



El Paso Animal Services

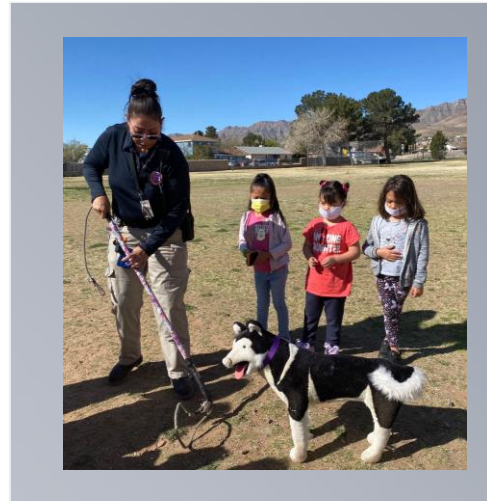
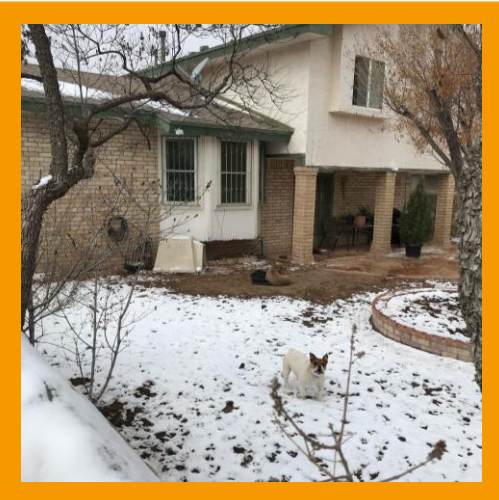
The Evolution of Animal
Protection Officers

Goal 8: Nurture and Promote a Healthy,
Sustainable Community



Animal Protection Officer (APO)

- Prior to 2016 – Known solely as a '***Dog Catcher***'
- Shelter Reform 2016 – Shifted to APO
- ACO Training – Texas Health & Safety Code Chapter 829
- Euthanasia Technician – Texas Health & Safety Code Chapter 821
- Enforce City Ordinances, Title 7 "Animals"



Strategic Agency Partnerships



El Paso Animal Services' Field Division serves the City of El Paso but is not the only Animal Welfare / Animal Control Division.



**El Paso County
Animal Welfare Department**

Serves County municipalities/townships:
Horizon, Clint, Fabens, Vinton, Anthony,
San Elizario, Canutillo, Tornillo, unincorporated



Socorro Animal Services

Serves City of Socorro



Tigua Animal Control

Serves Tigua Tribal & Fort Bliss

Strategic Agency Partnerships



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**Texas Parks & Wildlife-
Game Warden**
Wildlife reports & concerns

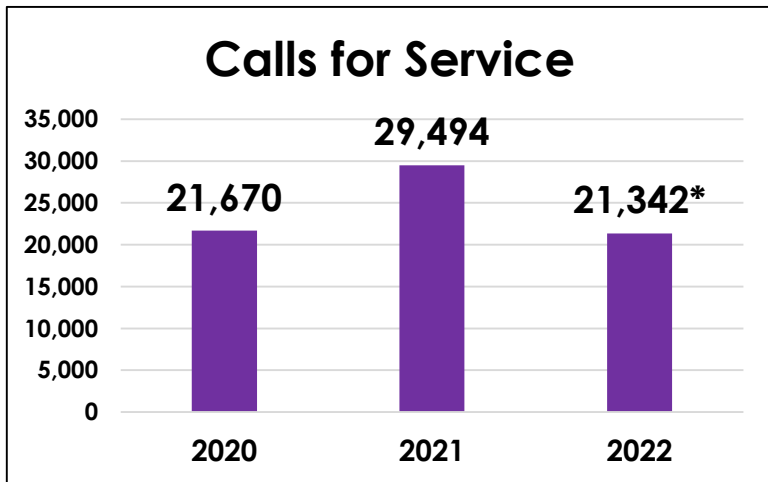
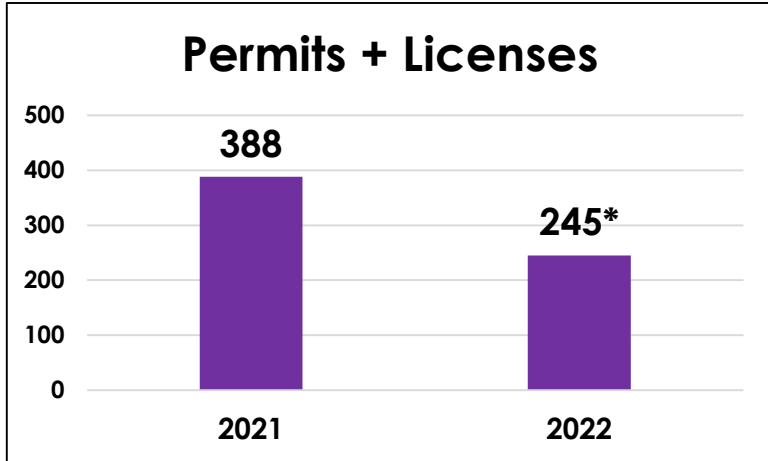


**El Paso Police Department
Animal Cruelty Unit**
Cruelty & neglect cases



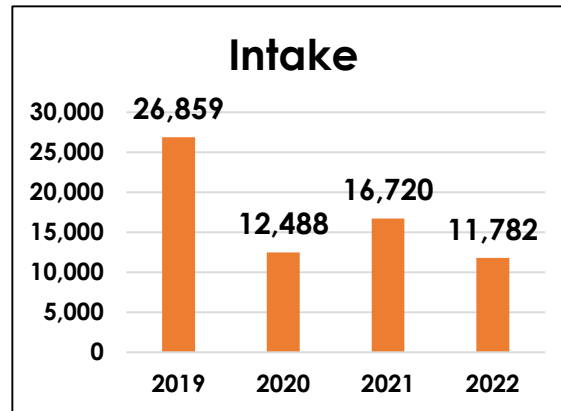
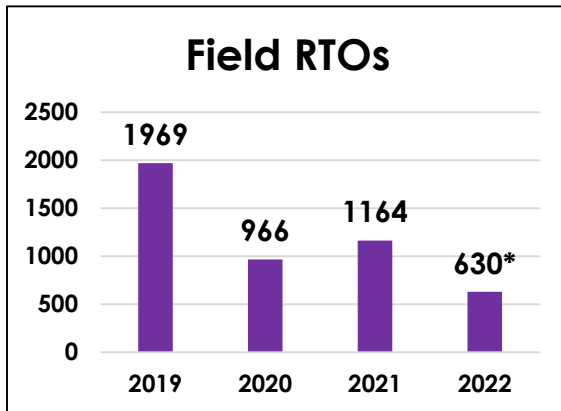
**Texas Department of
State Health Services**
Regional Zoonosis Control

By the Numbers



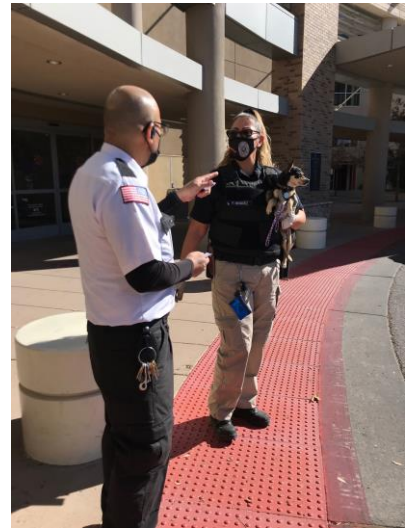
By the Numbers

- Field RTO- Return-to-Owner in the community (before the pet is impounded at the shelter)
- Intake





We Are Public Safety



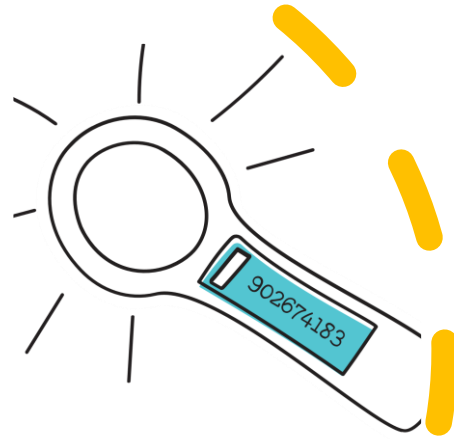
While many departments, businesses & organizations closed during the peak of COVID, Animal Protection Officers were still out, responding to calls and helping the community. We had to find new ways to continue many of our duties while also keeping our workforce and community safe and healthy.



APO Duties

- Respond to Calls for Service – 311
 - Domestic & Some Wildlife
- Investigate Neglect & Cruelty Reports
- Respond to Nuisance Concerns
- Assist Stray/Lost Animals
- Inspections & Permitting – Title 7
- Dangerous Animals
- Disease Prevention
- Public Education & Outreach
- EPAS Prime*
- Community Programs





APO Tools

- El Paso Code of Ordinances – Title 7
- PetPoint & Microchip Databases
- Unit: Computer, Dispatcher Radio
- Animal Capture Devices
- Microchip Scanners
- Social Media
- The Community's Eyes & Ears!



Damien LM ► Found & Lost
Pets #ElPasoStrong, Texas
May 12 · 🌐

Found near Benito/Candeleria in Lower Valley. NO CHIP, let me know if he's yours. He'll be at the El Paso Animal Services shelter after 8pm.



May 12, 2021 at 16:42:34

fitfamelpasobackup · 24h



Found this cute doggy on Zaragoza right next to the Sports park.

@fitfamelpasobackup

Francesca Panchie ► Lost, found and stolen pets in El Paso
Oct 11 · 🌐

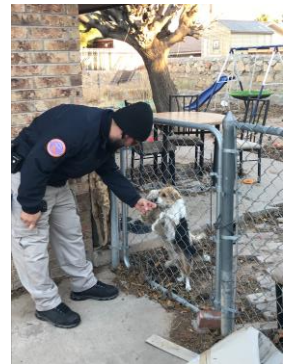
2 MALES found in 79905 area. Both negative for tags/microchips. DM to reclaim. After 2:30pm dogs will be at 5001 Fred Wilson 79904 for reclaim.



More Than a Dog Catcher

Animal Protection Officers do more than catch loose animals.

- Help families keep their pets
- Provide services to the community
- Reunite families
- Champion for those without a voice
- Educate the community on pet responsibility



APOs are at the helm of innovative animal welfare nationwide!

Innovative Changes in the Field

Animal Protection
Officers go the extra mile
to make a big impact on
the community.



Scanning & Reuniting

Found pets are scanned for a microchip and officers will also either canvass or even post on social media to assist in reuniting pets.



Resource Rovers

Focusing on providing outreach to the community, assisting people in keeping their family unit together.



Engagement v. Enforcement

Finding a way to help the community rather than strict enforcement in cases where a pet owner just needs help.



QUESTIONS?



Mission

Deliver exceptional services to support a high quality of life and place for our community



Values

Integrity, **R**espect, **E**xcellence,
Accountability, **P**eople



Vision

Develop a vibrant regional economy, safe and beautiful neighborhoods and exceptional recreational, cultural and educational opportunities powered by a high performing government

Misión

Brindar servicios excepcionales para respaldar una vida y un lugar de alta calidad para nuestra comunidad

Valores

Integridad, **R**espeto, **E**xcelencia, **R**esponsabilidad, **P**ersonas

Visión

Desarrollar una economía regional vibrante, vecindarios seguros y hermosos y oportunidades recreativas, culturales y educativas excepcionales impulsadas por un gobierno de alto desempeño