter and affidavit each year. This contract will provide Sun Metro with essential support to maintain both vehicle propulsion systems and CNG power generation equipment, ensuring reliable fueling operations and continuous transit service.

Contract Variance:

The difference based in comparison to the previous contract is as follows: An increase of \$1,395,000.00 for the initial term, which represents a 45.15% increase due to an increase in prices for parts and services for Sun Metro's fleet.

Department:	Mass Transit- Sun Metro
Award to:	Cummins Sales and Services dba Cummins Inc.
City & State:	Columbus, IN
Item(s):	All
Initial Term:	3 Years
Option Term:	N/A
Total Contract Time:	3 Years
Annual Estimated Award:	\$1,495,000.00
Initial Term Estimated Award:	\$4,485,000.00
Option Term Estimated Award:	N/A
Total Estimated Award:	\$4,485,000.00
Account(s):	560-3215-531180-60050-P6017-P60FTA117-G60235307
Funding Source(s):	FTA Formula 5307
District(s):	All

Non-Competitive Procurement under Local Government General Exemption: Section 252.022 - (7) a procurement of items that are available from only one source – (D) captive replacement parts or components for equipment.

The Purchasing & Strategic Sourcing and Sun Metro departments recommend award as indicated to Cummins Sales and Services dba Cummins Inc. under the exemption listed above.

It is requested that the City Manager be authorized to establish the funding sources and make any necessary budget transfers and execute any and all documents necessary for execution of this award.

Board Member Canales commented.

The following City staff members commented:

- Mr. Eduardo Maldonado, Procurement Analyst

- Mr. Jerry DeMuro, Deputy Transit Officer

AYES: Board Chair Johnson and Board Members Chávez, Acevedo, Maldonado-Rocha, Boyar Trejo, Niño, Limón, and Canales.

NAYS: None

NOT PRESENT FOR THE VOTE: Board Member Fierro

ADJOURN

Motion made by Board Member Limón, seconded by Board Member Canales, and unanimously carried to **ADJOURN** the meeting at 11:48 a.m.

AYES: Board Chair Johnson and Board Members Chávez, Acevedo, Maldonado-Rocha, Boyar Trejo, Niño, Fierro, Limón, and Canales

NAYS: None

Approved as to content:

Anthony DeKeyzer, Director of Mass Transit



Legislation Text

File #: 25-159, **Version:** 1

**CITY OF EL PASO, TEXAS
LEGISTAR AGENDA ITEM SUMMARY FORM**

AGENDA LANGUAGE:

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Request to excuse absent Mass Transit Board Members.



Legislation Text

File #: 25-1424, Version: 1

CITY OF EL PASO, TEXAS
LEGISTAR AGENDA ITEM SUMMARY FORM

DISTRICT, DEPARTMENT, CONTACT INFORMATION:

Please choose District and Department from drop down menu. Please post exactly as example below.

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All Districts

Sun Metro Mass Transit, Anthony R. DeKeyzer, (915) 212-3306

Sun Metro Mass Transit, Claudia K. Garcia, (915) 212-3375

AGENDA LANGUAGE:

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Presentation and discussion of Sun Metro's planned system wide route restructure, Sun Metro Rising, scheduled for implementation in June 2026. The restructure aims to improve the frequency of buses throughout the system, enhance connectivity and improve the customer experience through reduce travel times, streamlining existing routes, introducing new ones, and discontinuing routes with low or no ridership. Included in the presentation will be the results of customer feedback collected during restructure planning efforts.

**CITY OF EL PASO, TEXAS
AGENDA ITEM
DEPARTMENT HEAD'S SUMMARY FORM**



DEPARTMENT: Mass Transit Department-Sun Metro

AGENDA DATE: 12/2/25

PUBLIC HEARING DATE:

CONTACT PERSON NAME: Anthony R. DeKeyzer

PHONE NUMBER: (915) 212-3306

2nd CONTACT PERSON NAME: Claudia K. Garcia

PHONE NUMBER: (915) 212-3375

DISTRICT(S) AFFECTED: All

STRATEGIC GOAL:

7. Enhance and Sustain El Paso Infrastructure Network

SUBGOAL:

7.3 Enhance a regional comprehensive transportation system

SUBJECT:

Presentation and discussion of Sun Metro's planned system wide route restructure, Sun Metro Rising, scheduled for implementation in June 2026. The restructure aims to improve the frequency of buses throughout the system, enhance connectivity and improve the customer experience through reduce travel times, streamlining existing routes, introducing new ones, and discontinuing routes with low or no ridership. Included in the presentation will be the results of customer feedback collected during restructure planning efforts.

BACKGROUND / DISCUSSION:

Sun Metro has conducted a comprehensive study of its transit system and, guided by community feedback, has identified key updates to make service more efficient, reliable, and better aligned with riders’ needs. The planned changes will increase route frequencies, reduce travel times, and reshape service by streamlining existing routes, introducing new ones, and discontinuing routes with low or no ridership.

COMMUNITY AND STAKEHOLDER OUTREACH:

Sun Metro Rising included an assessment of the current state of the system and robust planning efforts to identify system enhancements. Outreach was performed during the state of the system assessment as well as following development of route restructuring options. Outreach include open houses and customer surveys. Additional outreach including on-board customer surveys on effected routes and open houses is planned prior to route restructure implementation.

PRIOR COUNCIL ACTION:

8/2/2022 Management Update - Sun Metro Rising
1/18/2023 Management Update - Sun Metro Rising
11/7/2023 Discussion and action on Sun Metro Rising Restructure Plan.

AMOUNT AND SOURCE OF FUNDING:

N/A

REPORTING OF CONTRIBUTION OR DONATION TO CITY COUNCIL:

NAME	AMOUNT (\$)

*****REQUIRED AUTHORIZATION*****

DEPARTMENT HEAD:

Jerry DeMuro

Digitally signed by Jerry DeMuro
Date: 2025.11.18 08:39:21 -07'00'

(If Department Head Summary Form is initiated by Purchasing, client department should sign also)



Project Update

Mass Transit Board

December 2025



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Agenda

- 1 Sun Metro Rising
- 2 Sun Metro Overview
- 3 Study Recommendations
- 4 Next Steps
- 5 Benefit and Impacts

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Project Goals



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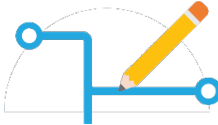
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Analyze evolving ridership and travel patterns.



Engage riders, stakeholders, and Sun Metro staff.



Redesign the Sun Metro network to optimize service.



Develop a framework for sustainable growth.

Study Timeline and Next Steps

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ANALYSIS



JANUARY 2022
Project Kickoff



MAY 2022
Rider Survey



FEBRUARY 2022 - APRIL 2022
Analyze Existing and
Evolving Conditions

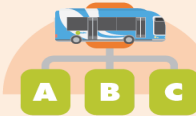


JUNE 2022 - JULY 2022
State of the System
Report

CONCEPTS



AUGUST 2022 - OCTOBER 2022
Peer Review +
Best Practices Report and
Develop Service Concepts



NOVEMBER - DECEMBER 2022
Community Outreach

RECOMMENDATIONS



JANUARY 2023 - MAY 2023
Develop recommendations
based on community
feedback and City goals



JUNE 2023
Final Report

Study Timeline and Next Steps

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WINTER 2023/2024

Planning Work Ends/
Final Report



WINTER 2024/2025

Title VI Analysis on
Proposed Changes

**WE ARE
HERE**



SUMMER 2025

Hold Meetings and
Share Information



SPRING/SUMMER 2024

Finalize Schedules, Adjust Bus
Routes and Match Funding



SPRING/SUMMER 2025

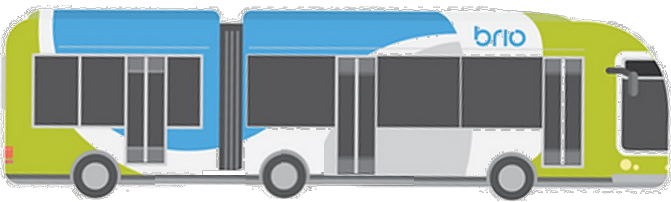
Prepare for
Community Outreach



SUMMER 2026

Implement
Changes

Key Strengths



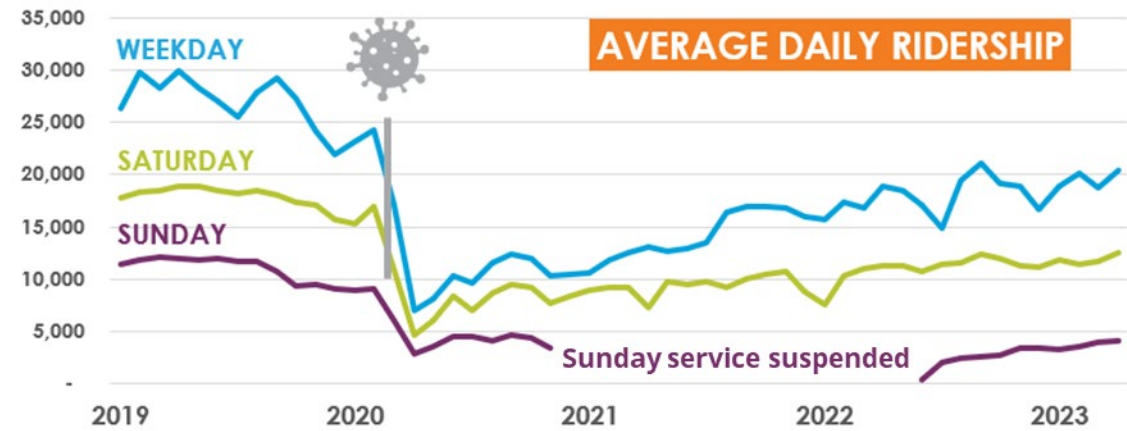
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BRIO is the backbone of the system.



Extensive network of transit centers.



System ridership is trending upwards.

Key Challenges



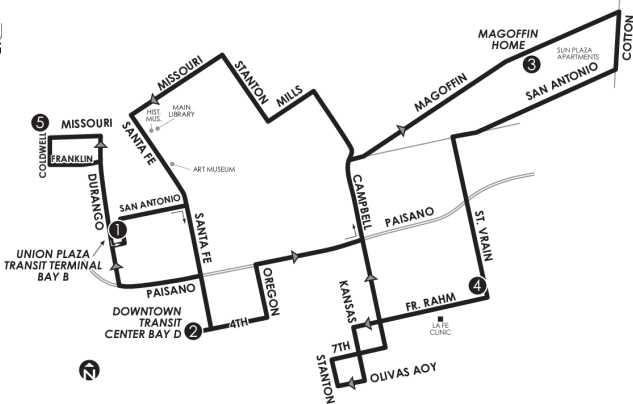
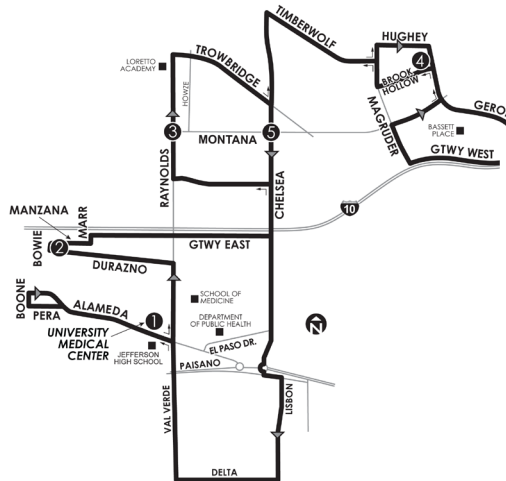
Local routes run every 45-90 minutes.



Most routes end before 9pm.

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Some routes are indirect and inefficient.

Only 20% Sun Metro routes operate on Sunday.

Rider Feedback

Community has expressed need of restoring **Sunday service.**



Sun Metro riders have mostly positive reactions to **proposed route changes.**



Sun Metro riders have a high regard for the **BRIO service.**



Sun Metro riders would like improved **bus stops along local routes.**



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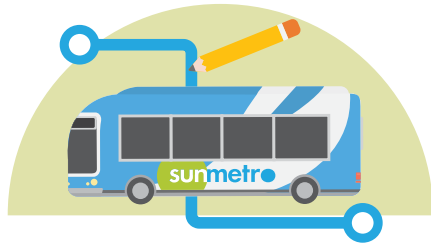
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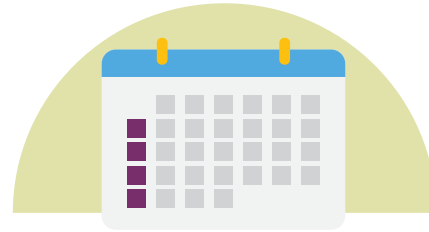
Recommendations

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**Restructure the route
network to simplify and
strengthen service**



**Continue to restore
Sunday service**



**Invest in more frequent
service**



**Develop a
comprehensive bus stop
improvement plan**



**Strengthen BRIO by
implementing transit
priority treatments**



**Strengthen partnerships
with major institutions
and employers**



**Strategically pilot
MicroTransit service**

Network Redesign

1. Simplify service

- Straighter, more direct routes that are faster and more reliable

2. Increase frequency of service

- Buses that come more often

3. Improve connections

- Easier to transfer to / from services

4. Reduce travel times

- Faster to end-to-end travel times

5. Create foundation for growth and future development

- Structure for more improvements as budget allows

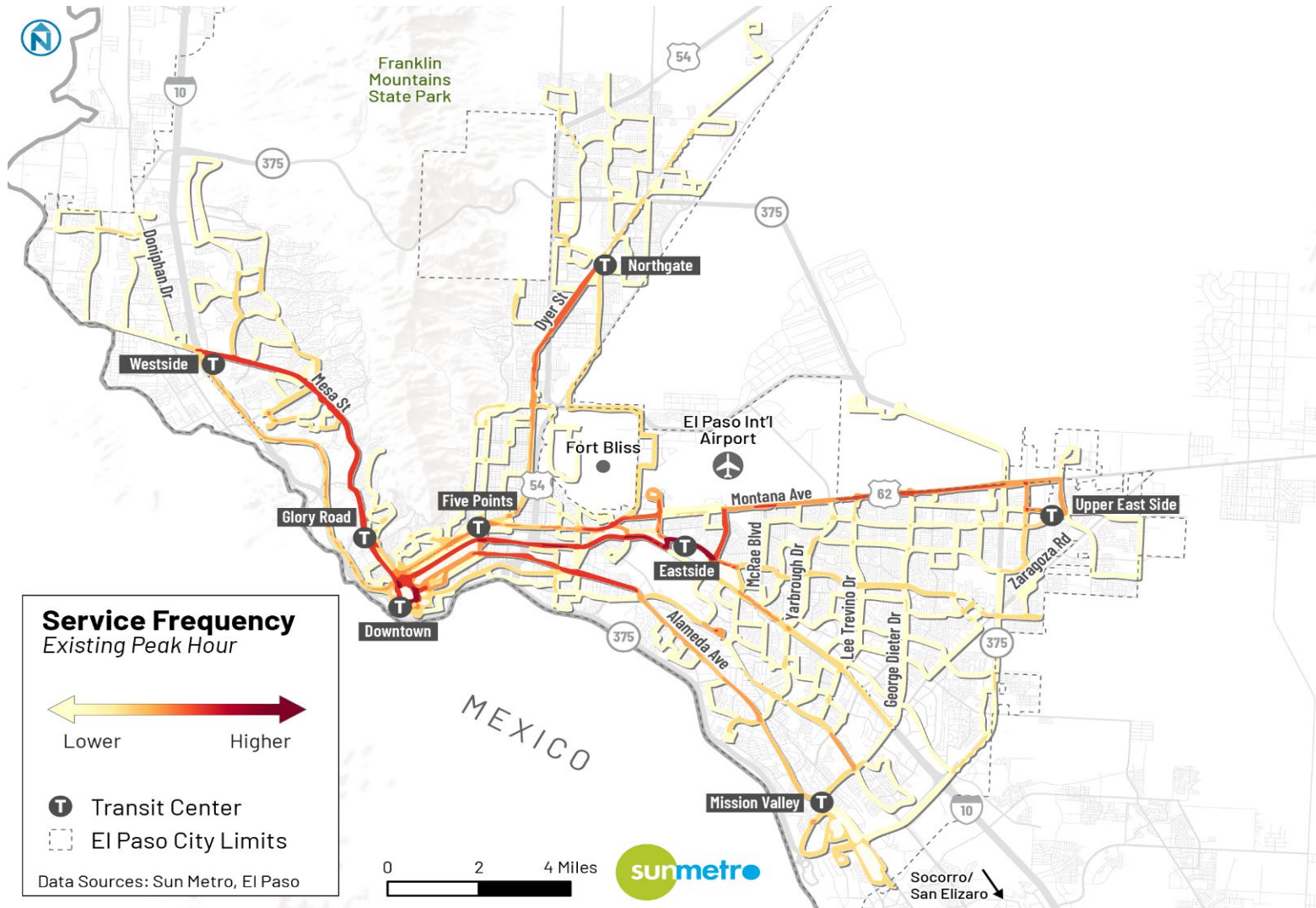
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Existing Network

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Routes: 52

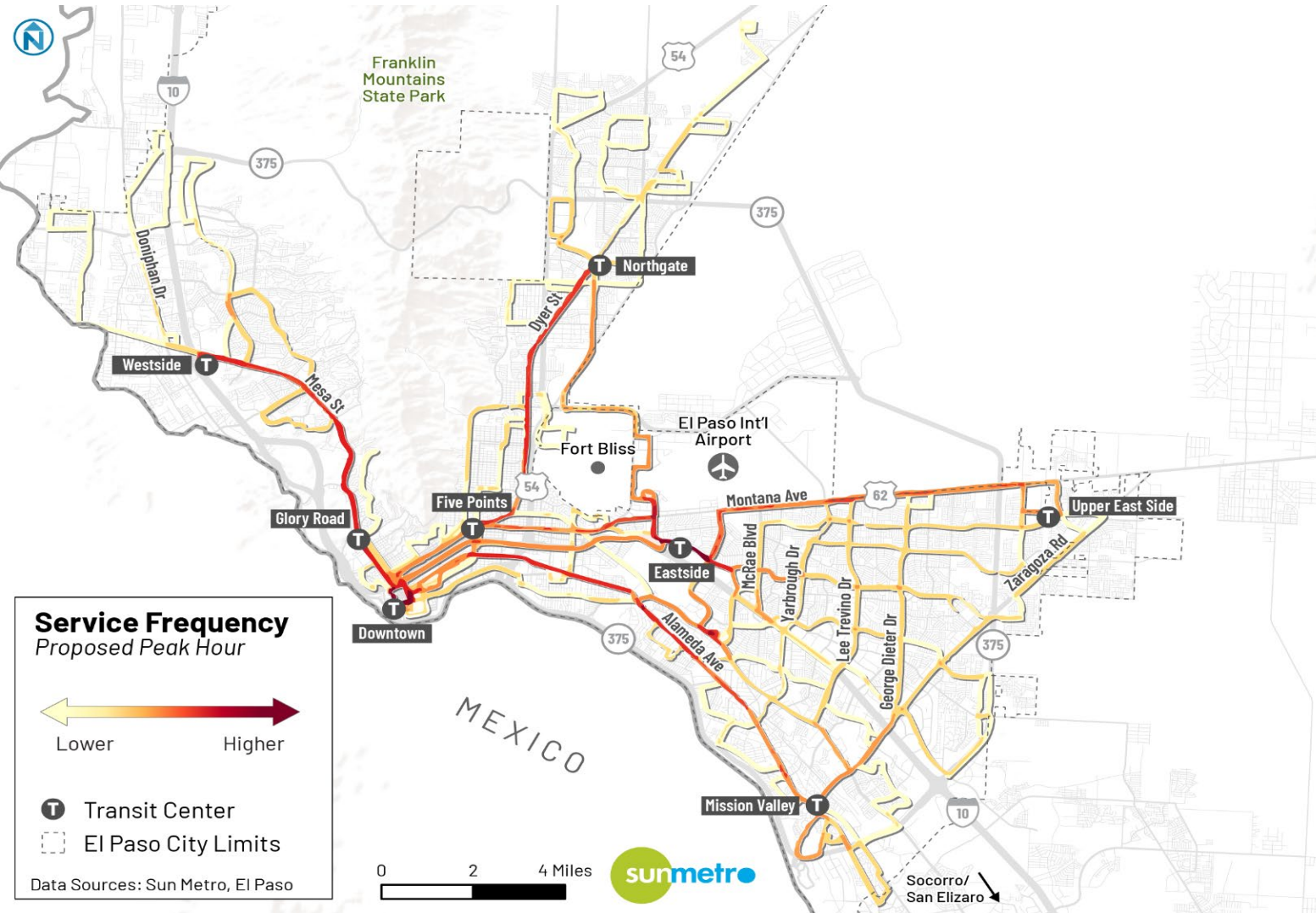
Peak Buses: 100

Average frequency: 58 minutes

Proposed Network

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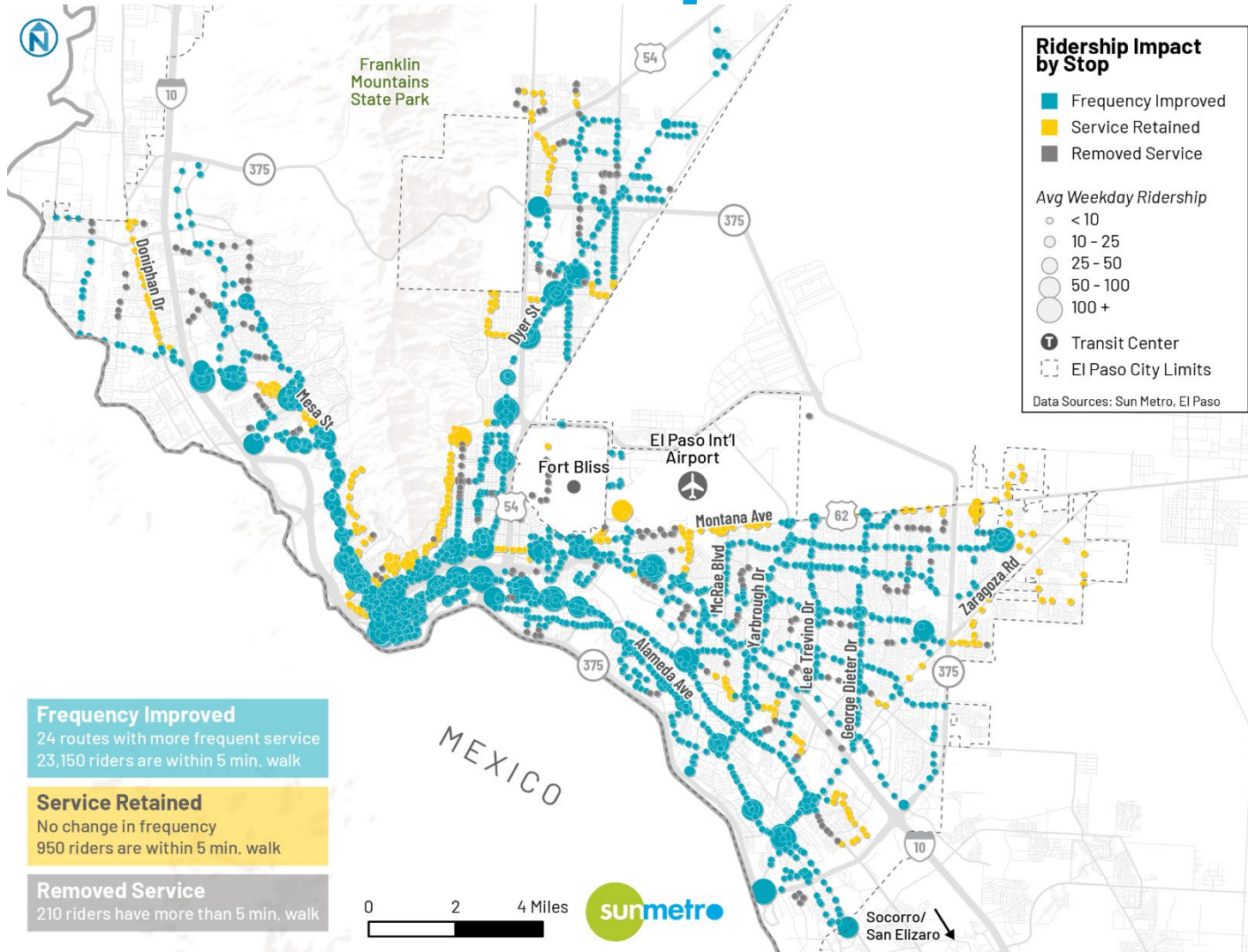


Routes: 39

Peak Buses: 98

Average frequency: 42 minutes

Proposed Network



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Frequency improved
for 23,138 riders (95.3%)



No change in frequency
for 943 riders (3.9%)



198 riders (0.8%) would have to walk
5 to 15 minutes to another stop

609 Total Bus Stops being Deactivated

- 135 stops with **No Ridership**
- 256 stops with **less than 1 person** per day
- 199 stops with **1 to 10 people** per day
- 19 stops with an **average of 22 people** per day

Bus Stop Analysis

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- As part of the Sun Metro Rising Comprehensive Study, an analysis was conducted to ensure that passengers using mobility devices have an **Accessible Pathway** of travel from a **deactivated stop** to an **Active stop**.
- Sun Metro will ensure ADA compliance along the pathway of travel at locations with existing sidewalk infrastructure.
- Improvements will include repairing damaged sidewalks and installing accessible ramps.

Bus Stop Analysis Summary

Most Common Improvements needed:

Sidewalk Repairs



Installation of Accessible Ramps



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27

Priority Improvements
to be completed
to support our Customers
who use Mobility Devices

Completed date
December 15, 2025

As of today

22 Locations

Have been completed

District	Improvements Along the path of travel	Avg. Distance Customer has to travel (Miles)
1	0	0.38
2	5	0.17
3	3	0.18
4	11	0.23
5	1	0.08
6	2	0.23
7	4	0.24
8	1	0.15

- The Improvements are going to be repairing **Damaged Sidewalks** and installing **Accessible Ramps**.
- The Impacted Bus Stops that service customers who use mobility devices are the locations that will be considered **Priority** for enhancement.

Public Communication

Public Events

Sun Metro staff, together with the Nelson\Nygaard team, visited bus terminals to educate passengers about the service modifications.

- Open Houses were held **(October 6th , 2025, to October 10th ,2025)**
- Outreach Activities at Terminals and Onboard Buses **(September 2025 to June 2026)**

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October 6	October 7	October 8	October 9	October 10
Bert Williams Downtown 601 Santa Fe 7:00 AM- 9:00 AM	Mission Valley 9065 Alameda 7:00 AM- 9:00 AM	Arturo Tury Benavides Eastside 1165 Sunmount 7:00 AM- 9:00 AM	Glory Road 100 E. Glory Road 7:00 AM- 9:00 AM	Upper East Side 12781 Edgemere Blvd 7:00 AM- 9:00 AM
Arturo Tury Benavides Eastside 1165 Sunmount 4:30 PM- 6:30 PM	Five Points 2830 Montana Ave 4:30 PM- 6:30 PM	Westside 7535 Remcon 4:30 PM- 6:30 PM	Northgate 9348 Dyer 4:30 PM- 6:30 PM	Bert Williams Downtown 601 Santa Fe 4:30 PM- 6:30 PM

Open House Feedback

- **Overall feedback on the upcoming service changes has been positive:**
 - **Increased service frequency.**
 - Buses come more often/shorter wait times
 - **Streamlined network design.**
 - Simplified service, improved connections, less transfers
 - **Extended operating hours.**
 - Longer service hours.
 - **Route assessment for improvements following implementation.**
 - **Sunday service increase in phase two and three.**

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Public Communication

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Digital Communication (Started Mid September 2025)

Providing timely updates to the community through social media platforms and other digital channels.

- Sun Metro Website, Sun Metro Ride App, and Digital Monitors at Terminals
- Social Media Platforms (**Including Facebook and X**)

Physical Communication (Started Early October 2025)

Printed material will be displayed at Sun Metro locations for riders to receive and/or review.

- Newspaper advertisements (**El Paso Times & El Diario**)
- Flyers, A-Frames, Posters at Bus Shelters, Bus Plaques
- Personnel will pass out flyers on buses and terminals.

Strategic Initiatives Summary

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Near Term (1-3 years)

- Continue improving bus stops by adding shelters and enhancing accessibility.
- Begin to restore Sunday service throughout the system

Mid Term (3-5 years)

- Continue extending service to new developments in the City's Northeast and Upper East Side areas.
- Extend Route service hours to start earlier in the morning and run later at night.
- Manage and enhance the MicroTransit service to potentially expand to other areas of the city.

Long Term (5+ years)

- Continue developing and implementing plans to address urbanization and population growth while ensuring sufficient transit coverage.
- Continue increasing service coverage on all routes.

MISSION



Deliver exceptional services to support a high quality of life and place for our community.

VISION



Develop a vibrant regional economy, safe and beautiful neighborhoods and exceptional recreational, cultural and educational opportunities powered by a high performing government.



VALUES

Integrity, **R**espect, **E**xcellence,
Accountability, **P**eople

This text box is to remind you about the ASL translator service. Do NOT add any info in this space.

REMOVE THIS BOX ONCE THE PRESENTATION IS FINALIZED.

MISIÓN



Brindar servicios excepcionales
para respaldar una vida y un
lugar de alta calidad para
nuestra comunidad

VISIÓN



Desarrollar una economía regional
vibrante, vecindarios seguros y
hermosos y oportunidades
recreativas, culturales y educativas
excepcionales impulsadas por un
gobierno de alto desempeño



VALORES

Integridad, Respeto, Excelencia,
Responsabilidad, Personas

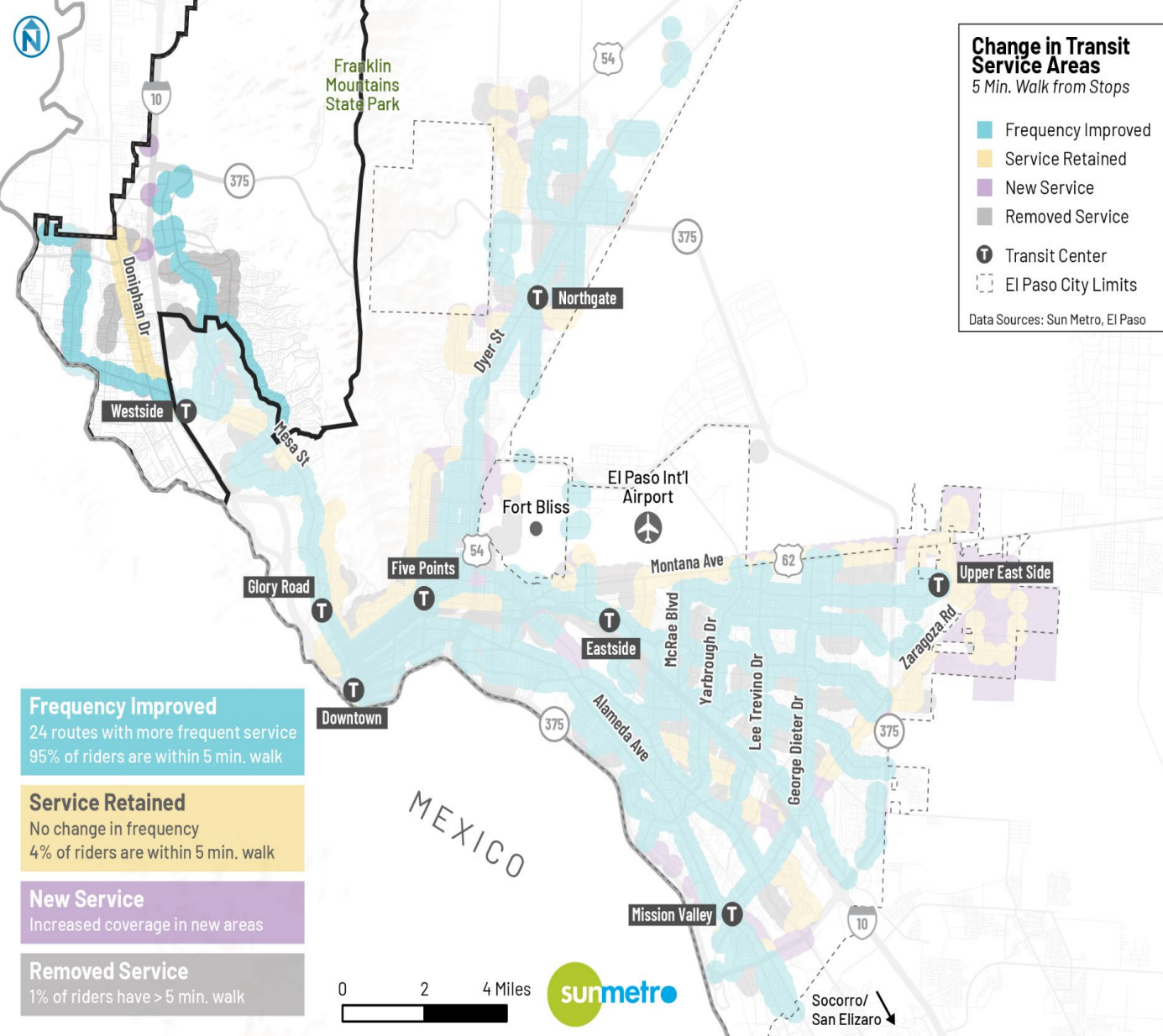
This text box is to remind you about
the ASL translator service. Do NOT
add any info in this space.

REMOVE THIS BOX ONCE THE
PRESENTATION IS FINALIZED.

Space reserved for the
ASL interpreter.

Do not move, modify, or
add any information to
this box.

Benefits and Impacts by District



District 1

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ASL interpreter.

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add any information to
this box.

Big Changes

- Extend the Doniphan route from Borderland to Outlets and EPCC-NW
- Streamline the Resler route
- Add afternoon service to the Upper Valley route

Rider Benefits and Impacts

- 78.5%** of riders will have better service (**62 Daily Riders**)
- 0%** of riders have no change (**0 Daily Riders**)
- 21.5%** of riders will have a 5 to 15 minute walk (**17 Daily Riders**)



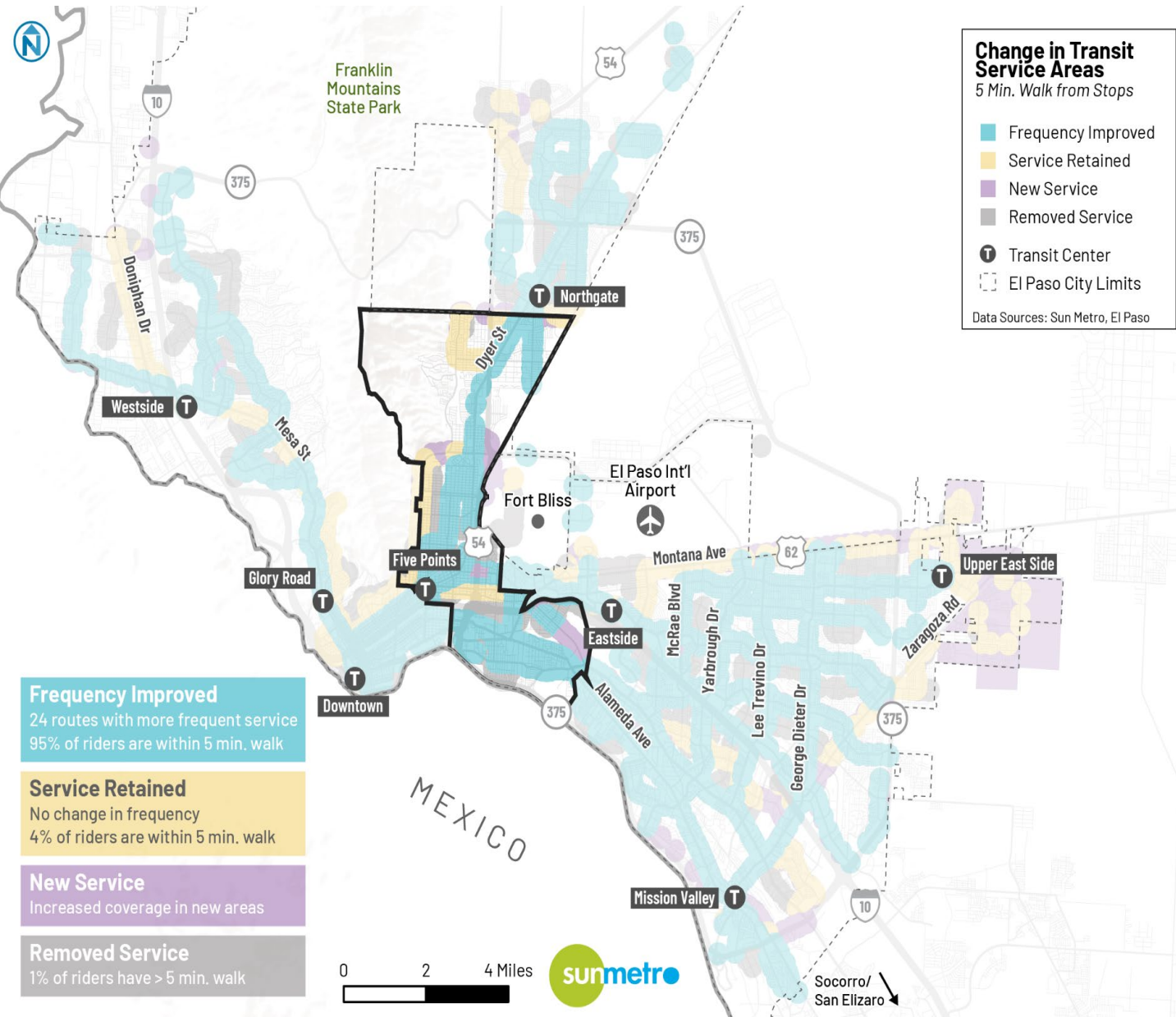
District 1

- **30 total** bus stops being deactivated
 - **13** stops with **no ridership**
 - **11** stops with **less than 1 person** a day
 - **6** stops with **1 to 10 people** a day

Space reserved for the ASL interpreter.

Do not move, modify, or add any information to this box.

Total Stops Impacted	30
Stops within 5 Minutes Walking	8
Stops within 10 Minutes Walking	15
Stops within 15 minutes Walking	7
Avg. Distance from Deactivated Stop to Active Stop (Miles)	0.38
Avg. Daily Ridership of the impacted stops within the District	0.88
Avg. Daily Customers with Mobility Devices	0.02
Number of Priority Improvements	0



District 2

Space reserved for the
ASL interpreter.

Do not move, modify, or
add any information to
this box.

Big Changes

- Consolidate, simplify and upgrade routes serving Fox Plaza, University Medical Center, and Chelsea Towers
- Streamline and upgrade routes along Alabama, Piedras, and Copia

Rider Benefits and Impacts

- 90.4%** of riders will have better service **(2,489 Daily Riders)**
- 7.2%** of riders will have no change **(197 Daily Riders)**
- 2.4%** of riders will have a 5 to 15 minute walk **(68 Daily Riders)**



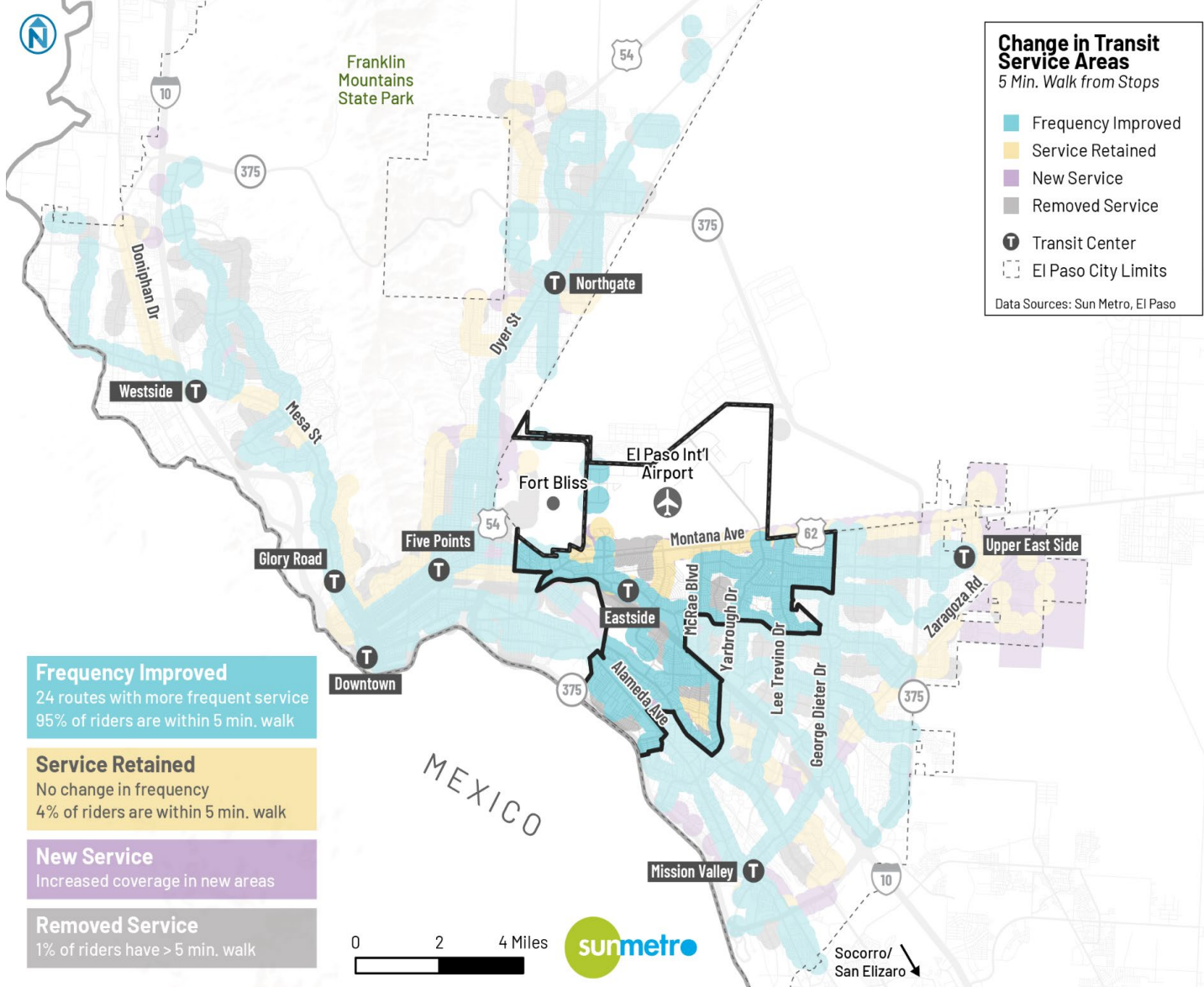
District 2

- **144 total** bus stops being deactivated
 - **6** stops with **no ridership**
 - **79** stops with **less than 1 person** a day
 - **55** stops with **1 to 10 people** a day
 - **4** stops with **avg of 24 people** a day

Space reserved for the ASL interpreter.

Do not move, modify, or add any information to this box.

Total Stops Impacted	144
Stops within 5 Minutes Walking	110
Stops within 10 Minutes Walking	31
Stops within 15 minutes Walking	3
Avg. Distance from Deactivated Stop to Active Stop (Miles)	0.17
Avg. Daily Ridership of the impacted stops within the District	2.13
Avg. Daily Customers with Mobility Devices	0.03
Number of Priority Improvements	5



District 3

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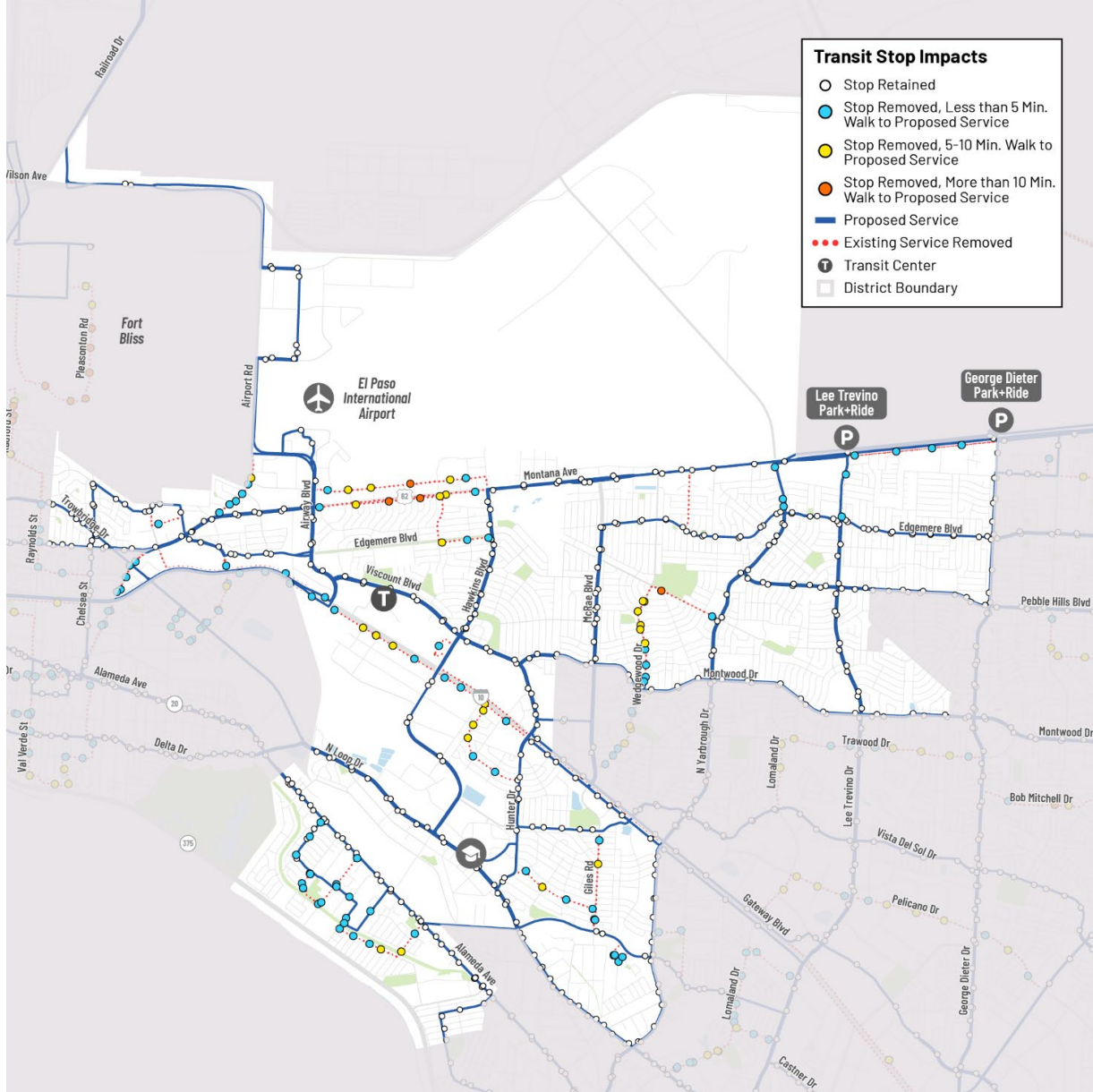
Do not move, modify, or add any information to this box.

Big Changes

- Upgrade Edgemere route and extend to EPCC-Valle Verde
- Implement new Lakeside circulator route

Rider Benefits and Impacts

- 94.8%** of riders will have better service (**3,801 Daily Riders**)
- 4.9%** of riders will have no change (**195 Daily Riders**)
- 0.3%** of riders will have a 5 to 15 minute walk (**12 Daily Riders**)



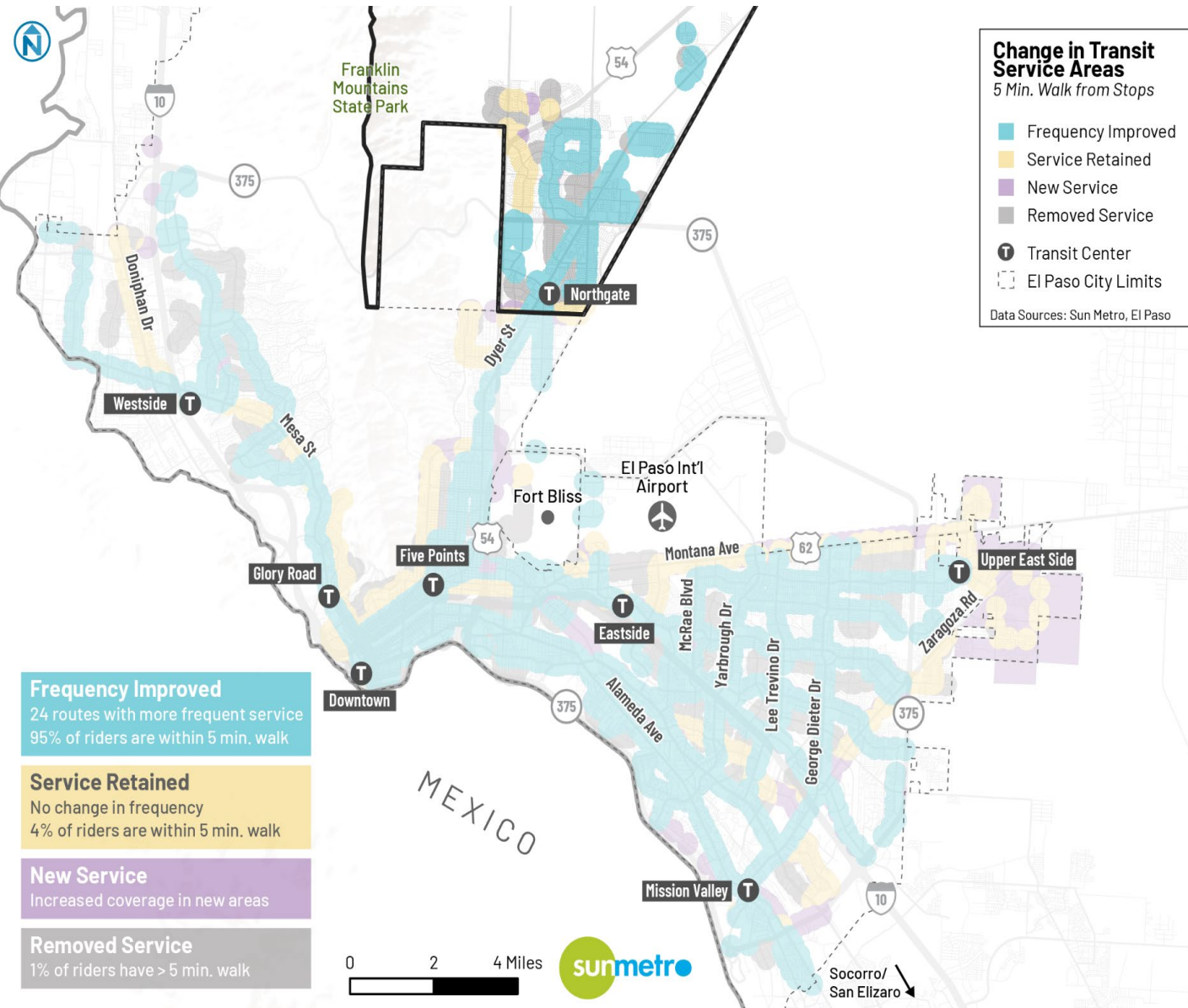
District 3

- **99 total** bus stops being deactivated
 - **24** stops with **no ridership**
 - **47** stops with **less than 1 person** a day
 - **26** stops with **1 to 10 people** a day
 - **2** stops with **avg of 16 people** a day

Space reserved for the ASL interpreter.

Do not move, modify, or add any information to this box.

Total Stops Impacted	99
Stops within 5 Minutes Walking	70
Stops within 10 Minutes Walking	25
Stops within 15 minutes Walking	4
Avg. Distance from Deactivated Stop to Active Stop (Miles)	0.18
Avg. Daily Ridership of the impacted stops within the District	1.14
Avg. Daily Customers with Mobility Devices	0.02
Number of Priority Improvements	3



District 4

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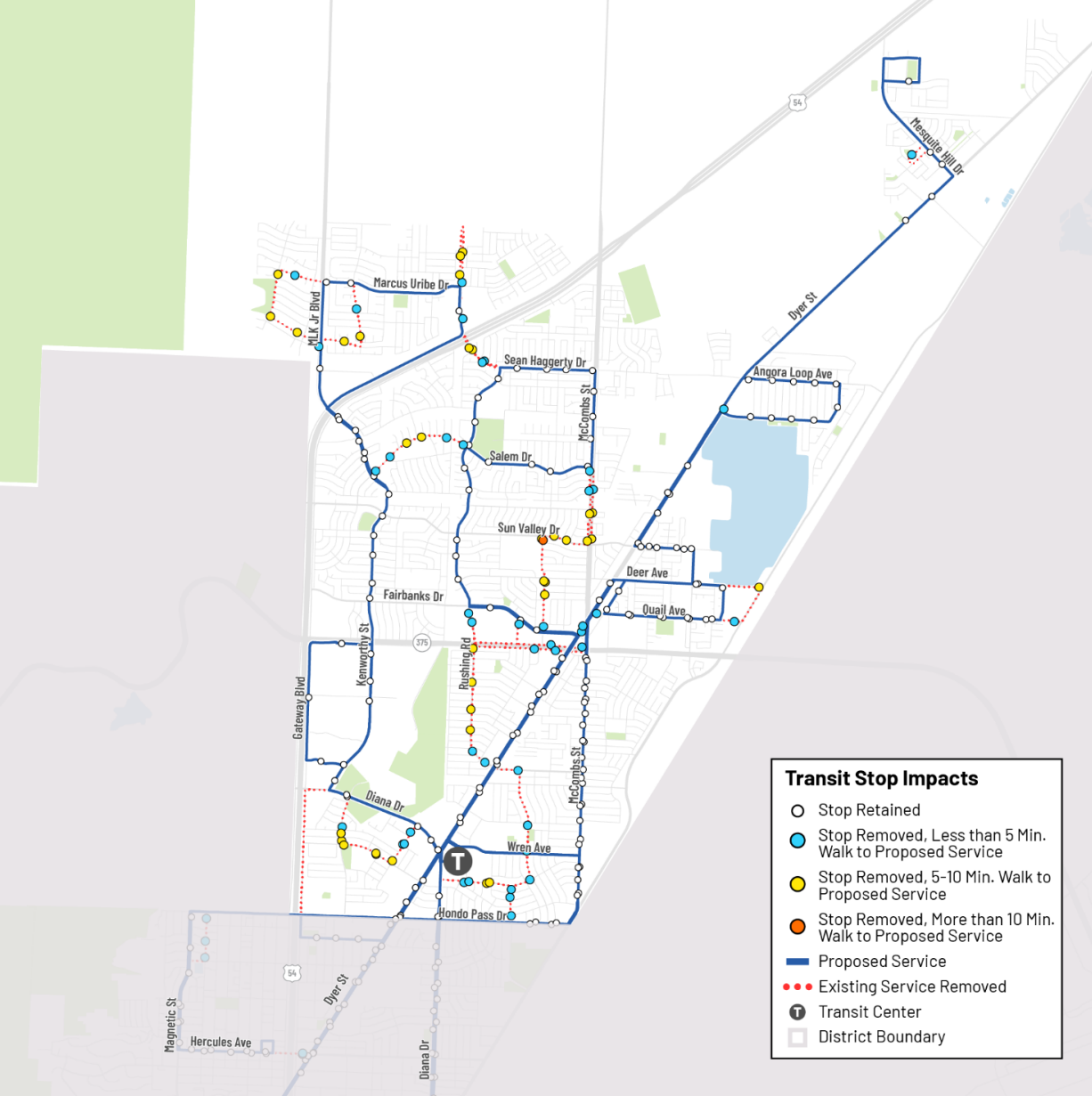
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Big Changes

- Streamline routes north of Northgate TC and improve connections with Dyer BRIO
- Upgrade service along Fairbanks and Veterans Park

Rider Benefits and Impacts

- 93.5%** of riders will have better service **(1,216 Daily Riders)**
- 3.6%** of riders have no change **(47 Daily Riders)**
- 2.9%** of riders will have a 5 to 15 minute walk **(37 Daily Riders)**



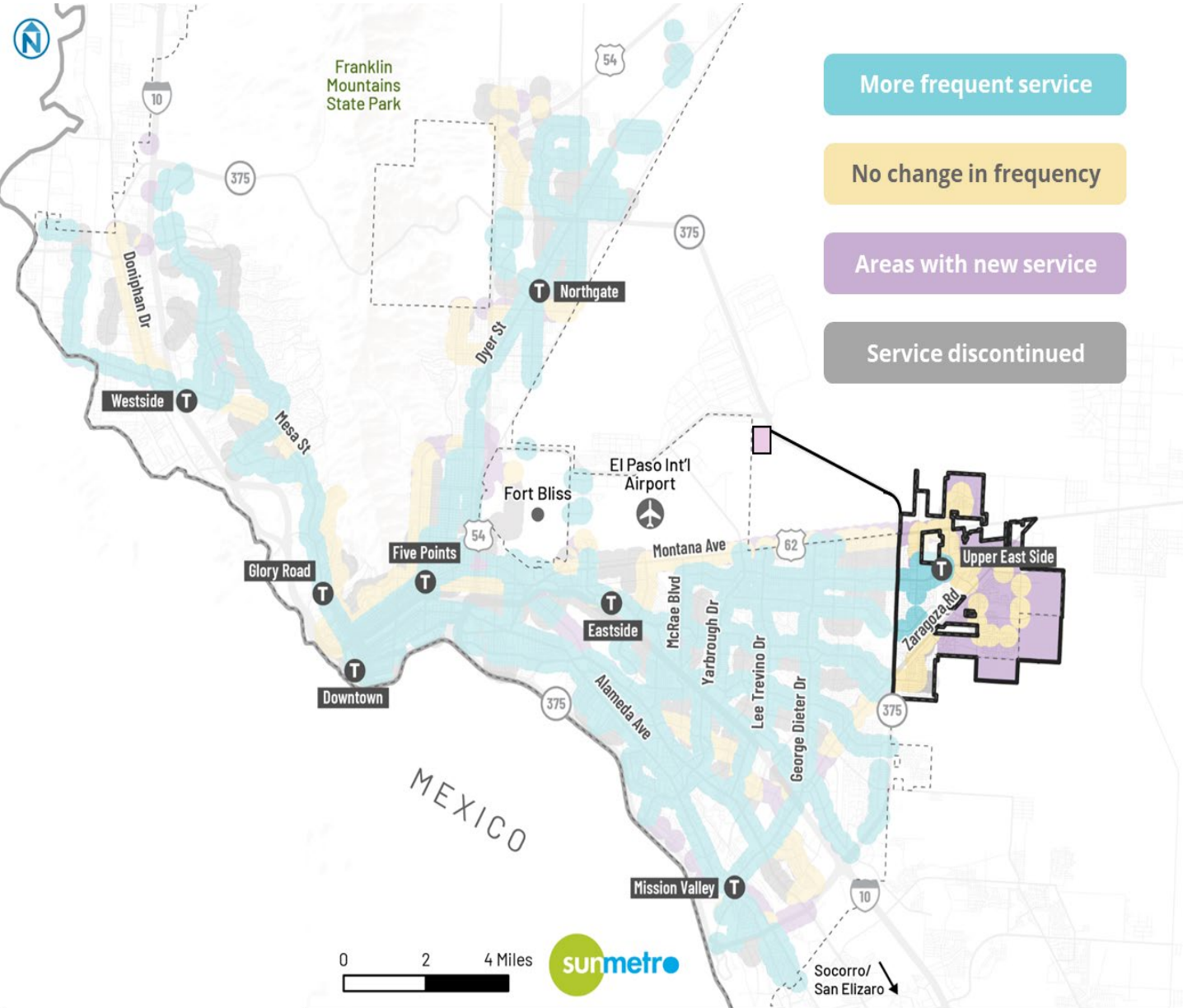
District 4

- 79 total bus stops being deactivated
 - 8 stops with **no ridership**
 - 42 stops with **less than 1 person** a day
 - 27 stops with **1 to 10 people** a day
 - 2 stops with **avg of 14 people** a day

Space reserved for the ASL interpreter.

Do not move, modify, or add any information to this box.

Total Stops Impacted	79
Stops within 5 Minutes Walking	43
Stops within 10 Minutes Walking	35
Stops within 15 minutes Walking	1
Avg. Distance from Deactivated Stop to Active Stop (Miles)	0.23
Avg. Daily Ridership of the impacted stops within the District	1.50
Avg. Daily Customers with Mobility Devices	0.02
Number of Priority Improvements	11



District 5

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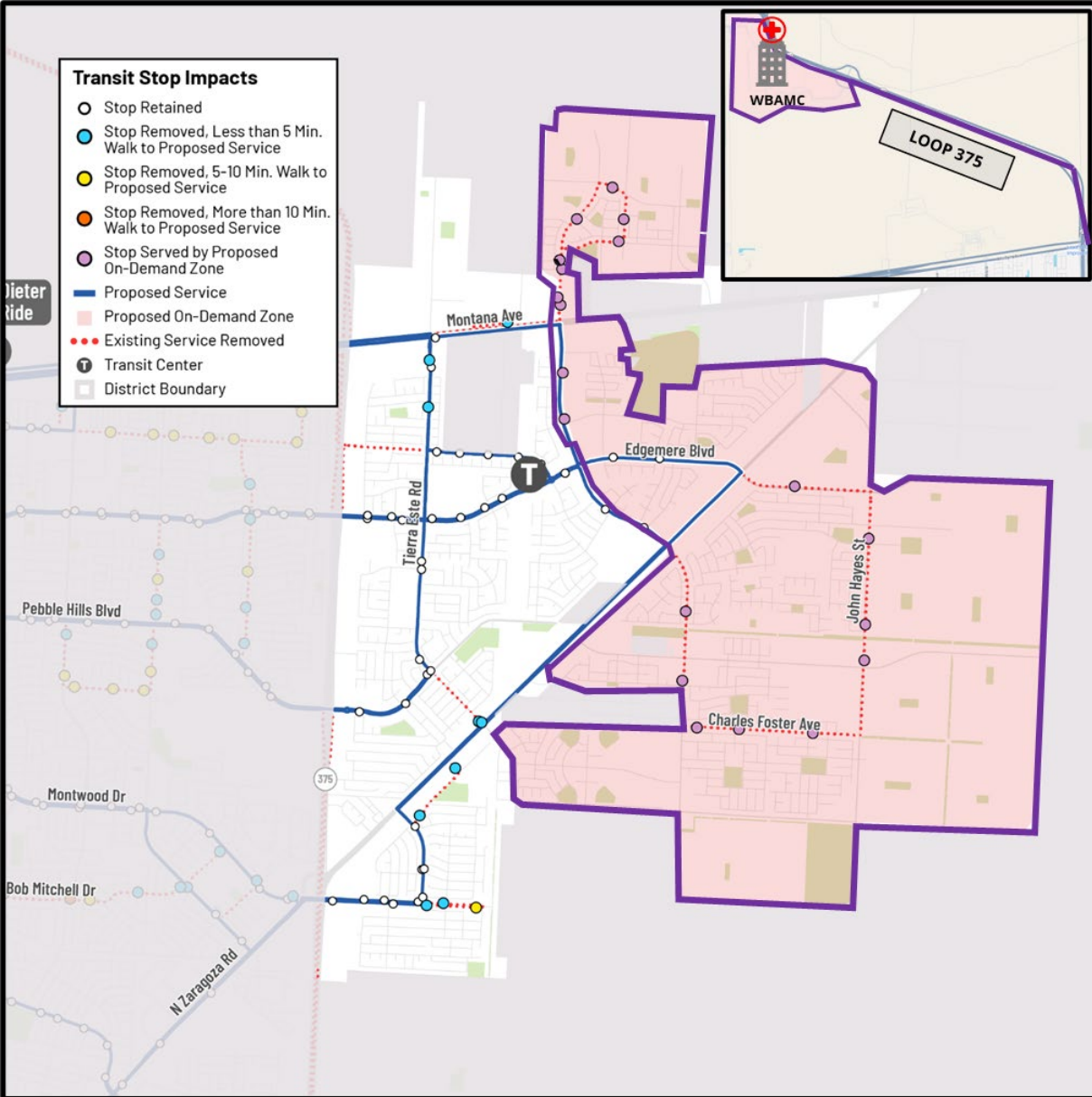
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Big Changes

- Implement new crosstown route along Zaragoza
- Pilot MicroTransit in Upper East area replacing a low ridership feeder route

Rider Benefits and Impacts

- **75%** of riders will receive more frequent service (**168 Daily Riders**)
- **25%** of riders have no change (**55 Daily Riders**)
- **0%** of riders will have a 5 to 15 minute walk (**0 Daily Riders**)



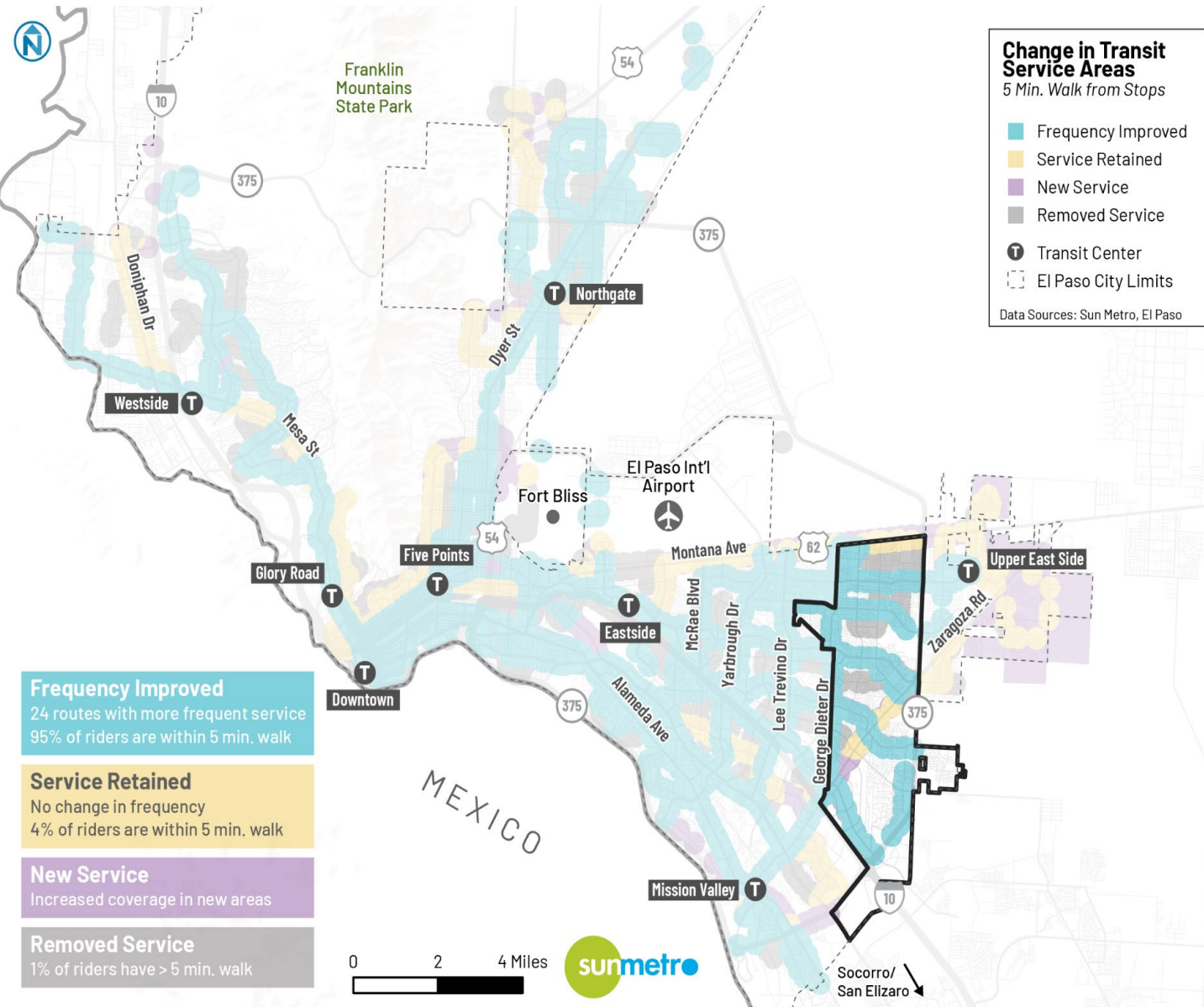
District 5

- **10 total** bus stops being deactivated
 - **10** stops with **no** ridership

Space reserved for the ASL interpreter.

Do not move, modify, or add any information to this box.

Total Stops Impacted	10
Stops within 5 Minutes Walking	9
Stops within 10 Minutes Walking	1
Stops within 15 minutes Walking	0
Avg. Distance from Deactivated Stop to Active Stop (Miles)	0.08
Avg. Daily Ridership of the impacted stops within the District	0
Avg. Daily Customers with Mobility Devices	0.01
Number of Priority Improvements	1



District 6

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ASL interpreter.

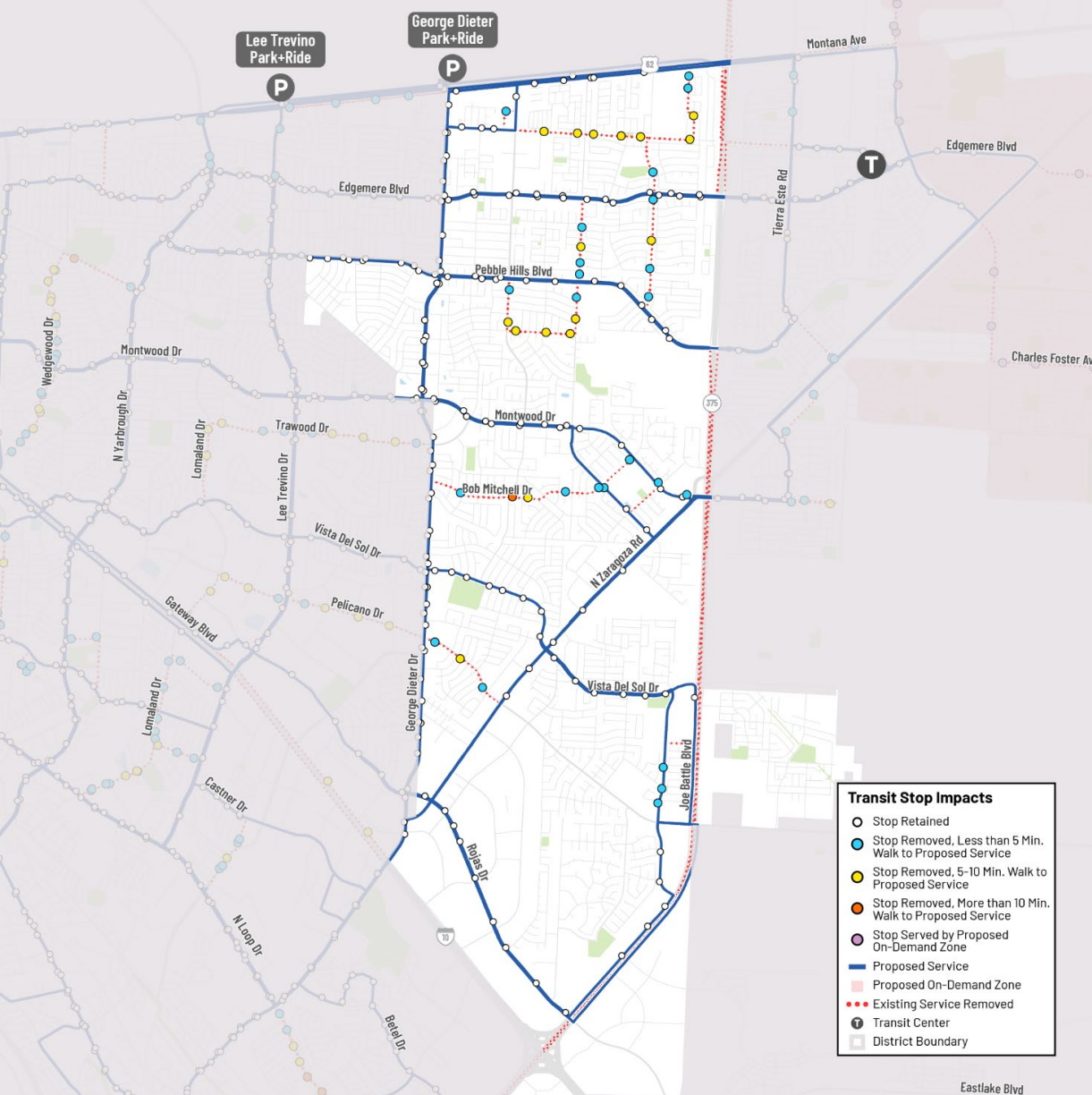
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add any information to
this box.

Big Changes

- Implement new crosstown route on Zaragoza
- Eliminate large, one-way loops
- Upgrade Edgemere route and extend to EPCC-Valle Verde

Rider Benefits and Impacts

- 88%** of riders will have better service **(298 Daily Riders)**
- 7.9%** of riders have no change **(27 Daily Riders)**
- 4.1%** of riders will have a 5 to 15 minute walk **(14 Daily Riders)**



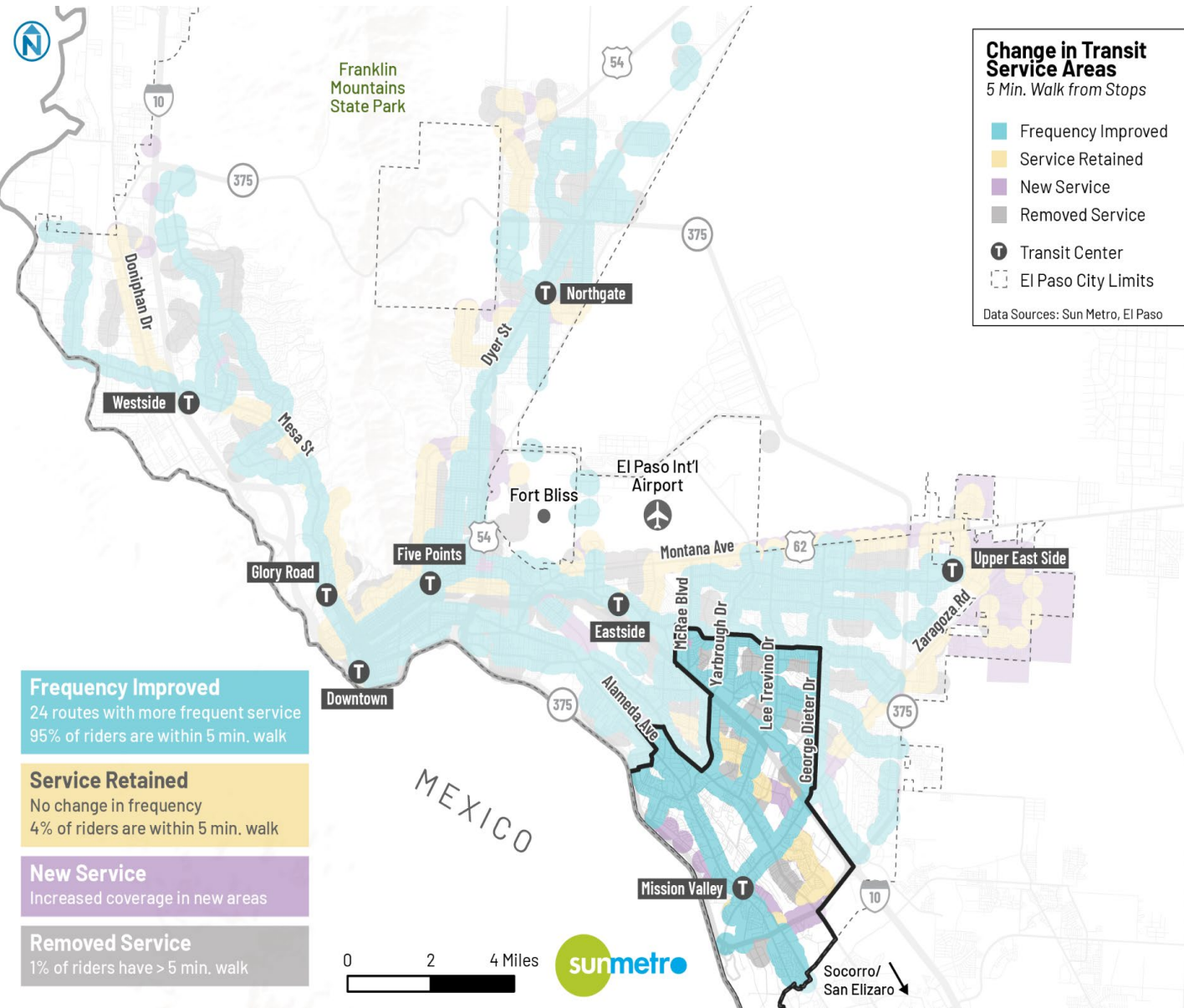
District 6

- **41 total** bus stops being deactivated
 - **5** stops with **no ridership**
 - **24** stops with **less than 1 person** a day
 - **10** stops with **1 to 10 people** a day
 - **2** stops with **avg of 33 people** a day

Space reserved for the
ASL interpreter.

Do not move, modify, or
add any information to
this box.

Total Stops Impacted	41
Stops within 5 Minutes Walking	24
Stops within 10 Minutes Walking	16
Stops within 15 minutes Walking	1
Avg. Distance from Deactivated Stop to Active Stop (Miles)	0.23
Avg. Daily Ridership of the impacted stops within the District	2.51
Avg. Daily Customers with Mobility Devices	0.01
Number of Priority Improvements	2



District 7

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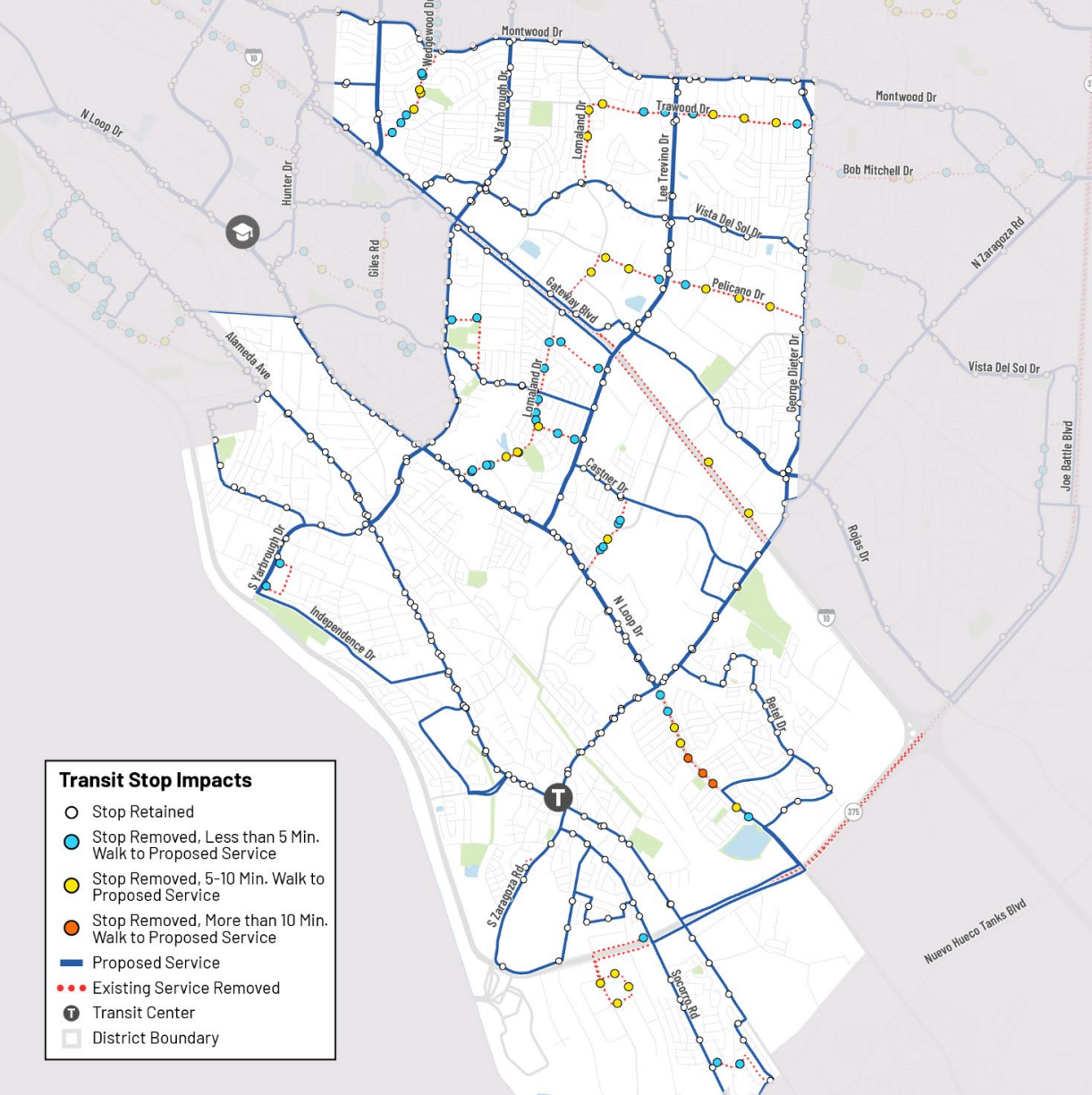
Do not move, modify, or add any information to this box.

Big Changes

- Implement new crosstown route on Zaragoza
- Extend Yarborough route to Mission Valley TC
- Restore service to Independence Dr

Rider Benefits and Impacts

- 97.3%** of riders will have better service (**2,554 Daily Riders**)
- 1.5%** of riders have no change (**40 Daily Riders**)
- 1.2%** of riders will have a 5 to 15 minute walk (**30 Daily Riders**)



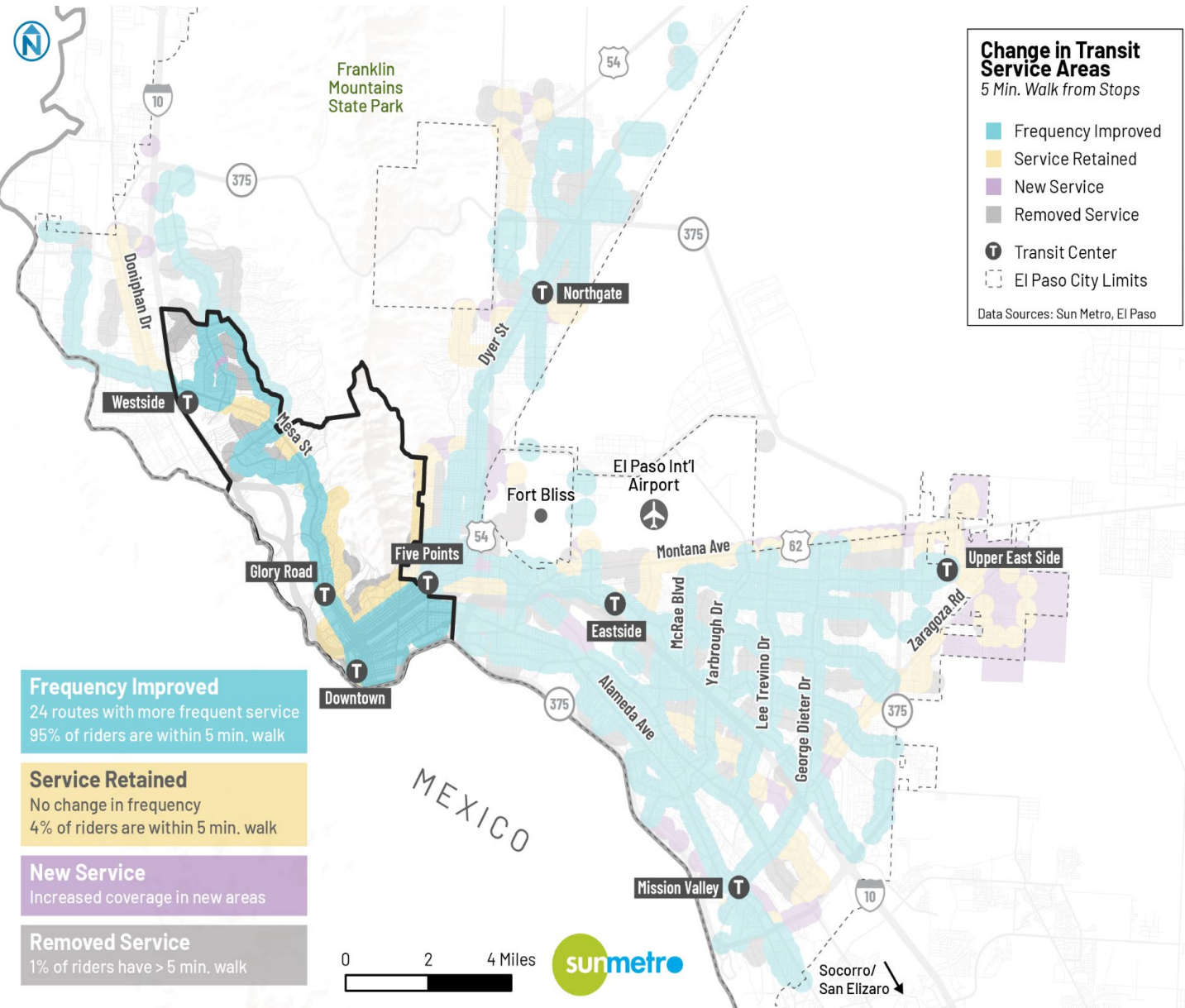
District 7

- **71 total** bus stops being deactivated
 - **13** stops with **no ridership**
 - **27** stops with **less than 1 person** a day
 - **30** stops with **1 to 10 people** a day
 - **1** stop with **11 people** a day

Space reserved for the ASL interpreter.

Do not move, modify, or add any information to this box.

Total Stops Impacted	71
Stops within 5 Minutes Walking	39
Stops within 10 Minutes Walking	29
Stops within 15 minutes Walking	3
Avg. Distance from Deactivated Stop to Active Stop (Miles)	0.24
Avg. Daily Ridership of the impacted stops within the District	1.55
Avg. Daily Customers with Mobility Devices	0.02
Number of Priority Improvements	4



District 8

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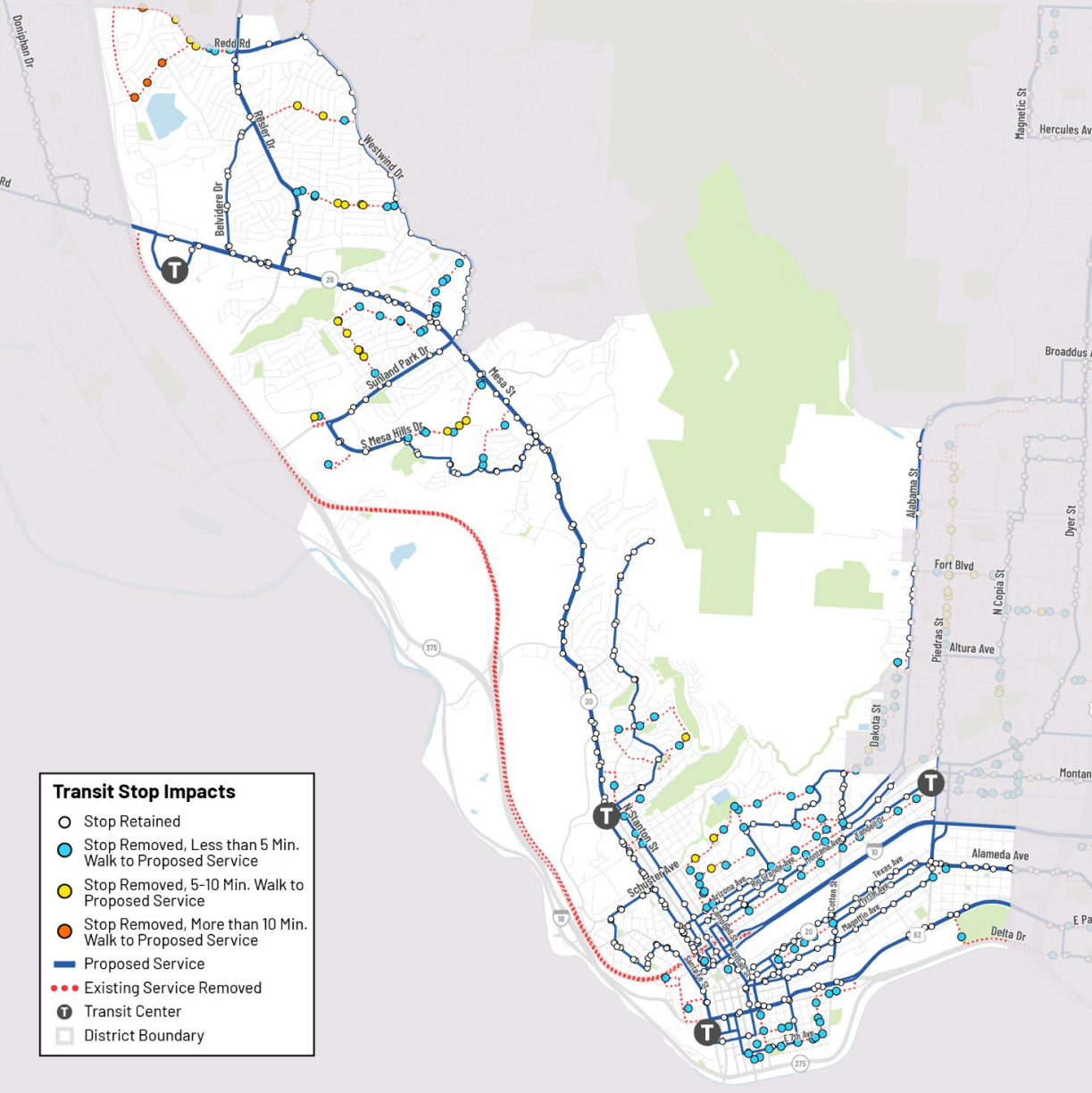
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Big Changes

- Streamline downtown circulator route and upgrade frequency from 50 to 30 min
- Extend Mesa route to Westside TC
- Combine Sunset Heights and Stanton Blvd routes

Rider Benefits and Impacts

- 96.9%** of riders will have better service **(12,550 Daily Riders)**
- 2.9%** of riders have no change **(382 Daily Riders)**
- 0.2%** of riders will have a 5 to 15 minute walk **(20 Daily Riders)**



District 8

- **135 total** bus stops being deactivated
 - **56** stops with **no ridership**
 - **26** stops with **less than 1 person** a day
 - **45** stops with **1 to 10 people** a day
 - **8** stops with **avg of 25 people** a day

Space reserved for the
ASL interpreter.

Do not move, modify, or
add any information to
this box.

Total Stops Impacted	135
Stops within 5 Minutes Walking	111
Stops within 10 Minutes Walking	21
Stops within 15 minutes Walking	3
Avg. Distance from Deactivated Stop to Active Stop (Miles)	0.15
Avg. Daily Ridership of the impacted stops within the District	2.80
Avg. Daily Customers with Mobility Devices	0.05
Number of Priority Improvements	1



Legislation Text

File #: 25-1419, Version: 1

**CITY OF EL PASO, TEXAS
LEGISTAR AGENDA ITEM SUMMARY FORM**

DISTRICT, DEPARTMENT, CONTACT INFORMATION:

*Please choose District and Department from drop down menu. Please post exactly as example below.
No Title's, No emails. Please use ARIAL 10 Font.*

All Districts

Sun Metro Mass Transit, Anthony R. DeKeyzer, (915) 212-3306
Purchasing and Strategic Sourcing Department, Claudia A. Garcia, (915) 212-0043

AGENDA LANGUAGE:

This is the language that will be posted to the agenda. Please use ARIAL 11 Font.

Discussion and action on the request that the Director of Purchasing & Strategic Sourcing be authorized to issue Purchase Order(s) for Solicitation 2025-0133 TVMs & Validators to Flowbird America, Inc., the sole authorized distributor and provider for FlowBird Axio validators, Strada Ticket Vending Machines, and Flowbird software support and maintenance for a term of three (3) years for an estimated amount of \$2,219,995.49. Supplier will be required to provide an updated sole source letter and affidavit each year.

Contract Variance:

The difference based in comparison to the previous contract is as follows: An increase of \$848,995.49 for the term, which represents a 61.93% increase due additional ticket vending machines, validators as well as price increases for goods and services provided under this contract.

Department:	Mass Transit- Sun Metro
Award to:	Flowbird America, Inc.
City & State:	Moorestown, NJ
Item(s):	All
Initial Term:	3 Years
Option Term:	NA
Total Contract Time:	3 Years
Annual Estimated Award:	\$2,219,995.49
Initial Term Estimated Award:	\$2,219,995.49
Option Term Estimated Award:	NA
Total Estimated Award:	\$2,219,995.49
Account(s):	560-3215-580100-60050-P6018- P60FTA113-G60235339
Funding Source(s):	FTA Formula 5339
District(s):	All

Non-Competitive Procurement under Local Government General Exemption: Section 252.022 - (7) a procurement of items that are available from only one source - (D) captive replacement parts or components for equipment.

The Purchasing & Strategic Sourcing and Sun Metro departments recommend award as indicated to Flowbird America, Inc., under the exemption listed above.

It is requested that the City Manager be authorized to establish the funding sources and make any necessary budget transfers and execute any and all documents necessary for execution of this award.

**CITY OF EL PASO, TEXAS
AGENDA ITEM
DEPARTMENT HEAD'S SUMMARY FORM**



DEPARTMENT: Mass Transit- Sun Metro
Purchasing & Strategic Sourcing

AGENDA DATE: December 2, 2025

PUBLIC HEARING DATE: NA

CONTACT PERSON NAME: Anthony Dekeyzer, Director
Claudia A. Garcia, Director

PHONE NUMBER: (915) 212-3306

PHONE NUMBER: (915) 212-0043

DISTRICT(S) AFFECTED: All

SUBJECT:

Discussion and action on the request that the Director of Purchasing & Strategic Sourcing be authorized to issue Purchase Order(s) for solicitation 2025-0133 TVMs & Validators to Flowbird America, Inc., the sole authorized distributor and provider for FlowBird Axio validators, Strada Ticket Vending Machines, and Flowbird software support and maintenance for a term of three (3) years for an estimated amount of \$2,219,995.49. Supplier will be required to provide an updated sole source letter and affidavit each year.

BACKGROUND / DISCUSSION:

This contract will allow Sun Metro to obtain the goods and services needed to maintain the existing ticket vending systems and provide passengers with convenient, efficient, and accessible ways to purchase fare media.

COMMUNITY AND STAKEHOLDER OUTREACH:

N/A

SELECTION SUMMARY:

This is a non- competitive procurement exempt under general exemption under Local Government Code Section 252.022 Part 7 (D) captive replacement parts or components for equipment.

Flowbird America, Inc., is the Sole Source Distributor and provider for FlowBird Axio validators, Strada Ticket Vending Machines, and Flowbird software support and maintenance. The vendor will provide comprehensive warranty services, including upkeep, maintenance of parts and mechanisms, repairs, replacements, and ongoing service support.

CONTRACT VARIANCE:

The difference based in comparison to the previous contract is as follows: An increase of \$848,995.49 for the term, which represents a 61.93% increase due additional ticket vending machines, validators as well as price increases for goods and services provided under this contract.

PROTEST

No protest received for this requirement.

PRIOR COUNCIL ACTION:

NA

AMOUNT AND SOURCE OF FUNDING:

Amount: \$2,219,995.49

Funding Source: FTA Formula 5339

Account: 560-3215-580100-60050-P6018-P60FTA113-G60235339

REPORTING OF CONTRIBUTION OR DONATION TO CITY COUNCIL:

Report any contributions or donations to City Council of an accumulated total of \$500 or more. Report the name of the elected official and the amount.

NAME	AMOUNT (\$)
None	N/A

*****REQUIRED AUTHORIZATION*****

DEPARTMENT HEAD:

 Deputy Transit Officer for
Anthony Dekeyzer, Director


Claudia A. Garcia – Director of Purchasing & Strategic Sourcing

Project Form
Non-Competitive

*****Posting Language Below*****

Please place the following item on the Regular Agenda for the Mass Transit Board Meeting(s) of December 2, 2025

Award Summary:

Discussion and action on the request that the Director of Purchasing & Strategic Sourcing be authorized to issue Purchase Order(s) for solicitation 2025-0133 TVMs & Validators to Flowbird America, Inc., the sole authorized distributor and provider for FlowBird Axio validators, Strada Ticket Vending Machines, and Flowbird software support and maintenance for a term of three (3) years for an estimated amount of \$2,219,995.49. Supplier will be required to provide an updated sole source letter and affidavit each year.

Contract Variance:

The difference based in comparison to the previous contract is as follows: An increase of \$848,995.49 for the term, which represents a 61.93% increase due additional ticket vending machines, validators as well as price increases for goods and services provided under this contract.

Department:	Mass Transit- Sun Metro
Award to:	Flowbird America, Inc.
City & State:	Moorestown, NJ
Item(s):	all
Initial Term:	3 Years
Option Term:	NA
Total Contract Time:	3 Years
Annual Estimated Award:	\$2,219,995.49
Initial Term Estimated Award:	\$2,219,995.49
Option Term Estimated Award:	NA
Total Estimated Award:	\$2,219,995.49
Account(s):	560-3215-580100-60050-P6018-P60FTA113-G60235339
Funding Source(s):	FTA Formula 5339
District(s):	All

Non-Competitive Procurement under Local Government General Exemption: Section 252.022 - (7) a procurement of items that are available from only one source – (D) captive replacement parts or components for equipment.

The Purchasing & Strategic Sourcing and Sun Metro departments recommend award as indicated to Flowbird America, Inc., under the exemption listed above.

It is requested that the City Manager be authorized to establish the funding sources and make any necessary budget transfers and execute any and all documents necessary for execution of this award.



Flowbird America Inc
40 Twosome Drive, Suite 7
Moorestown, New Jersey 08057
P +1 856-234-8000
www.arrive.com

June 25,2025

Sent Via email to:JimenezDePrineNE@elpasotexas.gov

Norma E.Jimenez De Prine
Contract Compliance Manager
Sun Metro
10151 Montana Ave.
El Paso, Texas 79925

Dear Norma,

This letter will serve as confirmation that Flowbird America Inc. is the designer, manufacturer and only authorized supplier and repairer of the Axio on-board validator and the Strada and Astreo ticket vending machines.

Therefore, Flowbird is the sole-source supplier of this equipment.

Sincerely,

A handwritten signature in black ink, appearing to read "AR", followed by a horizontal line.

Arthur Rader
Senior Vice President Transit
Flowbird America Inc.



PURCHASING & STRATEGIC SOURCING DEPARTMENT

SOLE SOURCE AFFIDAVIT

THIS IS AN OFFICIAL PURCHASING DOCUMENT-RETAIN WITH PURCHASE ORDER FILE

Before me, the undersigned official, on this day, personally appeared a person known to me to be the person whose signature appears below, whom after being duly sworn upon his/her oath deposed and said:

1. My name is Arthur Rader. I am over the age of 18, have never been of a convicted crime and am competent to make this affidavit.
2. I am an authorized representative of the following company or firm: Flowbird America Inc
3. The above named company or firm is the sole source for the following item(s), product(s) or service(s):
Flowbird Axio Validators (including software), Flowbird Strada Ticket Vending Machines (including software),
Flowbird Astreo Vending Machines (including software)
4. Competition in providing the above named item(s) product(s), service(s) is precluded by the existence of a patent, copyright, secret process or monopoly as stated under Section 252.022, Subchapter A of the Local Governmental Code 7A or as provided for under 7B-F of the same section. Also, attached hereto is a sole source letter, which sets forth the reasons why this Vendor is a sole source provider (dated and signed).
5. There is/are no other like item(s) or product(s) available for purchase that would serve the same purpose or function.
6. Note: This Vendor understands that by providing false information on this Sole Source Affidavit, it may be considered a non-responsible Vendor on this and future purchases and may result in discontinuation of any/all business with the City of El Paso.

Signature

SUBSCRIBED AND SWORN to before me on this 26 day of JUNE, 2025

SEE ATTACHED FOR
NOTARIAL WORDING
& SEAL

NOTARY PUBLIC

PRINTED NAME

MY COMMISSION EXPIRES

COMPANY NAME: Flowbird America Inc

ADDRESS, CITY, STATE & ZIP CODE 40 Twosome Drive, Suite 7, Moorestown, NJ08057

PHONE: 1 856-234-8000

FAX NUMBER: _____

CONTACT NAME AND TITLE: Arthur Rader Senior Vice President Transit

WEB ADDRESS: www.arrive.com

EMAIL: arthur.rader@arrive.com

FEDERAL TAX ID NUMBER: 01-0778174

TEXAS SALES TAX NUMBER: 1-01-0778174-1

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

State of California
County of NEVADA

Subscribed and sworn to (or affirmed) before me on this 26
day of JUNE, 2025, by ARTHUR RADER

proved to me on the basis of satisfactory evidence to be the
person(s) who appeared before me.



(Seal)

Signature

A handwritten signature in blue ink, appearing to be "Arthur Rader", written over a horizontal line.

DISCLOSURE OF CAMPAIGN CONTRIBUTIONS AND DONATIONS FORM

In compliance with [Title 2, Chapter 2.92, Section 2.92.080](#)

Introduction:

Individuals or entities benefiting by a City Council Agenda item must disclose contributions or donations made to current members of Council under the City's Ethics Code. The information on this form is being captured for transparency purposes and will be noted on the relevant City Council Agenda. **Contributions and Donations do NOT disqualify an applicant from doing business with the City.**

Definitions:

- "Contribution" A direct or indirect transfer of money, goods, services, or any other thing of value and includes an agreement made or other obligation incurred, whether legally enforceable or not, to make a transfer. The term includes a loan or extension of credit, other than those expressly excluded by the Texas Election Code, and a guarantee of a loan or extension of credit.
- "Contributor" A person making a contribution, including the contributor's spouse.
- "Donation" Cash and the value of any in-kind contributions or gifts to the council member for use by their office or in their district.
- "Donor" An individual and spouse, a business entity, or an individual who owns a business entity in whole or in part, or is operated by the individual, that is the subject of a council agenda item.
- "Benefiting" Shall include but not be limited to any contract, bid award, franchise, permit, zoning or rezoning, and other award that council will vote on.

Instructions: Please read and complete this form carefully. If you have made campaign contributions or donations to any current City Council member(s) totaling an aggregate of \$500 or more during their campaign(s) or term(s) of City office, you are required to disclose the information as specified below. If you have not made such contributions or donations past the limit specified in the ordinance, you are required to affirm your compliance with the municipal code. Please submit this completed form along with your application or proposal to the relevant city department. Failure to disclose campaign contributions or donations as required by the ordinance may result in a violation of the City's Ethics Code requirements, and sanctions under the Ethics Code 2.92.

Contributor / Donor Information:

Full Name	Arthur Rader
Business Name	Flowbird America Inc.
Agenda Item Type	Award Contract
Relevant Department	Sun Metro

Disclosure Affirmation: Please check the appropriate box below to indicate whether you have made campaign contributions or donations totaling an aggregate of \$500 or more to any City Council member(s) during their campaign(s) or term(s) of City office specified in Section 2.92.080 of the El Paso Municipal Code.

☒

I have **NOT** made campaign contributions or donations totaling an aggregate of \$500 or more to any City Council member(s) during their campaign(s) or term(s) of City office, as specified in Section 2.92.080 of the El Paso Municipal Code.

OR

☐

I have made campaign contributions or donations totaling an aggregate of \$500 or more to the following City Council member(s) during their campaign(s) or term(s) of City office:

OFFICE	CURRENT COUNCIL MEMBER NAME	AMOUNT (\$)
Mayor		
District 1		
District 2		
District 3		
District 4		
District 5		
District 6		
District 7		
District 8		

Declaration: I hereby affirm that the information provided in this disclosure form is true and accurate to the best of my knowledge. I understand that this disclosure is required by Title 2, Chapter 2.92 of the El Paso Municipal Code and is subject to verification by the city authorities. Further, I understand that upon submission of this form, I must disclose any subsequent contributions or donations prior to the relevant council meeting date.

Signature: _____ Date: October 1, 2025