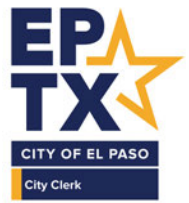


**CITY OF EL PASO, TEXAS
AGENDA ITEM
AGENDA SUMMARY FORM**



DEPARTMENT:

AGENDA DATE:

CONTACT PERSON NAME

PHONE NUMBER:

2nd CONTACT PERSON

PHONE NUMBER:

3rd CONTACT PERSON

PHONE NUMBER:

DISTRICT(S) AFFECTED:

STRATEGIC GOAL:

SUBGOAL:

SUBJECT:

COMMUNITY AND STAKEHOLDER OUTREACH:

REPORTING OF CONTRIBUTION OR DONATION TO CITY COUNCIL:

NAME	AMOUNT (\$)	DATE

BACKGROUND / DISCUSSION:

PRIOR COUNCIL ACTION:

AMOUNT AND SOURCE OF FUNDING:

*****REQUIRED AUTHORIZATION*****

RE: Joe [REDACTED]

From CR Team <CRTeam@elpasotexas.gov>
Date Thu 7/3/2025 11:40 AM
To Acosta, Gladys <AcostaG2@elpasotexas.gov>
Cc District #1 <District1@elpasotexas.gov>; CR1 <CR1@elpasotexas.gov>; District #8 <District8@elpasotexas.gov>

Gladys – Please see staff’s response:

Staff made contact with Mr. [REDACTED] on Tuesday afternoon and was able to explain the process to maintain the medians. Both Sunland Park and Resler are handled by our contractor. The call went well and Mr. [REDACTED] was pleased with the contact.

Sunland Park is scheduled for maintenance next week; we are pending information from the contractor regarding the schedule for Resler. To address his inquiry about pulling the weeds, they are trimmed down if they are below 12” tall and pulled by the root if they are taller than this. After that, the area is sprayed with herbicide to delay new growth.

I will let you know once we have more information on the schedule for Resler.

Please let us know if you have any questions.

From: Acosta, Gladys <AcostaG2@elpasotexas.gov>
Sent: Tuesday, July 1, 2025 12:03 PM
To: Ybarra, Nicholas N. <YbarraNN@elpasotexas.gov>; Clancy, Forrest J. <ClancyFJ@elpasotexas.gov>
Cc: District #1 <District1@elpasotexas.gov>; CR1 <CR1@elpasotexas.gov>; District #8 <District8@elpasotexas.gov>
Subject: Joe [REDACTED] re. Median Cleanings

Hello-

We received a phone call from a constituent who has questions about the schedule ESD follows for median cleaning. He specifically has questions about the medians on Sunland Park Dr. (which is located in District 8), and Resler Dr. (District 1). The constituent would also like to know what process is implemented when clearing the weeds in the median. He is concerned that the weeds are not being pulled from the root, so they keep growing even though they get cut.

Contact Information
[REDACTED]

Any guidance you can provide would be greatly appreciated.

Thank you!
-Gladys



Gladys Acosta, MPAff

Office of Mayor Pro Tem Alejandra Chávez
El Paso City Council- District 1

AcostaG2@elpasotexas.gov

O: 915-212-1002
C: 915-979-9113

e. Vegetation being Removed from Medians

From Acosta, Gladys <AcostaG2@elpasotexas.gov>
Date Mon 7/7/2025 2:16 PM
To Jimenez, Camilo M <JimenezCM1@elpasotexas.gov>; CR1 <CR1@elpasotexas.gov>
Cc District #1 <District1@elpasotexas.gov>

Thanks, Milo! I appreciate someone reaching out to her directly.

-GA

From: Jimenez, Camilo M <JimenezCM1@elpasotexas.gov>
Sent: Monday, July 7, 2025 2:15 PM
To: Acosta, Gladys <AcostaG2@elpasotexas.gov>; CR1 <CR1@elpasotexas.gov>
Cc: District #1 <District1@elpasotexas.gov>
Subject: RE: Caroline North re. Vegetation being Removed from Medians

Gladys – Please see below:

In reading the email, this is very dangerous on her doing this. Mesa is a very high traffic roadway, that requires traffic control when doing any maintenance on that roadway. TxDOT is very strict on this safety protocol. Mesa is under contract with our vendor Exceed, they have a maintenance schedule they follow as per the contract. I will reach out to Mrs. North and speak to her. Thank you

From: Acosta, Gladys <AcostaG2@elpasotexas.gov>
Sent: Monday, July 7, 2025 1:32 PM
To: CR1 <CR1@elpasotexas.gov>
Cc: District #1 <District1@elpasotexas.gov>
[REDACTED] re. Vegetation being Removed from Medians

Hello-

We received the following comment/concern from a constituent who is also a developer in the City regarding the medians on major roads and how she has witnessed the maintenance being done includes the removal of native vegetation landscape like sage and ocotillos. She would like to talk to ESD to discuss this practice and if there are alternatives to preserve native plants. She particularly noticed this at the medians on Mesa as well as Resler (let me know if I also need to send to TxDOT, please). She developed the shopping center where Whole Foods is located, so she has taken it upon herself in the past to clean up the medians properly.

[REDACTED]

Thank you!
Gladys



Gladys Acosta, MPAff

Office of Mayor Pro Tem Alejandra Chávez

El Paso City Council- District 1

AcostaG2@elpasotexas.gov

O: 915-212-1002

C: 915-979-9113

RE: Country Club Road

From Jimenez, Camilo M <JimenezCM1@elpasotexas.gov>
Date Thu 7/31/2025 12:36 PM
To Acosta, Gladys <AcostaG2@elpasotexas.gov>; CR1 <CR1@elpasotexas.gov>
Cc District #1 <District1@elpasotexas.gov>

Gladys – More info below:

Cleanup at [REDACTED] Columbine occurred yesterday. Please find before and after photos in the below link. For ease of viewing, there is a PDF in there with several after photos followed by before photos.

[REDACTED] [Columbine](#)

Please let me know if ESD can provide any further assistance.

From: Jimenez, Camilo M <JimenezCM1@elpasotexas.gov>
Sent: Friday, July 25, 2025 4:26 PM
To: Acosta, Gladys <AcostaG2@elpasotexas.gov>; CR1 <CR1@elpasotexas.gov>
Cc: District #1 <District1@elpasotexas.gov>
Subject: RE: Country Club Road

Closing the loop:

See below update for one of the two remaining cases on this list.

ENEC25-15565 – customer called in to request extension and was given until 7/24. If still out of compliance after this date, property will be cleaned
ENEC25-17874 – property was cleaned and abated today. Please see before and after photos at the below link.

[REDACTED]
ENEC25-15565 – Site was re-inspected and was still out of compliance. A writ of entry has been requested. I will let you know once scheduled.

From: Jimenez, Camilo M <JimenezCM1@elpasotexas.gov>
Sent: Friday, July 25, 2025 12:35 PM
To: Acosta, Gladys <AcostaG2@elpasotexas.gov>; CR1 <CR1@elpasotexas.gov>
Cc: District #1 <District1@elpasotexas.gov>
Subject: RE: Country Club Road

Gladys - Please see update below:

I have not spoken with Charlie [REDACTED] I left a message on his voicemail and provided my office number. I was notified that the dead tree is situated at the intersection of Amen Corner and Country Club Rd. A dead tree had been identified, and a case has been created. Please reference case number ENEC25-20441 for [REDACTED] Amen Corner Dr. I will send a code officer to check Country Club Rd. between Love Rd. and Yucca Pl. Thank you.

From: Acosta, Gladys <AcostaG2@elpasotexas.gov>
Sent: Friday, July 25, 2025 8:28 AM
To: Jimenez, Camilo M <JimenezCM1@elpasotexas.gov>; CR1 <CR1@elpasotexas.gov>
Cc: District #1 <District1@elpasotexas.gov>
Subject: Re: Country Club Road

Yes, please.

Gladys Acosta, MPAff
Office of Mayor Pro Tem Alejandra Chávez
El Paso City Council- District 1
C: [915-979-9113](tel:915-979-9113)
AcostaG2@elpasotexas.gov

Sent from my iPhone

From: Jimenez, Camilo M <JimenezCM1@elpasotexas.gov>
Sent: Thursday, July 24, 2025 12:20:21 PM
To: Acosta, Gladys <AcostaG2@elpasotexas.gov>; CR1 <CR1@elpasotexas.gov>
Cc: District #1 <District1@elpasotexas.gov>
Subject: RE: Country Club Road

Gladys – Double checking, you just want me to forward his complaints?

From: Acosta, Gladys <AcostaG2@elpasotexas.gov>
Sent: Wednesday, July 23, 2025 6:47 PM
To: CR1 <CR1@elpasotexas.gov>
Cc: District #1 <District1@elpasotexas.gov>
Subject: Fw: Country Club Road

Hello,

We have received another email from Charlie [REDACTED] We will acknowledge receipt on our end and will let him know we forwarded his complaints and comments to staff.

Thank you,
Gladys

Gladys Acosta, MPAff
Office of Mayor Pro Tem Alejandra Chávez
El Paso City Council- District 1
C: [915-979-9113](tel:915-979-9113)
AcostaG2@elpasotexas.gov

Sent from my iPhone

From: Charlie [REDACTED]
Sent: Wednesday, July 23, 2025 4:41 PM
To: Acosta, Gladys <AcostaG2@elpasotexas.gov>
Subject: Re: Country Club Road

CAUTION: This email originated from outside of the City of El Paso. Do not click links or open attachments unless you recognize the sender and know the content is safe. If suspicious, use **Phish Alert** or forward to SpamReport@elpasotexas.gov.

Gladys, ever since I tried to inform Alejandra about my concerns of the shabby condition of Country Club Road, I now understand what a frustrating task it is to work with the City. I can say without hesitation that whatever department within the City is supposedly cleaning up the mess, has absolutely no clue what they are doing. I instead of removing wild palms...they are trimming them. Instead of removing wild weeds...they leave them. I can't see any of the dead trees being removed. These laborers don't have a clue.

Charlie [REDACTED]

On Thu, Jul 17, 2025, 3:40 PM Charlie [REDACTED] wrote:

I did respond to the number left in my voicemail and provided the location to Danny in Code Enforcement. I also provided him with a text of the location and gave him my contact information if he had questions. I haven't heard from him. It's not even that difficult to locate. Just a side note, I drove down Country Club and it can't get much uglier. I'm embarrassed that property owners along Country Club aren't out cleaning it up. There is a vacant house south of Montoya that should have all the dead trees removed and the structure destroyed. What an eyesore! Why hasn't Code Enforcement acted on it?

Charlie [REDACTED]

On Tue, Jul 15, 2025, 8:20 AM Charlie [REDACTED] wrote:

Thanks for communicating with me on this subject. Most of the dead trees have been marked; however the large, dead tree leaning against the wall has not. That tree is located between Yucca and Love Road. I left a voicemail reply and sent a text. The removal of dead trees will be a good start, but the remaining trees need to be trimmed and the wild trees removed. I'm even willing to help trim them if the City will provide a small-scale chainsaw and pick up the trimmings! At least they can see how to do it. By the way, it appears that the irrigation system located near the railroad tracks is not functioning properly...standing water for several days.

Charlie [REDACTED]

On Mon, Jul 14, 2025, 1:25 PM Acosta, Gladys <AcostaG2@elpasotexas.gov> wrote:

Hi Charlie-

Hope you had a good weekend.

City staff has notified us that the parkways on Country Club Rd were checked for tree branches obstructing the public right of way, trash, weeds, and debris and 16 cases were created by Code Enforcement. Of those, many have already been transferred to Environmental Services department for clean up, or are waiting a writ signature from the judge in order to schedule the cleanup. Staff also mentioned that they reached out to you to find the location of the dead tree- I did share the intersection you provided to them as well.

We will keep you updated as we get additional information.

Thank you,
Gladys



Gladys Acosta, MPAff

Office of Mayor Pro Tem Alejandra Chávez
El Paso City Council- District 1

AcostaG2@elpasotexas.gov

O: 915-212-1002

C: 915-979-9113

From: Charlie [REDACTED]
Sent: Thursday, July 10, 2025 3:19 PM
To: Acosta, Gladys <AcostaG2@elpasotexas.gov>
Subject: Re: Country Club Road

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OK, I found it. The tree is now resting against the wall on the south side of Country Club Drive east of Amen Corner. I just drove down Country Club and noticed that most of the dead trees were marked with pink paint, but somehow several trees were missed. In fact, the larger tree that is leaning against the the rock wall is not marked.

On Sun, Jul 6, 2025, 4:09 PM Charlie [REDACTED] wrote:

I drove down Country Club today and it appears that the tree I saw leaning toward the street was gone or I didn't see it. Cars with yellow or turquoise plates were hustling me along. There should be a toll booth at the river with non- Texas license plates. I will check again Monday. However, there isn't a lack of dead trees to choose from.

Charlie [REDACTED]

On Thu, Jul 3, 2025, 2:58 PM Acosta, Gladys <AcostaG2@elpasotexas.gov> wrote:

Charlie-

Can you please share the parameters of where the tree is located on Country Club so staff can be dispatched to that location?

-Gladys

Gladys Acosta, MPAff
Office of Mayor Pro Tem Alejandra Chávez
El Paso City Council- District 1
C: [915-979-9113](tel:915-979-9113)
AcostaG2@elpasotexas.gov

Sent from my iPhone

From: Acosta, Gladys <AcostaG2@elpasotexas.gov>
Sent: Thursday, July 3, 2025 1:08:26 PM
To: Charlie Birkelbach <birk1130@gmail.com>
Subject: Re: Country Club Road

Hello Charlie-

I have notified City Staff about your report regarding a dead tree that looks like it's going to fall onto Country Club Rd. We will update you once we receive an update.

Thank you,
Gladys

Gladys Acosta, MPAff
Office of Mayor Pro Tem Alejandra Chávez
El Paso City Council- District 1
C: [915-979-9113](tel:915-979-9113)
AcostaG2@elpasotexas.gov

Sent from my iPhone

From: Charlie [REDACTED]
Sent: Thursday, July 3, 2025 11:03 AM
To: Acosta, Gladys <AcostaG2@elpasotexas.gov>
Subject: Re: Country Club Road

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Gladys, just wanted to let you know that a large dead tree looks like it's going to fall onto Country Club Road.

Charlie [REDACTED]

On Mon, Jun 30, 2025, 7:53 PM Charlie [REDACTED] > wrote:

I can't believe the response from Code Enforcement! When the City designed Country Club Road, they installed 7 or 8 foot sidewalks along the backside of homeowner walls and fences. I would doubt the property line would extend to the curbside. Haphazard placement of trees and a drip irrigation system was installed.

If this is the case, why did the City hire a third-party contractor to provide the maintenance service for several years. Subsequently, the City has used its maintenance department to take over the previous contract. That's when the quality went downhill. It appears that the only areas being maintained are the "circles"...and it's a stretch to call that maintenance. Additionally, what about the medians? And what about all the dead trees on City property? If what you were told is accurate, does the City want co-liability if a property cuts down a tree and has or creates an accident? I may be wrong, but the City owns the property and should have the responsibility of maintaining it. Its like having a lot next to a City park and having Code Enforcement tell me to maintain it.

Sorry, but I'm not buying it.

Charlie [REDACTED]

On Mon, Jun 30, 2025, 1:50 PM Acosta, Gladys <AcostaG2@elpasotexas.gov> wrote:

Hi Charlie-

We understand your frustration – we've received several complaints over the past three months regarding areas along Country Club.

City staff will be asking the Code Enforcement department to check for any areas that need corrective action. They also wanted to make you aware that the sections of land you referenced—commonly known as parkways, frontages, or double/triple fronts—are actually owned by the adjacent property owners. As such, the responsibility for weed and tree maintenance falls on them under City Code Section 9.04.860, and with some exceptions, 9.04.870. These requirements have been in place for quite some time, with the last amendment made in 2011. According to staff, all residents were notified of the updates at that time.

We will notify you of any additional updates we receive.

Respectfully,

Gladys



From: Charlie [REDACTED] <[REDACTED]>
Sent: Wednesday, June 25, 2025 3:15 PM
To: Acosta, Gladys <AcostaG2@elpasotexas.gov>
Cc: District #1 <District1@elpasotexas.gov>
Subject: Re: Country Club Road

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I just drove down Country Club and guess what? Homeowners were out doing what the City should be doing...pulling weeds, etc. Is that the plan? Let everything go until the homeowners can't stand it and take over. What a mess.

On Wed, Jun 25, 2025, 2:51 PM Acosta, Gladys <AcostaG2@elpasotexas.gov> wrote:

Thank you for letting us know, Charlie.

I have sent a follow up to City staff and notified them that the situation is now worse. I will keep you updated with any information we receive.

Respectfully,

Gladys



From: Charlie [REDACTED] <[REDACTED]>
Sent: Tuesday, June 24, 2025 9:07 AM
To: Acosta, Gladys <AcostaG2@elpasotexas.gov>
Cc: District #1 <District1@elpasotexas.gov>
Subject: Re: Country Club Road

Some people who received this message don't often get email from [REDACTED] [Learn why this is important](#)

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Gladys, it's only getting worse. I counted 17 dead trees yesterday on the way to church. Delays will only make it worse.

On Wed, Jun 11, 2025, 1:24 PM Charlie [REDACTED] <[REDACTED]> wrote:

Thank you for your response. I look forward to seeing vast improvements to Country Club Road.

On Wed, Jun 11, 2025 at 12:04 PM Acosta, Gladys <AcostaG2@elpasotexas.gov> wrote:

Hello Charlie-

Thank you for taking the time to share your concerns with our office about the conditions along Country Club Road. We understand your frustration and truly appreciate your thoughtful and detailed feedback.

Representative Chávez is aware of the ongoing maintenance concerns along Country Club Road and understands the importance of this corridor to the surrounding community. Our office has communicated these concerns to the appropriate City staff and has formally reported the issues so they can assess the situation and explore potential solutions.

Your observations and suggestions regarding landscape maintenance and overall design will also be shared as part of those internal discussions. While we may not have immediate updates to provide, please know our office will continue to advocate for responsible improvements and long-term upkeep.

Thank you again for reaching out and for your continued engagement. We will keep you informed of any developments as they become available.

Sincerely,

Gladys



From: Charlie [REDACTED] <[REDACTED]>
Sent: Monday, June 9, 2025 1:57 PM
To: District #1 <district1@elpasotexas.gov>
Subject: Country Club Road

Some people who received this message don't often get email from [REDACTED] [Learn why this is important](#)

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When is the City going to turn this disaster around. The former Engineering Department created this mess and now the City appears to be deserting their failure to oversee it. At the very least, hire a landscape maintenance company to clean up the jungle. The City's team doesn't have a clue. They don't appear to know what to do. Trees need to be pruned from the groundup, all weeds removed along with wild palms and cottonwood trees, and dead trees cut down and removed. Too many trees were planted, so removing the dead ones will help open space for the others to grow.

I agree with the former mayor, Joe Wardy, in a letter to El Paso Inc. The City needs to work on what's in place, rather than spend more money on projects like the park over I-10 downtown.

Country Club Road can be beautiful in spite of the design shortfalls.

You can make it happen...that's why I voted for you!

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

--

Charlie [REDACTED]

RE: Charlie [REDACTED] re. Country Club Road

From Acosta, Gladys <AcostaG2@elpasotexas.gov>
Date Tue 7/1/2025 11:58 AM
To Jimenez, Camilo M <JimenezCM1@elpasotexas.gov>; CR1 <CR1@elpasotexas.gov>; District #1 <District1@elpasotexas.gov>

Thank you, Milo, I appreciate it.

This is the response I sent to him:

Hi Charlie-

We understand your frustration – we've received several complaints over the past three months regarding areas along Country Club.

City staff will be asking the Code Enforcement department to check for any areas that need corrective action. They also wanted to make you aware that the sections of land you referenced—commonly known as parkways, frontages, or double/triple fronts—are actually owned by the adjacent property owners. As such, the responsibility for weed and tree maintenance falls on them under City Code Section 9.04.860, and with some exceptions, 9.04.870. These requirements have been in place for quite some time, with the last amendment made in 2011. According to staff, all residents were notified of the updates at that time.

We will notify you of any additional updates we receive.

From: Jimenez, Camilo M <JimenezCM1@elpasotexas.gov>
Sent: Tuesday, July 1, 2025 11:56 AM
To: Acosta, Gladys <AcostaG2@elpasotexas.gov>; CR1 <CR1@elpasotexas.gov>; District #1 <District1@elpasotexas.gov>
Subject: RE: Charlie [REDACTED] re. Country Club Road

Hi Gladys,

I will give him a call. Do you have the response you provided to him? That way I am prepared.

From: Acosta, Gladys <AcostaG2@elpasotexas.gov>
Sent: Tuesday, July 1, 2025 11:22 AM
To: CR Team <CRTeam@elpasotexas.gov>; CR1 <CR1@elpasotexas.gov>; District #1 <District1@elpasotexas.gov>
Subject: RE: Charlie [REDACTED] re. Country Club Road

Hello,

After notifying Charlie about the City ordinance of maintenance, he did not agree that this was the truth. Please see the response he provided back below:

“ I can't believe the response from Code Enforcement! When the City designed Country Club Road, they instilled 7 or 8 foot sidewalks along the backside of homeowner walls and fences. I would doubt the property line would extend to the curbside. Haphazard placement of trees and a drip irrigation system was installed. If this is the case, why did the City hire a third-party contractor to provide the maintenance service for several years. Subsequently, the City has used its maintenance department to take over the previous contract. That's when the quality went downhill. It appears that the only areas being maintained are the "circles"...and it's a stretch to call that maintenance. Additionally, what about the medians? And what about all the dead trees on City property? If what you were told is accurate, does the City want co-liability if a property cuts down a tree and has or creates an accident? I may be wrong, but the City owns the property and should have the responsibility of maintaining it. Its like having a lot next to a City park and having Code Enforcement tell me to maintain it. Sorry, but I'm not buying it.”

Can someone please reach out to him to discuss what specific sections of land he is referring to?

Thank you,
Gladys

From: Acosta, Gladys <AcostaG2@elpasotexas.gov>
Sent: Wednesday, June 25, 2025 4:26 PM
To: CR Team <CRTeam@elpasotexas.gov>; CR1 <CR1@elpasotexas.gov>; District #1 <District1@elpasotexas.gov>
Subject: RE: Charlie [REDACTED] re. Country Club Road

You read our mind- Theresa has a reply drafted referencing the ordinance of maintenance. We will send that, and if he comes back with something different, we will follow up with you all.

Thanks!
-GA

From: CR Team <CRTeam@elpasotexas.gov>
Sent: Wednesday, June 25, 2025 4:23 PM
To: CR1 <CR1@elpasotexas.gov>; District #1 <District1@elpasotexas.gov>
Subject: RE: Charlie [REDACTED] re. Country Club Road

Ok I see. The ordinance states that abutting property owners are responsible for double frontage maintenance. If he has some parameters, we can ask Code to do another sweep?

From: Acosta, Gladys <AcostaG2@elpasotexas.gov>
Sent: Wednesday, June 25, 2025 4:20 PM
To: CR Team <CRTeam@elpasotexas.gov>; CR1 <CR1@elpasotexas.gov>
Cc: District #1 <District1@elpasotexas.gov>
Subject: RE: Charlie [REDACTED] re. Country Club Road

His main issue is the overgrown weeds and dead trees along Country Club. He sent a follow up email after I sent this and he said that he cannot believe that the public has taken it upon themselves to clean up when it should be the City's job.

From: CR Team <CRTeam@elpasotexas.gov>
Sent: Wednesday, June 25, 2025 4:17 PM

To: Acosta, Gladys <AcostaG2@elpasotexas.gov>; CR1 <CR1@elpasotexas.gov>
Cc: District #1 <District1@elpasotexas.gov>
Subject: RE: Charlie [REDACTED] re. Country Club Road

Gladys – What exactly is his ask? It seems as though he wants certain practices changed/implemented, is that accurate?

From: Acosta, Gladys <AcostaG2@elpasotexas.gov>
Sent: Wednesday, June 25, 2025 2:47 PM
To: CR1 <CR1@elpasotexas.gov>
Cc: District #1 <District1@elpasotexas.gov>
Subject: Charlie [REDACTED] re. Country Club Road

Hi-

I submitted the following request via 311 (ID # 11606) on 6-11-25. Charlie sent another email yesterday, saying that the situation has escalated. Hence, why I am now sending it via CR.

Any assistance would be greatly appreciated.

Thank you,
Gladys



Gladys Acosta, MPAff

Office of Mayor Pro Tem Alejandra Chávez
El Paso City Council- District 1

AcostaG2@elpasotexas.gov

O: 915-212-1002
C: 915-979-9113

From: Charlie [REDACTED] >
Sent: Tuesday, June 24, 2025 9:07 AM
To: Acosta, Gladys <AcostaG2@elpasotexas.gov>
Cc: District #1 <District1@elpasotexas.gov>
Subject: Re: Country Club Road

Some people who received this message don't often get email from [REDACTED]. [Learn why this is important](#)

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Gladys, it's only getting worse. I counted 17 dead trees yesterday on the way to church. Delays will only make it worse.

On Wed, Jun 11, 2025, 1:24 PM Charlie [REDACTED] > wrote:

Thank you for your response. I look forward to seeing vast improvements to Country Club Road.

On Wed, Jun 11, 2025 at 12:04 PM Acosta, Gladys <AcostaG2@elpasotexas.gov> wrote:

Hello Charlie-

Thank you for taking the time to share your concerns with our office about the conditions along Country Club Road. We understand your frustration and truly appreciate your thoughtful and detailed feedback.

Representative Chávez is aware of the ongoing maintenance concerns along Country Club Road and understands the importance of this corridor to the surrounding community. Our office has communicated these concerns to the appropriate City staff and has formally reported the issues so they can assess the situation and explore potential solutions.

Your observations and suggestions regarding landscape maintenance and overall design will also be shared as part of those internal discussions. While we may not have immediate updates to provide, please know our office will continue to advocate for responsible improvements and long-term upkeep.

Thank you again for reaching out and for your continued engagement. We will keep you informed of any developments as they become available.

Sincerely,
Gladys



Gladys Acosta, MPAff

Office of Mayor Pro Tem Alejandra Chávez
El Paso City Council- District 1

AcostaG2@elpasotexas.gov

O: 915-212-1002
C: 915-979-9113

From: Charlie [REDACTED] >
Sent: Monday, June 9, 2025 1:57 PM

To: District #1 <district1@elpasotexas.gov>

Subject: Country Club Road

Some people who received this message don't often get email from [REDACTED]. [Learn why this is important](#)

CAUTION: This email originated from outside of the City of El Paso. Do not click links or open attachments unless you recognize the sender and know the content is safe. If suspicious, use **Phish Alert** or forward to SpamReport@elpasotexas.gov.

When is the City going to turn this disaster around. The former Engineering Department created this mess and now the City appears to be deserting their failure to oversee it. At the very least, hire a landscape maintenance company to clean up the jungle. The City's team doesn't have a clue. They don't appear to know what to do. Trees need to be pruned from the groundup, all weeds removed along with wild palms and cottonwood trees, and dead trees cut down and removed. Too many trees were planted, so removing the dead ones will help open space for the others to grow.

I agree with the former mayor, Joe Wardy, in a letter to El Paso Inc. The City needs to work on what's in place, rather than spend more money on projects like the park over I-10 downtown.

Country Club Road can be beautiful in spite of the design shortfalls.

You can make it happen...that's why I voted for you!

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

--

Charlie [REDACTED]

RE: Resident Feedback on Tree Responsibility

From Jimenez, Camilo M <JimenezCM1@elpasotexas.gov>
Date Mon 7/28/2025 12:05 PM
To Acosta, Gladys <AcostaG2@elpasotexas.gov>
Cc District #1 <District1@elpasotexas.gov>

1 attachment (179 KB)
1964.pdf;

Gladys – The ordinance (attached) was passed in 1964 and City Clerk wanted to provide the info below:

Good morning, Everything that I find has to do with public property not private. This types of matters unfortunately become a civil matter. There is Texas state law which I believe we reference when we receives calls that pertain to issues like this.

Boundaries and Encroachment

Tree ownership in Texas is determined by property lines. A tree belongs to the landowner where its trunk is rooted, even if branches or roots extend onto a neighbor's property. While Texas law allows property owners to trim encroaching branches or roots up to the property line, cutting beyond that can be considered trespassing or tree damage, with potential legal consequences.

Disputes often arise when overhanging branches cause damage, such as breaking fences or damaging roofs. Texas courts have ruled that a property owner may trim encroaching limbs but cannot demand the removal of a healthy tree simply because it extends over the boundary. In Petti v. Perkins (1994), a Texas appellate court reaffirmed that trimming must not harm the tree's overall health. If pruning results in the tree's death, the responsible party may be liable for damages, including its market value or replacement cost.

Root encroachment can also lead to legal conflicts, particularly when it affects foundations, driveways, or underground utilities. While property owners are generally responsible for protecting their land from root damage, legal action may be possible if a neighbor's tree causes significant harm. Courts have awarded damages in cases where root intrusion led to structural issues, especially if the tree owner was aware of the problem and failed to act.

From: Acosta, Gladys <AcostaG2@elpasotexas.gov>
Sent: Thursday, July 24, 2025 5:04 PM
To: Jimenez, Camilo M <JimenezCM1@elpasotexas.gov>
Cc: District #1 <District1@elpasotexas.gov>
Subject: RE: Resident Feedback on Tree Responsibility

Thanks, Milo.

I was actually asking on our office's behalf, as this is a question Rep. Chavez has had for a while but we haven't been able to find an answer. Do we have to filed an ORR to get this information?

-Gladys

From: Jimenez, Camilo M <JimenezCM1@elpasotexas.gov>
Sent: Thursday, July 24, 2025 11:31 AM
To: Acosta, Gladys <AcostaG2@elpasotexas.gov>; Guerrero-Ayala, Miguel A. <GuerreroAyalaMA@elpasotexas.gov>
Cc: Saucedo, Lizette T. <SaucedoLT@elpasotexas.gov>; District #1 <District1@elpasotexas.gov>
Subject: RE: Resident Feedback on Tree Responsibility

Hi Gladys – Sorry, I thought I had hit send earlier.

- The door hangers were left 2 weeks ago, I have asked if they have been leaving more since then.
- Here is what I learned. The highlighted portion is when the ordinance was last updated and when it went digital. Since, this portion of the code does not have a date, we will have to go through physical records to request the information. We recommend the resident file an ORR for that information since it will take staff time to fulfill the request.
-
- **12.68.030 - Trees and other objects—Trimming by lot owners required.**

A.
Street Corners. It shall be the duty of every owner or occupant of any corner lot in the city to keep any and all trees trimmed and pruned of limbs, branches and foliage to a minimum clearance of ten feet above the street level at the nearest curb line in that area of a triangle formed by the intersecting property lines and a diagonal line joining the property lines at points twenty feet from their intersection on such corner lot.

B.
Sidewalk Areas. It shall be the duty of every owner or occupant of any property in the city to keep any and all trees trimmed and pruned of limbs, branches and foliage to a minimum clearance of eight feet above the sidewalk level in that area between his property line and the curbline of any abutting street.

C.
Keeping Free Passage in Sidewalk Area. It shall be unlawful for any person to place, maintain or permit, or cause to be placed or maintained, any tree, plant or object on or in the area between the property line of any lot and the curb line of any street abutting such lot in any way that obstructs the free passage and use of that area by the public.

D.
Clearance Near Fire Hydrants. It is unlawful for any person to place, maintain or permit, or cause to be placed or maintained any tree, plant or object within five feet of any fire hydrant in the city.

E.
Notwithstanding the provisions of any other section in this chapter it is unlawful for any person to place, plant or maintain any plant, tree, or other object in such a manner as to obstruct from view any traffic-control device.
(Prior code § 20-157.3)

From: Acosta, Gladys <AcostaG2@elpasotexas.gov>
Sent: Wednesday, July 23, 2025 6:50 PM
To: Jimenez, Camilo M <JimenezCM1@elpasotexas.gov>; Guerrero-Ayala, Miguel A. <GuerreroAyalaMA@elpasotexas.gov>
Cc: Saucedo, Lizette T. <SaucedoLT@elpasotexas.gov>; District #1 <District1@elpasotexas.gov>
Subject: Re: Resident Feedback on Tree Responsibility

Milo-

Do we know when the door hangers were last left in people's homes? Also, when did this ordinance pass?

Thanks, Miguel! We've been dealing with the double frontage abutting properties issues for a while- we appreciate you sending this along!

-Gladys

Gladys Acosta, MPAff
Office of Mayor Pro Tem Alejandra Chávez
El Paso City Council- District 1
C: [915-979-9113](tel:915-979-9113)

AcostaG2@elpasotexas.gov

Sent from my iPhone

From: Jimenez, Camilo M <jimenezCM1@elpasotexas.gov>
Sent: Wednesday, July 23, 2025 4:36:49 PM
To: Guerrero-Ayala, Miguel A. <GuerreroAyalaMA@elpasotexas.gov>
Cc: Saucedo, Lizette T. <SaucedoLT@elpasotexas.gov>; District #1 <District1@elpasotexas.gov>; Acosta, Gladys <AcostaG2@elpasotexas.gov>
Subject: RE: Resident Feedback on Tree Responsibility

As they say at Chick-fil-A, "My pleasure".

From: Guerrero-Ayala, Miguel A. <GuerreroAyalaMA@elpasotexas.gov>
Sent: Wednesday, July 23, 2025 4:36 PM
To: Jimenez, Camilo M <jimenezCM1@elpasotexas.gov>; CR7 <CR7@elpasotexas.gov>
Cc: CR Team <CRTeam@elpasotexas.gov>; Saucedo, Lizette T. <SaucedoLT@elpasotexas.gov>; District #1 <District1@elpasotexas.gov>; Acosta, Gladys <AcostaG2@elpasotexas.gov>
Subject: RE: Resident Feedback on Tree Responsibility

Orale, ya ni me acordaba de ellos.

Appreciate the help as always!

From: Jimenez, Camilo M <jimenezCM1@elpasotexas.gov>
Sent: Wednesday, July 23, 2025 4:29 PM
To: Guerrero-Ayala, Miguel A. <GuerreroAyalaMA@elpasotexas.gov>; CR7 <CR7@elpasotexas.gov>
Cc: CR Team <CRTeam@elpasotexas.gov>; Saucedo, Lizette T. <SaucedoLT@elpasotexas.gov>; District #1 <District1@elpasotexas.gov>; Acosta, Gladys <AcostaG2@elpasotexas.gov>
Subject: RE: Resident Feedback on Tree Responsibility

In the words of the band, Control Machete, "Si Señor!" It falls under the same section of the code.

From: Guerrero-Ayala, Miguel A. <GuerreroAyalaMA@elpasotexas.gov>
Sent: Wednesday, July 23, 2025 4:26 PM
To: Jimenez, Camilo M <jimenezCM1@elpasotexas.gov>; CR7 <CR7@elpasotexas.gov>
Cc: CR Team <CRTeam@elpasotexas.gov>; Saucedo, Lizette T. <SaucedoLT@elpasotexas.gov>; District #1 <District1@elpasotexas.gov>; Acosta, Gladys <AcostaG2@elpasotexas.gov>
Subject: RE: Resident Feedback on Tree Responsibility

Great. Appreciate that Camilo!

That's exactly what I was thinking. There is no median in County Club. There is, however, a lot of double frontages. They fall under the same ordinance, right?

From: Jimenez, Camilo M <jimenezCM1@elpasotexas.gov>
Sent: Wednesday, July 23, 2025 4:10 PM
To: Guerrero-Ayala, Miguel A. <GuerreroAyalaMA@elpasotexas.gov>; CR7 <CR7@elpasotexas.gov>
Cc: CR Team <CRTeam@elpasotexas.gov>; Saucedo, Lizette T. <SaucedoLT@elpasotexas.gov>; District #1 <District1@elpasotexas.gov>; Acosta, Gladys <AcostaG2@elpasotexas.gov>
Subject: RE: Resident Feedback on Tree Responsibility

Thank you Miguel – attached is the door hanger and the ordinance is below. Click on the screenshot for the code.

12.68.030 - Trees and other objects—Trimming by lot owners required.



- A. Street Corners. It shall be the duty of every owner or occupant of any corner lot in the city to keep any and all trees trimmed and pruned of limbs, branches and foliage to a minimum clearance of ten feet above the street level at the nearest curb line in that area of a triangle formed by the intersecting property lines and a diagonal line joining the property lines at points twenty feet from their intersection on such corner lot.
- B. Sidewalk Areas. It shall be the duty of every owner or occupant of any property in the city to keep any and all trees trimmed and pruned of limbs, branches and foliage to a minimum clearance of eight feet above the sidewalk level in that area between his property line and the curbline of any abutting street.
- C. Keeping Free Passage in Sidewalk Area. It shall be unlawful for any person to place, maintain or permit, or cause to be placed or maintained, any tree, plant or object on or in the area between the property line of any lot and the curb line of any street abutting such lot in any way that obstructs the free passage and use of that area by the public.
- D. Clearance Near Fire Hydrants. It is unlawful for any person to place, maintain or permit, or cause to be placed or maintained any tree, plant or object within five feet of any fire hydrant in the city.
- E. Notwithstanding the provisions of any other section in this chapter it is unlawful for any person to place, plant or maintain any plant, tree, or other object in such a manner as to obstruct from view any traffic-control device.

Code Enforcement visited her property on 06/17/25 and informed her that it is the homeowner's responsibility to maintain the trees. She is requesting to get this in writing because she doesn't believe it should be her responsibility.

In addition, she raised concerns about overgrown weeds in the medians and the lack of regular street sweeping in the area. She feels that, considering how high taxes already are, the current level of city maintenance is inadequate.

[Weeds on Street](#)
[311-17081](tel:311-17081)

Also – Code has provided list of cases for properties along Country Club that are double frontages:

The Country Club Rd sweep was completed. Please see list of cases below:

- ENEC25-20422
- ENEC25-20429
- ENEC25-20429
- ENEC25-20440
- ENEC25-17874- TRANSFERRED FOR CLEAN UP
- ENEC25-20408
- ENEC25-20409
- ENEC25-20413
- ENEC25-20417
- ENEC25-20441
- ENEC25-10137- TRANSFERRED FOR CLEAN UP
- ENEC25-10138
- ENEC25-15565- TRANSFERRED FOR CLEAN UP

The parkways on Country Club Rd were checked for tree branches obstructing the public right of way, trash, weeds, and debris. Transferred for cleanup means the case has been sent over to Environmental Services' Clean El Paso section for property cleanup. Thank you.

There are not many medians on Country club, could she have meant the double frontages?

From: Guerrero-Ayala, Miguel A. <GuerreroAyalaMA@elpasotexas.gov>

Sent: Wednesday, July 23, 2025 3:55 PM

To: CR7 <CR7@elpasotexas.gov>

Cc: CR Team <CRTeam@elpasotexas.gov>; Saucedo, Lizette T. <SaucedoLT@elpasotexas.gov>; District #1 <District1@elpasotexas.gov>; Acosta, Gladys <AcostaG2@elpasotexas.gov>

Subject: Resident Feedback on Tree Responsibility

Good afternoon,

Could I get some assistance with this CR?

I've looped in District 1 since it's their constituent

[REDACTED]

Code Enforcement visited her property on 06/17/25 and informed her that it is the homeowner's responsibility to maintain the trees. She is requesting to get this in writing because she doesn't believe it should be her responsibility.

In addition, she raised concerns about overgrown weeds in the medians and the lack of regular street sweeping in the area. She feels that, considering how high taxes already are, the current level of city maintenance is inadequate.

[Weeds on Street](#)
[311: 17081](#)

Respectfully,

Miguel A. Guerrero-Ayala

Administrative Secretary

City Council - District 7

The City of El Paso

300 N. Campbell, El Paso TX, 79901

Office: (915) 212-1033

Mobile: (915) 487-7415

Constituent Concern - Beautify El Paso

From Sanchez, Nathan <SanchezN1@elpasotexas.gov>

Date Tue 8/12/2025 2:06 PM

To frank [REDACTED]

Cc District #1 <District1@elpasotexas.gov>

1 attachment (38 KB)

El Paso, TX Code of Ordinance - Section 13.04.050.pdf;

Mr. [REDACTED]

"Per municipal ordinance, the responsibility for maintaining weeds on parkways falls to the adjacent property owner, as specified in Section 13.04.050 – Maintenance of sidewalks, curbs, and gutters—Abutting property owner's duty." - Laura Cruz Acosta, Communications Director - City of El Paso.

In regard to the property across the street from you, that falls under a shared responsibility between the city and The El Paso County Water Improvement District No. 1. Both entities are actively working to trim and maintain the aesthetic of the canal. If you feel there is a delay in their work and responsiveness - please feel to reach out.

"The recent rainfall has created ideal conditions for rapid weed growth in public spaces, especially in our medians and parkways.

After significant rain, weeds can grow several inches in just one day, which is the challenge currently affecting our community." - Laura Cruz Acosta, Communications Director - City of El Paso.

Thank you again for being an engaged and thoughtful member of our community.
Please don't hesitate to reach out if you have any further questions or concerns.

Best,
Nathan Sanchez
City Council Liaison - District 1
Office of Mayor Pro Tem Alejandra Chavez
O: 915.212.1001 | M: 915.299.3943
SanchezN1@elpasotexas.gov

From: frank [REDACTED]
Sent: Tuesday, August 12, 2025 12:56 PM
To: District #1 <district1@elpasotexas.gov>
Cc: frank [REDACTED]
Subject: Beautify El Paso

Some people who received this message don't often get email from fxl.frankxl@gmail.com. [Learn why this is important](#)

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Ms Chavez,
A week or so ago I filed a complaint about weeds in the front of my property.
I never heard back as I was told to expect a return call.
I called again and days later they called me from the front of my yard (today).
He spent over 30 minutes on the phone with me telling me it is my responsibility.
If so, why did the city decide to make our road ugly and trashy?
If it was my responsibility, I would have never permitted this disastrous so called improvement.
Why was I not asked my opinion?
Why was the irrigation system that I installed removed without my permission?
Why were my large gorgeous junipers removed without my permission?
Those Junipers greatly reduced the road noise at my house and beautified the area.
The gentleman could have removed those weeds in less time than he spent telling me "it's not his job."
I would have if it had been me.
Very unfortunate as to what has happened to this city.
Native El Pasoan for 71 years.
I recently sold my business.
I did much contract work for the City of El Paso in maintaining public safety communications systems since 1979.
My service to the City of Paso's voice radio and data communications systems to include the dispatch centers, existed throughout the terms of the following:

10 Chiefs of Police
6 County Sheriffs
10 City of El Paso Fire Chiefs
4 Emergency Radio Dispatch Centers

I have sold all of my rental properties in El Paso for except 1 and my homestead [REDACTED] and instead invested in rental properties in New Mexico.
I have sold my business in El Paso.
I lease my El Paso commercial properties to the corporation who purchased my business, otherwise they would be sold as well.
The new owners of my business cover the cost of those property taxes.
I will be selling the Upper Valley Road (6 acre homestead) property to move to my recently purchased home in New Mexico.

All of this due to the property tax situation and the lack of concern to improve the "look" of the city, which both the citizens and the city administration have a responsibility to uphold and maintain.

It is an embarrassment to drive home on Country Club Road with visitors from other parts of the country and experience the disaster that was deemed as improvements.

The last picture shows the weeds across the street from me.

Those are not my responsibility, are they?

Should I call again and make reference to those?

Or will Code Enforcement retaliate by citing me for the weeds I initially called to complain about, which were noted by them as being my responsibility?

It is with sadness that I am witnessing the deteriorating appeal that El Paso once had.

So I will ask again...could you please have someone clean up the west side of Upper Valley Road?

Between Country Club Road and Gomez Road.

The area adjacent to the drainage ditch...and I will clean up my area.

Please let me know.

Thank you.

Frank 

FW: Redd Rd Medians

From Acosta, Gladys <AcostaG2@elpasotexas.gov>
Date Mon 7/21/2025 12:00 PM
To sacasc@sbcglobal.net <sacasc@sbcglobal.net>
Cc District #1 <District1@elpasotexas.gov>

Hi Frank-

Hope you are doing well!

Rep. Chavez reached out to City staff to inquire about the beatification of the medians on Redd Rd. According to City staff, this would be considered a Capital Improvement Project request, and unfortunately, it is not a project that is currently not on the schedule.

Please know that our office will continue to advocate for any potential beautification efforts for this area through our meetings with City leadership & departments.

Respectfully,
Gladys



Gladys Acosta, MPAff

Office of Mayor Pro Tem Alejandra Chávez
El Paso City Council- District 1

AcostaG2@elpasotexas.gov

O: 915-212-1002
C: 915-979-9113

From: frank colon <sacasc@sbcglobal.net>
Sent: Thursday, July 10, 2025 11:02 AM
To: Chavez, Alejandra <chavezra33@elpasotexas.gov>
Subject: Re: El Paso City Council District 1 Newsletter

You don't often get email from sacasc@sbcglobal.net. [Learn why this is important](#)

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Good morning ma'am, I was wondering if there was anyway that you could help improve our Redd Rd median, it's an eye sore, the two reps before you always said they would, but they only cared about the 79912 zip not 79932. Thank you









Sent from AT&T Yahoo Mail on Android

On Thu, Jul 10, 2025 at 10:20 AM, Rep. Alejandra Chávez
<chaveza33-elpasotexas.gov@shared1.ccsend.com> wrote:



El Paso City Council Representative

Alejandra Chávez

District 1

Mayor Pro Tempore



Email	Phone
District1@elpasotexas.gov	(915) 212-0001
Address	Website
300 N. Campbell St. El Paso, TX, 79901	www.elpasotexas.gov/government/district-1/

***FOLLOW US & NEVER MISS
WHAT'S HAPPENING IN DISTRICT 1!***



[NextDoor](#)

A MESSAGE FROM REP. CHÁVEZ

Constituent Concern - Weeds and Aesthetics of Medians

From Sanchez, Nathan <SanchezN1@elpasotexas.gov>

Date Fri 8/8/2025 8:12 AM

To [REDACTED]

Cc District #1 <District1@elpasotexas.gov>

Good morning [REDACTED]

I hope this message finds you well. I wanted to follow up regarding your concerns about the overgrowth of weeds and the overall condition of the medians along Westwind Drive.

I have submitted a service request to the City Manager's Office concerning the state of the medians. I will be sure to share any updates with you as soon as I receive a response.

In the meantime, I wanted to provide the following statement from the City's Communications Director, Ms. Laura Cruz-Acosta, regarding the weed growth issue:

"The recent rainfall has created ideal conditions for rapid weed growth in public spaces, especially in our medians and parkways.

After significant rain, weeds can grow several inches in just one day, which is the challenge currently affecting our community.

The City's Environmental Services Department is actively addressing the issue through a combination of contracted services and in-house crews. The department manages approximately 750 miles of medians—about the distance from El Paso to Houston.

To prioritize resources, the department partners with contractors to maintain medians along the top 20 most-traveled roadways, covering approximately 350 miles. The remaining medians are maintained by City crews on a rotating schedule that may be adjusted based on weather conditions.

Per municipal ordinance, the responsibility for maintaining weeds on parkways falls to the adjacent property owner, as specified in Section 13.04.050 – Maintenance of sidewalks, curbs, and gutters—Abutting property owner's duty.

We appreciate the community's patience and continued support as crews work diligently to restore and maintain our public spaces."

Thank you again for being an engaged and thoughtful member of our community. Please don't hesitate to reach out if you have any further questions or concerns.

Thank you and have a blessed day.

Best,
Nathan Sanchez
City Council Liaison - District 1
Office of Mayor Pro Tem Alejandra Chavez
O: 915.212.1001 | M: 915.299.3943
SanchezN1@elpasotexas.gov

High Weeds all Westside

From Joshua [REDACTED]
Date Tue 8/12/2025 5:13 PM
To District #1 <district1@elpasotexas.gov>

[Some people who received this message don't often get email from [REDACTED] Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

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It's very concerning to see all the high weeds spreading across the Westside, particularly on the medians, and that nothing is being done about it. It's disheartening to witness your city being overrun by weeds. Have you noticed the weeds on Shadow Mt. Drive? They're almost as tall as trees. When we had other representatives in offices, they took care of this issue promptly. Why is it taking so long? When will this finally be resolved? Weeds are everywhere—Redroad, Restler, Shadow Mt., and so on.

Achoo, achoo, achoo! All that pollen is making me sneeze. I'm surprised I can even write this email.

Thank you for taking the time to read my email.

Joshua [REDACTED]

Country Club Road City Medians

From Acosta, Gladys <AcostaG2@elpasotexas.gov>

Date Fri 7/11/2025 4:05 PM

To CR1 <CR1@elpasotexas.gov>; Ybarra, Nicholas N. <YbarraNN@elpasotexas.gov>; Alvarado, Arthur S. <AlvaradoA@elpasotexas.gov>; Cruz-Acosta, Laura A. <Cruz-AcostaLA@elpasotexas.gov>

Cc District #1 <District1@elpasotexas.gov>

3 attachments (1 MB)

Image.jpg; Image (1).jpg; Image (2).jpg;

Hello-

As you know, we have been receiving many complaints about the conditions on Country Club Rd. when it comes to overgrown weeds. We even got a call from a constituent who is a member of the media who wanted to run a story on the situation. Today, our team went out to drive around our district, and we drove down Country Club. While we did notice many weeds in abutting properties that we know are the responsibility of the property owners to maintain, we also noticed that the medians the City is responsible for maintaining are full of weeds, so we wanted to request that these get addressed, considering that we are in monsoon season and if they are not kept up with, the situation will get messier. We also want to make sure we are setting the example for the property owners. Please see attached photos for reference.

We did see a Code Enforcement officer out during our drive, so we hope property owners are getting the information regarding their responsibility to clean up their homes.

Please let us know if you have any questions.

Thank you,
Gladys



Gladys Acosta, MPAff

Office of Mayor Pro Tem Alejandra Chávez

El Paso City Council- District 1

AcostaG2@elpasotexas.gov

O: 915-212-1002

C: 915-979-9113

Re: Weeds in Median on Shawdow Mountain

From Sanchez, Nathan <SanchezN1@elpasotexas.gov>
Date Tue 8/12/2025 1:37 PM
To Roger [REDACTED]
Cc District #1 <District1@elpasotexas.gov>

Received, thank you.

From: Roger [REDACTED]
Sent: Tuesday, August 12, 2025 1:31 PM
To: Sanchez, Nathan <SanchezN1@elpasotexas.gov>
Subject: Re: Weeds in Median on Shawdow Mountain

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Shadow Mountain medians

Thanks

Roger

[REDACTED]

On Tue, Aug 12, 2025 at 11:52 AM Sanchez, Nathan <SanchezN1@elpasotexas.gov> wrote:
Are you able to produce a specific project?

The Deputy City Manger/Engineer is assisting me with this concern of yours.
However, she asked if you could provide us a specific project or site?
This would better the quality of response we can provide you regarding your concerns.

Best,
NS

From: Sanchez, Nathan <SanchezN1@elpasotexas.gov>
Sent: Tuesday, August 12, 2025 11:23 AM
To: Roger [REDACTED]
Cc: District #1 <District1@elpasotexas.gov>
Subject: Re: Weeds in Median on Shawdow Mountain

Thank you for the specified concerns and suggestions. I have included this language to the ticket.

Feel free to share any other opinions.

Best,
NS

From: Roger [REDACTED]
Sent: Tuesday, August 12, 2025 10:25 AM
To: Sanchez, Nathan <SanchezN1@elpasotexas.gov>
Subject: Re: Weeds in Median on Shawdow Mountain

You don't often get email from [REDACTED]

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Perhaps the reason for this situation is that , during the xeriscaping, no underlayment was applied to prevent seed germination. Additionally, no planning was undertaken to apply anti-germination chemicals during the monsoon season in ELP. So, now more funds need to be spent.

If I were the city, I would look to see if the contract required underlayment, and then I would go check to see if it was done, if it was in the contract.

Some serious planning and thought need to be put on this.

Thanks
Roger

[REDACTED]

On Tue, Aug 12, 2025 at 10:21 AM Sanchez, Nathan <SanchezN1@elpasotexas.gov> wrote:
[REDACTED]

I hope this message finds you well. My apologies for the delayed response. I wanted to follow up regarding your concerns about the overgrowth of weeds and the overall condition of the medians along Shadow Mountain.

I have submitted a service request to the City Manager's Office concerning the state of the medians. I will be sure to share any updates with you as soon as I receive a response.

In the meantime, I wanted to provide the following statement from the City's Communications Director, Ms. Laura Cruz-Acosta, regarding the weed growth issue:

"The recent rainfall has created ideal conditions for rapid weed growth in public spaces, especially in our medians and parkways.

After significant rain, weeds can grow several inches in just one day, which is the challenge currently affecting our community.

The City's Environmental Services Department is actively addressing the issue through a combination of contracted services and in-house crews. The department manages approximately 750 miles of medians—about the distance from El Paso to Houston.

To prioritize resources, the department partners with contractors to maintain medians along the top 20 most-traveled roadways, covering approximately 350 miles. The remaining medians are maintained by City crews on a rotating schedule that may be adjusted based on weather conditions.

Per municipal ordinance, the responsibility for maintaining weeds on parkways falls to the adjacent property owner, as specified in Section 13.04.050 – Maintenance of sidewalks, curbs, and gutters—Abutting property owner's duty.

We appreciate the community's patience and continued support as crews work diligently to restore and maintain our public spaces."

Thank you again for being an engaged and thoughtful member of our community. Please don't hesitate to reach out if you have any further questions or concerns.

Best,

Nathan Sanchez

City Council Liaison - District 1

Office of Mayor Pro Tem Alejandra Chavez

O: 915.212.1001 | M: 915.299.3943

Sanchezn1@elpasotexas.gov

From: Roge [REDACTED]
Sent: Friday, August 8, 2025 3:17 PM
To: District #1 <district1@elpasotexas.gov>
Subject: Weeds in Median on Shawdow Mountain

CAUTION: This email originated from outside of the City of El Paso. Do not click links or open attachments unless you recognize the sender and know the content is safe. If suspicious, use **Phish Alert** or forward to SpamReport@elpasotexas.gov.

Hello Alejandra Chávez

Given all the rain, the weeds are out of control in the medians on Shadow Mountain. This needs attention. They are bigger than the actual landscaping.

When the xeroscaping was installed, an underlayment was placed under the rocks to prevent such issues.

Please let me know how this will be resolved.

Thanks

Roger

[REDACTED]
[REDACTED]