



Emergence Health Network

2025

Annual Report

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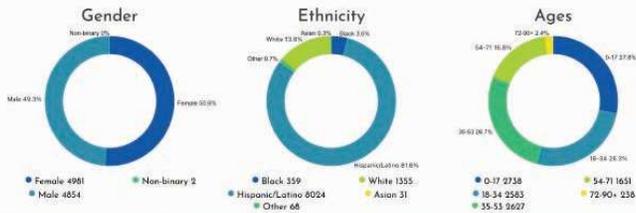
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Number of people served through EHN programs:
23,928

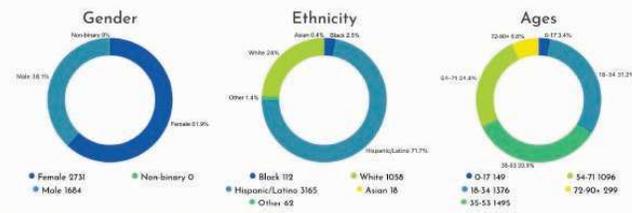
Demographics

Number of individuals served in the El Paso County Jail facilities:
12,000

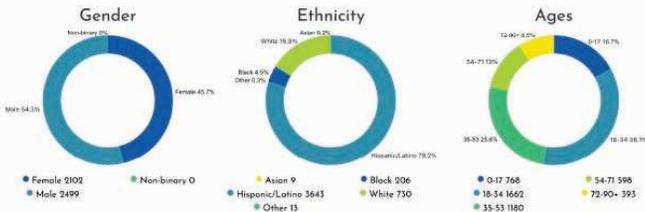
- Behavioral Health - Total individuals served: 9,837



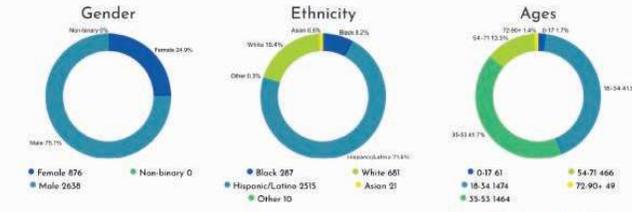
- Collaborative Care - Total individuals served: 4,415



- Crisis and Emergency - Total individuals served: 4,601



- Diversion - Total individuals served: 3,514



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Crisis Intervention Recognized



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EHN's Crisis Intervention Team was honored with the *Meritorious Service Award* at the 2025 El Paso Police Department Annual Awards Ceremony for outstanding service to the community.

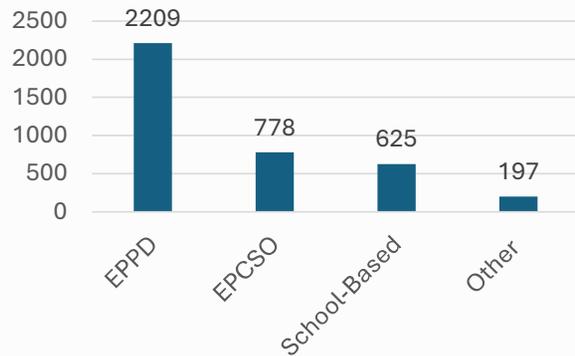
Crisis Intervention Team Response FY25

3,809 Crisis Encounters in FY25

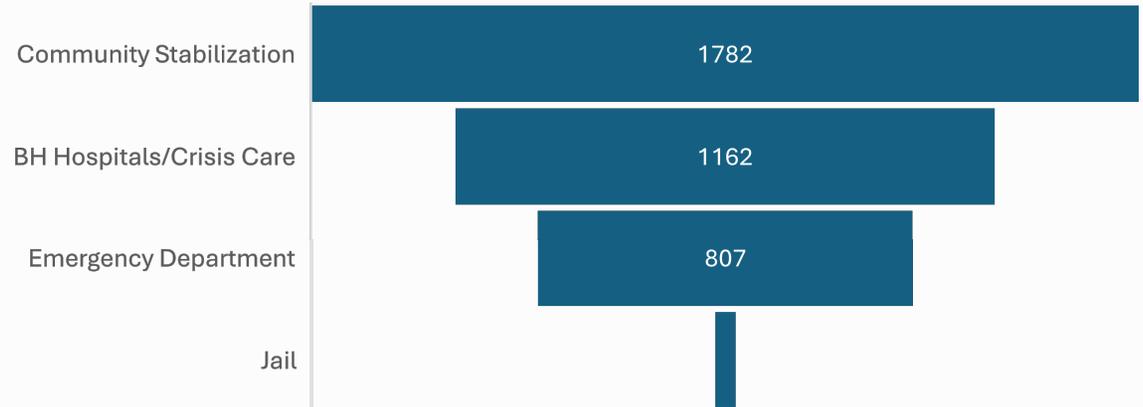
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Encounters By Program



Outcomes of Crisis Encounters



Only 45 of 3,809 encounters resulted in jail booking

Unveiling Mobile Crisis Unit

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- EHN introduced El Paso’s first-ever Mental Health Mobile Crisis Units (MCUs) which are state-of-the-art “clinics on wheels,” equipped with advanced technology and satellite internet to ensure reliable connectivity, even in remote areas.
- The MCU’s mark a vital step forward in reaching youth who are experiencing a mental health crisis and getting them the support they need right away.

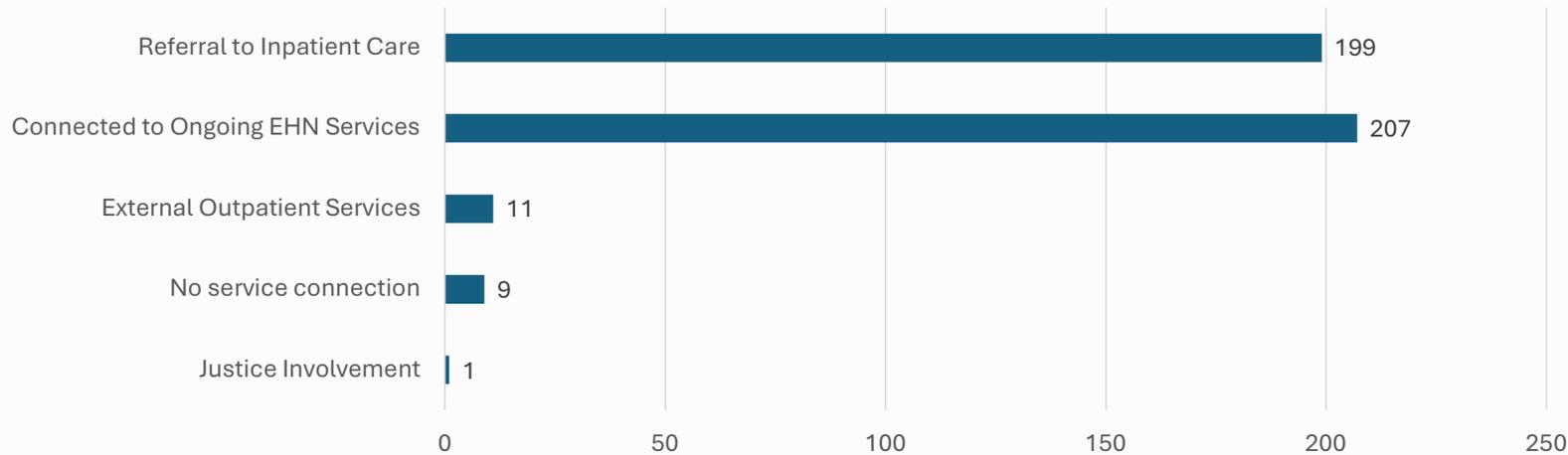
Youth Mobile Crisis Unit Response

503 Unduplicated Youth Received Services During FY25

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YCOT Episodes by Follow-Up Referral Type



School-based CIT Expansion

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- EHN expanded its School-based Crisis Intervention Teams to now include San Elizario ISD.
- School-based CIT is also serving students in EPISD, Canutillo ISD, Socorro ISD, and Fabens ISD.
- This collaboration is dedicated to enhancing mental health crisis response and compassionate care for students in our communities.

School-based Mental Health Expansion

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School District	Schools
Canutillo Independent School District	<ul style="list-style-type: none">• Alderete Middle• Canutillo Middle• Canutillo High• Northwest Early College
Fabens Independent School District	<ul style="list-style-type: none">• Fabens Elementary• Fabens Middle• Fabens High• O'Donnell
El Paso Independent School District	<ul style="list-style-type: none">• Moyer Elementary• Charles Murphree Elementary• Canyon Hills Middle• Magoffin Middle• Raymond Telles Academy• Young Women's Academy• Austin High• Bowie High• El Paso High• Franklin High• Irvin High• Jefferson High

EHN's School-based Mental Health Program expanded in 2025, now serving students across 20 campuses in El Paso ISD, Canutillo ISD, and Fabens ISD.

9-8-8 Day



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EHN marked 988 Day through social media and community outreach, featuring staff pets wearing 988 bandanas and a client led rock painting project promoting the 988 Lifeline.

Dental Screenings



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EHN partnered with the Texas Tech Dental Oral Health Clinic in El Paso to provide free dental screenings for individuals with intellectual and developmental disabilities who often face barriers to dental care, including communication challenges and sensory sensitivities.

Tom Lea Artwork Featured at Veterans One-Stop Center (VOSC)

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- In November 2025, EHN partnered with the Tom Lea Institute to host the traveling exhibit “Brushstrokes from the Frontlines.”
- This exhibit offered a portrayal of the emotional toll of combat and have been used by mental health professionals to help veterans process experiences related to Post-Traumatic Stress Disorder (PTSD).

Multi-Media Campaign

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- Launched a bilingual multi-media advertising campaign to highlight the crucial work of its mental health professionals and support staff in assisting families with their mental health and substance use needs.
- This vital work not only transforms lives but also saves them.

Going Above and Beyond

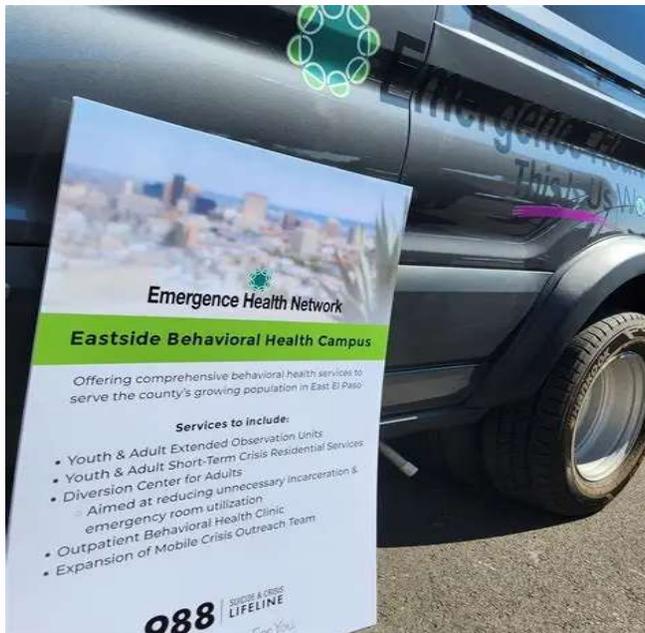
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EHN's Deputy Chief Executive Officer and Chief Financial Officer, Ashley Peterson, was recognized as one of the *40 Under 40 Leaders in Behavioral Health* by the Healthcare Division of Willing to Work Harder Media.

Behavioral Health East Campus



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- In the Fall of 2025, EHN announced the upcoming construction of a new, state-funded, multi-million-dollar Behavioral Health Campus in East El Paso.
- This major investment will enhance access to critical mental health services.
- The groundbreaking of the Eastside Behavioral Health Campus is expected in late spring 2026.

Behavioral Health East Campus

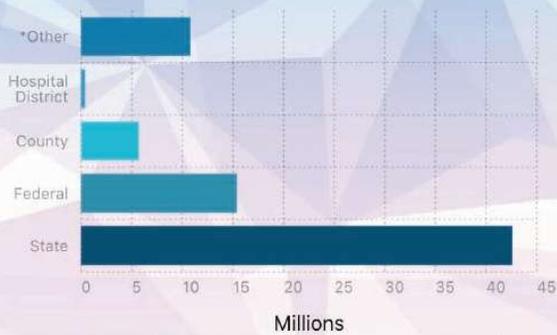
- Youth & Adult Extended Observation Units
- Youth & Adult Short-Term Crisis Residential Unit
- Diversion Center for Adults
- Aimed at reducing unnecessary incarceration & emergency room utilization
- Expansion of Mobile Crisis Outreach Team
- Outpatient Behavioral Health Clinic

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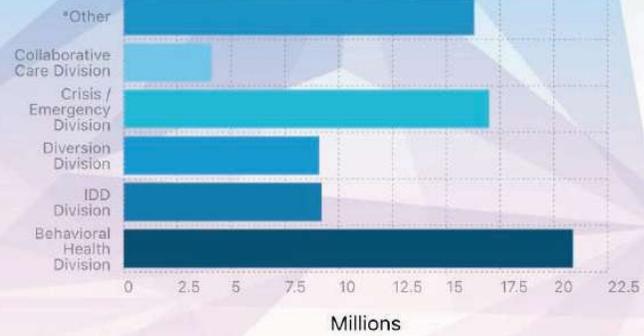
Revenue & Expenditures

TOTAL REVENUE - 74.9 million



**This includes primary Fee for Service Revenue i.e. private insurance, and other*

TOTAL EXPENDITURES - 76.6 million



**This includes expenditures on other EHN services and other operating costs.*

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Community Needs Assessment

EHN has completed the 2026 Community Needs Assessment which describes the behavioral health and intellectual/developmental disability (IDD) landscape and identifies opportunities for improved service and outcomes.

Components

- **External Data:** State and local reports.
- **Internal Data:** EHN operational metrics and performance reports.
- **Primary Input:** Stakeholder interviews and focus groups.

This document will serve as a tool for EHN Board of Trustees and Leadership Team to design the system of care for the next three years.

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Community Needs Assessment

Finding 1 – High Need for Behavioral Health Services

- High prevalence of serious mental illness (SMI), depression, and substance use across all age groups.
- The high need for behavioral health services across EHN’s service area is reflected in both population-level risk indicators and heavy reliance on EHN’s services and crisis response system.
- **Critical Concern:** Despite strong crisis infrastructure, suicide mortality is increasing, necessitating a shift toward rapid follow-up, early intervention and ongoing community-based services.

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Community Needs Assessment

Finding 2 – High-Needs Populations

Justice-Involved Individuals:

- **Landscape:** Strong existing continuum across multiple Sequential Intercept points.
- **Gap:** Reentry supports are underbuilt, specifically in housing, benefits activation, and transition planning.

Individuals with IDD:

- **Landscape:** A growing, largely Spanish-speaking population.
- **Gap:** Need for community-integration supports, including employment pathways, social connection, and end-of-life planning.

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Community Needs Assessment

Finding 2 – High-Needs Populations (cont.)

Youth and Families:

- **Landscape:** Addressing the persistent gaps in the children's continuum of care.
- **Gap:** Enhancing prevention and early intervention for adolescents and transition-age youth who show elevated risk factors.

Veterans & Military Families:

- **Landscape:** Targeted capacity-building to meet the unique needs of military service members in the El Paso region.
- **Gap:** Strengthen cross-system coordination to address wait times for services, stigma/confidentiality concerns, and high levels of unmet social needs.



Community Needs Assessment

Finding 3 – Behavioral Health Disparities

Significant behavioral health disparities persist across EHN’s service area.

In a majority-Hispanic border community with elevated poverty and social risk factors, individuals may experience barriers related to access to selected services, stigma, and insurance coverage.

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Community Needs Assessment

Finding 4 – Capacity Drivers & Constraints

EHN’s ability to sustain and expand services is shaped by a small set of core capacity drivers—staffing, funding, and data/technology infrastructure—that can either enable growth or create binding constraints across the continuum of care.

Primary Constraints

- **Workforce Shortages**
- **Reimbursement and Parity Challenges**
- **Limited flexible/braided funding to sustain a full continuum of care**

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Looking Ahead

- Central Behavioral Health Diversion Center
 - Spring
- Ground-Breaking of Behavioral Health East Campus
 - Mid-summer
- Preparing for the 90th Legislative Session
 - Workforce Investments
 - Youth Programs
 - Sustainability of Programs

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Questions?