

**CITY OF EL PASO, TEXAS
AGENDA ITEM
DEPARTMENT HEAD'S SUMMARY FORM**

AGENDA DATE: January 19, 2022
PUBLIC HEARING DATE: N/A

CONTACT PERSON(S) NAME AND PHONE NUMBER:

Mario D'Agostino, Fire Chief, (915) 212-5605
Claudia A. Garcia, Interim Director, Purchasing & Strategic Sourcing,
(915) 212-1181

DISTRICT(S) AFFECTED: All

STRATEGIC GOAL: No. 2 – Set the Standard for a Safe and Secure City

SUBGOAL: 2.3 - Increase Public Safety Operational Efficiency.

SUBJECT:

Discussion and action that the Director of the Purchasing & Strategic Sourcing Department be authorized to issue a Purchase Order to Datamark, Inc., for the 2022-0393 Customer Service Call Center - Staffing & Management Service Operations for the Fire Department. This contract will allow services essential to the public safety of our community through support of our 911 Communications Center. The purchase order is for an amount not to exceed \$1,899,874.40 for a one (1) year term.

BACKGROUND / DISCUSSION:

On August 25, 2015 Solicitation No. 2016-687R was awarded as a service contract to Datamark, Inc., to provide the Customer Service Call Center - Staffing & Management Service Operations for the Fire Department; the City is currently procuring the Customer Service Call Center - Staffing & Management Service Operations, the Parties have agreed to extend the term of Datamark, Inc., service contract to continue providing the Customer Service Call Center - Staffing & Management Service Operations on a month-to-month basis.

SELECTION SUMMARY:

NA

CONTRACT VARIANCE:

The difference in cost, based on the comparison from previous contract is as follows: An annual increase of \$399,874.41, which represents a 26.66% increase due the changes in cost of living and wages increasing.

PROTEST

No protest received for this requirement.

PRIOR COUNCIL ACTION:

NA

AMOUNT AND SOURCE OF FUNDING:

Amount: \$1,899,874.40
Funding Source: General Funds
Account: 322 – 520010 – 1000 – 22080 – P2218

HAVE ALL AFFECTED DEPARTMENTS BEEN NOTIFIED? YES NO

PRIMARY DEPARTMENT: Fire

SECONDARY DEPARTMENT: Purchasing & Strategic Sourcing

*****REQUIRED AUTHORIZATION*****

DEPARTMENT HEAD:



Chief Mario D'Agostino, Fire Department

**PROJECT FORM
(Exemption)**

Please place the following item on the **REGULAR** agenda for the Council Meeting of **January 19, 2022**.

STRATEGIC GOAL 2 – Set the Standard for a Safe and Secure City

The linkage to the Strategic Plan is subsection 2.3 – Increase Public Safety Operational Efficiency.

Award Summary:

Discussion and action that the Director of the Purchasing & Strategic Sourcing Department be authorized to issue a Purchase Order to Datamark, Inc., for the 2022-0393 Customer Service Call Center - Staffing & Management Service Operations for the Fire Department. This contract will allow services essential to the public safety of our community through support of our 911 Communications Center. The purchase order is for an amount not to exceed \$1,899,874.40 for a one (1) year term.

Contract Variance:

The difference in cost, based on the comparison from previous contract is as follows: An annual increase of \$399,874.41, which represents a 26.66% increase due the changes in cost of living and wages increasing.

Department:	Fire
Award to:	Datamark, Inc. El Paso, TX
Term:	One (1) Year
Total Estimated Amount:	\$1,899,874.40
Account No.:	322 – 520010 – 1000 – 22080 – P2218
Funding Source:	General Funds
District(s):	All

This is a purchase pursuant to the Public Health and Safety Exemption, 252.022 (a) (2) of the Texas Local Government Code, services contract.

Additionally, it is requested that the City Attorney's Office review and that the City Manager be authorized to execute any related contract documents and agreements necessary to effectuate this award.
