

**CITY OF EL PASO, TEXAS
AGENDA ITEM
DEPARTMENT HEAD'S SUMMARY FORM**

DEPARTMENT: City Manager's Department

AGENDA DATE: December 15, 2020

PUBLIC HEARING DATE:

CONTACT PERSON NAME AND PHONE NUMBER: Performance Office, Juliana Baldwin-Munoz
(915) 212-1204

DISTRICT(S) AFFECTED: All

STRATEGIC GOAL: Set the Standard for Sound Governance and Fiscal Management

SUBGOAL:

6.1 – Recruit and retain a skilled and diverse workforce

6.4 - Implement leading-edge practices for achieving quality and performance excellence

6.5 – Deliver services timely and effectively with focus on continual improvement

SUBJECT:

Presentation and discussion providing a continuous improvement snapshot and a preview of key workforce engagement and development initiatives.

BACKGROUND / DISCUSSION:

The City of El Paso is a learning organization committed to continuous improvement across our operations. A key focus area is to ensure we continue to grow our workforce engagement and development tools and resources. This directly aligns with our key "25 in 2025" strategic objectives to "Expand workforce development and organizational focus on continuous improvement through targeted training, activating partnerships and growing best practices". This presentation will provide a brief snapshot on key accomplishments connected to continuous improvement efforts and new initiatives supporting workforce development through organizational learning and innovation.

PRIOR COUNCIL ACTION:

N/A

AMOUNT AND SOURCE OF FUNDING:

N/A

*****REQUIRED AUTHORIZATION*****

DEPARTMENT HEAD:



(If Department Head Summary Form is initiated by Purchasing, client department should sign also)