



Shelter Reform Best Practices

Goal 8: Nurture and Promote a Healthy, Sustainable Community





Agenda

- Prior to Lifesaving Plan
- Animal Services Reform Best Practices
- Best Practice Comparison
- Progress



The Plan Prior to Lifesaving

- Three/six days before euthanasia
- No Foster Program
- No Volunteer Program
- “Round’em Up” mentality
- No proactive services
- Adopted pets - risk of disease
- Pets did not receive basic treatment

Prior to Lifesaving Plan



2015



**Community and City
Begin Efforts to Make
Positive Change**

ONE DAY FLASH SALE
Sale: 2 Years for \$22

El Paso Times

News Sports Business Opinion Entertainment Photos / Video Obituaries E-Edition Legals

Robert Melson: Time to act on El Paso's pet euthanasia secret

Robert Melson ElPaso
Published 4:56 p.m. MT July 14, 2015

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El Paso has a secret that's rarely spoken of and, despite previous trumpeting from city government, continues to fester.

The secret is that between 25,000 and 30,000 healthy, adoptable pets will be put to death at the city animal shelter this year, just as similar numbers were destroyed last year and in the years before that and will be into the foreseeable future unless something is done.

That something will require the active involvement of city government, the county, and outlying communities.

It demands action by the animal welfare organizations, the business and professional communities, civic and service organizations, the faith-based community and individual citizens.

Twice before, in 1999 and 2004, the city declared its intention to become a "no-kill" city within five years of the declaration. And twice before the brave new beginning failed.

2016 Life Saving Begins

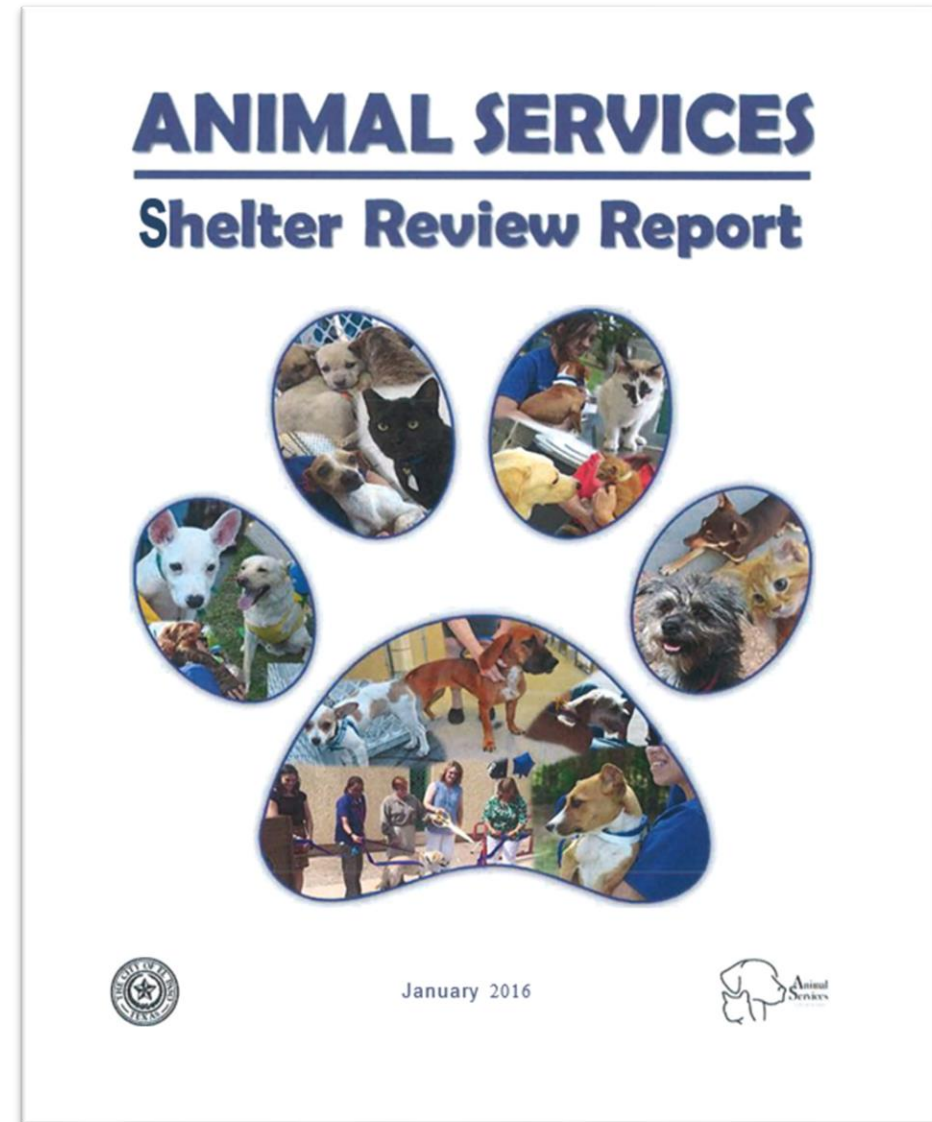
A comprehensive reform plan consisting of proven best practices presented and approved by council January.

Goal:
90% Live Release

- | | | |
|--------------------------------------|--|--|
| • Alley Cat Allies | • Dr. Michiel Noe | • Huckleberry Hound Rescue |
| • Animal Rescue League | • El Paso Animal Services Employees | • Humane Society of El Paso |
| • Animal Shelter Advisory Committee | • El Paso Citizens for Shelter Reform | • Maricopa County Animal Care & Control |
| • Austin Pets Alive! | • El Paso County Sheriff | • No Kill Advocacy Center |
| • Ben's Pet Food Pantry | • El Paso Pug Rescue | • Pet Guardian Angel Welfare Association |
| • City of Austin Animal Center | • El Paso Veterinary Medical Association | • Pets Alive El Paso |
| • City of Fort Worth Code Compliance | • Enchanted Pass Animal Rescue, Inc. | • Sun City Cats |
| • City of Irving Animal Care Campus | • From the Heart Rescue | • Target Zero |
| • City of Waco | • Golden Retriever Rescue of El Paso | • Tommy Gonzalez, City Manager |
| • County of San Diego | • Great Dane Rescue of El Paso | • Yavapai Humane Society |
| • Dames for Dogs | | |
| • DFW Humane Society | | |

11 Best Practices

1. Community Cat/Feral Cat TNR Program
2. High Volume, Low-Cost, or No-Cost Spay/Neuter
3. Rescue Groups
4. Foster Care
5. Comprehensive Pet Adoptions
6. Pet Retention
7. Medical and Behavior Rehabilitation
8. Public Relations/Community Involvement
9. Volunteers
10. Proactive Redemptions
11. Dynamic Leadership





EPAS Budget

Along with the reform comes a budget to support added lifesaving programs.

\$4.54 M



\$8.56 M



GOAL 8: Nurture and Promote a Healthy, Sustainable Community



EPAS Strategic Plan 2017

Goal 1: Reduce the number of pets entering Animal Services

Goal 2: Provide Healthier Pets

Goal 3: Provide safe, comfortable living conditions for pets in our care and the community

Goal 4: Increase positive outcomes for pets in our community

Goal 5: Increase Social Awareness of animal welfare in our community

Goal 6: Provide a safe environment for employees and opportunities for professional development

Human Animal Support Services (HASS)



First Collaborative
Industry Call hosted by
American Pets Alive!

March 2020

June 2020

HASS is Officially
Launched in 33 Pilot
Cities, Including El Paso

El Paso Animal Services
withdraws from HASS
Pilot Program

July 21, 2021

Elements of HASS

1. Intake-To-Placement
2. Remote Customer Service
3. Community Partnerships
4. The Foster-Centric Model
5. Supported Self-Rehoming
6. Pet Support Services
7. Role of the Facility
8. Field Services and Public Safety
9. Volunteer Integration
10. Lost Pet Reunification
11. Case Management



2016

EPAS Shelter Reform

1. Community Cat/Feral Cat TNR Program
2. High Volume, Low-Cost, or No-Cost Spay/Neuter
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2020

Elements of HASS

1. Intake-To-Placement
2. Remote Customer Service
3. Community Partnerships*
4. The Foster-Centric Model*
5. Supported Self-Rehoming*
6. Pet Support Services*
7. Role of the Facility*
8. Field Services and Public Safety*
9. Volunteer Integration*
10. Lost Pet Reunification*
11. Case Management*

****EPAS Best Practices Equivalent***

Progress

- Growing Foster Program
- Rescue/Transport Program
- Community, National & International partners
- Diverse adoption program
- More than \$1 million in grants
- Created national best practices
- Significantly reduced euthanasia

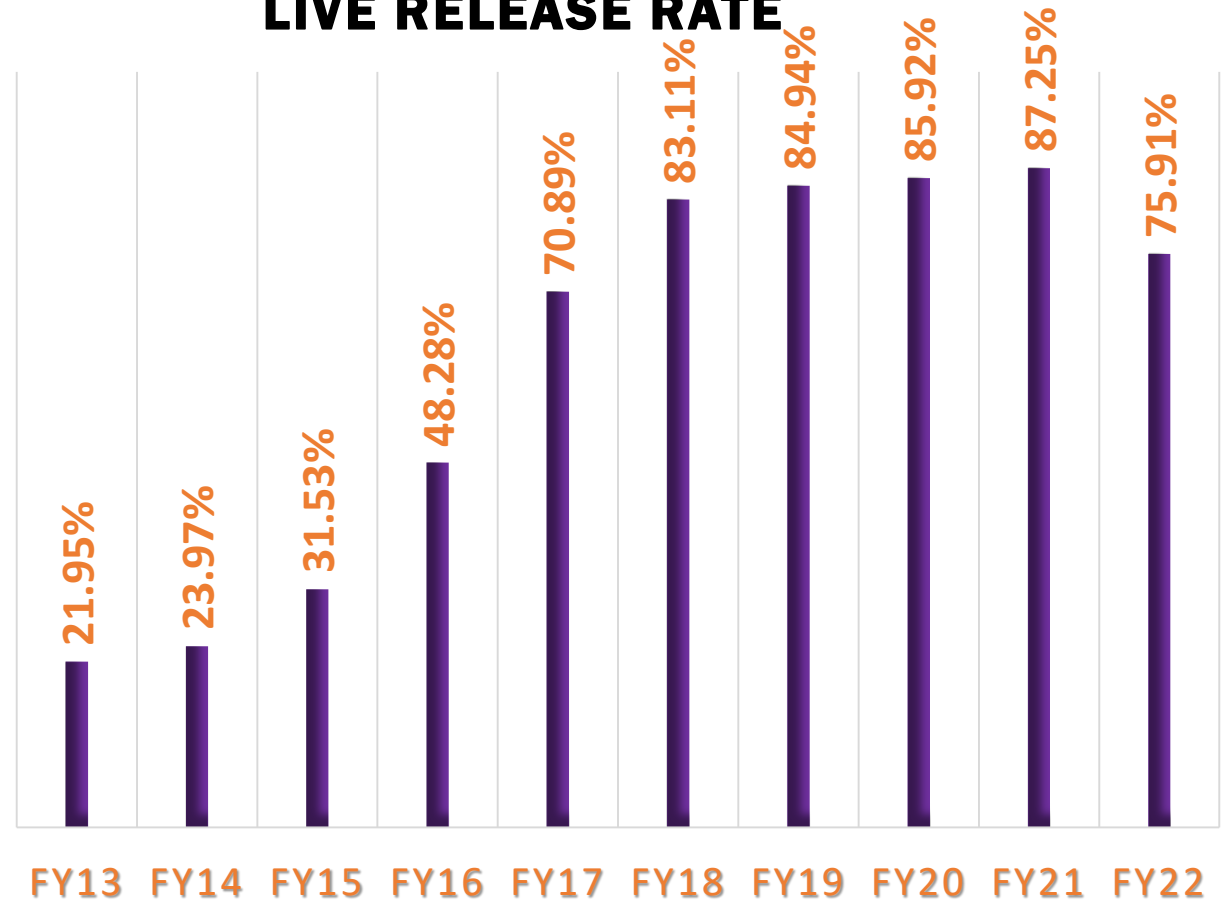


Progress

109,000+
Lives **SAVED!**



LIVE RELEASE RATE





Thank You



Mission

Deliver exceptional services to support a high quality of life and place for our community



Vision

Develop a vibrant regional economy, safe and beautiful neighborhoods and exceptional recreational, cultural and educational opportunities powered by a high performing government



Values

Integrity, Respect, Excellence, Accountability, People



Misión

Brindar servicios excepcionales para respaldar una vida y un lugar de alta calidad para nuestra comunidad



Visión

Desarrollar una economía regional vibrante, vecindarios seguros y hermosos y oportunidades recreativas, culturales y educativas excepcionales impulsadas por un gobierno de alto desempeño



Valores

Integridad, Respeto, Excelencia, Responsabilidad, Personas